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**SENATE BILL 5795**

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**State of Washington**

**67th Legislature**

**2022 Regular Session**

**By** Senator Hasegawa

1 AN ACT Relating to the application of the consumer protection act  
2 to the fair servicing and repair of manufactured products; adding a  
3 new chapter to Title 19 RCW; and prescribing penalties.

4 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF WASHINGTON:

5 NEW SECTION. **Sec. 1.** The legislature finds that product  
6 manufacturers, including digital electronic product manufacturers,  
7 are restricting fair servicing and repair of their devices to the  
8 detriment of consumers' access to advanced electronics and other  
9 goods. The legislature intends to broaden access to the information,  
10 tools, and parts necessary for repair of manufactured products,  
11 thereby reducing unnecessary early disposal of those products,  
12 increasing consumer control over their own devices, and supporting a  
13 competitive repair market and the increased availability of  
14 remanufactured or repaired advanced electronics and other  
15 manufactured goods to create lower cost entry points for consumers to  
16 own advanced electronics and other manufactured goods.

17 NEW SECTION. **Sec. 2.** The definitions in this section apply  
18 throughout this chapter unless the context clearly requires  
19 otherwise.

1 (1) "Authorized repair provider" means a person or business: (a)  
2 That has an arrangement for a definite or indefinite period with an  
3 original manufacturer in which the original manufacturer grants to a  
4 person or business a license to use a trade name, service mark, or  
5 related characteristic for the purposes of offering repair services  
6 under the name of the original manufacturer; or (b) retained by the  
7 original manufacturer to provide refurbishing services for the  
8 original manufacturer's product or products.

9 (2) "Digital electronic product" means a handheld or portable  
10 electronic device containing a microprocessor and flat panel computer  
11 monitor originally manufactured for distribution and sale in the  
12 United States for general consumer purchase. Digital electronic  
13 product includes but is not limited to smartphones, electronic  
14 reading devices, laptop computers, and tablets.

15 (3) "Embedded software" means any programmable instructions  
16 provided on firmware delivered with the digital electronic product  
17 for the purposes of product operation, including all relevant patches  
18 and fixes made by the original manufacturer for this purpose  
19 including, but not limited to, synonyms "basic internal operating  
20 system," "internal operating system," "machine code," "assembly  
21 code," "root code," and "microcode."

22 (4) "Fair and reasonable terms" means an equitable price in light  
23 of relevant factors including, but not limited to:

24 (a) The net cost to the authorized repair provider for similar  
25 information obtained from an original manufacturer, less any  
26 discounts, rebates, or other incentive programs;

27 (b) The cost to the original manufacturer for preparing and  
28 distributing the information, excluding any research and development  
29 costs incurred in designing and implementing, upgrading, or altering  
30 the product, but including amortized capital costs for the  
31 preparation and distribution of the information;

32 (c) The price charged by other original manufacturers for similar  
33 information;

34 (d) The price charged by original manufacturers for similar  
35 information prior to the launch of original manufacturer websites;

36 (e) The ability of aftermarket technicians or shops to afford the  
37 information;

38 (f) The means by which the information is distributed;

39 (g) The extent to which the information is used, which includes  
40 the number of users, and frequency, duration, and volume of use; and

1 (h) Inflation.

2 (5) "Firmware" means a software program or set of instructions  
3 programmed on a hardware device to allow the device to communicate  
4 with other computer hardware.

5 (6) "Independent repair provider" means a person or business  
6 operating in this state that is not affiliated with an original  
7 manufacturer or an original manufacturer's authorized repair  
8 provider, which is engaged in the diagnosis, service, maintenance, or  
9 repair of digital electronic products. However, for the purposes of  
10 this section, an original manufacturer is considered an independent  
11 repair provider for purposes of those instances when such an original  
12 manufacturer engages in the diagnosis, service, maintenance, or  
13 repair of equipment that is not affiliated with the original  
14 manufacturer.

15 (7) "Medical device" means an instrument, apparatus, implement,  
16 machine, contrivance, implant, or other similar or related article,  
17 including a component part, or accessory, as defined in the federal  
18 food, drug, and cosmetic act (21 U.S.C. Sec. 321 (h)), as amended,  
19 that is intended for use in the diagnosis of disease or other  
20 conditions, or in the cure, mitigation, treatment, or prevention of  
21 disease, in man or other animals.

22 (8) (a) "Motor vehicle" means any vehicle that is designed for  
23 transporting persons or property on a street or highway and is  
24 certified by the motor vehicle manufacturer under all applicable  
25 federal safety and emissions standards and requirements for  
26 distribution and sale in the United States.

27 (b) Motor vehicle does not include:

28 (i) A motorcycle; or

29 (ii) A recreational vehicle or manufactured home equipped for  
30 habitation.

31 (9) "Motor vehicle dealer" means any person or business who, in  
32 the ordinary course of business, is engaged in the business of  
33 selling or leasing new motor vehicles to a person or business  
34 pursuant to a franchise agreement, who has obtained a license under  
35 the motor vehicle industry regulation act, and who is engaged in the  
36 diagnosis, service, maintenance, or repair of motor vehicles or motor  
37 vehicle engines pursuant to such a franchise agreement.

38 (10) "Motor vehicle manufacturer" means any person or business  
39 engaged in the business of manufacturing or assembling new motor  
40 vehicles.

1 (11) "Nonroad engine" means an internal combustion engine,  
2 including the fuel system, that is not: (a) Used in a motor vehicle  
3 or a vehicle used solely for competition; or (b) subject to the  
4 standards of performance for new stationary sources or the emission  
5 standards for new motor vehicles or new motor vehicle engines  
6 promulgated under the clean air act, 42 U.S.C. Secs. 7411, 7521.

7 (12) "Nonroad equipment" means equipment that is powered by a  
8 nonroad engine and that is not a motor vehicle, a vehicle used solely  
9 for competition, or a nonroad vehicle.

10 (13) "Nonroad vehicle" means a vehicle that is powered by a  
11 nonroad engine and that is not a motor vehicle or a vehicle used  
12 solely for competition.

13 (14) "Nonroad engine, nonroad equipment, or nonroad vehicle  
14 dealer" means any person who is engaged in the sale or the  
15 distribution of new nonroad engines, new nonroad equipment, or new  
16 nonroad vehicles to the ultimate purchaser.

17 (15) "Nonroad engine, nonroad equipment, or nonroad vehicle  
18 manufacturer" means any person engaged in the manufacturing or  
19 assembling of new nonroad engines, new nonroad equipment, or new  
20 nonroad vehicles, or importing such engines, equipment, or vehicles  
21 for resale, or who acts for and is under the control of any such  
22 person in connection with the distribution of new nonroad engines,  
23 new nonroad equipment, or new nonroad vehicles, but does not include  
24 any dealer with respect to new nonroad engines, new nonroad  
25 equipment, or new nonroad vehicles received by the dealer in  
26 commerce.

27 (16) "Original manufacturer" means a person or business who, in  
28 the ordinary course of its business, is engaged in the business of  
29 selling or leasing new digital electronic products to consumers or  
30 other end users, and is engaged in the diagnosis, service,  
31 maintenance, or repair of that product.

32 (17) "Owner" means a person or business who owns or leases a  
33 digital electronic product purchased or used in this state.

34 (18) "Part" or "service part" means any replacement part, either  
35 new or used, made available by the original manufacturer to the  
36 authorized repair provider for purposes of effecting repair.

37 (19) "Remote diagnostic" means any remote data transfer function  
38 between a digital electronic product and the provider of repair  
39 services, including for the purposes of remote diagnostics, settings  
40 controls, or location identification.

1 (20) "Stationary engine" means an internal combustion engine that  
2 is not used in a motor vehicle, a vehicle used solely for  
3 competition, a nonroad vehicle, or nonroad equipment.

4 (21) "Stationary equipment" means equipment that is powered by a  
5 stationary engine and that is not a motor vehicle, a vehicle used  
6 solely for competition, a nonroad vehicle, or nonroad equipment.

7 (22) "Stationary engine or stationary equipment dealer" means any  
8 person who is engaged in the sale or the distribution of new  
9 stationary engines or new stationary equipment to the ultimate  
10 purchaser.

11 (23) "Stationary engine or stationary equipment manufacturer"  
12 means any person engaged in the manufacturing or assembling of new  
13 stationary engines or new stationary equipment, or importing such  
14 engines or equipment for resale, or who acts for and is under the  
15 control of any such person in connection with the distribution of new  
16 stationary engines or new stationary equipment, but does not include  
17 any dealer with respect to new stationary engines or new stationary  
18 equipment received by the dealer in commerce.

19 (24) "Trade secret" means anything tangible or intangible or  
20 electronically stored or kept that constitutes, represents,  
21 evidences, or records intellectual property, including secret or  
22 confidentially held designs, processes, procedures, formulas,  
23 inventions, or improvements, or secret or confidentially held  
24 scientific, technical, merchandising, production, financial,  
25 business, or management information, or any other trade secret as  
26 defined in 18 U.S.C. Sec. 1839, as that section existed on January 1,  
27 2017.

28 NEW SECTION. **Sec. 3.** (1) Original manufacturers of digital  
29 electronic products sold on or after January 1, 2012, in Washington  
30 state must make available:

31 (a) To independent repair providers or owners of digital  
32 electronic products manufactured by the original manufacturer the  
33 same diagnostic and repair information, including repair technical  
34 updates, schematic diagrams, updates, corrections to embedded  
35 software, and safety and security patches timely, and for no charge  
36 or for the same charge and in the same format the original  
37 manufacturer makes available to its authorized repair provider and  
38 subcontract repair of refurbishment facilities; and

1 (b) For purchase by the owner, the owner's authorized agent, or  
2 independent repair provider, equipment or service parts, inclusive of  
3 any updates to the embedded software of the equipment or parts, upon  
4 fair and reasonable terms.

5 (2) Nothing in this section requires the original manufacturer to  
6 sell equipment or service parts if the parts are no longer available  
7 to the original manufacturer or the authorized repair provider of the  
8 original manufacturer.

9 (3) Any original manufacturer that sells any diagnostic, service,  
10 or repair documentation to any independent repair provider or to any  
11 owner in a format that is standardized with other original  
12 manufacturers, and on terms and conditions more favorable than the  
13 manner and the terms and conditions pursuant to which the authorized  
14 repair provider obtains the same diagnostic, service, or repair  
15 documentation, is prohibited from requiring any authorized repair  
16 provider to continue purchasing diagnostic, service, or repair  
17 documentation in a proprietary format, unless the proprietary format  
18 includes diagnostic, service, or repair documentation or  
19 functionality that is not available in such a standardized format.

20 (4) (a) Each original manufacturer of digital electronic products  
21 sold or used in the state must make available for purchase by owners  
22 and independent repair providers all diagnostic repair tools  
23 incorporating the same diagnostic, repair, and remote diagnostic  
24 capabilities that the original manufacturer makes available to its  
25 own repair or engineering staff or any authorized repair provider.

26 (b) Each original manufacturer must offer such tools for sale to  
27 owners and independent repair providers upon fair and reasonable  
28 terms. Each original manufacturer that provides diagnostic repair  
29 documentation to aftermarket diagnostic tools, diagnostics, or third  
30 party service information publications and systems has fully  
31 satisfied its obligations under this section and thereafter is not  
32 responsible for the content and functionality of such aftermarket  
33 diagnostic tools, diagnostics, or service information systems.

34 (5) Original manufacturer equipment or parts sold or used in this  
35 state for the purpose of providing security-related functions may not  
36 exclude diagnostic, service, and repair information necessary to  
37 reset a security-related electronic function from information  
38 provided to owners and independent repair facilities. If excluded  
39 under this subsection, the information necessary to reset an  
40 immobilizer system or security-related electronic module may be

1 obtained by owners and independent repair facilities through the  
2 appropriate secure data release systems.

3 (6) Original manufacturers of digital electronic products sold on  
4 or after January 1, 2023, in Washington state are prohibited from  
5 designing or manufacturing digital electronic products in such a way  
6 as to prevent reasonable diagnostic or repair functions by an  
7 independent repair provider. Preventing reasonable diagnostic or  
8 repair functions includes permanently affixing a battery in a manner  
9 that makes it difficult or impossible to remove.

10 NEW SECTION. **Sec. 4.** (1) Each original manufacturer is  
11 prohibited from establishing end user license agreements that  
12 restrict in any form the legal uses of a product after purchase.

13 (2) Each original manufacturer is prohibited from dictating the  
14 venue for legal disputes in end user license agreements.

15 NEW SECTION. **Sec. 5.** (1) Nothing in this chapter may be  
16 construed to require an original manufacturer to divulge a trade  
17 secret.

18 (2) Notwithstanding any law or rule to the contrary, no provision  
19 in this section may be read, interpreted, or construed to abrogate,  
20 interfere with, contradict, or alter the terms of any agreement  
21 executed and in force between an authorized repair provider and an  
22 original manufacturer including, but not limited to, the performance  
23 or provision of warranty or recall repair work by an authorized  
24 repair provider on behalf of an original manufacturer pursuant to  
25 such an authorized repair agreement, except that any provision in  
26 such an authorized repair agreement that purports to waive, avoid,  
27 restrict, or limit an original manufacturer's compliance with this  
28 section is void and unenforceable.

29 (3) Nothing in this section may be construed to require original  
30 manufacturers or authorized repair providers to provide an owner or  
31 independent repair provider access to nondiagnostic and repair  
32 information by an original manufacturer to an authorized repair  
33 provider pursuant to the terms of an authorizing agreement.

34 NEW SECTION. **Sec. 6.** (1) The legislature finds that the  
35 practices covered by this chapter are matters vitally affecting the  
36 public interest for the purpose of applying the consumer protection  
37 act, chapter 19.86 RCW. A violation of this chapter is not reasonable

1 in relation to the development and preservation of business and is an  
2 unfair or deceptive act in trade or commerce and an unfair method of  
3 competition for the purpose of applying the consumer protection act,  
4 chapter 19.86 RCW.

5 (2) In addition to any other remedies provided by law, including  
6 under the consumer protection act, chapter 19.86 RCW, any original  
7 manufacturer that violates any provision of this chapter is subject  
8 to a civil penalty in the amount of \$500 for each act in violation of  
9 this chapter. All penalties imposed under this section must be paid  
10 to the state treasury and credited to the general fund.

11 NEW SECTION. **Sec. 7.** This chapter may be known and cited as the  
12 fair repair act.

13 NEW SECTION. **Sec. 8.** Sections 1 through 7 of this act  
14 constitute a new chapter in Title 19 RCW.

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