
SENATE BILL 5757

State of Washington

63rd Legislature

2013 Regular Session

By Senators Smith, Schlicher, Braun, Chase, and Shin

Read first time 02/13/13. Referred to Committee on Trade & Economic Development.

1 AN ACT Relating to standards and policies governing information
2 technology; and amending RCW 43.41A.025.

3 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF WASHINGTON:

4 **Sec. 1.** RCW 43.41A.025 and 2011 1st sp.s. c 43 s 706 are each
5 amended to read as follows:

6 (1) The chief information officer shall establish standards and
7 policies to govern information technology in the state of Washington.

8 (2) The office shall have the following powers and duties related
9 to information services:

10 (a) To develop statewide standards and policies governing the
11 acquisition and disposition of equipment, software, and personal and
12 purchased services, licensing of the radio spectrum by or on behalf of
13 state agencies, and confidentiality of computerized data;

14 (b) To develop statewide or interagency technical policies,
15 standards, and procedures;

16 (c) To review and approve standards and common specifications for
17 new or expanded telecommunications networks proposed by agencies,
18 public postsecondary education institutions, educational service

1 districts, or statewide or regional providers of K-12 information
2 technology services;

3 (d) To develop a detailed business plan for any service or activity
4 to be contracted under RCW 41.06.142(7)(b) by the consolidated
5 technology services agency;

6 (e) To provide direction concerning strategic planning goals and
7 objectives for the state. The office shall seek input from the
8 legislature and the judiciary; (~~and~~)

9 (f) To develop standards based on leading usability practices that
10 enable agencies to produce clear, consistent, and usable web content.
11 Standards should include requirements such as:

12 (i) A prominent, consistently labeled link to business regulations
13 and information on the agency home page;

14 (ii) Clear pathways within a minimum number of clicks from the home
15 page to specific license and permit applications;

16 (iii) Periodic usability testing by business customers to verify
17 web sites are complete and easy to use; and

18 (iv) Measuring the results of web site revisions to ensure they
19 produce the intended results; and

20 (g) To establish policies for the periodic review by the office of
21 agency performance which may include but are not limited to analysis
22 of:

23 (i) Planning, management, control, and use of information services;

24 (ii) Training and education; and

25 (iii) Project management.

26 (3) Statewide technical standards to promote and facilitate
27 electronic information sharing and access are an essential component of
28 acceptable and reliable public access service and complement content-
29 related standards designed to meet those goals. The office shall:

30 (a) Establish technical standards to facilitate electronic access
31 to government information and interoperability of information systems,
32 including wireless communications systems; and

33 (b) Require agencies to include an evaluation of electronic public
34 access needs when planning new information systems or major upgrades of
35 systems.

36 In developing these standards, the office is encouraged to include
37 the state library, state archives, and appropriate representatives of
38 state and local government.

1 (4) The office shall perform other matters and things necessary to
2 carry out the purposes and provisions of this chapter.

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