HOUSE BILL 2616

State of Washington 66th Legislature 2020 Regular Session

By Representatives Cody and Macri; by request of Health Care Authority

1 AN ACT Relating to nonparticipating providers; and amending RCW 2 74.09.522.

3 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF WASHINGTON:

4 Sec. 1. RCW 74.09.522 and 2019 c 325 s 4004 are each amended to 5 read as follows:

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(1) For the purposes of this section:

7 "Managed health care system" means (a) any health care 8 organization, including health care providers, insurers, health care service contractors, health maintenance organizations, 9 health 10 insuring organizations, or any combination thereof, that provides directly or by contract health care services covered under this 11 12 chapter or other applicable law and rendered by licensed providers, 13 on a prepaid capitated basis and that meets the requirements of section 1903(m)(1)(A) of Title XIX of the federal social security act 14 15 or federal demonstration waivers granted under section 1115(a) of 16 Title XI of the federal social security act;

17 (b) "Nonparticipating provider" means a person, health care 18 provider, practitioner, facility, or entity, acting within their 19 scope of practice, that does not have a written contract to 20 participate in a managed health care system's provider network, but 21 provides health care services to enrollees of programs authorized under this chapter or other applicable law whose health care services
 are provided by the managed health care system.

3 (2) The authority shall enter into agreements with managed health
4 care systems to provide health care services to recipients of
5 medicaid under the following conditions:

6 (a) Agreements shall be made for at least thirty thousand 7 recipients statewide;

8 (b) Agreements in at least one county shall include enrollment of 9 all recipients of programs as allowed for in the approved state plan 10 amendment or federal waiver for Washington state's medicaid program;

11 (c) To the extent that this provision is consistent with section 12 1903(m) of Title XIX of the federal social security act or federal demonstration waivers granted under section 1115(a) of Title XI of 13 the federal social security act, recipients shall have a choice of 14 systems in which to enroll and shall have the right to terminate 15 16 their enrollment in a system: PROVIDED, That the authority may limit 17 recipient termination of enrollment without cause to the first month 18 of a period of enrollment, which period shall not exceed twelve months: AND PROVIDED FURTHER, That the authority shall not restrict a 19 recipient's right to terminate enrollment in a system for good cause 20 21 as established by the authority by rule;

22 (d) To the extent that this provision is consistent with section 23 1903(m) of Title XIX of the federal social security act, participating managed health care systems shall not 24 enroll a 25 disproportionate number of medical assistance recipients within the 26 total numbers of persons served by the managed health care systems, except as authorized by the authority under federal demonstration 27 28 waivers granted under section 1115(a) of Title XI of the federal 29 social security act;

30 (e)(i) In negotiating with managed health care systems the 31 authority shall adopt a uniform procedure to enter into contractual 32 arrangements, including:

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(A) Standards regarding the quality of services to be provided;

(B) The financial integrity of the responding system;

35 (C) Provider reimbursement methods that incentivize chronic care 36 management within health homes, including comprehensive medication 37 management services for patients with multiple chronic conditions 38 consistent with the findings and goals established in RCW 74.09.5223; 1 (D) Provider reimbursement methods that reward health homes that, 2 by using chronic care management, reduce emergency department and 3 inpatient use;

4 (E) Promoting provider participation in the program of training 5 and technical assistance regarding care of people with chronic 6 conditions described in RCW 43.70.533, including allocation of funds 7 to support provider participation in the training, unless the managed 8 care system is an integrated health delivery system that has programs 9 in place for chronic care management;

10 (F) Provider reimbursement methods within the medical billing 11 processes that incentivize pharmacists or other qualified providers 12 licensed in Washington state to provide comprehensive medication 13 management services consistent with the findings and goals 14 established in RCW 74.09.5223;

15 (G) Evaluation and reporting on the impact of comprehensive 16 medication management services on patient clinical outcomes and total 17 health care costs, including reductions in emergency department 18 utilization, hospitalization, and drug costs; and

(H) Established consistent processes to incentivize integration
of behavioral health services in the primary care setting, promoting
care that is integrated, collaborative, colocated, and preventive.

(ii) (A) Health home services contracted for under this subsection may be prioritized to enrollees with complex, high cost, or multiple chronic conditions.

(B) Contracts that include the items in (e)(i)(C) through (G) of this subsection must not exceed the rates that would be paid in the absence of these provisions;

(f) The authority shall seek waivers from federal requirements as necessary to implement this chapter;

30 (g) The authority shall, wherever possible, enter into prepaid 31 capitation contracts that include inpatient care. However, if this is 32 not possible or feasible, the authority may enter into prepaid 33 capitation contracts that do not include inpatient care;

(h) The authority shall define those circumstances under which a
 managed health care system is responsible for out-of-plan services
 and assure that recipients shall not be charged for such services;

(i) Nothing in this section prevents the authority from entering into similar agreements for other groups of people eligible to receive services under this chapter; and

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1 (j) The authority must consult with the federal center for 2 medicare and medicaid innovation and seek funding opportunities to 3 support health homes.

(3) The authority shall ensure that publicly supported community 4 health centers and providers in rural areas, who show serious intent 5 6 and apparent capability to participate as managed health care systems seriously considered as contractors. 7 The authority are shall coordinate its managed care activities with activities under chapter 8 70.47 RCW. 9

10 (4) The authority shall work jointly with the state of Oregon and 11 other states in this geographical region in order to develop 12 recommendations to be presented to the appropriate federal agencies 13 and the United States congress for improving health care of the poor, 14 while controlling related costs.

(5) The legislature finds that competition in the managed health 15 16 care marketplace is enhanced, in the long term, by the existence of a 17 large number of managed health care system options for medicaid clients. In a managed care delivery system, whose goal is to focus on 18 prevention, primary care, and improved enrollee health status, 19 continuity in care relationships is of substantial importance, and 20 disruption to clients and health care providers should be minimized. 21 22 To help ensure these goals are met, the following principles shall 23 guide the authority in its healthy options managed health care purchasing efforts: 24

(a) All managed health care systems should have an opportunity to contract with the authority to the extent that minimum contracting requirements defined by the authority are met, at payment rates that enable the authority to operate as far below appropriated spending levels as possible, consistent with the principles established in this section.

31 (b) Managed health care systems should compete for the award of 32 contracts and assignment of medicaid beneficiaries who do not 33 voluntarily select a contracting system, based upon:

34 (i) Demonstrated commitment to or experience in serving low-35 income populations;

36 (ii) Quality of services provided to enrollees;

37 (iii) Accessibility, including appropriate utilization, of 38 services offered to enrollees;

39 (iv) Demonstrated capability to perform contracted services,40 including ability to supply an adequate provider network;

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(v) Payment rates; and

2 (vi) The ability to meet other specifically defined contract 3 requirements established by the authority, including consideration of 4 past and current performance and participation in other state or 5 federal health programs as a contractor.

6 (c) Consideration should be given to using multiple year 7 contracting periods.

8 (d) Quality, accessibility, and demonstrated commitment to 9 serving low-income populations shall be given significant weight in 10 the contracting, evaluation, and assignment process.

11 (e) All contractors that are regulated health carriers must meet 12 state minimum net worth requirements as defined in applicable state laws. The authority shall adopt rules establishing the minimum net 13 14 worth requirements for contractors that are not regulated health carriers. This subsection does not limit the authority of the 15 16 Washington state health care authority to take action under a 17 contract upon finding that a contractor's financial status seriously 18 jeopardizes the contractor's ability to meet its contract 19 obligations.

20 (f) Procedures for resolution of disputes between the authority 21 and contract bidders or the authority and contracting carriers 22 related to the award of, or failure to award, a managed care contract 23 must be clearly set out in the procurement document.

(6) The authority may apply the principles set forth in subsection (5) of this section to its managed health care purchasing efforts on behalf of clients receiving supplemental security income benefits to the extent appropriate.

(7) Any contract with a managed health care system to provide services to medical assistance enrollees shall require that managed health care systems offer contracts to mental health providers and substance use disorder treatment providers to provide access to primary care services integrated into behavioral health clinical settings, for individuals with behavioral health and medical comorbidities.

35 (8) Managed health care system contracts effective on or after 36 April 1, 2016, shall serve geographic areas that correspond to the 37 regional service areas established in RCW 74.09.870.

38 (9) A managed health care system shall pay a nonparticipating 39 provider that provides a service covered under this chapter or other 40 applicable law to the system's enrollee no more than the lowest

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amount paid for that service under the managed health care system's contracts with similar providers in the state if the managed health care system has made good faith efforts to contract with the nonparticipating provider.

(10) For services covered under this chapter or other applicable 5 6 law to medical assistance or medical care services enrollees, 7 nonparticipating providers must accept as payment in full the amount paid by the managed health care system under subsection (9) of this 8 section in addition to any deductible, coinsurance, or copayment that 9 is due from the enrollee for the service provided. An enrollee is not 10 liable to any nonparticipating provider for covered services, except 11 12 for amounts due for any deductible, coinsurance, or copayment under the terms and conditions set forth in the managed health care system 13 contract to provide services under this section. 14

(11) Pursuant to federal managed care access standards, 42 C.F.R. 15 16 Sec. 438, managed health care systems must maintain a network of 17 appropriate providers that is supported by written agreements sufficient to provide adequate access to all services covered under 18 19 the contract with the authority, including hospital-based physician services. The authority will monitor and periodically report on the 20 proportion of services provided by contracted providers and 21 nonparticipating providers, by county, for each managed health care 22 system to ensure that managed health care systems are meeting network 23 adequacy requirements. No later than January 1st of each year, the 24 25 authority will review and report its findings to the appropriate 26 policy and fiscal committees of the legislature for the preceding state fiscal year. 27

28 (12) Payments under RCW 74.60.130 are exempt from this section.

29 (((13) Subsections (9) through (11) of this section expire July 30 1, 2021.))

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