SUBSTITUTE HOUSE BILL 1323

State of Washington 65th Legislature 2017 Regular Session

By House State Government, Elections & Information Technology (originally sponsored by Representatives Wylie, Harris, Nealey, McBride, Stanford, and Muri; by request of Department of Enterprise Services)

1 AN ACT Relating to loss prevention reviews by state agencies; and 2 amending RCW 43.19.003, 43.19.782, and 43.19.783.

3 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF WASHINGTON:

4 Sec. 1. RCW 43.19.003 and 2011 1st sp.s. c 43 s 102 are each 5 amended to read as follows:

6 The definitions in this section apply throughout this chapter 7 unless the context clearly requires otherwise.

8 9 (1) "Department" means the department of enterprise services.

(2) "Director" means the director of enterprise services.

10 (3) "State agency" means every state agency, office, officer, 11 board, commission, institution, and institution of higher education, 12 including all state universities, regional universities, The 13 Evergreen State College, and community and technical colleges.

14 **Sec. 2.** RCW 43.19.782 and 2011 1st sp.s. c 43 s 508 are each 15 amended to read as follows:

(1) ((The director)) In consultation with the department and upon delegation, a state agency shall appoint a loss prevention review team when the death of a person, serious injury to a person, or other substantial loss is alleged or suspected to be caused at least in part by the actions of a state agency((, unless the director in his

or her discretion determines that the incident does not merit 1 review)) except when the death, injury, or substantial loss is 2 3 already being investigated by another federal or state agency, or by the affected state agency, pursuant to the federal or state agency 4 requirements. Any review conducted by another agency or under other 5 6 requirements must contain elements of subsection (3) of this section 7 and must comply with section 3 of this act. The department may also direct a state agency to conduct a loss prevention review ((team may 8 also be appointed when any other substantial loss occurs as a result 9 of agency policies, litigation or defense practices, or other 10 11 management practices. When the director decides not to appoint a loss 12 prevention review team he or she shall issue a statement of the reasons for the director's decision. The statement shall be made 13 available on the department's web site. The director's decision 14 pursuant to this section to appoint or not appoint a loss prevention 15 16 review team shall not be admitted into evidence in a civil or 17 administrative proceeding.)) after consultation with the affected agency as to the purpose, scope, necessary resources, and intended 18 outcomes of the loss prevention review. The department may provide 19 guidance to the state agency conducting the loss prevention review as 20 21 requested by the state agency.

(2) A loss prevention review team shall consist of at least three 22 23 ((but no more than five)) persons, and may include independent consultants, contractors, or state employees, but it shall not 24 25 include any person ((employed by the agency)) directly involved in 26 the loss or risk of loss giving rise to the review, nor any person with testimonial knowledge of the incident to be reviewed. At least 27 28 one member of the review team shall have expertise relevant to the 29 matter under review.

(3) The loss prevention review team shall review the death, 30 serious injury, or other incident and the circumstances surrounding 31 32 it, evaluate its causes, and recommend steps to reduce the risk of 33 such incidents occurring in the future. The loss prevention review shall accomplish these tasks reviewing 34 team by relevant documents((τ)) and interviewing persons with relevant knowledge((τ) 35 and reporting its recommendations)). The loss prevention review team 36 must submit a report in writing to the director and the ((director)) 37 head of the state agency involved in the loss or risk of loss 38 39 ((within the time requested by the director)). The report must 40 include the teams' findings, analyze the causes and contributing 1 factors, analyze future risk, include methods that the agency will use to address and mitigate the risks identified, which may include 2 changes to policies or procedures, and any legislative recommendation 3 necessary to address and carry out the risk treatment strategies 4 identified in the subject report and include the manner in which the 5 6 agency will measure the effectiveness of its changes. The final 7 report shall not disclose the contents of any documents required by law or regulation to be kept private or confidential, or that are 8 subject to legal privilege or exemption. 9

10 (4) ((Pursuant to guidelines established by the director,)) The 11 director may develop and enact rules to implement the provisions of 12 this chapter that apply to all state agency loss prevention review 13 teams. State agencies must notify the department immediately upon 14 becoming aware of a death, serious injury, or other substantial loss 15 that is alleged or suspected to be caused at least in part by the 16 actions of the state agency.

17 <u>(5) All state agencies shall provide the loss prevention review</u> 18 team ready access to relevant documents in their possession and ready 19 access to their employees.

20 **Sec. 3.** RCW 43.19.783 and 2011 1st sp.s. c 43 s 509 are each 21 amended to read as follows:

22 The final report from ((a)) the state agency's (1)loss prevention review team to the director shall be made public by the 23 24 director promptly ((upon receipt)) after review, and shall be subject 25 to public disclosure. The final report shall be subject to discovery in a civil or administrative proceeding. However, the final report 26 27 shall not be admitted into evidence or otherwise used in a civil or 28 administrative proceeding except pursuant to subsection (2) of this section. 29

30 (2) The relevant excerpt or excerpts from the final report of a loss prevention review team may be used to impeach a fact witness in 31 a civil or administrative proceeding only if the party wishing to use 32 the excerpt or excerpts from the report first shows the court by 33 clear and convincing evidence that the witness, in testimony provided 34 35 in deposition or at trial in the present proceeding, has contradicted his or her previous statements to the loss prevention review team on 36 an issue of fact material to the present proceeding. In that case, 37 38 the party may use only the excerpt or excerpts necessary to 39 demonstrate the contradiction. This section shall not be interpreted

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as expanding the scope of material that may be used to impeach a
witness.

(3) No member of a loss prevention review team may be examined in 3 a civil or administrative proceeding as to (a) the work of the loss 4 prevention review team, (b) the incident under review, (c) his or her 5 6 statements, deliberations, thoughts, analyses, or impressions relating to the work of the loss prevention review team or the 7 incident under review, or (d) the statements, deliberations, 8 thoughts, analyses, or impressions of any other member of the loss 9 prevention review team, or any person who provided information to it, 10 relating to the work of the loss prevention review team or the 11 12 incident under review.

(4) Any document that exists prior to the appointment of a loss 13 prevention review team, or that is created independently of such a 14 team, does not become inadmissible merely because it is reviewed or 15 16 used by the loss prevention review team. A person does not become 17 unavailable as a witness merely because the person has been 18 interviewed by or has provided a statement to a loss prevention review team. However, if called as a witness, the person may not be 19 examined regarding the person's interactions with the loss prevention 20 review team, including without limitation whether the loss prevention 21 22 review team interviewed the person, what questions the loss prevention review team asked, and what answers the person provided to 23 the loss prevention review team. This section shall not be construed 24 25 as restricting the person from testifying fully in any proceeding regarding his or her knowledge of the incident under review. 26

(5) Documents prepared by or for the loss prevention review team are inadmissible and may not be used in a civil or administrative proceeding, except that excerpts may be used to impeach the credibility of a witness under the same circumstances that excerpts of the final report may be used pursuant to subsection (2) of this section.

(6) The restrictions set forth in this section shall not apply in a licensing or disciplinary proceeding arising from an agency's effort to revoke or suspend the license of any licensed professional based in whole or in part upon allegations of wrongdoing in connection with the death, injury, or other incident reviewed by the loss prevention review team.

39 (7) ((Within one hundred twenty days after completion of the 40 final report of a loss prevention review team, the agency under

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1 review shall issue to the department a response to the report. The response will indicate (a) which of the report's recommendations the 2 agency hopes to implement, (b) whether implementation of those 3 recommendations will require additional funding or legislation, and 4 (c) whatever other information the director may require. This 5 б response shall be considered part of the final report and shall be subject to all provisions of this section that apply to the final 7 report, including without limitation the restrictions on 8 admissibility and use in civil or administrative proceedings and the 9 10 obligation of the director to make the final report public.

11 (8)) Nothing in RCW ((43.41.370)) 43.19.782 or this section is 12 intended to limit the scope of a legislative inquiry into or review 13 of an incident that is the subject of a loss prevention review.

14 (((9))) (8) Nothing in RCW ((43.41.370)) <u>43.19.782</u> or in this 15 section affects chapter 70.41 RCW and application of that chapter to 16 state-owned or managed hospitals licensed under chapter 70.41 RCW.

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