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## HOUSE BILL 1274

State of Washington 67th Legislature 2021 Regular Session

By Representatives Hackney and Stokesbary

- 1 AN ACT Relating to cloud computing solutions; amending RCW
- 2 43.105.020; adding new sections to chapter 43.105 RCW; creating a new
- 3 section; and repealing RCW 43.105.375.
- 4 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF WASHINGTON:
- NEW SECTION. Sec. 1. (1) The legislature finds that the advent of the COVID-19 pandemic has increased the needs of the people of Washington for state services. From unemployment benefits to information on the incidence of disease in the state, Washingtonians
- 9 have increasingly turned to state government for vital services and
- 10 information.
- 11 (2) The legislature further finds that the state's information 12 technology infrastructure is outdated and with insufficient capacity 13 to handle the increased demand and has, in many cases, not been 14 adequate to enable the state to provide the needed services 15 effectively and efficiently.
- 16 (3) Therefore, the legislature intends to migrate the state's 17 information technology toward modern cloud services, offered by 18 third-party cloud providers operating at hyper scale, which will 19 deliver the capacity, security, resiliency, disaster recovery 20 capability, and data analytics necessary to allow the state to

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- 1 provide Washingtonians the services they require during this pandemic
- 2 and in the future.

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3 **Sec. 2.** RCW 43.105.020 and 2017 c 92 s 2 are each amended to 4 read as follows:

The definitions in this section apply throughout this chapter unless the context clearly requires otherwise.

- (1) "Agency" means the consolidated technology services agency.
- (2) "Board" means the technology services board.
- 9 (3) "Cloud computing" has the same meaning as provided by the
  10 special publication 800-145 issued by the national institute of
  11 standards and technology of the United States department of commerce
  12 as of September 2011 or its successor publications.
  - (4) "Customer agencies" means all entities that purchase or use information technology resources, telecommunications, or services from the consolidated technology services agency.
- 16 (((4+))) (5) "Director" means the state chief information officer, who is the director of the consolidated technology services agency.
  - ((+5+)) (6) "Enterprise architecture" means an ongoing activity for translating business vision and strategy into effective enterprise change. It is a continuous activity. Enterprise architecture creates, communicates, and improves the key principles and models that describe the enterprise's future state and enable its evolution.
  - ((<del>(6)</del>)) <u>(7)</u> "Equipment" means the machines, devices, and transmission facilities used in information processing, including but not limited to computers, terminals, telephones, wireless communications system facilities, cables, and any physical facility necessary for the operation of such equipment.
- 29  $((\frac{(7)}{)})$  <u>(8)</u> "Information" includes, but is not limited to, data, 30 text, voice, and video.
- 31  $((\frac{(8)}{(8)}))$  <u>(9)</u> "Information security" means the protection of 32 communication and information resources from unauthorized access, 33 use, disclosure, disruption, modification, or destruction in order 34 to:
  - (a) Prevent improper information modification or destruction;
- 36 (b) Preserve authorized restrictions on information access and disclosure;
- 38 (c) Ensure timely and reliable access to and use of information; 39 and

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1 (d) Maintain the confidentiality, integrity, and availability of information.

- ((<del>(9)</del>)) <u>(10)</u> "Information technology" includes, but is not limited to, all electronic technology systems and services, automated information handling, system design and analysis, conversion of data, computer programming, information storage and retrieval, telecommunications, requisite system controls, simulation, electronic commerce, radio technologies, and all related interactions between people and machines.
- 10 ((<del>(10)</del>)) <u>(11)</u> "Information technology portfolio" or "portfolio"
  11 means a strategic management process documenting relationships
  12 between agency missions and information technology and
  13 telecommunications investments.
- $((\frac{(11)}{)})$   $\underline{(12)}$  "K-20 network" means the network established in RCW 15 43.41.391.
- $((\frac{(12)}{(12)}))$  <u>(13)</u> "Local governments" includes all municipal and quasi-municipal corporations and political subdivisions, and all agencies of such corporations and subdivisions authorized to contract separately.
- $((\frac{(13)}{(13)}))$  <u>(14)</u> "Office" means the office of the state chief 21 information officer within the consolidated technology services 22 agency.
- ((<del>(14)</del>)) <u>(15)</u> "Oversight" means a process of comprehensive risk analysis and management designed to ensure optimum use of information technology resources and telecommunications.
- $((\frac{(15)}{)})$  <u>(16)</u> "Proprietary software" means that software offered 27 for sale or license.
  - ((<del>(16)</del>)) (17) "Public agency" means any agency of this state or another state; any political subdivision or unit of local government of this state or another state including, but not limited to, municipal corporations, quasi-municipal corporations, special purpose districts, and local service districts; any public benefit nonprofit corporation; any agency of the United States; and any Indian tribe recognized as such by the federal government.
  - ((<del>(17)</del>)) <u>(18)</u> "Public benefit nonprofit corporation" means a public benefit nonprofit corporation as defined in RCW 24.03.005 that is receiving local, state, or federal funds either directly or through a public agency other than an Indian tribe or political subdivision of another state.

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- 1 (((18))) (19) "Public record" has the definitions in RCW 42.56.010 and chapter 40.14 RCW and includes legislative records and court records that are available for public inspection.
- 4 (((19))) (20) "Public safety" refers to any entity or services that ensure the welfare and protection of the public.

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- $((\frac{(20)}{(20)}))$  <u>(21)</u> "Security incident" means an accidental or deliberative event that results in or constitutes an imminent threat of the unauthorized access, loss, disclosure, modification, disruption, or destruction of communication and information resources.
- 11 ((<del>(21)</del>)) <u>(22)</u> "State agency" means every state office, 12 department, division, bureau, board, commission, or other state 13 agency, including offices headed by a statewide elected official.
- 14 ((<del>(22)</del>)) <u>(23)</u> "Telecommunications" includes, but is not limited 15 to, wireless or wired systems for transport of voice, video, and data 16 communications, network systems, requisite facilities, equipment, 17 system controls, simulation, electronic commerce, and all related 18 interactions between people and machines.
- 19 ((<del>(23)</del>)) <u>(24)</u> "Utility-based infrastructure services" includes 20 personal computer and portable device support, servers and server 21 administration, security administration, network administration, 22 telephony, email, and other information technology services commonly 23 used by state agencies.
- NEW SECTION. Sec. 3. A new section is added to chapter 43.105 RCW to read as follows:
  - (1) State agencies must adopt third-party, commercial cloud computing services for any new information technology or telecommunications investments except as provided in subsection (2) of this section. The office shall develop standards and guidelines for adoption of commercial cloud computing services. Prior to selecting and implementing a cloud computing service, state agencies must evaluate:
- 33 (a) The ability of the cloud computing service to meet security 34 and compliance requirements for all workload types including low, 35 moderate, and high impact data, leveraging defined federal 36 authorization or accreditation programs to the fullest extent 37 possible; and
- 38 (b) The portability of data, should the state agency choose to discontinue use of the cloud service.

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(2) State agencies must receive a waiver from the office if there is a service requirement that prohibits the adoption of a cloud computing service, as required in subsection (1) of this section.

- (a) Waivers must be based on written justification from the requesting state agency citing specific services or performance requirements for not utilizing a cloud computing service.
- (b) Information on waiver applications, requested and granted, must be submitted by the office to the appropriate committees of the legislature by December 30th each calendar year.
- (3) The agency must oversee and provide technical specifications to the department of enterprise services who must conduct competitive procurement processes that include the evaluation of services offered by several cloud providers per procurement. All procurements must be reopened and contracts must be renegotiated at a minimum every five years.
- 16 (4) This section does not apply to institutions of higher 17 education.
  - (5) Subject to the availability of amounts appropriated for this specific purpose, starting December 1, 2021, state agency directors of human resources must report annually to the office and the employment security department on impacts to staffing related to state employees who could not be reassigned to other duties within the state agency as a result of the cloud migration.
  - (6) Subject to the availability of amounts appropriated for this specific purpose, there is created a training program for employees who could not be reassigned to other duties within the state agency as a result of the cloud migration. The state human resources department of the office of financial management, in coordination with the office and the employment security department, must oversee requests for training and allocation of moneys. By January 1, 2022, the employment security department, in coordination with the office of financial management, must develop a program to support employees and dislocated workers identified in this subsection and affected by the policies created in this section.
- NEW SECTION. Sec. 4. A new section is added to chapter 43.105 RCW to read as follows:
- 37 (1) State agencies must migrate their existing on-premises 38 applications to third-party, commercial cloud computing solutions by 39 June 30, 2025, except as provided in subsection (2) of this section.

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The office will report to relevant legislative committees the status of existing agency on-premises application migration by January 1, 2024. State agencies shall accelerate cloud migration, modernization, and end-of-life migration activities in alignment with industry and existing state standards and guidelines.

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- (2) The office shall implement a program to facilitate the secure and timely migration to cloud services, while preserving department operational autonomy, and establish related standards.
- 9 (3) State agencies must receive a waiver from the office if an application cannot migrate to the cloud by the deadline in subsection (1) of this section.
  - (a) Waivers must be based on written justification from the requesting state agency citing specific service or performance requirements for not utilizing a cloud computing solution.
- 15 (b) Information on waiver applications, requested and granted, 16 must be submitted by the office to the appropriate committees of the 17 legislature by December 30th each calendar year, beginning in 2023.
- 18 (4) This section does not apply to institutions of higher 19 education.
- NEW SECTION. Sec. 5. RCW 43.105.375 (Use of state data center— Business plan and migration schedule for state agencies—Exceptions) and 2015 3rd sp.s. c 1 s 219 & 2011 1st sp.s. c 43 s 735 are each repealed.

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