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S.207

Introduced by Senators Brock, Balint, Collamore, Ingalls and Terenzini

Referred to Committee on

Date:

Subject: Commerce and trade; consumer protection

Statement of purpose of bill as introduced: This bill proposes to require a company that offers a warranty on large appliances to certify that it has the capacity to fulfill the warranty if the appliance requires service.

An act relating to creating the Zero Excuse Warranty Act

It is hereby enacted by the General Assembly of the State of Vermont:

Sec. 1. PURPOSE; TITLE

(a) The purpose of this act is to ensure that sellers who provide a warranty for large consumer appliances sold to consumers in this State actually have the capacity to provide the services and perform the repair work guaranteed under the warranty.

(b) This act may be referred to as the Zero Excuse Warranty Act.

Sec. 2. 9 V.S.A. § 2466d is added to read:

§ 2466d. APPLIANCES; WARRANTIES

(a) A seller of appliances with a retail value of \$500.00 or more who offers or sells a warranty to a consumer for the appliance shall:

1 (1) certify in writing prior to the time of sale that the seller has the
2 capacity, or has contractually arranged for a third party with capacity, to
3 provide the services and perform the repair work guaranteed under the
4 warranty; and

5 (2) maintain such capacity, and provide the services and perform the
6 repair work guaranteed under the warranty, for the duration of the warranty
7 period.

8 (b) A seller who violates this section commits an unfair and deceptive act
9 in commerce in violation of section 2453 of this title.

10 Sec. 3. EFFECTIVE DATE

11 This act shall take effect on July 1, 2022.