

1 S.183

2 Introduced by Senators Kitchel, Hardy and Lyons

3 Referred to Committee on Government Operations

4 Date: January 3, 2024

5 Subject: Executive; health; human services; Agency of Human Services;
6 Agency of Health Care Administration

7 Statement of purpose of bill as introduced: This bill proposes to direct the
8 Agency of Human Services and other stakeholders to develop a plan for
9 dividing the current Agency of Human Services into two separate agencies, the
10 Agency of Human Services and the Agency of Health Care Administration.

11 ~~An act relating to planning for the Agency of Health Care Administration~~

An act relating to reenvisioning the Agency of Human Services

12 It is hereby enacted by the General Assembly of the State of Vermont:

13 ~~Sec. 1. FINDINGS~~

14 The General Assembly finds that:

15 (1) The Agency of Human Services was established by legislation
16 enacted in 1970. By design, it became an umbrella agency that combined the
17 Departments of Social Welfare, of Mental Health, of Health, and of
18 Corrections as well as several small offices and boards.

19 (2) In 1970, large institutions dominated the service delivery system.

20 ~~The Brandon Training School, serving Vermonters with developmental~~

1 ~~disabilities had a census of over 600. The Vermont State Hospital in~~
2 Waterbury, serving Vermonters with severe mental illness, had a census of
3 approximately 1,200. The Weeks School in Vergennes served 275 delinquent
4 or unmanageable youth. The State Prison in Windsor was operating, and the
5 community correctional system did not exist. Medicaid coverage was limited
6 to beneficiaries of public assistance, nursing home patients with limited
7 income and resources, and medically needy individuals.

8 (3) In 1973, the Department of Social and Rehabilitation Services was
9 created in response to a federal mandate for separate administration of the
10 income maintenance function for social services for welfare-dependent
11 families. A number of employment and social service programs were
12 combined within the Department. Over the years, the jurisdiction of the
13 Department of Social and Rehabilitation Services included alcohol and drug
14 abuse programs, blind and visually impaired individuals, disability
15 determinations, social services and child welfare, the Woodside Juvenile
16 Rehabilitation Center, licensing, and child care. In addition, the Agency of
17 Human Services took over vocational rehabilitation from the Department of
18 Education and established a new Office of Economic Opportunity.

19 (4) In 1975, the Child Support Unit was added to the Department of
20 Social Welfare to establish and enforce child support orders. In 1990, a
21 separate Office of Child Support was created.

1 ~~(5) In 1980, a fuel assistance program was created with the passage of~~
2 the federal Low Income Home Energy Assistance Program (LIHEAP)
3 legislation. This program has been administered by the Department of Social
4 Welfare and its successor ever since.

5 (6) In 1983, a law requiring mandatory reporting of child abuse and
6 neglect took effect. In 1982, the year before this law went into effect, there
7 were 386 reports of child abuse or neglect. In 1983, the first year of
8 mandatory reporting, the number of reports for investigation increased nearly
9 500 percent to 1,875.

10 (7) In 1986, the Reach Up program was created to assist welfare parents
11 to become self-sufficient and self-supporting.

12 (8) In 1989, Dr. Dynasaur was established, providing health coverage
13 for pregnant women and for children under seven years of age. VScript was
14 created to provide discounts, and later partial subsidies, to aged Vermonters
15 and Vermonters with disabilities.

16 (9) During 1990 and 1991, the Office of Aging was transformed into the
17 Department of Aging and Independent Living.

18 (10) In 1993, eligibility for Dr. Dynasaur was expanded to provide
19 health care coverage to children through 18 years of age living in households
20 with income up to 500 percent of the federal poverty level (FPL).

1 (11) In 1994, the Welfare Restructuring demonstration project
2 legislation passed. The Reach Up program expanded to support individualized
3 case planning for families and to include work and training requirements.

4 (12) In 1995, legislation passed creating the Vermont Health Access
5 Program pursuant to a Medicaid Section 1115 waiver to extend Medicaid
6 eligibility to adults without children or a disability with income up to
7 150 percent FPL and adults with children up to 175 percent FPL. The waiver
8 and savings projections were built around the introduction of managed care
9 concepts for certain Medicaid beneficiaries.

10 (13) In 2003 and 2004, an Agency of Human Services reorganization
11 effort intended to break down silos across departments resulted in the structure
12 of the Agency today. The Office of Health Access began functioning as an
13 independent entity and was elevated to a department in 2010.

14 (14) In 2004 and 2005, Vermont began operating under the Choices for
15 Care and Global Commitment Medicaid Section 1115 waivers. Choices for
16 Care provides older Vermonters and Vermonters with disabilities a choice
17 between receiving long-term care services in a nursing home or through
18 home- and community-based services. The Global Commitment waiver
19 provides Vermont with flexibility in its Medicaid program. The waiver
20 imposes a cap on the amount of federal Medicaid funding available to Vermont
21 to provide acute care services to its Medicaid population. In exchange for

1 ~~taking on the risk of operating under a capped funding arrangement, the~~
2 wavert allows Vermont to use federal Medicaid funds to finance a broad array
3 of the State's own non-Medicaid health programs.

4 (15) In 2006, Vermont passed 2006 Acts and Resolves No. 191, entitled
5 An act relating to health care affordability for Vermonters. The act created
6 Catamount Health, which expanded health care assistance through premium
7 subsidies for adults up to 300 percent FPL. The act also established the
8 Blueprint for Health, which is a program for integrating a system of health
9 care for patients, improving the health of the overall population, and
10 improving control over health care costs by promoting health maintenance,
11 prevention, and care coordination and management.

12 (16) In 2010, the U.S. Congress passed the Patient Protection and
13 Affordable Care Act, Pub. L. No. 111-148. This sweeping legislation makes
14 the most significant changes to Medicaid since its creation in 1965. Key
15 provisions include:

16 (A) A new national income standard for Medicaid eligibility for all
17 adults. In fiscal year 2019, more than 37,000 childless adults in Vermont
18 received Medicaid under this new standard.

19 (B) Improved coordination of care and services for individuals who
20 are eligible for both Medicare and Medicaid.

1 ~~(C) Reductions in Medicaid disproportionate share hospital~~
2 ~~payments.~~

3 ~~(D) Increased federal funding for the Children’s Health Insurance~~
4 ~~Program, which is one of the funding sources for Dr. Dynasaur, as well an~~
5 ~~enhanced federal medical assistance percentage for adults newly eligible for~~
6 ~~Medicaid and time-limited payment increases for primary care providers.~~

7 ~~(E) A requirement that each state establish a health benefit exchange~~
8 ~~or allow the federal government to operate an exchange on its behalf.~~

9 ~~(17) In 2011, Vermont enacted 2011 Acts and Resolves No. 48, which~~
10 ~~established the Vermont Health Benefit Exchange, created the Green Mountain~~
11 ~~Care Board, and laid the framework for Green Mountain Care, a publicly~~
12 ~~financed program of universal and unified health care for all Vermont~~
13 ~~residents.~~

14 ~~(18) It is now 2024, and the organizational construct that brought~~
15 ~~together four departments in 1969 is no longer adequate for today’s~~
16 ~~complexities and demands for accountability. Nowhere has the change been as~~
17 ~~dramatic as with health care. The role of State government in the financing,~~
18 ~~oversight, delivery system transformation, and health care marketplace has~~
19 ~~grown to the point where these functions require dedicated management and~~
20 ~~administrative leadership. Likewise, social and economic services and child~~

1 ~~and adult protection responsibilities have been significantly expanded and need~~
2 the attention of more focused management.

3 (19) The breadth and scope of the programs in the Agency of Human
4 Services, its statutory obligations, its funding streams, and its other
5 responsibilities are beyond the capacity of one individual agency head to
6 oversee and manage effectively. Health care expenditures now constitute over
7 25 percent of total State spending, second only to spending on K-12
8 education.

9 (20) Creation of an Agency of Health Care Administration would
10 provide the necessary organizational framework, aligned with the Blueprint for
11 Health model, for a unified, systematic approach to the administration of
12 health care policy and financing. It reflects that dramatic changes have
13 occurred since 1970 in how coverage has been expanded to achieve the public
14 policy goal of universal coverage and in how care is delivered and financed.
15 The Secretary of this Agency would be a member of the Governor's Cabinet,
16 which would provide clear and direct accountability for the administration of
17 programs that constitute some of Vermont's largest expenditures.

18 Sec. 2. AGENCIES OF HEALTH CARE ADMINISTRATION AND OF

19 ~~HUMAN SERVICES, WORKING GROUP, REPORT~~

1 ~~(a) Creation. There is created a working group to develop a plan for~~
2 ~~dividing the current Agency of Human Services into the two agencies, the~~
3 ~~Agency of Human Services and the Agency of Health Care Administration.~~

4 ~~(b) Membership. The working group shall be composed of the following~~
5 ~~members:~~

6 ~~(1) the Secretary of Human Services or designee;~~

7 ~~(2) the commissioner of each department within the Agency of Human~~
8 ~~Services or their designees; and~~

9 ~~(3) other interested stakeholders.~~

10 ~~(c) Powers and duties.~~

11 ~~(1) The working group shall develop a plan for dividing the current~~
12 ~~Agency of Human Services into two agencies as follows:~~

13 ~~(A) an Agency of Human Services, comprising the Department of~~
14 ~~Corrections; the Department for Children and Families; the Department of~~
15 ~~Independent Living, which would provide services to Vermonters who are~~
16 ~~elders and to individuals with disabilities; and the Human Services Board; and~~

17 ~~(B) an Agency of Health Care Administration comprising the~~
18 ~~Departments of Health Access, of Mental Health and Substance Misuse, of~~
19 ~~Long-Term Care, and of Public Health; the Health Care Board, which would~~
20 ~~act as a fair hearing board; and the Vermont Health Benefit Exchange.~~

21 ~~(2) The working group shall also consider and recommend.~~

1 ~~(A) ways to improve collaboration, integration, and alignment of~~
2 services across the two agencies and their departments to deliver services built
3 around the needs of individuals and families; and

4 (B) how to minimize any confusion or disruption that may result
5 from implementing the plan and other recommended changes.

6 (d) Assistance. The working group shall have the administrative, technical,
7 and legal assistance of the Agency of Human Services.

8 (e) Report. On or before January 15, 2025, the working group shall
9 provide its findings and recommendations to the General Assembly and the
10 Governor.

11 (f) Meetings.

12 (1) The Secretary of Human Services or designee shall call the first
13 meeting of the working group to occur on or before July 1, 2024.

14 (2) The working group shall select a chair from among its members at
15 the first meeting.

16 (3) A majority of the working group's membership shall constitute a
17 quorum.

18 (4) The working group shall cease to exist on January 15, 2025.

19 Sec. 3. EFFECTIVE DATE

20 This act shall take effect on passage.

Sec. 1. REENVISIONING THE AGENCY OF HUMAN SERVICES,
REPORT

(a) The Secretary of Human Services, in collaboration with the Deputy Secretary of Human Services and the commissioner of each department within the Agency of Human Services and in consultation with the Office of the Health Care Advocate; the Office of the Child, Youth, and Family Advocate; Disability Rights Vermont; the Office of the Long-Term Care Ombudsman; and other relevant stakeholders, shall consider options for reenvisioning the Agency of Human Services, such as restructuring the existing Agency of Human Services or dividing the existing Agency of Human Services into two or more separate agencies.

(b) The Secretary of Human Services and the other stakeholders identified in subsection (a) of this section shall evaluate the current structure of the Agency of Human Services, identify potential options for reenvisioning the Agency and engage in a cost-benefit analysis of each option, and develop one or more recommendations for implementation.

(c) On or before February 1, 2025, the Secretary shall provide the recommendations developed by the Secretary and stakeholders to the House Committees on Government Operations and Military Affairs, on Health Care, and on Human Services and the Senate Committees on Government Operations and on Health and Welfare, including the following:

(1) the rationale for selecting the recommended option or options;

(2) the likely impact of the recommendations on the departments within the Agency and on the Vermonters served by those departments, including Vermonters who are members of historically marginalized communities;

(3) how the recommendations would center the needs of and lead to better outcomes for the individuals and families served by the Agency and its departments and make the Agency more accountable to the Vermonters whom it serves;

(4) how the recommendations could improve collaboration, integration, and alignment of the services currently provided by the Agency and its departments and how they could enhance coordination and communication among the departments;

(5) how the recommendations could address the workforce and personnel capacity challenges that the Agency and its departments encounter;

(6) how the recommendations could address the technology and facility challenges that the Agency and its departments encounter;

~~(7) a transition and implementation plan for the recommendations that is designed to minimize confusion and disruption for individuals and families served by the Agency and its departments, as well as for Agency and departmental staff;~~

~~(8) a proposed organizational chart for any recommended reconfigurations; and~~

~~(9) the estimated costs or savings associated with the recommendations.~~

Sec. 2. EFFECTIVE DATE

~~This act shall take effect on passage.~~

Sec. 1. FINDINGS AND PURPOSE

~~(a) Since its establishment in 1970, Vermont's Agency of Human Services has grown significantly in both size and scope. In its current form, the Agency is composed of six departments: the Department for Children and Families; the Department of Corrections; the Department of Disabilities, Aging, and Independent Living; the Department of Health; the Department of Mental Health; and the Department of Vermont Health Access, along with several divisions and many offices, boards, and councils. The Agency's budget comprises more than half of the overall State budget, and the programs and benefits administered by the Agency and its departments have an impact on the lives of all Vermonters.~~

~~(b) The purpose of this act is to create a meaningful process through which the Agency, its departments, and the individuals and organizations with whom they engage most can collaborate to identify opportunities to build on past successes and to make improvements for the future.~~

Sec. 2. REENVISIONING THE AGENCY OF HUMAN SERVICES;
REPORT

~~(a) The Secretary of Human Services, in collaboration with the commissioner of each department within the Agency of Human Services and in consultation with relevant commissions, councils, and advocacy organizations; community partners; individuals and families impacted by the Agency and its departments; State employees; and other interested stakeholders, shall consider options for reenvisioning the Agency of Human Services, such as restructuring the existing Agency of Human Services or dividing the existing Agency of Human Services into two or more separate agencies.~~

~~(b) The Secretary of Human Services and the other stakeholders identified in subsection (a) of this section shall evaluate the current structure of the Agency of Human Services, identify potential options for reenvisioning the~~

Agency and engage in a cost-benefit analysis of each option, and develop one or more recommendations for implementation.

(c) The Agency shall solicit open, candid feedback from the stakeholders identified in subsection (a) of this section to inform the evaluation, identification of options, and development of recommendations. To the extent feasible, the Agency shall engage existing boards, committees, and other channels to collect input from individuals and families who are directly impacted by the work of the Agency and its departments.

(d) On or before February 1, 2025, the Secretary shall present to the House Committees on Government Operations and Military Affairs, on Health Care, and on Human Services and the Senate Committees on Government Operations and on Health and Welfare an update on the status of the stakeholder process and development of recommendations as set forth in this section.

(e) On or before November 1, 2025, the Secretary shall provide the recommendations developed by the Secretary and stakeholders to the House Committees on Government Operations and Military Affairs, on Health Care, and on Human Services and the Senate Committees on Government Operations and on Health and Welfare, including the following:

(1) the rationale for selecting the recommended option or options;

(2) the likely impact of the recommendations on the departments within the Agency and on the Vermonters served by those departments, including Vermonters who are members of historically marginalized communities;

(3) how the recommendations would center the needs of and lead to better outcomes for the individuals and families served by the Agency and its departments and make the Agency more accountable to the Vermonters whom it serves;

(4) how the recommendations could improve collaboration, integration, and alignment of the services currently provided by the Agency and its departments and how they could enhance coordination and communication among the departments and with community partners;

(5) how the recommendations could address the workforce and personnel capacity challenges that the Agency and its departments encounter;

(6) how the recommendations could address the facility challenges that the Agency and its departments encounter;

(7) how the recommendations could strengthen the use of technology to improve access to programs and services, increase accountability, enhance coordination, and expand data collection and analysis;

(8) a transition and implementation plan for the recommendations that is designed to minimize confusion and disruption for individuals and families served by the Agency and its departments, as well as for Agency and departmental staff;

(9) a proposed organizational chart for any recommended reconfigurations; and

(10) the estimated costs or savings associated with the recommendations.

Sec. 3. EFFECTIVE DATE

This act shall take effect on passage.