

No. R-482. House concurrent resolution congratulating the Rutland Regional Medical Center on its receipt of the American Nurses Credentialing Center's Magnet designation and the Vermont Council on Quality's 2009 Governor's Award for Performance Excellence.

(H.C.R.354)

Offered by: Representatives Andrews of Rutland City, Acinapura of Brandon, Baker of West Rutland, Canfield of Fair Haven, Courcelle of Rutland City, Devereux of Mount Holly, Donaghy of Poultney, Fagan of Rutland City, French of Shrewsbury, Haas of Rochester, Helm of Castleton, Howrigan of Fairfield, Keenan of St. Albans City, Maier of Middlebury, Malcolm of Pawlet, McNeil of Rutland Town, O'Brien of Richmond, Poirier of Barre City, Potter of Clarendon, Shaw of Pittsford, Smith of Mendon, Spengler of Colchester, Till of Jericho, Wheeler of Derby and Wizowaty of Burlington

Offered by: Senators Carris, Flory, Mullin, Ayer, Choate and Kittell

Whereas, Wednesday, April 21, 2010, was a day of two celebratory milestones in the 114-year old history of Rutland Regional Medical Center (RRMC), and

Whereas, on this date, the American Nurses Credentialing Center (ANCC) granted the RRMC Magnet designation, and the Vermont Council for Quality revealed that the RRMC will be presented the 2009 Governor's Award for Performance Excellence, and

Whereas, either of these announcements would have been cause for great rejoicing at the RRMC, but for both to have occurred within hours of each other on the same day is truly extraordinary, and

Whereas, the Magnet designation is awarded only to hospitals that satisfactorily complete the ANCC's extremely rigorous assessment that consisted of a review of all elements of the hospital's nursing services,

including a three-day field inspection visit and the submission of more than 900 pages of evidence and documentation, and

Whereas, only six percent of hospitals nationwide have earned Magnet designation, and each designated medical care facility “must demonstrate a commitment to excellence on all levels of nursing practice and adhere to national standards for organization and delivery of nursing services,” and

Whereas, Magnet designation has a positive impact on the quality of nursing care and patient satisfaction, and raises the attractiveness for applicants and the retention rate of a hospital’s nursing program, and

Whereas, the RRMC is only the second hospital in Vermont to be honored with Magnet designation, and it will serve as a model for similarly sized hospitals working toward similar recognition, and

Whereas, an independent board of Vermont Performance Excellence Examiners evaluates potential Governor’s Award for Performance Excellence recipients on seven criteria, including leadership, strategic planning, customer and market focus, measurement, analysis and knowledge management, workforce focus, and process management and results, and

Whereas, the RRMC is the first community hospital in the state to be presented this award that recognizes organizations which “achieve performance excellence within their management systems and operations,” and

Whereas, the Governor's Award for Performance Excellence will be formally presented to the RRMC on May 21 at a ceremony to be held at the Lake Morey Resort in Fairlee, and

Whereas, receipt of the Governor's Award for Performance Excellence is a significant step toward the RRMC's goal of becoming the best community hospital and health system in New England through the completion of the Malcolm Baldrige National Quality Award Program's Criteria for Performance Excellence, a process the RRMC initiated in 2003, now therefore be it

Resolved by the Senate and House of Representatives:

That the General Assembly congratulates the Rutland Regional Medical Center on its receipt of the American Nurses Credentialing Center's Magnet designation and the Vermont Council on Quality 2009 Governor's Award for Performance Excellence, and be it further

Resolved: That the Secretary of State be directed to send a copy of this resolution to Thomas W. Huebner, President, and Dorie Ward, Vice President and Chief Nursing Officer, of the Rutland Regional Medical Center.