

RIDE-SHARE AMENDMENTS

2024 GENERAL SESSION

STATE OF UTAH

Chief Sponsor: Melissa G. Ballard

Senate Sponsor: _____

LONG TITLE

General Description:

This bill amends the Transportation Network Company Registration Act.

Highlighted Provisions:

This bill:

► requires a transportation network company to allow a passenger to notify the driver of oversize luggage and request a child restraint device.

Money Appropriated in this Bill:

None

Other Special Clauses:

None

Utah Code Sections Affected:

AMENDS:

13-51-105, as enacted by Laws of Utah 2015, Chapter 461

Be it enacted by the Legislature of the state of Utah:

Section 1. Section **13-51-105** is amended to read:

13-51-105. Operating requirements.

(1) A transportation network company shall maintain an agent for service of process in the state and shall notify the division of the name and address of the agent.

(2) A transportation network company may collect, on behalf of a transportation



28 network driver, a fare for a prearranged ride if the transportation network company:

29 (a) posts the method for calculating the fare on the transportation network company's
30 software application;

31 (b) provides a passenger the rate used to calculate the fare for a prearranged ride; and

32 (c) allows a passenger the option to obtain an estimated fare for a prearranged ride
33 before the passenger enters a transportation network driver's vehicle.

34 (3) For each prearranged ride, a transportation network company shall:

35 (a) before a passenger enters a transportation network driver's vehicle, display on the
36 transportation network company's software application a picture of the transportation network
37 driver; ~~[and]~~

38 (b) shortly after the prearranged ride is complete, transmit an electronic receipt to the
39 passenger that lists:

40 (i) the prearranged ride's origin and destination;

41 (ii) the prearranged ride's total time and distance; and

42 (iii) an itemization of the total fare the passenger paid, if any[-]; and

43 (c) allow a passenger to:

44 (i) notify the transportation network driver if the passenger has oversize luggage; and

45 (ii) request a transportation network driver with a child restraint device.

46 (4) A transportation network driver may not, while providing transportation network
47 services:

48 (a) provide a ride to an individual who requests the ride by a means other than a
49 transportation network company's software application;

50 (b) solicit or accept cash payments from a passenger; or

51 (c) accept any means of payment other than payment through a transportation network
52 company's software application.

53 (5) A transportation network company shall maintain a record of:

54 (a) all trips, for a minimum of five years after the day on which the trip occurred; and

55 (b) all information in a transportation network company's possession regarding a
56 transportation network driver, for a minimum of five years after the day on which the
57 transportation network driver last provided transportation network services using the
58 transportation network company's software application.

59 (6) A transportation network company shall adopt a policy that prohibits unlawful
60 discrimination with respect to a passenger and shall:

- 61 (a) provide a copy of the policy to each transportation network driver; or
- 62 (b) post the policy on the transportation network company's website.

63 (7) (a) A transportation network driver shall accommodate:

- 64 (i) a service animal; or
- 65 (ii) an individual with a physical disability.

66 (b) A transportation network driver or transportation network company may not impose
67 an additional charge to provide the accommodations described in Subsections (7)(a) and (8).

68 (8) A transportation network company shall:

- 69 (a) allow a passenger to request a prearranged ride in a wheelchair-accessible vehicle;
- 70 and

- 71 (b) if a wheelchair-accessible vehicle is not available to a passenger who requests a
72 wheelchair-accessible vehicle under Subsection (8)(a), direct the passenger to a transportation
73 service that provides wheelchair-accessible service, if available.

74 (9) A transportation network company shall disclose to a transportation network driver:

- 75 (a) a description of the insurance coverage the transportation network company
76 provides the transportation network driver while the transportation network driver is providing
77 transportation network services, including the insurance coverage's liability limit;

- 78 (b) that the transportation network company's personal automobile insurance policy
79 may not provide coverage to the transportation network driver during a waiting period or a
80 prearranged ride;

- 81 (c) that if the vehicle the transportation network driver uses to provide transportation
82 network services has a lien against the vehicle, the transportation network driver is required to
83 notify the lienholder that the transportation network driver is using the vehicle to provide
84 transportation network services; and

- 85 (d) that using a vehicle with a lien against the vehicle to provide transportation network
86 services may violate the transportation network driver's contract with the lienholder.

87 (10) A transportation network company and the transportation network company's
88 insurer shall, for an incident that occurs while a transportation network driver is providing
89 transportation network services:

90 (a) cooperate with a liability insurer that insures the vehicle the transportation network
91 driver uses to provide the transportation network services;

92 (b) provide, to the liability insurer, the precise date and time that an incident occurred,
93 including the precise time when a driver logged in or out of the transportation network
94 company's software application; and

95 (c) provide the information described in Subsection (10)(b) to a liability insurer no
96 later than 10 business days after the day on which the liability insurer requests the information
97 from the transportation network company.

98 (11) If a transportation network company's insurer insures a vehicle with a lien against
99 the vehicle, and the transportation network company's insurer covers a claim regarding the
100 vehicle under comprehensive or collision coverage, the transportation network company shall
101 direct the transportation network company's insurer to issue the payment for the claim:

102 (a) directly to the person that is repairing the vehicle; or

103 (b) jointly to the owner of the vehicle and the primary lienholder.

104 **Section 2. Effective date.**

105 This bill takes effect on May 1, 2024.