

26	Other Special Clauses:
27	None
28	Utah Code Sections Affected:
29	AMENDS:
30	61-2-203, as last amended by Laws of Utah 2016, Chapter 384
31	61-2c-102, as last amended by Laws of Utah 2016, Chapter 384
32	61-2c-105, as last amended by Laws of Utah 2015, Chapters 226 and 262
33	61-2c-204.1, as last amended by Laws of Utah 2015, Chapter 262
34	61-2c-206, as last amended by Laws of Utah 2015, Chapter 262
35	61-2c-301, as last amended by Laws of Utah 2016, Chapter 384
36	61-2c-302, as last amended by Laws of Utah 2012, Chapter 166
37	61-2c-401, as last amended by Laws of Utah 2016, Chapter 384
38	61-2e-201, as last amended by Laws of Utah 2012, Chapter 166
39	61-2e-307, as last amended by Laws of Utah 2016, Chapter 384
40	61-2e-401, as last amended by Laws of Utah 2016, Chapter 384
41	61-2f-102, as last amended by Laws of Utah 2016, Chapters 381 and 384
42	61-2f-202, as last amended by Laws of Utah 2016, Chapter 384
43	61-2f-206, as last amended by Laws of Utah 2016, Chapter 25
44	61-2f-304, as renumbered and amended by Laws of Utah 2010, Chapter 379
45	61-2f-401, as last amended by Laws of Utah 2016, Chapter 384
46	61-2f-402, as last amended by Laws of Utah 2016, Chapter 384
47	61-2f-403, as renumbered and amended by Laws of Utah 2010, Chapter 379
48	61-2g-305, as renumbered and amended by Laws of Utah 2011, Chapter 289
49	61-2g-501, as last amended by Laws of Utah 2016, Chapter 384
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51	Be it enacted by the Legislature of the state of Utah:
52	Section 1. Section 61-2-203 is amended to read:
53	61-2-203. Adjudicative proceedings Citation authority.
54	(1) The division shall comply with Title 63G, Chapter 4, Administrative Procedures
55	Act, in an adjudicative proceeding under a chapter the division administers.
56	(2) The division may initiate an adjudicative proceeding through:

57	(a) a citation, pursuant to Subsection (3);
58	(b) a notice of agency action; or
59	(c) a notice of formal or informal proceeding.
60	(3) In addition to any other statutory penalty for a violation related to an occupation or
61	profession regulated under this title, the division may issue a citation to a person who, upon
62	inspection or investigation, the division concludes to have violated:
63	(a) Subsection 61-2c-201(1), which requires licensure;
64	(b) Subsection 61-2c-201(4), which requires entity licensure;
65	(c) Subsection 61-2c-205(3), which requires notification of a change in specified
66	information regarding a licensee;
67	(d) Subsection 61-2c-205(4), which requires notification of specified legal actions;
68	(e) Subsection 61-2c-301(1)(g), which prohibits failing to respond to the division
69	within the required time period;
70	(f) Subsection 61-2c-301(1)(h), which prohibits making a false representation to the
71	division;
72	(g) Subsection 61-2c-301(1)(i), which prohibits taking a dual role in a transaction;
73	(h) Subsection 61-2c-301(1)(l), which prohibits engaging in false or misleading
74	advertising;
75	(i) Subsection 61-2c-301(1)(t), which prohibits advertising the ability to do licensed
76	work if unlicensed;
77	(j) Subsection 61-2c-302(5), which requires a mortgage entity to create and file a
78	quarterly report of condition;
79	$[\frac{1}{2}]$ Subsection 61-2e-201(1), which requires registration;
80	[(k)] (1) Subsection 61-2e-203(4), which requires a notification of a change in
81	ownership;
82	[(1)] (m) Subsection 61-2e-307(1)(c), which prohibits use of an unregistered fictitious
83	name;
84	[(m)] (n) Subsection 61-2e-401(1)(b), which prohibits failure to respond to a request by
85	the division;
86	[(n)] (o) Subsection 61-2f-201(1), which requires licensure;
87	$\lceil \frac{(o)}{(o)} \rceil$ (p) Subsection 61-2f-206(1), which requires entity registration:

88	[(p)] (q) Subsection 61-2f-301(1), which requires notification of a specified legal
89	action;
90	$\left[\frac{(q)}{(r)}\right]$ Subsection 61-2f-401(1)(a), which prohibits making a substantial
91	misrepresentation;
92	[(r)] (s) Subsection 61-2f-401(3), which prohibits undertaking real estate while not
93	affiliated with a principal broker;
94	[(s)] (t) Subsection 61-2f-401(9), which prohibits failing to keep specified records for
95	inspection by the division;
96	[(t)] (u) Subsection 61-2f-401(13), which prohibits false, misleading, or deceptive
97	advertising;
98	$[\underline{\text{(u)}}]$ (v) Subsection 61-2f-401(20), which prohibits failing to respond to a division
99	request;
100	[(v)] (w) Subsection 61-2g-301(1), which requires licensure;
101	[(w)] (x) Subsection 61-2g-405(3), which requires making records required to be
102	maintained available to the division;
103	[(x)] (y) Subsection 61-2g-502(2)(f), which prohibits using a nonregistered fictitious
104	name;
105	$[\underline{(y)}]$ (z) a rule made pursuant to any Subsection listed in this Subsection (3);
106	[(z)] (aa) an order of the division; or
107	[(aa)] (bb) an order of the commission or board that oversees the person's profession.
108	(4) (a) In accordance with Subsection (9), the division may assess a fine against a
109	person for a violation of a provision listed in Subsection (3), as evidenced by:
110	(i) an uncontested citation;
111	(ii) a stipulated settlement; or
112	(iii) a finding of a violation in an adjudicative proceeding.
113	(b) The division may, in addition to or in lieu of a fine under Subsection (4)(a), order
114	the person to cease and desist from an activity that violates a provision listed in Subsection (3).
115	(5) Except as provided in Subsection (7)(d), the division may not use a citation to
116	effect a license:
117	(a) denial;
118	(b) probation;

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amount that is no more than:

119	(c) suspension; or
120	(d) revocation.
121	(6) (a) A citation issued by the division shall:
122	(i) be in writing;
123	(ii) describe with particularity the nature of the violation, including a reference to the
124	provision of the statute, rule, or order alleged to have been violated;
125	(iii) clearly state that the recipient must notify the division in writing within 20
126	calendar days of service of the citation if the recipient wishes to contest the citation at a hearing
127	conducted under Title 63G, Chapter 4, Administrative Procedures Act; and
128	(iv) clearly explain the consequences of failure to timely contest the citation or to make
129	payment of a fine assessed by the citation within the time period specified in the citation.
130	(b) The division may issue a notice in lieu of a citation.
131	(7) (a) A citation becomes final:
132	(i) if within 20 calendar days from the service of the citation, the person to whom the
133	citation was issued fails to request a hearing to contest the citation; or
134	(ii) if the director or the director's designee conducts a hearing pursuant to a timely
135	request for a hearing and issues an order finding that a violation has occurred.
136	(b) The 20-day period to contest a citation may be extended by the division for cause.
137	(c) A citation that becomes the final order of the division due to a person's failure to
138	timely request a hearing is not subject to further agency review.
139	(d) (i) The division may refuse to issue, refuse to renew, suspend, revoke, or place on
140	probation the license of a licensee who fails to comply with a citation after the citation
141	becomes final.
142	(ii) The failure of a license applicant to comply with a citation after the citation
143	becomes final is a ground for denial of the license application.
144	(8) (a) The division may not issue a citation under this section after the expiration of
145	[six months] one year following the occurrence of a violation.
146	(b) The division may issue a notice to address a violation that is outside of the
147	[six-month] one-year citation period.
148	(9) The director or the director's designee shall assess a fine with a citation in an

150	(a) for a first offense, \$1,000;
151	(b) for a second offense, \$2,000; and
152	(c) for each offense subsequent to a second offense, \$2,000 for each day of continued
153	offense.
154	(10) (a) An action for a first or second offense for which the division has not issued
155	final order does not preclude the division from initiating a subsequent action for a second or
156	subsequent offense while the preceding action is pending.
157	(b) The final order on a subsequent action is considered a second or subsequent
158	offense, respectively, provided the preceding action resulted in a first or second offense,
159	respectively.
160	(11) (a) If a person does not pay a penalty, the director may collect the unpaid penalty
161	by:
162	(i) referring the matter to a collection agency; or
163	(ii) bringing an action in the district court of the county:
164	(A) where the person resides; or
165	(B) where the office of the director is located.
166	(b) A county attorney or the attorney general of the state shall provide legal services to
167	the director in an action to collect the penalty.
168	(c) A court may award reasonable attorney fees and costs to the division in an action
169	brought by the division to enforce the provisions of this section.
170	Section 2. Section 61-2c-102 is amended to read:
171	61-2c-102. Definitions.
172	(1) As used in this chapter:
173	(a) "Affiliation" means that a mortgage loan originator is associated with a principal
174	lending manager in accordance with Section 61-2c-209.
175	(b) "Applicant" means a person applying for a license under this chapter.
176	(c) "Approved examination provider" means a person approved by the nationwide
177	database or by the division as an approved test provider.
178	(d) "Associate lending manager" means an individual who:
179	(i) qualifies under this chapter as a principal lending manager; and
180	(ii) works by or on behalf of another principal lending manager in transacting the

101	business of residential mortgage toans.
182	(e) "Branch lending manager" means an individual who is:
183	(i) licensed as a lending manager; and
184	(ii) designated in the nationwide database by the individual's sponsoring entity as being
185	responsible to work from a branch office and to supervise the business of residential mortgage
186	loans that is conducted at the branch office.
187	(f) "Branch office" means a licensed entity's office:
188	(i) for the transaction of the business of residential mortgage loans regulated under this
189	chapter;
190	(ii) other than the main office of the licensed entity; and
191	(iii) that operates under:
192	(A) the same business name as the licensed entity; or
193	(B) another trade name that is registered with the division under the entity license.
194	(g) "Business day" means a day other than:
195	(i) a Saturday;
196	(ii) a Sunday; or
197	(iii) a federal or state holiday.
198	(h) (i) "Business of residential mortgage loans" means for compensation or in the
199	expectation of compensation to:
200	(A) engage in an act that makes an individual a mortgage loan originator;
201	(B) make or originate a residential mortgage loan;
202	(C) directly or indirectly solicit a residential mortgage loan for another;
203	(D) unless exempt under Section 61-2c-105 or excluded under Subsection (1)(h)(ii),
204	render services related to the origination of a residential mortgage loan including:
205	(I) preparing a loan package;
206	(II) communicating with the borrower or lender;
207	(III) advising on a loan term;
208	[(IV) acting as a loan processor or loan underwriter without being employed by a
209	licensed entity; or]
210	[(V) except as provided in Subsection (1)(h)(ii)(B) or (C), acting as a loan underwriter;
211	or]

212	(IV) receiving, collecting, or distributing information common for the processing or
213	underwriting of a loan in the mortgage industry; or
214	(V) communicating with a consumer to obtain information necessary for the processing
215	or underwriting of a residential mortgage loan; or
216	(E) engage in loan modification assistance.
217	(ii) "Business of residential mortgage loans" does not include:
218	[(A) if working as an employee under the direction of and subject to the supervision
219	and instruction of a person licensed under this chapter, the performance of a clerical or support
220	duty, including:]
221	[(I) the receipt, collection, or distribution of information common for the processing or
222	underwriting of a loan in the mortgage industry other than taking an application;]
223	[(H) communicating with a consumer to obtain information necessary for the
224	processing or underwriting of a residential mortgage loan;]
225	[(HI) word processing;]
226	[(IV) sending correspondence;]
227	[(V) assembling files; or]
228	[(VI) acting as a loan processor or loan underwriter;]
229	[(B) acting as a loan underwriter under the direction and control of an employer
230	licensed under this chapter;]
231	[(C) acting as a loan underwriter, as an employee of a depository institution,
232	exclusively in the capacity of the depository institution's employee;
233	[(D)] (A) ownership of an entity that engages in the business of residential mortgage
234	loans if the owner does not personally perform the acts listed in Subsection (1)(h)(i);
235	[(E) except if an individual will engage in an activity as a mortgage loan originator,]
236	(B) acting in one or more of the following capacities:
237	(I) a loan wholesaler;
238	(II) an account executive for a loan wholesaler;
239	[(III) a loan underwriter;]
240	[(IV)] (III) a loan closer; or
241	[(V)] <u>(IV)</u> funding a loan; or
242	[(F)] <u>(C)</u> if employed by a person who owns or services an existing residential

243 mortgage loan, the direct negotiation with the borrower for the purpose of loan modification. 244 (i) "Certified education provider" means a person who is certified under Section 245 61-2c-204.1 to provide one or more of the following: (i) Utah-specific prelicensing education; or 246 247 (ii) Utah-specific continuing education. 248 (i) "Closed-end" means a loan: 249 (i) with a fixed amount borrowed; and 250 (ii) that does not permit additional borrowing secured by the same collateral. 251 (k) "Commission" means the Residential Mortgage Regulatory Commission created in 252 Section 61-2c-104. 253 (1) "Community development financial institution" means the same as that term is 254 defined in 12 U.S.C. Sec. 4702. 255 (m) "Compensation" means anything of economic value that is paid, loaned, granted, given, donated, or transferred to an individual or entity for or in consideration of: 256 257 (i) services; 258 (ii) personal or real property; or 259 (iii) another thing of value. (n) "Concurrence" means that entities given a concurring role must jointly agree for the 260 261 action to be taken. (o) "Continuing education" means education taken by an individual licensed under this 262 263 chapter in order to meet the education requirements imposed by Sections 61-2c-204.1 and 264 61-2c-205 to renew a license under this chapter. 265 (p) "Control," as used in Subsection 61-2c-105(2)(f), means the power to directly or 266 indirectly: (i) direct or exercise a controlling interest over: 267 268 (A) the management or policies of an entity; or 269 (B) the election of a majority of the directors, officers, managers, or managing partners 270 of an entity: 271 (ii) vote 20% or more of a class of voting securities of an entity by an individual; or 272 (iii) vote more than 5% of a class of voting securities of an entity by another entity. (a) (i) "Control person" means an individual identified by an entity registered with the 273

274	nationwide database as being an individual directing the management or policies of the entity.
275	(ii) "Control person" may include one of the following who is identified as provided in
276	Subsection $(1)(q)(i)$:
277	(A) a manager;
278	(B) a managing partner;
279	(C) a director;
280	(D) an executive officer; or
281	(E) an individual who performs a function similar to an individual listed in this
282	Subsection (1)(q)(ii).
283	(r) "Depository institution" means the same as that term is defined in Section 7-1-103.
284	(s) "Director" means the director of the division.
285	(t) "Division" means the Division of Real Estate.
286	(u) "Dwelling" means a residential structure attached to real property that contains one
287	to four family units including any of the following if used as a residence:
288	(i) a condominium unit;
289	(ii) a cooperative unit;
290	(iii) a manufactured home; or
291	(iv) a house.
292	(v) "Employee":
293	(i) means an individual:
294	(A) whose manner and means of work performance are subject to the right of control
295	of, or are controlled by, another person; and
296	(B) whose compensation for federal income tax purposes is reported, or is required to
297	be reported, on a W-2 form issued by the controlling person; and
298	(ii) does not include an independent contractor who performs duties other than at the
299	direction of, and subject to the supervision and instruction of, another person.
300	(w) "Entity" means:
301	(i) a corporation;
302	(ii) a limited liability company;
303	(iii) a partnership;
304	(iv) a company;

305	(v) an association;
306	(vi) a joint venture;
307	(vii) a business trust;
308	(viii) a trust; or
309	(ix) another organization.
310	(x) "Executive director" means the executive director of the Department of Commerce.
311	(y) "Federal licensing requirements" means Secure and Fair Enforcement for Mortgage
312	Licensing, 12 U.S.C. Sec. 5101 et seq.
313	(z) "Foreclosure rescue" means, for compensation or with the expectation of receiving
314	valuable consideration, to:
315	(i) engage, or offer to engage, in an act that:
316	(A) the person represents will assist a borrower in preventing a foreclosure; and
317	(B) relates to a transaction involving the transfer of title to residential real property; or
318	(ii) as an employee or agent of another person:
319	(A) solicit, or offer that the other person will engage in an act described in Subsection
320	(1)(z)(i); or
321	(B) negotiate terms in relationship to an act described in Subsection (1)(z)(i).
322	(aa) "Inactive status" means a dormant status into which an unexpired license is placed
323	when the holder of the license is not currently engaging in the business of residential mortgage
324	loans.
325	(bb) "Lending manager" means an individual licensed as a lending manager under
326	Section 61-2c-206 to transact the business of residential mortgage loans.
327	(cc) "Licensee" means a person licensed with the division under this chapter.
328	(dd) "Licensing examination" means the examination required by Section 61-2c-204.1
329	or 61-2c-206 for an individual to obtain a license under this chapter.
330	(ee) "Loan modification assistance" means, for compensation or with the expectation
331	of receiving valuable consideration, to:
332	(i) act, or offer to act, on behalf of a person to:
333	(A) obtain a loan term of a residential mortgage loan that is different from an existing
334	loan term including:
335	(I) an increase or decrease in an interest rate;

336	(II) a change to the type of interest rate;
337	(III) an increase or decrease in the principal amount of the residential mortgage loan;
338	(IV) a change in the number of required period payments;
339	(V) an addition of collateral;
340	(VI) a change to, or addition of, a prepayment penalty;
341	(VII) an addition of a cosigner; or
342	(VIII) a change in persons obligated under the existing residential mortgage loan; or
343	(B) substitute a new residential mortgage loan for an existing residential mortgage
344	loan; or
345	(ii) as an employee or agent of another person:
346	(A) solicit, or offer that the other person will engage in an act described in Subsection
347	(1)(ee)(i); or
348	(B) negotiate terms in relationship to an act described in Subsection (1)(ee)(i).
349	(ff) (i) "Mortgage loan originator" means an individual who, for compensation or in
350	expectation of compensation:
351	(A) (I) takes a residential mortgage loan application;
352	(II) offers or negotiates terms of a residential mortgage loan for the purpose of:
353	(Aa) a purchase;
354	(Bb) a refinance;
355	(Cc) a loan modification assistance; or
356	(Dd) a foreclosure rescue; or
357	(III) directly or indirectly solicits a residential mortgage loan for another person; and
358	(B) is licensed as a mortgage loan originator in accordance with this chapter.
359	(ii) "Mortgage loan originator" does not include a person who:
360	(A) is described in Subsection (1)(ff)(i), but who performs exclusively administrative
361	or clerical tasks as described in Subsection (1)(h)(ii)(A);
362	(B) (I) is licensed under Chapter 2f, Real Estate Licensing and Practices Act;
363	(II) performs only real estate brokerage activities; and
364	(III) receives no compensation from:
365	(Aa) a lender;
366	(Bb) a lending manager; or

367	(Cc) an agent of a lender or lending manager; or
368	(C) is solely involved in extension of credit relating to a timeshare plan, as defined in
369	11 U.S.C. Sec. 101(53D).
370	(gg) "Nationwide database" means the Nationwide Mortgage Licensing System and
371	Registry, authorized under federal licensing requirements.
372	(hh) "Nontraditional mortgage product" means a mortgage product other than a 30-year
373	fixed rate mortgage.
374	(ii) "Person" means an individual or entity.
375	(jj) "Prelicensing education" means education taken by an individual seeking to be
376	licensed under this chapter in order to meet the education requirements imposed by Section
377	61-2c-204.1 or 61-2c-206 for an individual to obtain a license under this chapter.
378	(kk) "Principal lending manager" means an individual:
379	(i) licensed as a lending manager under Section 61-2c-206; and
380	(ii) identified in the nationwide database by the individual's sponsoring entity as the
381	entity's principal lending manager.
382	(ll) "Prospective borrower" means a person applying for a mortgage from a person who
383	is required to be licensed under this chapter.
384	(mm) "Record" means information that is:
385	(i) prepared, owned, received, or retained by a person; and
386	(ii) (A) inscribed on a tangible medium; or
387	(B) (I) stored in an electronic or other medium; and
388	(II) in a perceivable and reproducible form.
389	(nn) "Referral fee":
390	(i) means any fee, kickback, other compensation, or thing of value tendered for a
391	referral of business or a service incident to or part of a residential mortgage loan transaction;
392	and
393	(ii) does not include:
394	(A) a payment made by a licensed entity to an individual employed by the entity under
395	a contractual incentive program according to rules made by the division in accordance with
396	Title 63G, Chapter 3, Utah Administrative Rulemaking Act; or
397	(B) a payment made for reasonable promotional and educational activities that is not

398	conditioned on the referral of business and is not used to pay expenses that a person in a
399	position to refer settlement services or business related to the settlement services would
400	otherwise incur.
401	(oo) "Residential mortgage loan" means an extension of credit, if:
402	(i) the loan or extension of credit is secured by a:
403	(A) mortgage;
404	(B) deed of trust; or
405	(C) consensual security interest; and
406	(ii) the mortgage, deed of trust, or consensual security interest described in Subsection
407	(1)(oo)(i):
408	(A) is on a dwelling located in the state; and
409	(B) is created with the consent of the owner of the residential real property.
410	(pp) "Settlement" means the time at which each of the following is complete:
411	(i) the borrower and, if applicable, the seller sign and deliver to each other or to the
412	escrow or closing office each document required by:
413	(A) the real estate purchase contract;
414	(B) the lender;
415	(C) the title insurance company;
416	(D) the escrow or closing office;
417	(E) the written escrow instructions; or
418	(F) applicable law;
419	(ii) the borrower delivers to the seller, if applicable, or to the escrow or closing office
420	any money, except for the proceeds of any new loan, that the borrower is required to pay; and
421	(iii) if applicable, the seller delivers to the buyer or to the escrow or closing office any
422	money that the seller is required to pay.
423	(qq) "Settlement services" means a service provided in connection with a real estate
424	settlement, including a title search, a title examination, the provision of a title certificate,
425	services related to title insurance, services rendered by an attorney, preparing documents, a
426	property survey, rendering a credit report or appraisal, a pest or fungus inspection, services
427	rendered by a real estate agent or broker, the origination of a federally related mortgage loan,
428	and the processing of a federally related mortgage

429	(rr) "Sponsorship" means an association in accordance with Section 61-2c-209 between
430	an individual licensed under this chapter and an entity licensed under this chapter.
431	(ss) "State" means:
432	(i) a state, territory, or possession of the United States;
433	(ii) the District of Columbia; or
434	(iii) the Commonwealth of Puerto Rico.
435	(tt) "Uniform state test" means the uniform state content section of the qualified written
436	test developed by the nationwide database.
437	[(tt)] (uu) "Unique identifier" means the same as that term is defined in 12 U.S.C. Sec.
438	5102.
439	[(uu)] (vv) "Utah-specific" means an educational [or examination] requirement under
440	this chapter that relates specifically to Utah.
441	(2) (a) If a term not defined in this section is defined by rule, the term shall have the
442	meaning established by the division by rule made in accordance with Title 63G, Chapter 3,
443	Utah Administrative Rulemaking Act.
444	(b) If a term not defined in this section is not defined by rule, the term shall have the
445	meaning commonly accepted in the business community.
446	Section 3. Section 61-2c-105 is amended to read:
447	61-2c-105. Scope of chapter Exemptions.
448	(1) (a) Except as to an individual who will engage in an activity as a mortgage loan
449	originator, this chapter applies to a closed-end residential mortgage loan secured by a first lien
450	or equivalent security interest on a dwelling.
451	(b) This chapter does not apply to a transaction covered by Title 70C, Utah Consumer
452	Credit Code.
453	(2) The following are exempt from this chapter:
454	(a) the federal government;
455	(b) a state;
456	(c) a political subdivision of a state;
457	(d) an agency of or entity created by a governmental entity described in Subsections
458	(2)(a) through (c) including:
459	(i) the Utah Housing Corporation created in Section 63H-8-201;

460	(ii) the Federal National Mortgage Corporation;
461	(iii) the Federal Home Loan Mortgage Corporation;
462	(iv) the Federal Deposit Insurance Corporation;
463	(v) the Resolution Trust Corporation;
464	(vi) the Government National Mortgage Association;
465	(vii) the Federal Housing Administration;
466	(viii) the National Credit Union Administration;
467	(ix) the Farmers Home Administration; and
468	(x) the United States Department of Veterans Affairs;
469	(e) a depository institution;
470	(f) an entity that controls, is controlled by, or is under common control with a
471	depository institution;
472	(g) an employee or agent of an entity described in Subsections (2)(a) through (f):
473	(i) when that person acts on behalf of the entity described in Subsections (2)(a) through
474	(f); and
475	(ii) including an employee of:
476	(A) a depository institution;
477	(B) a subsidiary of a depository institution that is:
478	(I) owned and controlled by the depository institution; and
479	(II) regulated by a federal banking agency, as defined in 12 U.S.C. Sec. 5102; or
480	(C) an institution regulated by the Farm Credit Administration;
481	(h) except as provided in Subsection (3), a person who:
482	(i) makes a loan:
483	(A) secured by an interest in real property;
484	(B) with the person's own money; and
485	(C) for the person's own investment; and
486	(ii) that does not engage in the business of making loans secured by an interest in real
487	property;
488	(i) except as provided in Subsection (3), a person who receives a mortgage, deed of
489	trust, or consensual security interest on real property if the individual or entity:
490	(i) is the seller of real property; and

491	(ii) receives the mortgage, deed of trust, or consensual security interest on real property
492	as security for a separate money obligation;
493	(j) a person who receives a mortgage, deed of trust, or consensual security interest on
494	real property if:
495	(i) the person receives the mortgage, deed of trust, or consensual security interest as
496	security for an obligation payable on an installment or deferred payment basis;
497	(ii) the obligation described in Subsection (2)(j)(i) arises from a person providing
498	materials or services used in the improvement of the real property that is the subject of the
499	mortgage, deed of trust, or consensual security interest; and
500	(iii) the mortgage, deed of trust, or consensual security interest is created without the
501	consent of the owner of the real property that is the subject of the mortgage, deed of trust, or
502	consensual security interest;
503	(k) a nonprofit corporation that:
504	(i) (A) is exempt from paying federal income taxes;
505	(B) is certified by the United States Small Business Administration as a small business
506	investment company;
507	(C) is organized to promote economic development in this state; and
508	(D) has as its primary activity providing financing for business expansion; or
509	(ii) is a community development financial institution;
510	(1) except as provided in Subsection (3), a court appointed fiduciary; or
511	(m) an attorney admitted to practice law in this state:
512	(i) if the attorney is not principally engaged in the business of negotiating residential
513	mortgage loans when considering the attorney's ordinary practice as a whole for all the
514	attorney's clients; and
515	(ii) when the attorney engages in loan modification assistance in the course of the
516	attorney's practice as an attorney.
517	(3) An individual who will engage in an activity as a mortgage loan originator is
518	exempt from this chapter only if the individual is an employee or agent exempt under
519	Subsection (2)(g).
520	(4) (a) A loan processor or loan underwriter who is not a mortgage loan originator is
521	not required to obtain a license under this chapter when the loan processor or loan underwriter

522	<u>is:</u>
523	(i) employed by, and acting on behalf of, a person or entity licensed under this chapter;
524	<u>and</u>
525	(ii) under the direction of and subject to the supervision of a person licensed under this
526	chapter.
527	(b) A loan processor or loan underwriter who is an independent contractor is not
528	exempt under Subsection (4)(a).
529	[4] (a) Notwithstanding Subsection (2)(m), an attorney exempt from this chapter
530	may not engage in conduct described in Section 61-2c-301 when transacting business of
531	residential mortgage loans.
532	(b) If an attorney exempt from this chapter violates Subsection $[(4)]$ (5)(a), the
533	attorney:
534	(i) is not subject to enforcement by the division under Part 4, Enforcement; and
535	(ii) may be subject to disciplinary action generally applicable to an attorney admitted to
536	practice law in this state.
537	(c) If the division receives a complaint alleging an attorney exempt from this chapter is
538	in violation of Subsection [(4)] (5)(a) or that an attorney subject to this chapter has violated this
539	chapter, the division shall forward the complaint to the Utah State Bar for disciplinary action.
540	$[\underbrace{(5)}]$ (a) An individual who is exempt under Subsection (2) $[\underbrace{\text{or}}]$, (3), or (4) may
541	voluntarily obtain a license under this chapter by complying with Part 2, Licensure.
542	(b) An individual who voluntarily obtains a license under this Subsection [(5)] (6) shall
543	comply with all the provisions of this chapter.
544	Section 4. Section 61-2c-204.1 is amended to read:
545	61-2c-204.1. Education providers Education requirements Examination
546	requirements.
547	(1) As used in this section:
548	(a) "Approved continuing education course" means a course of continuing education
549	that is approved by the nationwide database or by the division.
550	(b) "Approved prelicensing education course" means a course of prelicensing education
551	that is approved by the nationwide database or by the division.
552	(2) (a) A person may not provide Utah-specific prelicensing education or Utah-specific

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553	continuing education if that person is not certified by the division under this chapter.
554	(b) In accordance with Title 63G, Chapter 3, Utah Administrative Rulemaking Act, the
555	division shall make rules establishing:
556	(i) certification criteria and procedures to become a certified education provider; and
557	(ii) standards of conduct for a certified education provider.
558	(c) In accordance with the rules described in Subsection (2)(b), the division shall
559	certify a person to provide the education described in Subsection (2)(a).
560	(d) (i) Upon request, the division shall make available to the public a list of the names
561	and addresses of certified education providers either directly or through a third party.
562	(ii) A person who requests a list under this Subsection (2)(d) shall pay the costs
563	incurred by the division to make the list available.
564	(e) In certifying a person as a certified education provider, the division by rule may:
565	(i) distinguish between an individual instructor and an entity that provides education;
566	or
567	(ii) approve:
568	(A) Utah-specific prelicensing education; or
569	(B) Utah-specific continuing education courses.
570	(3) (a) The division may not:
571	(i) license an individual under this chapter as a mortgage loan originator who has not
572	completed the prelicensing education required by this section:
573	(A) before taking the [one or more] licensing examinations required by Subsection (4);
574	(B) in the number of hours, not to exceed 90 hours, required by rule made by the
575	division in accordance with Title 63G, Chapter 3, Utah Administrative Rulemaking Act; and
576	(C) that includes the prelicensing education required by federal licensing regulations;
577	(ii) subject to Subsection (6), renew a license of an individual who has not completed
578	the continuing education required by this section and Section 61-2c-205:
579	(A) in the number of hours required by rule made by the division in accordance with
580	Title 63G, Chapter 3, Utah Administrative Rulemaking Act; and
581	(B) that includes the continuing education required by federal licensing regulations; or
582	(iii) license an individual under this chapter as a lending manager who has not
583	completed the prelicensing education required by Section 61-2c-206 before taking the licensing

584	examination required by Section 61-2c-206.
585	(b) Subject to Subsection (3)(a) and with the concurrence of the division, the
586	commission shall determine:
587	(i) except as provided in Subsection 61-2c-206(1)(b), the appropriate number of hours
588	of prelicensing education required to obtain a license;
589	(ii) the subject matters of the prelicensing education required under this section and
590	Section 61-2c-206, including online education or distance learning options;
591	(iii) the appropriate number of hours of continuing education required to renew a
592	license, including additional continuing education required for a new loan originator; and
593	(iv) the subject matter of courses the division may accept for continuing education
594	purposes.
595	(c) The commission may appoint a committee to make recommendations to the
596	commission concerning approval of prelicensing education and continuing education courses,
597	except that the commission shall appoint at least one member to the committee to represent
598	each association that represents a significant number of individuals licensed under this chapter
599	(d) The division may by rule made in accordance with Title 63G, Chapter 3, Utah
600	Administrative Rulemaking Act, provide for the calculation of continuing education credits,
601	except that the rules shall be consistent with 12 U.S.C. Sec. 5105.
602	(4) (a) The division may not license an individual under this chapter unless that
603	individual first passes the [one or more licensing examinations] qualified written national test
604	developed by the nationwide database that includes the uniform state test content that:
605	[(i) are adopted by the division in accordance with Title 63G, Chapter 3, Utah
606	Administrative Rulemaking Act;]
607	[(ii) meet] (i) meets the minimum federal licensing requirements; and
608	[(iii) are] (ii) is administered by an approved examination provider.
609	(b) The commission, with the concurrence of the division, shall determine the
610	requirements for:
611	[(i) a licensing examination that at least:]
612	[(A) meets the minimum federal licensing requirements; and]
613	[(B) tests knowledge of the:]
614	[(I) fundamentals of the English language;]

615	[(II) arithmetic;]
616	[(III) provisions of this chapter;]
617	[(IV) rules adopted under this chapter;]
618	[(V) basic residential mortgage principles and practices; and]
619	[(VI) any other aspect of Utah law the commission determines is appropriate; and]
620	[(ii) a] (i) the lending manager licensing examination required under Section
621	61-2c-206 that tests the applicant's knowledge of:
622	[(A) meets the requirements of Subsection (4)(b)(i); and]
623	[(B) tests knowledge of the:]
624	(A) fundamentals of the English language;
625	(B) arithmetic;
626	(C) provisions of this chapter;
627	[(1)] (D) advanced residential mortgage principles and practices; and
628	[(H)] (E) other aspects of Utah law the commission, with the concurrence of the
629	division, determines appropriate.
630	(c) An individual who will engage in an activity as a mortgage loan originator, is not
631	considered to have passed a licensing examination if that individual has not met the minimum
632	competence requirements of 12 U.S.C. Sec. 5104(d)(3).
633	(5) When reasonably practicable, the commission and the division shall make the
634	Utah-specific education requirements described in this section available electronically through
635	one or more distance education methods approved by the commission and division.
636	(6) (a) In accordance with Title 63G, Chapter 3, Utah Administrative Rulemaking Act,
637	the commission, with the concurrence of the division, shall make rules establishing procedures
638	under which a licensee may be exempted from a Utah-specific continuing education
639	requirement:
640	(i) for a period not to exceed four years; and
641	(ii) upon a finding of reasonable cause.
642	(b) An individual who engages in an activity as a mortgage loan originator may not
643	under this Subsection (6) be exempted from the minimum continuing education required under
644	federal licensing regulations for an individual who engages in an activity as a mortgage loan
645	originator.

646	Section 5. Section 61-2c-206 is amended to read:
647	61-2c-206. Lending manager licenses.
648	(1) To qualify for licensure as a lending manager under this chapter, an individual
649	shall:
650	(a) meet the standards in Section 61-2c-203;
651	(b) successfully complete the following education:
652	(i) mortgage loan originator prelicensing education as required by federal licensing
653	regulations; and
654	(ii) 40 hours of Utah-specific prelicensing education for a lending manager that is
655	approved by the division under Section 61-2c-204.1;
656	(c) successfully complete the following examinations:
657	(i) the mortgage loan originator licensing examination, including the national and [state
658	components] uniform state test content, as approved by the nationwide database; and
659	(ii) the lending manager licensing examination approved by the commission under
660	Section 61-2c-204.1;
661	(d) submit proof, on a form approved by the division, of three years of full-time active
662	experience as a mortgage loan originator licensed in any state in the five years preceding the
663	day on which the application is submitted, or equivalent experience as approved by the
664	commission pursuant to rule that the division makes in accordance with Title 63G, Chapter 3,
665	Utah Administrative Rulemaking Act;
666	(e) submit an application in a manner established by the division by rule;
667	(f) establish sponsorship with an entity licensed under this chapter;
668	(g) submit to the criminal background check required by Subsection 61-2c-202(1)(b);
669	and
670	(h) pay a fee determined by the division under Section 63J-1-504.
671	(2) A lending manager may not:
672	(a) engage in the business of residential mortgage loans on behalf of more than one
673	entity at the same time;
674	(b) be sponsored by more than one entity at the same time; or
675	(c) act simultaneously as the principal lending manager and branch lending manager
676	for the individual's sponsoring entity, unless:

677	(i) the sponsoring entity does not originate Utah residential mortgage loans from the
678	sponsoring entity's location; and
679	(ii) the sponsoring entity originates Utah residential mortgage loans from no more than
680	one branch location.
681	(3) An individual who is a lending manager may:
682	(a) transact the business of residential mortgage loans as a mortgage loan originator;
683	and
684	(b) be designated within the nationwide database to act for the individual's sponsoring
685	entity as the principal lending manager, an associate lending manager, or a branch lending
686	manager.
687	Section 6. Section 61-2c-301 is amended to read:
688	61-2c-301. Prohibited conduct Violations of the chapter.
689	(1) A person transacting the business of residential mortgage loans in this state may
690	not:
691	(a) give or receive a referral fee;
692	(b) charge a fee in connection with a residential mortgage loan transaction:
693	(i) that is excessive; or
694	(ii) without providing to the loan applicant a written statement signed by the loan
695	applicant:
696	(A) stating whether or not the fee or deposit is refundable; and
697	(B) describing the conditions, if any, under which all or a portion of the fee or deposit
698	will be refunded to the loan applicant;
699	(c) act incompetently in the transaction of the business of residential mortgage loans
700	such that the person fails to:
701	(i) safeguard the interests of the public; or
702	(ii) conform to acceptable standards of the residential mortgage loan industry;
703	(d) do any of the following as part of a residential mortgage loan transaction, regardless
704	of whether the residential mortgage loan closes:
705	(i) make a false statement or representation;
706	(ii) cause false documents to be generated; or
707	(iii) knowingly permit false information to be submitted by any party;

708	(e) give or receive compensation or anything of value, or withhold or threaten to
709	withhold payment of an appraiser fee, to influence the independent judgment of an appraiser in
710	reaching a value conclusion in a residential mortgage loan transaction, except that it is not a
711	violation of this section for a licensee to withhold payment because of a bona fide dispute
712	regarding a failure of the appraiser to comply with the licensing law or the Uniform Standards
713	of Professional Appraisal Practice;
714	(f) violate or not comply with:
715	(i) this chapter;
716	(ii) an order of the commission or division; or
717	(iii) a rule made by the division;
718	(g) fail to respond within the required time period to:
719	(i) a notice or complaint of the division; or
720	(ii) a request for information from the division;
721	(h) make false representations to the division, including in a licensure statement;
722	(i) for a residential mortgage loan transaction beginning on or after January 1, 2004,
723	engage in the business of residential mortgage loans with respect to the transaction if the
724	person also acts in any of the following capacities with respect to the same residential mortgage
725	loan transaction:
726	(i) appraiser;
727	(ii) escrow agent;
728	(iii) real estate agent;
729	(iv) general contractor; or
730	(v) title insurance producer;
731	(j) engage in unprofessional conduct as defined by rule;
732	(k) engage in an act or omission in transacting the business of residential mortgage
733	loans that constitutes dishonesty, fraud, or misrepresentation;
734	(l) engage in false or misleading advertising;
735	(m) (i) fail to account for money received in connection with a residential mortgage
736	loan;
737	(ii) use money for a different purpose from the purpose for which the money is
738	received; or

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739	(iii) except as provided in Subsection (4), retain money paid for services if the services
740	are not performed;
741	(n) fail to provide a prospective borrower a copy of each appraisal and any other
742	written valuation developed in connection with an application for credit that is to be secured by
743	a first lien on a dwelling in accordance with Subsection (5);
744	(o) engage in an act that is performed to:
745	(i) evade this chapter; or
746	(ii) assist another person to evade this chapter;
747	(p) recommend or encourage default, delinquency, or continuation of an existing
748	default or delinquency, by a mortgage applicant on an existing indebtedness before the closing
749	of a residential mortgage loan that will refinance all or part of the indebtedness;
750	(q) in the case of the lending manager of an entity or a branch office of an entity, fail to
751	exercise reasonable supervision over the activities of:
752	(i) unlicensed staff; or
753	(ii) a mortgage loan originator who is affiliated with the lending manager;
754	(r) pay or offer to pay an individual who does not hold a license under this chapter for
755	work that requires the individual to hold a license under this chapter;
756	(s) in the case of a dual licensed title licensee as defined in Section 31A-2-402:
757	(i) provide a title insurance product or service without the approval required by Section
758	31A-2-405; or
759	(ii) knowingly provide false or misleading information in the statement required by
760	Subsection 31A-2-405(2);
761	(t) represent to the public that the person can or will perform any act of a mortgage
762	loan originator if that person is not licensed under this chapter because the person is exempt
763	under Subsection $\left[\frac{61-2c-102(1)(h)(ii)(A)}{61-2c-105(4)}\right]$, including through:
764	(i) advertising;
765	(ii) a business card;
766	(iii) stationery;

(vi) a rate list; or

(iv) a brochure;

(v) a sign;

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770	(vii) other promotional item;
771	(u) (i) engage in an act of loan modification assistance without being licensed under
772	this chapter;
773	(ii) engage in an act of foreclosure rescue that requires licensure as a real estate agent
774	or real estate broker under Chapter 2, Division of Real Estate, without being licensed under
775	that chapter;
776	(iii) engage in an act of loan modification assistance without entering into a written
777	agreement specifying which one or more acts of loan modification assistance will be
778	completed;
779	(iv) request or require a person to pay a fee before obtaining:
780	(A) a written offer for a loan modification from the person's lender or servicer; and
781	(B) the person's written acceptance of the offer from the lender or servicer;
782	(v) induce a person seeking a loan modification to hire the licensee to engage in an act
783	of loan modification assistance by:
784	(A) suggesting to the person that the licensee has a special relationship with the
785	person's lender or loan servicer; or
786	(B) falsely representing or advertising that the licensee is acting on behalf of:
787	(I) a government agency;
788	(II) the person's lender or loan servicer; or
789	(III) a nonprofit or charitable institution;
790	(vi) recommend or participate in a loan modification that requires a person to:
791	(A) transfer title to real property to the licensee or to a third-party with whom the
792	licensee has a business relationship or financial interest;
793	(B) make a mortgage payment to a person other than the person's loan servicer; or
794	(C) refrain from contacting the person's:
795	(I) lender;
796	(II) loan servicer;
797	(III) attorney;
798	(IV) credit counselor; or
799	(V) housing counselor; or
800	(vii) for an agreement for loan modification assistance entered into on or after May 11,

801	2010, engage in an act of loan modification assistance without offering in writing to the person
802	entering into the agreement for loan modification assistance a right to cancel the agreement
803	within three business days after the day on which the person enters the agreement;
804	(v) sign or initial a document on behalf of another person, except for in a circumstance
805	allowed by the division by rule, with the concurrence of the commission, made in accordance
806	with Title 63G, Chapter 3, Utah Administrative Rulemaking Act; [or]
807	(w) violate or fail to comply with a provision of Title 57, Chapter 28, Utah Reverse
808	Mortgage Act[:]; or
809	(x) engage in any act or practice that violates appraisal independence as defined in 15
810	U.S.C. Sec. 1639e or in the policies and procedures of:
811	(i) the Federal Home Loan Mortgage Corporation; or
812	(ii) the Federal National Mortgage Association.
813	(2) Whether or not the crime is related to the business of residential mortgage loans, it
814	is a violation of this chapter for a licensee or a person who is a certified education provider to
815	do any of the following with respect to a criminal offense that involves moral turpitude:
816	(a) be convicted;
817	(b) plead guilty or nolo contendere;
818	(c) enter a plea in abeyance; or
819	(d) be subjected to a criminal disposition similar to the ones described in Subsections
820	(2)(a) through (c).
821	(3) A lending manager does not violate Subsection (1)(q) if:
822	(a) in contravention of the lending manager's written policies and instructions, an
823	affiliated licensee of the lending manager violates:
824	(i) this chapter; or
825	(ii) rules made by the division under this chapter;
826	(b) the lending manager established and followed reasonable procedures to ensure that
827	affiliated licensees receive adequate supervision;
828	(c) upon learning of a violation by an affiliated licensee, the lending manager
829	attempted to prevent or mitigate the damage;
830	(d) the lending manager did not participate in or ratify the violation by an affiliated
831	licensee; and

- (e) the lending manager did not attempt to avoid learning of the violation.
- (4) Notwithstanding Subsection (1)(m)(iii), a licensee may, upon compliance with Section 70D-2-305, charge a reasonable cancellation fee for work done originating a mortgage if the mortgage is not closed.
- (5) (a) Except as provided in Subsection (5)(b), a person transacting the business of residential mortgage loans in this state shall provide a prospective borrower a copy of each appraisal and any other written valuation developed in connection with an application for credit that is to be secured by a first lien on a dwelling on or before the earlier of:
 - (i) as soon as reasonably possible after the appraisal or other valuation is complete; or
 - (ii) three business days before the day of the settlement.
- (b) Subject to Subsection (5)(c), unless otherwise prohibited by law, a prospective borrower may waive the timing requirement described in Subsection (5)(a) and agree to receive each appraisal and any other written valuation:
 - (i) less than three business days before the day of the settlement; or
 - (ii) at the settlement.
- (c) (i) Except as provided in Subsection (5)(c)(ii), a prospective borrower shall submit a waiver described in Subsection (5)(b) at least three business days before the day of the settlement.
- (ii) Subsection (5)(b) does not apply if the waiver only pertains to a copy of an appraisal or other written valuation that contains only clerical changes from a previous version of the appraisal or other written valuation and the prospective borrower received a copy of the original appraisal or other written valuation at least three business days before the day of the settlement.
- (d) If a prospective borrower submits a waiver described in Subsection (5)(b) and the transaction never completes, the person transacting the business of residential mortgage loans shall provide a copy of each appraisal or any other written valuation to the applicant no later than 30 days after the day on which the person knows the transaction will not complete.
 - Section 7. Section **61-2c-302** is amended to read:

61-2c-302. Record requirements.

(1) For the time period specified in Subsection (2), a licensee shall make or possess any record required for that licensee by a rule made by the division.

863	(2) A licensee shall maintain and safeguard in its possession a record described in
864	Subsection (1) for four years from the last to occur of the following:
865	(a) the final entry on a residential mortgage loan is made by that licensee;
866	(b) if the residential mortgage loan is serviced by the licensee:
867	(i) the residential mortgage loan is paid in full; or
868	(ii) the licensee ceases to service the residential mortgage loan; or
869	(c) if the residential mortgage loan is not serviced by the licensee, the residential
870	mortgage loan is closed.
871	(3) A licensee shall, upon the division's request:
872	(a) make available to the division for inspection and copying during normal business
873	hours all records required to be maintained under this chapter; and
874	(b) produce all records described in Subsection (3)(a) that are related to an
875	investigation being conducted by the division at the division office for inspection and copying
876	by the division.
877	(4) A licensee who is an entity shall maintain and produce for inspection by the
878	division a current list of all individuals whose licenses are sponsored by the entity.
879	(5) (a) A licensed entity shall:
880	(i) create, for each quarter of the fiscal year, a report of condition identifying all
881	lending activities, including all loans closed by the entity's sponsored mortgage loan originators
882	during the quarter;
883	(ii) provide each quarterly report of condition to the nationwide database no later than
884	75 days after the last day of the reporting quarter; and
885	(iii) maintain each report of condition submitted to the nationwide database as required
886	by 12 U.S.C. Sec. 5104(e) for at least four years from the day on which the licensee submits the
887	report of condition to the nationwide database.
888	(b) Upon request by the division, a mortgage loan originator shall produce a report of
889	condition for inspection by the division.
890	Section 8. Section 61-2c-401 is amended to read:
891	61-2c-401. Investigations.
892	(1) The division may, either publicly or privately, investigate or cause to be
893	investigated the actions of:

894	(a) (i) a licensee;
895	(ii) a person required to be licensed under this chapter; or
896	(iii) the following with respect to an entity that is a licensee or an entity required to be
897	licensed under this chapter:
898	(A) a manager;
899	(B) a managing partner;
900	(C) a director;
901	(D) an executive officer; or
902	(E) an individual who performs a function similar to an individual listed in this
903	Subsection (1)(a)(iii);
904	(b) (i) an applicant for licensure or renewal of licensure under this chapter; or
905	(ii) the following with respect to an entity that has applied for a license or renewal of
906	licensure under this chapter:
907	(A) a manager;
908	(B) a managing partner;
909	(C) a director;
910	(D) an executive officer; or
911	(E) an individual who performs a function similar to an individual listed in this
912	Subsection (1)(b)(ii); or
913	(c) a person who transacts the business of residential mortgage loans within this state.
914	(2) In conducting investigations, records inspections, and adjudicative proceedings, the
915	division may:
916	(a) administer an oath or affirmation;
917	(b) issue a subpoena that requires:
918	(i) the attendance and testimony of a witness; or
919	(ii) the production of evidence;
920	(c) take evidence;
921	(d) interview a witness;
922	[(d)] (e) require the production of a record or information relevant to an investigation;
923	and
924	[(e)] <u>(f)</u> serve a subpoena by certified mail.

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- (3) (a) A court of competent jurisdiction shall enforce, according to the practice and procedure of the court, a subpoena issued by the division.
- (b) The division shall pay any witness fee, travel expense, mileage, or any other fee required by the service statutes of the state where the witness or evidence is located.
- (4) A failure to respond to a request by the division in an investigation authorized under this chapter is considered as a separate violation of this chapter, including:
 - (a) failing to respond to a subpoena;
 - (b) withholding evidence; or
 - (c) failing to produce a record.
- (5) The division may inspect and copy a record related to the business of residential mortgage loans by a licensee under this chapter, regardless of whether the record is maintained at a business location in Utah, in conducting:
 - (a) investigations of complaints; or
 - (b) inspections of the record required to be maintained under:
- (i) this chapter; or
 - (ii) rules adopted by the division under this chapter.
 - (6) (a) If a licensee maintains a record required by this chapter and the rules adopted by the division under this chapter outside Utah, the licensee is responsible for all reasonable costs, including reasonable travel costs, incurred by the division in inspecting the record.
 - (b) Upon receipt of notification from the division that a record maintained outside Utah is to be examined in connection with an investigation or an examination, the licensee shall deposit with the division a deposit of \$500 to cover the division's expenses in connection with the examination of the record.
 - (c) If the deposit described in Subsection (6)(b) is insufficient to meet the estimated costs and expenses of examination of the record, the licensee shall make an additional deposit to cover the estimated costs and expenses of the division.
 - (d) (i) A deposit under this Subsection (6) shall be deposited in the General Fund as a dedicated credit to be used by the division under Subsection (6)(a).
 - (ii) The division, with the concurrence of the executive director, may use a deposit as a dedicated credit for the records inspection costs under Subsection (6)(a).
 - (iii) A deposit under this Subsection (6) shall be refunded to the licensee to the extent it

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is not used, together with an itemized statement from the division of all amounts it has used.

- (7) Failure to deposit with the division a deposit required to cover the costs of examination of a record that is maintained outside Utah shall result in automatic suspension of a license until the deposit is made.
- (8) (a) If a person is found to have violated this chapter or a rule made under this chapter, the person shall pay the costs incurred by the division to copy a record required under this chapter, including the costs incurred to copy an electronic record in a universally readable format.
- (b) If a person fails to pay the costs described in Subsection (8)(a) when due, the person's license or certification is automatically suspended:
 - (i) beginning the day on which the payment of costs is due; and
 - (ii) ending the day on which the costs are paid.
 - Section 9. Section **61-2e-201** is amended to read:

61-2e-201. Registration required -- Qualification for registration.

- (1) Unless exempted under Section 61-2e-104, an appraisal management company is required to register under this chapter if the company:
- (a) contracts with one or more appraisers for the performance of 10 or more appraisals in the state in a calendar year; or
- (b) oversees a network or panel of more than 15 appraisers certified or licensed in the state.
- (2) Unless registered under this chapter or exempt under Section 61-2e-104, an entity may not with regard to a real estate appraisal activity for real estate located in this state:
- (a) directly or indirectly engage or attempt to engage in business as an appraisal management company;
- (b) directly or indirectly engage or attempt to perform an appraisal management service; or
- (c) advertise or hold itself out as engaging in or conducting business as an appraisal management company.
- (3) To qualify to be registered as an appraisal management company under this chapter:
- (a) the appraisal management company may not have had a license or registration

987	revoked by a government regulatory body at any time, unless the revocation is subsequently
988	vacated or converted;
989	[(a)] (b) each individual who owns, directly or indirectly, more than 10% of the
990	appraisal management company shall:
991	(i) be of good moral character, as determined by the board; and
992	(ii) not have had a license or certificate to engage in an act related to a real estate or
993	mortgage transaction refused, denied, canceled, or revoked in this state or in another state; and
994	[(b)] (c) the appraisal management company shall designate a main contact for
995	communication between the appraisal management company and either the board or division
996	who:
997	(i) is a controlling person;
998	(ii) is of good moral character, as determined by the board; and
999	(iii) has not had a license or certificate to engage in an act related to a real estate or
1000	mortgage transaction refused, denied, canceled, or revoked in this state or in another state.
1001	(4) This section applies without regard to whether the entity uses the term:
1002	(a) "appraisal management company";
1003	(b) "mortgage technology company"; or
1004	(c) another name.
1005	Section 10. Section 61-2e-307 is amended to read:
1006	61-2e-307. Prohibited acts Exclusions.
1007	(1) An appraisal management company required to be registered under this chapter and
1008	a controlling person, employee, or agent of the appraisal management company may not:
1009	(a) engage in an act of coercion, extortion, intimidation, or bribery for any purpose
1010	related to an appraisal;
1011	(b) compensate an appraiser in a manner that the person should reasonably know
1012	would result in the appraiser not conducting a real estate appraisal activity in a manner
1013	consistent with applicable appraisal standards;
1014	(c) engage in the business of an appraisal management company under an assumed or
1015	fictitious name not properly registered in the state;
1016	(d) accept a contingent fee for performing an appraisal management service if the fee is
1017	contingent on:

1018	(i) the appraisal report having a predetermined analysis, opinion, or conclusion;
1019	(ii) the analysis, opinion, conclusion, or valuation reached in an appraisal report; or
1020	(iii) the consequences resulting from the appraisal assignment;
1021	(e) require an appraiser to indemnify the appraisal management company against
1022	liability except liability for errors and omissions by the appraiser; [or]
1023	(f) alter, modify, or otherwise change a completed appraisal report submitted by an
1024	appraiser[-]; or
1025	(g) engage in any act or practice that violates appraisal independence as defined in 15
1026	U.S.C. Sec. 1639e or in the policies and procedures of:
1027	(i) the Federal Home Loan Mortgage Corporation; or
1028	(ii) the Federal National Mortgage Association.
1029	(2) An appraisal management company required to be registered under this chapter, or
1030	a controlling person, employee, or agent of the appraisal management company may not
1031	influence or attempt to influence the development, reporting, or review of an appraisal through:
1032	(a) coercion;
1033	(b) extortion;
1034	(c) collusion;
1035	(d) compensation;
1036	(e) instruction;
1037	(f) inducement;
1038	(g) intimidation;
1039	(h) bribery; or
1040	(i) any other manner that would constitute undue influence.
1041	(3) A violation of Subsection (2) includes doing one or more of the following for a
1042	purpose listed in Subsection (2):
1043	(a) withholding or threatening to withhold timely payment for an appraisal;
1044	(b) withholding or threatening to withhold future business for an appraiser;
1045	(c) taking adverse action or threatening to take adverse action against an appraiser
1046	regarding use of the appraiser for a real estate appraisal activity;
1047	(d) expressly or by implication promising future business or increased compensation
1048	for an appraiser;

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from requesting that an appraiser:

1049	(e) conditioning one or more of the following on the opinion, conclusion, or valuation
1050	to be reached, or on a preliminary estimate or opinion requested from an appraiser:
1051	(i) a request for a real estate appraisal activity; or
1052	(ii) the payment of consideration;
1053	(f) requesting that an appraiser provide at any time before the appraiser's completion of
1054	a real estate appraisal activity:
1055	(i) an estimated, predetermined, or desired valuation in an appraisal report; or
1056	(ii) an estimated value or comparable sale;
1057	(g) except for a copy of a sales contract for a purchase transaction, providing to an
1058	appraiser:
1059	(i) an anticipated, estimated, encouraged, or desired value for a subject property; or
1060	(ii) a proposed or target amount to be loaned to the borrower;
1061	(h) providing to an appraiser, or an individual related to the appraiser, stock or other
1062	financial or non-financial benefits;
1063	(i) allowing the removal of an appraiser from an appraiser panel, without prior written
1064	notice to the appraiser as required by Section 61-2e-306;
1065	(j) obtaining, using, or paying for a subsequent appraisal or ordering an automated
1066	valuation model in connection with a mortgage financing transaction unless:
1067	(i) (A) there is a reasonable basis to believe that the initial appraisal does not meet
1068	applicable appraisal standards; and
1069	(B) the reasonable basis is noted in the loan file; or
1070	(ii) the subsequent appraisal or automated valuation model is done pursuant to a pre- or
1071	post-funding appraisal review or quality control process in accordance with applicable
1072	appraisal standards;
1073	(k) removing or threatening to remove an appraiser from the appraiser panel if an
1074	appraiser requires a reasonable extension of the completion date for an appraisal assignment in
1075	order to complete a credible appraisal report; or
1076	(l) engaging in any other act or practice that impairs or attempts to impair an appraiser's
1077	independence, objectivity, or impartiality.
1078	(4) This section may not be construed to prohibit an appraisal management company

1080	(a) provide additional information about the basis for a valuation; or
1081	(b) correct an objective factual error in an appraisal report.
1082	Section 11. Section 61-2e-401 is amended to read:
1083	61-2e-401. Division authority Immunity.
1084	(1) (a) In addition to a power or duty expressly provided in this chapter, the division
1085	may:
1086	(i) receive and act on a complaint including:
1087	(A) taking action designed to obtain voluntary compliance with this chapter, including
1088	the issuance of a cease and desist order if the person against whom the order is issued is given
1089	the right to petition the board for review of the order; or
1090	(B) commencing an administrative or judicial proceeding on the division's own
1091	initiative;
1092	(ii) [investigate] conduct a public or private investigation of an entity required to be
1093	registered under this chapter, regardless of whether the entity is located in Utah;
1094	(iii) employ one or more investigators, clerks, or other employees or agents if:
1095	(A) approved by the executive director; and
1096	(B) within the budget of the division; [and]
1097	(iv) issue a subpoena that requires:
1098	(A) the attendance and testimony of a witness; or
1099	(B) the production of evidence[-]; and
1100	(v) interview a witness.
1101	(b) (i) A court of competent jurisdiction shall enforce, according to the practice and
1102	procedure of the court, a subpoena issued by the division.
1103	(ii) The division shall pay any witness fee, travel expense, mileage, or any other fee
1104	required by the service statutes of the state where the witness or evidence is located.
1105	(c) A failure to respond to a request by the division in an investigation under this
1106	chapter is considered to be a separate violation of this chapter, including:
1107	(i) failing to respond to a subpoena;
1108	(ii) withholding evidence; or
1109	(iii) failing to produce a document or record.
1110	(2) (a) If a person is found to have violated this chapter or a rule made under this

1111	chapter, the person shall pay the costs incurred by the division to copy a book, paper, contract,
1112	document, or record required under this chapter, including the costs incurred to copy an
1113	electronic book, paper, contract, document, or record in a universally readable format.
1114	(b) If a person fails to pay the costs described in Subsection (2)(a) when due, the
1115	person's registration is automatically suspended:
1116	(i) beginning the day on which the payment of costs is due; and
1117	(ii) ending the day on which the costs are paid.
1118	(3) The division is immune from a civil action or criminal prosecution for initiating or
1119	assisting in a lawful investigation of an act or participating in a disciplinary proceeding under
1120	this chapter if the division takes the action:
1121	(a) without malicious intent; and
1122	(b) in the reasonable belief that the action is taken pursuant to the powers and duties
1123	vested in the division under this chapter.
1124	Section 12. Section 61-2f-102 is amended to read:
1125	61-2f-102. Definitions.
1126	As used in this chapter:
1127	(1) "Associate broker" means an individual who is:
1128	(a) employed or engaged as an independent contractor by or on behalf of a principal
1129	broker to perform an act [set out] described in Subsection [(18)] (20) for valuable
1130	consideration; and
1131	(b) licensed under this chapter as an associate broker.
1132	(2) "Branch broker" means an associate broker who manages a principal broker's
1133	branch office under the supervision of the principal broker.
1134	$[\frac{(2)}{2}]$ "Branch office" means a principal broker's real estate brokerage office that is
1135	not the principal broker's main office.
1136	$\left[\frac{3}{4}\right]$ "Business day" means a day other than:
1137	(a) a Saturday;
1138	(b) a Sunday; or
1139	(c) a federal or state holiday.
1140	[(4)] (5) "Business opportunity" means the sale, lease, or exchange of any business that
1141	includes an interest in real estate.

1142	$\left[\frac{(5)}{(6)}\right]$ "Commission" means the Real Estate Commission established under this
1143	chapter.
1144	[(6)] (7) "Concurrence" means the entities given a concurring role must jointly agree
1145	for action to be taken.
1146	[(7)] (8) "Condominium homeowners' association" means the condominium unit
1147	owners acting as a group in accordance with declarations and bylaws.
1148	[(8)] (9) (a) "Condominium hotel" means one or more condominium units that are
1149	operated as a hotel.
1150	(b) "Condominium hotel" does not mean a hotel consisting of condominium units, all
1151	of which are owned by a single entity.
1152	[(9)] (10) "Condominium unit" means the same as that term is defined in Section
1153	57-8-3.
1154	[(10)] (11) "Director" means the director of the Division of Real Estate.
1155	[(11)] (12) "Division" means the Division of Real Estate.
1156	(13) "Dual broker" means a principal broker of a real estate sales brokerage who
1157	obtains from the division a dual broker license in order to function as the principal broker of a
1158	property management company that is a separate entity from the real estate sales brokerage.
1159	[(12)] <u>(14)</u> "Entity" means:
1160	(a) a corporation;
1161	(b) a partnership;
1162	(c) a limited liability company;
1163	(d) a company;
1164	(e) an association;
1165	(f) a joint venture;
1166	(g) a business trust;
1167	(h) a trust; or
1168	(i) any organization similar to an entity described in Subsections [(12)] (14)(a) through
1169	(h).
1170	[(13)] (15) "Executive director" means the director of the Department of Commerce.
1171	[(14)] (16) "Foreclosure rescue" means, for compensation or with the expectation of
1172	receiving valuable consideration, to:

1173	(a) engage, or offer to engage, in an act that:
1174	(i) the person represents will assist a borrower in preventing a foreclosure; and
1175	(ii) relates to a transaction involving the transfer of title to residential real property; or
1176	(b) as an employee or agent of another person:
1177	(i) solicit, or offer that the other person will engage in an act described in Subsection
1178	[(14)] <u>(16)</u> (a); or
1179	(ii) negotiate terms in relationship to an act described in Subsection [(14)] (16)(a).
1180	[(15)] (17) "Loan modification assistance" means, for compensation or with the
1181	expectation of receiving valuable consideration, to:
1182	(a) act, or offer to act, on behalf of a person to:
1183	(i) obtain a loan term of a residential mortgage loan that is different from an existing
1184	loan term including:
1185	(A) an increase or decrease in an interest rate;
1186	(B) a change to the type of interest rate;
1187	(C) an increase or decrease in the principal amount of the residential mortgage loan;
1188	(D) a change in the number of required period payments;
1189	(E) an addition of collateral;
1190	(F) a change to, or addition of, a prepayment penalty;
1191	(G) an addition of a cosigner; or
1192	(H) a change in persons obligated under the existing residential mortgage loan; or
1193	(ii) substitute a new residential mortgage loan for an existing residential mortgage loan;
1194	or
1195	(b) as an employee or agent of another person:
1196	(i) solicit, or offer that the other person will engage in an act described in Subsection
1197	[(15)] <u>(17)</u> (a); or
1198	(ii) negotiate terms in relationship to an act described in Subsection $[\frac{(15)}{(17)}]$ (17) (a).
1199	[(16)] (18) "Main office" means the address which a principal broker designates with
1200	the division as the principal broker's primary brokerage office.
1201	[(17)] (19) "Person" means an individual or entity.
1202	[(18)] (20) "Principal broker" means an individual who is licensed or required to be
1203	licensed as a principal broker under this chapter who:

- (a) sells or lists for sale real estate, including real estate being sold as part of a foreclosure rescue, or a business opportunity with the expectation of receiving valuable consideration;
- (b) buys, exchanges, or auctions real estate, an option on real estate, a business opportunity, or an improvement on real estate with the expectation of receiving valuable consideration;
- (c) advertises, offers, attempts, or otherwise holds the individual out to be engaged in the business described in Subsection [(18)] (20)(a) or (b);
- (d) is employed by or on behalf of the owner of real estate or by a prospective purchaser of real estate and performs an act described in Subsection [(18)] (20)(a), whether the individual's compensation is at a stated salary, a commission basis, upon a salary and commission basis, or otherwise;
- (e) with the expectation of receiving valuable consideration, manages property owned by another person;
- (f) advertises or otherwise holds the individual out to be engaged in property management;
- (g) with the expectation of receiving valuable consideration, assists or directs in the procurement of prospects for or the negotiation of a transaction listed in Subsections [(18)] (20)(a) and (e);
- (h) except for a mortgage lender, title insurance producer, or an employee of a mortgage lender or title insurance producer, assists or directs in the closing of a real estate transaction with the expectation of receiving valuable consideration;
 - (i) engages in foreclosure rescue; or
- (j) advertises, offers, attempts, or otherwise holds the person out as being engaged in foreclosure rescue.
- [(19)] (21) (a) "Property management" means engaging in, with the expectation of receiving valuable consideration, the management of real estate owned by another person or advertising or otherwise claiming to be engaged in property management by:
- (i) advertising for, arranging, negotiating, offering, or otherwise attempting or participating in a transaction calculated to secure the rental or leasing of real estate;
 - (ii) collecting, agreeing, offering, or otherwise attempting to collect rent for the real

1235	estate and accounting for and disbursing the money collected; or
1236	(iii) authorizing expenditures for repairs to the real estate.
1237	(b) "Property management" does not include:
1238	(i) hotel or motel management;
1239	(ii) rental of tourist accommodations, including hotels, motels, tourist homes,
1240	condominiums, condominium hotels, mobile home park accommodations, campgrounds, or
1241	similar public accommodations for a period of less than 30 consecutive days, and the
1242	management activities associated with these rentals; or
1243	(iii) the leasing or management of surface or subsurface minerals or oil and gas
1244	interests, if the leasing or management is separate from a sale or lease of the surface estate.
1245	(22) "Property management sales agent" means a sales agent who:
1246	(a) is affiliated with a dual broker through the dual broker's property management
1247	company; and
1248	(b) is designated by the dual broker as a property management sales agent.
1249	[(20)] (23) "Real estate" includes leaseholds and business opportunities involving real
1250	property.
1251	[(21)] (24) (a) "Regular salaried employee" means an individual who performs a
1252	service for wages or other remuneration, whose employer withholds federal employment taxes
1253	under a contract of hire, written or oral, express or implied.
1254	(b) "Regular salaried employee" does not include an individual who performs services
1255	on a project-by-project basis or on a commission basis.
1256	[(22)] (25) "Reinstatement" means restoring a license that has expired or has been
1257	suspended.
1258	[(23)] (26) "Reissuance" means the process by which a licensee may obtain a license
1259	following revocation of the license.
1260	[(24)] (27) "Renewal" means extending a license for an additional licensing period on
1261	or before the date the license expires.
1262	[(25)] (28) "Sales agent" means an individual who is:
1263	(a) affiliated with a principal broker, either as an independent contractor or an
1264	employee as provided in Section 61-2f-303, to perform for valuable consideration an act
1265	described in Subsection [(18)] (20); and

1266	(b) licensed under this chapter as a sales agent.
1267	Section 13. Section 61-2f-202 is amended to read:
1268	61-2f-202. Exempt persons and transactions.
1269	(1) (a) Except as provided in Subsection (1)(b), a license under this chapter is not
1270	required for:
1271	(i) $\hat{H} \rightarrow [an individual] \underline{a person} \leftarrow \hat{H}$ who as owner or lessor performs an act described in
1271a	Subsection
1272	61-2f-102(18) with reference to real estate owned or leased by that $\hat{H} \rightarrow [individual] \underline{person} \leftarrow \hat{H}$
1273	(ii) a regular salaried employee of the owner or lessor of real estate who, with reference
1274	to nonresidential real estate owned or leased by the employer, performs an act described in
1275	Subsection 61-2f-102(18)(b) or (c);
1276	(iii) a regular salaried employee of the owner of real estate who performs property
1277	management services with reference to real estate owned by the employer, except that the
1278	employee may only manage real estate for one employer;
1279	(iv) an individual who performs property management services for the apartments at
1280	which that individual resides in exchange for free or reduced rent on that individual's
1281	apartment;
1282	(v) a regular salaried employee of a condominium homeowners' association who
1283	manages real estate subject to the declaration of condominium that established the
1284	condominium homeowners' association, except that the employee may only manage real estate
1285	for one condominium homeowners' association; and
1286	(vi) a regular salaried employee of a licensed property management company or real
1287	estate brokerage who performs support services, as prescribed by rule, for the property
1288	management company or real estate brokerage.
1289	(b) Subsection (1)(a) does not exempt from licensing:
1290	(i) an employee engaged in the sale of real estate regulated under:
1291	(A) Title 57, Chapter 11, Utah Uniform Land Sales Practices Act; or
1292	(B) Title 57, Chapter 19, Timeshare and Camp Resort Act;
1293	(ii) an employee engaged in the sale of cooperative interests regulated under Title 57,
1294	Chapter 23, Real Estate Cooperative Marketing Act; or
1295	(iii) an individual whose interest as an owner or lessor is obtained by that individual or
1296	transferred to that individual for the purpose of evading the application of this chapter, and not

1297	for another legitimate business reason.
1298	(2) A license under this chapter is not required for:
1299	(a) an isolated transaction or service by an individual holding an unsolicited, duly
1300	executed power of attorney from a property owner;
1301	(b) services rendered by an attorney admitted to practice law in this state in performing
1302	the attorney's duties as an attorney;
1303	(c) a receiver, trustee in bankruptcy, administrator, executor, or an individual acting
1304	under order of a court;
1305	(d) a trustee or employee of a trustee under a deed of trust or a will;
1306	(e) a public utility, officer of a public utility, or regular salaried employee of a public
1307	utility, unless performance of an act described in Subsection 61-2f-102(18) is in connection
1308	with the sale, purchase, lease, or other disposition of real estate or investment in real estate
1309	unrelated to the principal business activity of that public utility;
1310	(f) a regular salaried employee or authorized agent working under the oversight of the
1311	Department of Transportation when performing an act on behalf of the Department of
1312	Transportation in connection with one or more of the following:
1313	(i) the acquisition of real estate pursuant to Section 72-5-103;
1314	(ii) the disposal of real estate pursuant to Section 72-5-111;
1315	(iii) services that constitute property management; or
1316	(iv) the leasing of real estate; and
1317	(g) a regular salaried employee of a county, city, or town when performing an act on
1318	behalf of the county, city, or town:
1319	(i) in accordance with:
1320	(A) if a regular salaried employee of a city or town:
1321	(I) Title 10, Utah Municipal Code; or
1322	(II) Title 11, Cities, Counties, and Local Taxing Units; and
1323	(B) if a regular salaried employee of a county:
1324	(I) Title 11, Cities, Counties, and Local Taxing Units; and
1325	(II) Title 17, Counties; and
1326	(ii) in connection with one or more of the following:
1327	(A) the acquisition of real estate, including by eminent domain;

1328	(B) the disposal of real estate;
1329	(C) services that constitute property management; or
1330	(D) the leasing of real estate.
1331	(3) A license under this chapter is not required for an individual registered to act as a
1332	broker-dealer, agent, or investment adviser under the Utah and federal securities laws in the
1333	sale or the offer for sale of real estate if:
1334	(a) (i) the real estate is a necessary element of a "security" as that term is defined by the
1335	Securities Act of 1933 and the Securities Exchange Act of 1934; and
1336	(ii) the security is registered for sale in accordance with:
1337	(A) the Securities Act of 1933; or
1338	(B) Title 61, Chapter 1, Utah Uniform Securities Act; or
1339	(b) (i) it is a transaction in a security for which a Form D, described in 17 C.F.R. Sec.
1340	239.500, has been filed with the Securities and Exchange Commission pursuant to Regulation
1341	D, Rule 506, 17 C.F.R. Sec. 230.506; and
1342	(ii) the selling agent and the purchaser are not residents of this state.
1343	(4) As used in this section, "owner" does not include:
1344	(a) a person who holds an option to purchase real property;
1345	(b) a mortgagee;
1346	(c) a beneficiary under a deed of trust;
1347	(d) a trustee under a deed of trust; or
1348	(e) a person who owns or holds a claim that encumbers any real property or an
1349	improvement to the real property.
1350	(5) The commission, with the concurrence of the division, may provide, by rule made
1351	in accordance with Title 63G, Chapter 3, Utah Administrative Rulemaking Act, the
1352	circumstances under which a person or transaction qualifies for an exemption that is described
1353	in this section.
1354	Section 14. Section 61-2f-206 is amended to read:
1355	61-2f-206. Registration of entity or branch office Certification of education
1356	providers and courses Specialized licenses.
1357	(1) (a) An entity may not engage in an activity described in Section 61-2f-201, unless it
1358	is registered with the division.

1359	(b) To register with the division under this Subsection (1), an entity shall submit to the
1360	division:
1361	(i) an application in a form required by the division;
1362	(ii) evidence of an affiliation with a principal broker;
1363	(iii) evidence that the entity is registered and in good standing with the Division of
1364	Corporations and Commercial Code; and
1365	(iv) a registration fee established by the commission with the concurrence of the
1366	division under Section 63J-1-504.
1367	(c) The division may terminate an entity's registration if:
1368	(i) the entity's registration with the Division of Corporations and Commercial Code has
1369	been expired for at least three years; and
1370	(ii) the entity's license with the division has been inactive for at least three years.
1371	(2) (a) A principal broker shall register with the division each of the principal broker's
1372	branch offices.
1373	(b) To register a branch office with the division under this Subsection (2), a principal
1374	broker shall submit to the division:
1375	(i) an application in a form required by the division; and
1376	(ii) a registration fee established by the commission with the concurrence of the
1377	division under Section 63J-1-504.
1378	(3) (a) In accordance with rules made by the commission with the concurrence of the
1379	division, the division shall certify:
1380	(i) a real estate school;
1381	(ii) a course provider; or
1382	(iii) an instructor.
1383	(b) In accordance with rules made by the commission, subject to concurrence by the
1384	division, the division shall certify a continuing education course that is required under this
1385	chapter.
1386	(4) [(a)] Except as provided by rule, a principal broker may not be responsible for more
1387	than one registered entity at the same time.
1388	(5) A principal broker may simultaneously supervise one main office and up to two
1389	additional branch offices

1390	(6) A branch broker may simultaneously supervise up to three branch offices.
1391	[(b) (i)] (7) (a) In addition to issuing a principal broker license, associate broker
1392	license, or sales agent license authorizing the performance of an act set forth in Section
1393	61-2f-201, the division may issue a specialized sales license or specialized property
1394	management license with the scope of practice limited to the specialty.
1395	[(ii)] (b) An individual may hold a specialized license in addition to a license as a
1396	principal broker, associate broker, or a sales agent.
1397	(c) A sales agent who is affiliated with a dual broker may act as a property
1398	management sales agent if:
1399	(i) the dual broker designates the sales agent as a property management sales agent; and
1400	(ii) the sales agent pays to the division a property management sales agent designation
1401	fee in an amount determined by the division in accordance with Section 63J-1-504.
1402	(d) A property management sales agent may simultaneously provide both property
1403	management services and real estate sales services under the supervision of a dual broker as
1404	provided by the commission with the concurrence of the division by rule made in accordance
1405	with Title 63G, Chapter 3, Utah Administrative Rulemaking Act.
1406	[(iii)] (8) The commission may [adopt rules pursuant to] determine, by rule made in
1407	accordance with Title 63G, Chapter 3, Utah Administrative Rulemaking Act, subject to
1408	concurrence by the division, [for the administration of this Subsection (4)] licensing
1409	requirements related to this section for a principal broker, associate broker, sales agent, dual
1410	broker, property management sales agent, or for a specialized license described in Subsection
1411	(7), including:
1412	[(A)] (a) prelicensing and postlicensing education requirements;
1413	[(B)] (b) examination requirements;
1414	[(C)] (c) affiliation with real estate brokerages or property management companies;
1415	[and]
1416	(d) property management sales agent:
1417	(i) designation procedures;
1418	(ii) allowable scope of practice; and
1419	(iii) division fees;
1420	(e) what constitutes reasonable supervision for:

1421	(i) a principal broker when supervising a branch broker or sales agent; and
1422	(ii) a branch broker when supervising a sales agent; and
1423	[(D)] <u>(f)</u> other licensing procedures.
1424	Section 15. Section 61-2f-304 is amended to read:
1425	61-2f-304. Termination of associate broker or sales agent by principal broker
1426	Notice.
1427	(1) If a principal broker terminates an associate broker or sales agent, the principal
1428	broker shall [by no later than three days from the day on which the principal broker terminates
1429	the associate broker or sales agent:] notify the division and the associate broker or sales agent
1430	of the termination in a manner prescribed by rule made in accordance with Title 63G, Chapter
1431	3, Utah Administrative Rulemaking Act, by the commission with the concurrence of the
1432	division.
1433	[(a) provide the division a signed statement notifying the division of the termination;
1434	and]
1435	[(b) send to the last-known residence address of that associate broker or sales agent
1436	notice that the principal broker has notified the division of the termination of the associate
1437	broker or sales agent.]
1438	(2) An associate broker or sales agent may not perform any act under this chapter,
1439	directly or indirectly, from and after the <u>effective</u> date [of receipt] of the termination notice [by
1440	the division] until the day on which the associate broker or sales agent is affiliated with a
1441	principal broker.
1442	Section 16. Section 61-2f-401 is amended to read:
1443	61-2f-401. Grounds for disciplinary action.
1444	The following acts are unlawful for a person licensed or required to be licensed under
1445	this chapter:
1446	(1) (a) making a substantial misrepresentation, including in a licensure statement;
1447	(b) making an intentional misrepresentation;
1448	(c) pursuing a continued and flagrant course of misrepresentation;
1449	(d) making a false representation or promise through an agent, sales agent, advertising
1450	or otherwise; or
1451	(e) making a false representation or promise of a character likely to influence,

1452	persuade, or induce;
1453	(2) acting for more than one party in a transaction without the informed consent of the
1454	parties;
1455	(3) (a) acting as an associate broker or sales agent while not affiliated with a principal
1456	broker;
1457	(b) representing or attempting to represent a principal broker other than the principal
1458	broker with whom the person is affiliated; or
1459	(c) representing as sales agent or having a contractual relationship similar to that of
1460	sales agent with a person other than a principal broker;
1461	(4) (a) failing, within a reasonable time, to account for or to remit money that belongs
1462	to another and comes into the person's possession;
1463	(b) commingling money described in Subsection (4)(a) with the person's own money;
1464	or
1465	(c) diverting money described in Subsection (4)(a) from the purpose for which the
1466	money is received;
1467	(5) paying or offering to pay valuable consideration, as defined by the commission, to a
1468	person not licensed under this chapter, except that valuable consideration may be shared:
1469	(a) with a principal broker of another jurisdiction; or
1470	(b) as provided under:
1471	(i) Title 16, Chapter 10a, Utah Revised Business Corporation Act;
1472	(ii) Title 16, Chapter 11, Professional Corporation Act; or
1473	(iii) Title 48, Chapter 3a, Utah Revised Uniform Limited Liability Company Act, as
1474	appropriate pursuant to Section 48-3a-1405;
1475	(6) for a principal broker, paying or offering to pay a sales agent or associate broker
1476	who is not affiliated with the principal broker at the time the sales agent or associate broker
1477	earned the compensation;
1478	(7) being incompetent to act as a principal broker, associate broker, or sales agent in
1479	such manner as to safeguard the interests of the public;
1480	(8) failing to voluntarily furnish a copy of a document to the parties before and after the
1481	execution of a document;

(9) failing to keep and make available for inspection by the division a record of each

1483	transaction, including:
1484	(a) the names of buyers and sellers or lessees and lessors;
1485	(b) the identification of real estate;
1486	(c) the sale or rental price;
1487	(d) money received in trust;
1488	(e) agreements or instructions from buyers and sellers or lessees and lessors; and
1489	(f) any other information required by rule;
1490	(10) failing to disclose, in writing, in the purchase, sale, or rental of real estate, whether
1491	the purchase, sale, or rental is made for that person or for an undisclosed principal;
1492	(11) being convicted, within five years of the most recent application for licensure, of a
1493	criminal offense involving moral turpitude regardless of whether:
1494	(a) the criminal offense is related to real estate; or
1495	(b) the conviction is based upon a plea of nolo contendere;
1496	(12) having, within five years of the most recent application for a license under this
1497	chapter, entered any of the following related to a criminal offense involving moral turpitude:
1498	(a) a plea in abeyance agreement;
1499	(b) a diversion agreement;
1500	(c) a withheld judgment; or
1501	(d) an agreement in which a charge was held in suspense during a period of time when
1502	the licensee was on probation or was obligated to comply with conditions outlined by a court;
1503	(13) advertising the availability of real estate or the services of a licensee in a false,
1504	misleading, or deceptive manner;
1505	(14) in the case of a principal broker [or a licensee who is a branch manager] or a
1506	branch broker, failing to exercise reasonable supervision over the activities of the principal
1507	broker's or branch [manager's] broker's licensed or unlicensed staff;
1508	(15) violating or disregarding:
1509	(a) this chapter;
1510	(b) an order of the commission; or
1511	(c) the rules adopted by the commission and the division;
1512	(16) breaching a fiduciary duty owed by a licensee to the licensee's principal in a real
1513	estate transaction:

1314	(17) any other conduct which constitutes dishonest dearing,
1515	(18) unprofessional conduct as defined by statute or rule;
1516	(19) having one of the following suspended, revoked, surrendered, or cancelled on the
1517	basis of misconduct in a professional capacity that relates to character, honesty, integrity, or
1518	truthfulness:
1519	(a) a real estate license, registration, or certificate issued by another jurisdiction; or
1520	(b) another license, registration, or certificate to engage in an occupation or profession
1521	issued by this state or another jurisdiction;
1522	(20) failing to respond to a request by the division in an investigation authorized under
1523	this chapter, including:
1524	(a) failing to respond to a subpoena;
1525	(b) withholding evidence; or
1526	(c) failing to produce documents or records;
1527	(21) in the case of a dual licensed title licensee as defined in Section 31A-2-402:
1528	(a) providing a title insurance product or service without the approval required by
1529	Section 31A-2-405; or
1530	(b) knowingly providing false or misleading information in the statement required by
1531	Subsection 31A-2-405(2);
1532	(22) violating an independent contractor agreement between a principal broker and a
1533	sales agent or associate broker as evidenced by a final judgment of a court;
1534	(23) (a) engaging in an act of loan modification assistance that requires licensure as a
1535	mortgage officer under Chapter 2c, Utah Residential Mortgage Practices and Licensing Act,
1536	without being licensed under that chapter;
1537	(b) engaging in an act of foreclosure rescue without entering into a written agreement
1538	specifying what one or more acts of foreclosure rescue will be completed;
1539	(c) inducing a person who is at risk of foreclosure to hire the licensee to engage in an
1540	act of foreclosure rescue by:
1541	(i) suggesting to the person that the licensee has a special relationship with the person's
1542	lender or loan servicer; or
1543	(ii) falsely representing or advertising that the licensee is acting on behalf of:
1544	(A) a government agency;

1545	(B) the person's lender or loan servicer; or
1546	(C) a nonprofit or charitable institution; or
1547	(d) recommending or participating in a foreclosure rescue that requires a person to:
1548	(i) transfer title to real estate to the licensee or to a third-party with whom the licensee
1549	has a business relationship or financial interest;
1550	(ii) make a mortgage payment to a person other than the person's loan servicer; or
1551	(iii) refrain from contacting the person's:
1552	(A) lender;
1553	(B) loan servicer;
1554	(C) attorney;
1555	(D) credit counselor; or
1556	(E) housing counselor;
1557	(24) as a principal broker, placing a lien on real property, unless authorized by law; or
1558	(25) as a sales agent or associate broker, placing a lien on real property for an unpaid
1559	commission or other compensation related to real estate brokerage services.
1560	Section 17. Section 61-2f-402 is amended to read:
1561	61-2f-402. Investigations.
1562	(1) The division may [make an] conduct a public or private investigation within or
1563	outside of this state as the division considers necessary to determine whether a person has
1564	violated, is violating, or is about to violate this chapter or any rule or order under this chapter.
1565	(2) To aid in the enforcement of this chapter or in the prescribing of rules and forms
1566	under this chapter, the division may require or permit a person to file a statement in writing,
1567	under oath or otherwise as to the facts and circumstances concerning the matter to be
1568	investigated.
1569	(3) For the purpose of the investigation described in Subsection (1), the division or an
1570	employee designated by the division may:
1571	(a) administer an oath or affirmation;
1572	(b) issue a subpoena that requires:
1573	(i) the attendance and testimony of a witness; or
1574	(ii) the production of evidence;
1575	(c) take evidence;

15/6	(d) interview a witness;
1577	[(d)] (e) require the production of a book, paper, contract, record, other document, or
1578	information relevant to the investigation; and
1579	[(e)] <u>(f)</u> serve a subpoena by certified mail.
1580	(4) (a) A court of competent jurisdiction shall enforce, according to the practice and
1581	procedure of the court, a subpoena issued by the division.
1582	(b) The division shall pay any witness fee, travel expense, mileage, or any other fee
1583	required by the service statutes of the state where the witness or evidence is located.
1584	(5) (a) If a person is found to have violated this chapter or a rule made under this
1585	chapter, the person shall pay the costs incurred by the division to copy a book, paper, contract,
1586	document, or record required under this chapter, including the costs incurred to copy an
1587	electronic book, paper, contract, document, or record in a universally readable format.
1588	(b) If a person fails to pay the costs described in Subsection (5)(a) when due, the
1589	person's license, certification, or registration is automatically suspended:
1590	(i) beginning the day on which the payment of costs is due; and
1591	(ii) ending the day on which the costs are paid.
1592	(6) (a) Except as provided in Subsection (6)(b), the division shall commence a
1593	disciplinary action under this chapter no later than the earlier of the following:
1594	(i) four years after the day on which the violation is reported to the division; or
1595	(ii) 10 years after the day on which the violation occurred.
1596	(b) The division may commence a disciplinary action under this chapter after the time
1597	period described in Subsection (6)(a) expires if:
1598	(i) (A) the disciplinary action is in response to a civil or criminal judgment or
1599	settlement; and
1600	(B) the division initiates the disciplinary action no later than one year after the day on
1601	which the judgment is issued or the settlement is final; or
1602	(ii) the division and the person subject to a disciplinary action enter into a written
1603	stipulation to extend the time period described in Subsection (6)(a).
1604	Section 18. Section 61-2f-403 is amended to read:
1605	61-2f-403. Mishandling of trust money.
1606	(1) The division may audit principal brokers' trust accounts or other accounts in which

1607	a licensee maintains trust money under this chapter. If the division's audit shows, in the
1608	opinion of the division, gross mismanagement, commingling, or misuse of money, the division,
1609	with the concurrence of the commission, may order at the division's expense a complete audit
1610	of the account by a certified public accountant [at the licensee's expense], or take other action
1611	in accordance with Section 61-2f-404.
1612	(2) If the commission finds under Subsection (1) that gross mismanagement,
1613	comingling, or misuse of money occurred, the commission, with concurrence of the division,
1614	may then order the licensee to reimburse the division for the cost of the audit described in
1615	Subsection (1).
1616	[(2)] (3) The licensee may obtain agency review by the executive director or judicial
1617	review of any division order.
1618	[(3)] (4) (a) If it appears that a person has grossly mismanaged, commingled, or
1619	otherwise misused trust money, the division, with or without prior administrative proceedings,
1620	may bring an action:
1621	(i) in the district court of the district where:
1622	(A) the person resides;
1623	(B) the person maintains a place of business; or
1624	(C) the act or practice occurred or is about to occur; and
1625	(ii) to enjoin the act or practice and to enforce compliance with this chapter or any rule
1626	or order under this chapter.
1627	(b) Upon a proper showing, a court shall grant injunctive relief or a temporary
1628	restraining order, and may appoint a receiver or conservator. The division is not required to
1629	post a bond in any court proceeding.
1630	Section 19. Section 61-2g-305 is amended to read:
1631	61-2g-305. Expiration of license, certification, or registration.
1632	(1) An initial license, certification, or registration issued under this chapter expires on
1633	the expiration date indicated on the license, certificate, or registration.
1634	(2) A renewal license, certification, or registration issued under this chapter expires
1635	two years from the date of issuance.
1636	(3) (a) The scheduled expiration date of a license, certification, or registration shall

appear on the license, certification, or registration document.

1638	(b) (i) The division shall, at the division's discretion, mail or email a holder of a
1639	license, certification, or registration notice of its expiration to the last mailing or email address
1640	stated on the division's records as the holder's current mailing or email address.
1641	(ii) To be mailed or emailed a notice under this Subsection (3)(b), a holder of a license,
1642	certification, or registration shall provide to the division in writing the holder's current mailing
1643	or email address.
1644	(iii) A holder's license, certification, or registration expires if not renewed by the holder
1645	notwithstanding whether the holder receives a notice of its expiration by the division under this
1646	Subsection (3)(b).
1647	Section 20. Section 61-2g-501 is amended to read:
1648	61-2g-501. Enforcement Investigation Orders Hearings.
1649	(1) (a) The division may [investigate] conduct a public or private investigation of the
1650	actions of:
1651	(i) a person registered, licensed, or certified under this chapter;
1652	(ii) an applicant for registration, licensure, or certification;
1653	(iii) an applicant for renewal of registration, licensure, or certification; or
1654	(iv) a person required to be registered, licensed, or certified under this chapter.
1655	(b) The division may initiate an agency action against a person described in Subsection
1656	(1)(a) in accordance with Title 63G, Chapter 4, Administrative Procedures Act, to:
1657	(i) impose disciplinary action;
1658	(ii) deny issuance to an applicant of:
1659	(A) an original registration, license, or certification; or
1660	(B) a renewal of a registration, license, or certification; or
1661	(iii) issue a cease and desist order as provided in Subsection (3).
1662	(2) (a) The division may:
1663	(i) administer an oath or affirmation;
1664	(ii) issue a subpoena that requires:
1665	(A) the attendance and testimony of a witness; or
1666	(B) the production of evidence;
1667	(iii) take evidence; [and]
1668	(iv) interview a witness; and

1669	[(iv)] (v) require the production of a book, paper, contract, record, document,
1670	information, or evidence relevant to the investigation described in Subsection (1).
1671	(b) The division may serve a subpoena by certified mail.
1672	(c) A failure to respond to a request by the division in an investigation authorized
1673	under this chapter is considered to be a separate violation of this chapter, including:
1674	(i) failing to respond to a subpoena as a witness;
1675	(ii) withholding evidence; or
1676	(iii) failing to produce a book, paper, contract, document, information, or record.
1677	(d) (i) A court of competent jurisdiction shall enforce, according to the practice and
1678	procedure of the court, a subpoena issued by the division.
1679	(ii) The division shall pay any witness fee, travel expense, mileage, or any other fee
1680	required by the service statutes of the state where the witness or evidence is located.
1681	(e) (i) If a person is found to have violated this chapter or a rule made under this
1682	chapter, the person shall pay the costs incurred by the division to copy a book, paper, contract,
1683	document, information, or record required under this chapter, including the costs incurred to
1684	copy an electronic book, paper, contract, document, information, or record in a universally
1685	readable format.
1686	(ii) If a person fails to pay the costs described in Subsection (2)(e)(i) when due, the
1687	person's license, certification, or registration is automatically suspended:
1688	(A) beginning the day on which the payment of costs is due; and
1689	(B) ending the day on which the costs are paid.
1690	(3) (a) The director shall issue and serve upon a person an order directing that person to
1691	cease and desist from an act if:
1692	(i) the director has reason to believe that the person has been engaging, is about to
1693	engage, or is engaging in the act constituting a violation of this chapter; and
1694	(ii) it appears to the director that it would be in the public interest to stop the act.
1695	(b) Within 10 days after receiving the order, the person upon whom the order is served
1696	may request a hearing.
1697	(c) Pending a hearing requested under Subsection (3)(b), a cease and desist order shall

(d) If a request for hearing is made, the division shall follow the procedures and

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remain in effect.

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1700	requirements of Title 63G, Chapter 4, Administrative Procedures Act.
1701	(4) (a) After a hearing requested under Subsection (3), if the board and division concur
1702	that an act of the person violates this chapter, the board, with the concurrence of the division:
1703	(i) shall issue an order making the cease and desist order permanent; and
1704	(ii) may impose another disciplinary action under Section 61-2g-502.
1705	(b) The director shall commence an action in the name of the Department of
1706	Commerce and Division of Real Estate, in the district court in the county in which an act
1707	described in Subsection (3) occurs or where the individual resides or carries on business, to
1708	enjoin and restrain the individual from violating this chapter if:
1709	(i) (A) a hearing is not requested under Subsection (3); and
1710	(B) the individual fails to cease the act described in Subsection (3); or
1711	(ii) after discontinuing the act described in Subsection (3), the individual again
1712	commences the act.
1713	(5) A remedy or action provided in this section does not limit, interfere with, or prevent
1714	the prosecution of another remedy or action, including a criminal proceeding.
1715	(6) (a) Except as provided in Subsection (6)(b), the division shall commence a
1716	disciplinary action under this chapter no later than the earlier of the following:
1717	(i) four years after the day on which the violation is reported to the division; or
1718	(ii) 10 years after the day on which the violation occurred.
1719	(b) The division may commence a disciplinary action under this chapter after the time
1720	period described in Subsection (6)(a) expires if:
1721	(i) (A) the disciplinary action is in response to a civil or criminal judgment or
1722	settlement; and
1723	(B) the division initiates the disciplinary action no later than one year after the day on
1724	which the judgment is issued or the settlement is final; or

(ii) the division and the individual subject to a disciplinary action enter into a written

stipulation to extend the time period described in Subsection (6)(a).