

118TH CONGRESS
1ST SESSION

S. 2483

To amend the Public Health Service Act to provide additional transparency and consumer protections relating to medical debt collection practices.

IN THE SENATE OF THE UNITED STATES

JULY 25, 2023

Mr. MURPHY (for himself and Mr. BRAUN) introduced the following bill; which was read twice and referred to the Committee on Health, Education, Labor, and Pensions

A BILL

To amend the Public Health Service Act to provide additional transparency and consumer protections relating to medical debt collection practices.

1 *Be it enacted by the Senate and House of Representa-*
2 *tives of the United States of America in Congress assembled,*

3 **SECTION 1. SHORT TITLE.**

4 This Act may be cited as the “Strengthening Con-
5 sumer Protections and Medical Debt Transparency Act”.

6 **SEC. 2. MEDICAL DEBT COLLECTIONS.**

7 (a) IN GENERAL.—Part C of title XXVII of the Pub-
8 lic Health Service Act (42 U.S.C. 300gg–91 et seq.) is
9 amended by adding at the end the following:

1 **“SEC. 2796. MEDICAL DEBT COLLECTIONS.**

2 “(a) DEFINITIONS.—

3 “(1) IN GENERAL.—In this section:

4 “(A) DATABASE.—The term ‘database’
5 means the medical debt collection database es-
6 tablished under subsection (e).

7 “(B) DEBT COLLECTOR.—The term ‘debt
8 collector’ has the meaning as defined under the
9 Fair Debt Collection Practices Act.

10 “(C) EXTRAORDINARY COLLECTION AC-
11 TION.—The term ‘extraordinary collection ac-
12 tion’ is as defined for purposes of section
13 501(r) of the Internal Revenue Code of 1986
14 (as in effect on the date of enactment of this
15 section).

16 “(D) HEALTH CARE ENTITY.—The term
17 ‘health care entity’ means an entity defined
18 pursuant to paragraph (2).

19 “(E) MEDICAL DEBT.—The term ‘medical
20 debt’ means debt arising from a patient’s re-
21 ceipt of medical services, products, or devices.

22 “(2) HEALTH CARE ENTITY.—For purposes of
23 this section, the Secretary shall develop a definition
24 of the term ‘health care entity’ that shall include—

1 “(A) nonprofit, for-profit, critical access,
2 and cancer hospitals, including hospital-owned
3 facilities;

4 “(B) independently licensed outpatient,
5 ambulatory, behavioral, optical, radiology, lab-
6 oratory, dental, emergency departments, and
7 urgent care centers;

8 “(C) physician group practices, with an ex-
9 emption for small practices, as determined by
10 the Secretary;

11 “(D) physician staffing firms or physician
12 services companies;

13 “(E) nursing home, skilled nursing and
14 long-term care facilities;

15 “(F) any health care agent of an entity de-
16 scribed in this paragraph; and

17 “(G) other entities as specified by the Sec-
18 retary.

19 “(b) REQUIREMENTS AND PROHIBITIONS.—

20 “(1) DEBT COLLECTION.—A health care entity,
21 or its debt collector, shall not commence, or shall
22 halt, an extraordinary collection action with respect
23 to a patient if the entity or its designee is notified
24 by any party that a health insurance appeal is pend-
25 ing.

1 “(2) DETERMINATION OF ELIGIBILITY FOR AS-
2 SISTANCE.—A health care entity, or its debt col-
3 lector, shall not commence any extraordinary collec-
4 tion actions with respect to a patient until the entity
5 determines whether the patient qualifies for assist-
6 ance, either through enrollment in a Federal or
7 State program or through the entity’s charity care
8 or financial assistance policy, with respect to such
9 debt. The entity shall refer such patient to any such
10 assistance where available.

11 “(3) PROHIBITION ON EXTRAORDINARY COL-
12 LECTION.—With respect to medical debt collection
13 relating to a patient, a health care entity, or its debt
14 collector, shall not take any extraordinary collection
15 actions (including an action described in sections
16 1.501(r)–6(a)(2) of title 26, Code of Federal Regu-
17 lations (as in effect on the date of enactment of this
18 section)) until the expiration of the 180-day period
19 beginning on the date on which the initial bill is sent
20 to the patient, or a later date if applicable.

21 “(4) PROVIDING INFORMATION TO PATIENTS.—
22 A health care entity or its debt collector shall pro-
23 vide a patient with—

24 “(A) an easy-to-understand itemized state-
25 ment of the medical debt owed by the patient

1 to the health care entity prior to such entity, or
2 the debt collector acting on behalf of the entity,
3 commencing collection activities relating to such
4 debt;

5 “(B) a copy of the detailed receipts of any
6 payments made to the entity or its debt col-
7 lector by the patient relating to the medical
8 debt involved within 30 days of such payments;
9 and

10 “(C) information about the availability of
11 language-assistance services for individuals with
12 limited English proficiency (LEP).

13 “(5) LIMITATION ON RECOVERY BY NONPROFIT
14 ENTITIES.—A health care entity that is a nonprofit
15 entity, or its debt collector, shall not collect amounts
16 for the medical debt of a patient who is not enrolled
17 in health insurance coverage, that are in excess of
18 the amount generally billed, as described in sections
19 1.501(r)–1(b)(1) and 1.501(r)–5(b) of title 26, Code
20 of Federal Regulations.

21 “(6) REQUIREMENT OF HEALTH CARE ENTITY
22 OR ITS DEBT COLLECTOR.—Prior to commencing
23 any debt collection activity with respect to a medical
24 debt, the health care entity or its debt collector shall

1 make all reasonable efforts to confirm the identity of
2 the debtor.

3 “(c) PENALTIES.—Except as provided in this section,
4 a health care entity, or its debt collector, that fails to com-
5 ply with any provision of this section with respect to a
6 patient shall be liable to such patient for damages in an
7 amount equal to the sum of—

8 “(1) any actual damages sustained by such pa-
9 tient as a result of such failure to comply;

10 “(2) in the case of an action commenced—

11 “(A) by an individual, any additional dam-
12 ages as the court may permit, but not to exceed
13 \$1,000 for each failure to comply; or

14 “(B) by a class of patients—

15 “(i) such amount for each named
16 plaintiff as could be recovered under para-
17 graph (1) and subparagraph (A); and

18 “(ii) such amount as the court may
19 allow for all other class members, without
20 regard to a minimum individual recovery,
21 not to exceed the lesser of \$2,000,000 or
22 1 percent of the annual net income of the
23 covered provider; and

24 “(3) in the case of any successful action under
25 this section, the costs of the action, together with a

1 reasonable attorney’s fee as determined appropriate
2 by the court.

3 “(d) ESTABLISHMENT OF DATABASE.—

4 “(1) IN GENERAL.—The Secretary shall estab-
5 lish and regularly update a medical debt collection
6 public database.

7 “(2) REQUIRED INFORMATION.—Not later than
8 12 months after the date of enactment of this sec-
9 tion, and annually thereafter, a health care entity
10 shall submit to the database a debt collection report
11 that shall include—

12 “(A) the name and contact information of
13 any debt collector owned, utilized, or retained
14 by the entity or to which the entity assigned or
15 sold medical debt during the year;

16 “(B) a description, or link to such descrip-
17 tion, of the processes and policies of the entity
18 for assigning a medical debt to the debt col-
19 lector and for compensating such collector for
20 services provided to the entity;

21 “(C) the type and number of extraordinary
22 collection practices the entity, or debt collector
23 reported by the entity pursuant to subpara-
24 graph (A), undertakes or seeks to undertake,
25 such as wage garnishment, bank account at-

1 tachments, liens, arrest warrants, reporting to a
2 consumer reporting agency, and lawsuits;

3 “(D) the breakdown, by race and ethnicity,
4 gender, and ZIP Code of residence, of medical
5 debt collection accounts referred to a debt col-
6 lector;

7 “(E) the breakdown, by race or ethnicity,
8 gender, and ZIP Code of residence, against
9 whom the health entity, or a debt collector used
10 by the health entity, filed an action to collect a
11 debt owed on a medical bill;

12 “(F) the breakdown, by race or ethnicity,
13 gender, and ZIP Code of residence, of medical
14 debt collection accounts the health entity has
15 and has not reported or classified as bad debt;

16 “(G) the total dollar amount of the cost of
17 charges for health care services provided to pa-
18 tients but not collected by the health entity for
19 patients covered by insurance, including the
20 out-of-pocket costs for patients covered by in-
21 surance, and patients without insurance;

22 “(H) the recovery rate on medical debt col-
23 lection cases assigned to the debt collector, as
24 defined by the Secretary;

1 “(I) the number of bills paid using a credit
2 card; and

3 “(J) any other information determined ap-
4 propriate by the Secretary.

5 “(3) AVAILABILITY OF INFORMATION.—The in-
6 formation contained in the database shall be avail-
7 able on a public, searchable internet website regu-
8 larly updated by the Secretary. The Secretary shall
9 annually publish a public list on HHS.gov of any
10 health care entity that fails to submit such required
11 information.

12 “(4) CFPB REPORT.—Not later than 12
13 months after the expiration of two annual reporting
14 periods under paragraph (2), the Director of the
15 Consumer Financial Protection Bureau shall submit
16 to Congress a report containing an analysis of the
17 reports submitted under that paragraph and an ex-
18 planation of whether the findings based on the data-
19 base under this subsection are a useful tool for the
20 agency’s Supervision of Nondepository Covered Per-
21 sons, including the Risk-Based Supervision Program
22 (under section 1024 of Public Law 111–203). Such
23 report shall include recommendations to improve the
24 disclosures by health care entities for the purposes
25 of supervising the medical debt industry, including

1 for predictive analytics, machine learning, or other
2 analysis techniques used in its Risk-Based Super-
3 vision Program.”.

4 (b) CFPB REPORT.—Not later than 12 months after
5 the date of enactment of this Act, and every 2 years there-
6 after, the Consumer Financial Protection Bureau shall
7 publicly report on medical debt collections, incorporating
8 data from the medical debt collection public database es-
9 tablished pursuant to section 2795(a) of the Public Health
10 Service Act, anonymized data from the three largest credit
11 bureaus, the Consumer Financial Protection Bureau data-
12 base of consumer complaints, information from the Con-
13 sumer Financial Protection Bureau’s Supervision of Non-
14 depository Covered Persons program including the Risk-
15 Based Supervision Program, and relevant complaints and
16 information from other sources as available.

○