

116TH CONGRESS  
2D SESSION

# H. R. 5561

To amend the Workforce Innovation and Opportunity Act to require one-stop delivery systems under such Act to offer services through internet websites and to direct the Secretary of Labor to develop standards and best practices for such websites, and for other purposes.

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## IN THE HOUSE OF REPRESENTATIVES

JANUARY 8, 2020

Mr. SWALWELL of California (for himself and Ms. STEFANIK) introduced the following bill; which was referred to the Committee on Education and Labor

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## A BILL

To amend the Workforce Innovation and Opportunity Act to require one-stop delivery systems under such Act to offer services through internet websites and to direct the Secretary of Labor to develop standards and best practices for such websites, and for other purposes.

1 *Be it enacted by the Senate and House of Representa-*  
2 *tives of the United States of America in Congress assembled,*

3 **SECTION 1. SHORT TITLE.**

4 This Act may be cited as the “Widening Internet  
5 Readiness for Employment Development Act” or the  
6 “WIRED Act”.

1 **SEC. 2. ONLINE PROVISION OF ONE-STOP SERVICES.**

2 (a) ONLINE PROVISION OF ONE-STOP SERVICES.—  
3 Subparagraph (D) of section 121(e)(2) of the Workforce  
4 Innovation and Opportunity Act (29 U.S.C.  
5 3151(e)(2)(D)) is amended to read as follows:

6 “(D) as applicable and practicable, shall  
7 make programs, services, and activities acces-  
8 sible to individuals through electronic means  
9 that meet the standards and incorporate the  
10 best practices established by the Secretary of  
11 Labor under subsection (j), including through  
12 an internet website that is unique to the par-  
13 ticular one-stop delivery system.”.

14 (b) STANDARDS AND BEST PRACTICES FOR ONLINE  
15 PROVISION OF SERVICES BY ONE-STOP DELIVERY SYS-  
16 TEMS.—Section 121 of the Workforce Innovation and Op-  
17 portunity Act (29 U.S.C. 3951) is amended by adding at  
18 the end the following:

19 “(j) STANDARDS AND BEST PRACTICES FOR PROVI-  
20 SION OF SERVICES THROUGH ELECTRONIC MEANS.—  
21 After soliciting public comments and consulting with and  
22 receiving input from relevant parties, including local  
23 boards, State boards, and the Secretary of Labor, in co-  
24 ordination with the Federal agencies responsible for the  
25 programs and activities described in subsection (b)(1)(B),  
26 shall establish and maintain standards and best practices

1 for the provision of services through electronic means, in-  
2 cluding for internet websites maintained by one-stop deliv-  
3 ery systems under subsection (e)(2)(D). Such standards  
4 and best practices shall include—

5           “(1) a requirement for user-friendly, up-to-date  
6 websites available to all individuals seeking one-stop  
7 services, including individuals with barriers to em-  
8 ployment;

9           “(2) a requirement that such websites promi-  
10 nently display the address and hours of operation of  
11 all physical one-stop centers in the local area, and a  
12 description of services provided in and events held at  
13 each such center;

14           “(3) best practices for incorporating social  
15 media and networking capabilities into such  
16 websites;

17           “(4) best practices for making such websites ac-  
18 cessible by mobile devices to the extent practicable;

19           “(5) best practices for providing, through elec-  
20 tronic means, services such as resume assistance,  
21 cover letter review, job searching, interview prepara-  
22 tions, and online employment-related practice tests,  
23 through videos, video-conferencing, or other means;  
24 and

1           “(6) best practices for assuring a secure net-  
2           work and the protection of any personal informa-  
3           tion.”.

4           (c) DEADLINE.—The Secretary shall establish the  
5           initial standards and best practices required by section  
6           121(j) of the Workforce Innovation and Opportunity Act  
7           (as added by subsection (b)) not later than one year after  
8           the date of enactment of this Act.

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