

SENATE JOINT RESOLUTION 533

By Ketron

A RESOLUTION to commemorate Smart911 Awareness Day in Tennessee.

WHEREAS, the safety of Tennessee residents is paramount, and the protection of persons and property is in the interest of all residents; and

WHEREAS, public safety personnel perform difficult tasks, made more difficult by limitations within the existing 911 system that do not allow for the collection and automatic presentation of actionable information that can improve outcomes during emergency response; and

WHEREAS, Smart911 offers a means of nonverbal communication to persons who are deaf or hard of hearing, speech impaired, or persons otherwise unable to speak freely when connected to 911; and

WHEREAS, vulnerable populations, specifically persons with physical or intellectual disabilities, victims of domestic violence, and children, are disproportionately impacted by emergencies and face specific challenges that require a unique response from public safety officials and first responders; and

WHEREAS, Smart911 is a service that enables Tennessee residents to create "safety profiles," which provide public safety with information that may be used to assist a person in distress during an emergency; information including, but not limited to, physical or intellectual impairments, medical conditions such as allergies or heart conditions, home and work addresses, emergency contacts, and other pertinent data that may impact emergency response; and

WHEREAS, the Smart911 platform will communicate such information to public safety officials automatically when a 911 call is placed, providing 911 telecommunicators and first

responders with actionable information that provides greater contextual awareness to public safety personnel and improves outcomes among residents; and

WHEREAS, businesses located in Tennessee may provide data including floorplans, entry and exit points, points of contact for building administrators, the location of emergency equipment including AED locations, fire sprinkler and hydrant locations, and other relevant information that will be presented to public safety officials automatically whenever a 911 call emanating from a facility that has provided such information is received; and

WHEREAS, the Smart911 service offers a safe, secure method through which residents may enter information pertaining to medical conditions, physical and intellectual impairments, the location of medication, emergency equipment, and other pertinent information; now, therefore,

BE IT RESOLVED BY THE SENATE OF THE ONE HUNDRED NINTH GENERAL ASSEMBLY OF THE STATE OF TENNESSEE, THE HOUSE OF REPRESENTATIVES CONCURRING, that we hereby join with the first responders across Tennessee as they commemorate "Smart911 Awareness Day" in recognition of the lifesaving information that Smart911 presents to first responders in an emergency and in recognition of the benefit to the community that Smart911 provides through its public facing, community-oriented safety service.

BE IT FURTHER RESOLVED, that an appropriate copy of this resolution be prepared for presentation with this final clause omitted from such copy.