

HOUSE JOINT RESOLUTION 1304

By Johnson

A RESOLUTION to honor Charlie Martin on being named
Employee of the Year at Gaylord Opryland
Resort.

WHEREAS, this General Assembly is pleased to recognize a gentleman who has demonstrated a great attitude during the work day and a willingness to go beyond the call of duty to ensure the success of his employer's operations; and

WHEREAS, a twenty-year veteran of Gaylord Opryland Resort, Charlie Martin is an invaluable asset to the Conference Set Up (CSU) team; and

WHEREAS, renowned for assisting his fellow workers in achieving success, Mr. Martin now supports all three CSU shifts by himself to ensure that all necessary supplies are available and all conference attendees are satisfied; and

WHEREAS, Mr. Martin was recently honored for his superior job performance and attention to detail when he was named one of only twenty-four Values Award winners from among 3,000 Gaylord employees; and

WHEREAS, from among this select group, Mr. Martin was further recognized as Values Award Employee of the Year for Back of House; he has previously been honored as STAR of the Month for December 2016 and November 2017; and

WHEREAS, beloved as a kind, happy, and humble man by his colleagues, Charlie Martin often works beyond the normal quitting time to get the job done, and he is that most rare of all species, a loyal employee who doesn't complain; and

WHEREAS, Mr. Martin transcends his job description on many occasions to ensure that Opryland's many conferences flow smoothly, and he takes initiative in replenishing supplies,

helping guests find their conference registrations or locate their rooms, and serving quietly and efficiently in a dozen other areas beyond his normal duties; and

WHEREAS, his love for his job and Gaylord Opryland Resort is evident whether he is setting a room to perfection, delivering flawless customer service, or communicating effectively with his team leaders and members; and

WHEREAS, Charlie Martin has distinguished himself as a hospitality professional of unparalleled devotion and skill, and he should be recognized on this special occasion; now, therefore,

BE IT RESOLVED BY THE HOUSE OF REPRESENTATIVES OF THE ONE HUNDRED TENTH GENERAL ASSEMBLY OF THE STATE OF TENNESSEE, THE SENATE CONCURRING, that we honor Charlie Martin on being named Values Award Employee of the Year for Back of House at Gaylord Opryland Resort, express our gratitude for his hard work and commitment to excellence, and extend to him our best wishes for much continued success.

BE IT FURTHER RESOLVED, that an appropriate copy of this resolution be prepared for presentation with this final clause omitted from such copy.