



State of Tennessee

PUBLIC CHAPTER NO. 217

HOUSE BILL NO. 1245

By Representatives Byrd, Sparks, Jerry Sexton, Howell, Carr, Crawford, Keisling, Ramsey, Hulsey, Timothy Hill, Bricken, Wright, Calfee, Eldridge, Kumar, Weaver, Cepicky, Ogles, Hurt, Shaw, Hawk, Faison, Daniel, Moody, Garrett, Cochran, Sanderson, Doggett, Boyd, Lynn, Curtis Johnson, Littleton, Windle, Holt, Dunn, Tillis, Whitson, Haston, Griffey, Ragan, Rudd, Van Huss, Rudder, Williams, Sherrell, Reedy, Carter, Smith, Terry, Vaughan, Todd, Travis, Marsh, White, Moon, Holsclaw, Staples, Lamberth, Lafferty, Powers, Hazlewood, Halford, Gant, Cameron Sexton, Curcio, Farmer, Hall, Baum, Russell, Helton, Hicks, Leatherwood, DeBerry, Parkinson, Mr. Speaker Casada, Hodges

Substituted for: Senate Bill No. 754

By Senators Hensley, White, Massey, Pody

AN ACT to amend Tennessee Code Annotated, Title 4; Title 39; Title 47, Chapter 18 and Title 65, relative to consumer protection.

BE IT ENACTED BY THE GENERAL ASSEMBLY OF THE STATE OF TENNESSEE:

SECTION 1. Tennessee Code Annotated, Section 47-18-2304(a), is amended by deleting the language "ten thousand dollars (\$10,000) per violation" and substituting instead "thirty thousand dollars (\$30,000) per violation".

SECTION 2. Carriers offering telephone services in this state are encouraged:

(1) To adopt authentication technologies that enable the carrier to verify that incoming calls are legitimate before the calls reach the carriers' customers;

(2) To implement and subscribe to the SHAKEN/STIR technology, a system that is approved by the federal communications commission (FCC) and that would help carriers to detect robocalls;

(3) To have all new technology measures in place by the beginning of 2020;

(4) To provide such new technology measures for free to customers; and


(5) To testify before the commerce committee of the house of representatives and the commerce and labor committee of the senate at the beginning of 2020 to discuss the companies' policies and strategies concerning preventing robocalls.

SECTION 3. The attorney general and reporter is encouraged to continue to call on the federal communications commission (FCC) to create new rules to allow telephone carriers to block more illegal robocalls being made to consumers in this state and across the country.

SECTION 4. This act shall take effect upon becoming a law, the public welfare requiring it.

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PASSED: April 8, 2019


GLEN CASADA, SPEAKER
HOUSE OF REPRESENTATIVES


RANDY MCNALLY
SPEAKER OF THE SENATE

APPROVED this 23rd day of April 2019


BILL LEE, GOVERNOR