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STATE OF RHODE ISLAND

IN GENERAL ASSEMBLY

JANUARY SESSION, A.D. 2021

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A N A C T

RELATING TO PUBLIC UTILITIES AND CARRIERS -- TRANSPORTATION NETWORK  
COMPANY SERVICES--WHEELCHAIR LIFT EQUIPMENT VEHICLES

Introduced By: Senators Euer, Lawson, Murray, Miller, and DiMario

Date Introduced: January 19, 2021

Referred To: Senate Commerce

It is enacted by the General Assembly as follows:

1           SECTION 1. Sections 39-14.2-1, 39-14.2-3 and 39-14.2-21 of the General Laws in Chapter  
2   39-14.2 entitled "Transportation Network Company Services" are hereby amended to read as  
3   follows:

4           **39-14.2-1. Definitions.**

5           Terms in this chapter shall be construed as follows, unless another meaning is expressed  
6   or is clearly apparent from the language or context:

7           (1) "Access provider" means an organization or entity that directly provides, or contracts  
8   with a separate organization or entity to provide, on-demand transportation to meet the needs of  
9   person with disabilities.

10          ~~(1)~~(2) "Active TNC driver" means a TNC driver who has provided at least one prearranged  
11   ride through the TNC in the preceding ninety (90) days.

12          ~~(2)~~(3) "Administrator" means the administrator of the division of public utilities and  
13   carriers.

14          ~~(3)~~(4) "Digital network" means any online-enabled technology application service,  
15   website, or system offered or utilized by a transportation network company that enables the  
16   prearrangement of rider transportation with transportation network company drivers.

17          ~~(4)~~(5) "Division" means the division of public utilities and carriers.

18          ~~(5)~~(6) "Partner" or "partnering" means the act of a TNC operator agreeing to the terms and

1 conditions set forth by a TNC for access to the TNC's digital network for the purpose of being  
2 connected to potential TNC riders seeking TNC services.

3 ~~(6)~~(7) "Person" means and includes any individual, partnership, corporation, or other  
4 association of individuals.

5 ~~(7)~~(8) "Personal vehicle" means a vehicle that is used by a transportation network company  
6 driver and is:

- 7 (i) Designed to hold no more than seven (7) individuals, including the driver;
- 8 (ii) Owned, leased, or otherwise authorized for use by the individual; and
- 9 (iii) Not a jitney, as defined in § 39-13-1; a taxicab or limited public motor vehicle, as  
10 defined in § 39-14-1; a public motor vehicle, as defined in § 39-14.1-1; or a common carrier as  
11 defined in this title.

12 ~~(8)~~(9) "Transportation network company" or "TNC" means an entity licensed by the  
13 division pursuant to this chapter that uses a digital network to connect transportation network  
14 company riders to transportation network operators who provide prearranged rides. A  
15 transportation network company shall not be deemed to control, direct, or manage the personal  
16 vehicles or transportation network company drivers that connect to its digital network, except  
17 where agreed to by written contract.

18 ~~(9)~~(10) "Transportation network company affiliation placard" or "TNC affiliation placard"  
19 means a recognizable logo or decal issued by the TNC used to identify personal vehicles whenever  
20 the vehicle is available to provide, or is providing, TNC services.

21 ~~(10)~~(11) "Transportation network company operator" or "TNC operator" or "TNC driver"  
22 means an individual who:

- 23 (i) Receives connections to potential riders and related services from a transportation  
24 network company in exchange for payment of a fee to the transportation network company; and
- 25 (ii) Uses a personal vehicle to offer or provide a prearranged ride to TNC riders upon  
26 connection through a digital network controlled by a transportation network company in exchange  
27 for compensation or payment of a fee.

28 ~~(11)~~(12) "Transportation network company rider" or "TNC rider" means a person who uses  
29 a transportation network company's digital network to connect with a transportation network driver  
30 who provides prearranged rides to the rider in the driver's personal vehicle between points chosen  
31 by the rider.

32 ~~(12)~~(13) "Transportation network company services" or "prearranged ride" means the  
33 provision of transportation by a TNC driver to a TNC rider beginning when a TNC driver accepts  
34 a TNC rider's request for a ride made only through a digital network controlled by a transportation

1 network company (TNC), continuing while the TNC driver transports the requesting TNC rider(s),  
2 and ending when the last requesting TNC rider(s) departs from the personal vehicle. TNC services  
3 and prearranged rides do not include transportation provided using a jitney, as defined in § 39-13-  
4 1; a taxicab or limited public motor vehicle, as defined in § 39-14-1; a public motor vehicle, as  
5 defined in § 39-14.1-1; a common carrier as defined in this title; or a regional transportation  
6 provider. TNC services and prearranged rides do not include a shared-expense carpool or vanpool  
7 arrangement or service.

8 [\(14\) "Wheelchair accessible vehicle" or "WAV" means a vehicle equipped with a ramp or](#)  
9 [lift capable of transporting non-folding motorized wheelchairs, mobility scooters, or other mobility](#)  
10 [devices.](#)

11 **39-14.2-3. Powers of division.**

12 (a) Every person operating a licensed transportation network company or operating as a  
13 licensed transportation network company operator is declared to be subject to the jurisdiction of  
14 the division of public utilities and carriers. The division may prescribe rules and regulations  
15 consistent with this chapter that are necessary to ensure adequate, safe, and compliant service under  
16 this chapter. The division is further authorized to conduct investigations into complaints; conduct  
17 investigations initiated on its own; and to hold hearings as it deems necessary to fulfill the proper  
18 administration of this chapter.

19 (b) The division shall require transportation network companies to establish and implement  
20 a written policy capping dynamic pricing during disasters and relevant states of emergency and  
21 make this policy available on its website or application.

22 [\(c\) The division shall establish a program relating to accessibility for persons with](#)  
23 [disabilities, including users of a wheelchair who need a wheelchair-accessible vehicle \(WAV\).](#)

24 **39-14.2-21. ~~Anti-discrimination -- Handicapped accessibility~~ Anti-discrimination --**  
25 **Accessibility for people with disabilities.**

26 (a) A transportation network company shall adopt a policy of nondiscrimination based on  
27 the rider's race, color, national origin, religious belief or affiliation, gender, ~~physical~~ disability, age,  
28 sexual orientation/identity, gender identity, or the pick-up location or drop-off location requested  
29 by the rider. TNCs and TNC operators shall not impose any additional charge(s) for providing  
30 services in compliance with this section.

31 (b) TNC drivers shall comply with all applicable laws regarding nondiscrimination against  
32 riders or potential riders on the basis of the rider's race, color, national origin, religious belief or  
33 affiliation, gender, ~~physical~~ disability, age, sexual orientation/identity, gender identity, or the pick-  
34 up location or drop-off location requested by the rider.

1 (c) TNC operators shall not deny or refuse service to any rider accompanied by a service  
2 animal, nor shall a TNC operator impose any additional charge for the transportation of any service  
3 animal accompanying a TNC rider. Service animals shall be allowed to accompany the TNC rider  
4 in the passenger compartment of the vehicle without any conditions or restrictions, so long as the  
5 animal does not impede the safe operation of the vehicle.

6 (d) As part of the regulation of transportation network companies (TNCs), the division  
7 shall do all of the following:

8 (1) In a new or existing proceeding, establish a program relating to accessibility for persons  
9 with disabilities, including wheelchair users who need a wheelchair-accessible vehicle (WAV).  
10 This program shall include, but is not limited to, the following:

11 (i) By January 1, 2022, the division shall begin conducting workshops with stakeholders,  
12 including: Rhode Island cities and towns; disability rights organizations; persons with disabilities;  
13 the Rhode Island department of transportation; Rhode Island public transit authority (RIPTA);  
14 human service transportation coordinating committee; RIPTA accessible transportation committee;  
15 governor's commission on disabilities; and transportation network companies, in order to determine  
16 community WAV demand and WAV supply and to develop and provide recommendations  
17 regarding the establishment of geographic areas, criteria for access fund expenditures, and  
18 educational outreach objectives for programs for on-demand services and partnerships consistent  
19 with the requirements of this section. Workshops may also examine topics including, but not  
20 limited to, vehicle specifications, subsidies for wheelchair pickups, maintenance and fuel costs,  
21 designated pickup locations for drivers in locations where door-to-door service is not feasible,  
22 standards for trip requests, response times, and rider initiated cancellation, limiting of stranded  
23 users, integration of service into city and county transportation plans, or any necessary training or  
24 additional incentives for WAV drivers that results in a measurable impact on service availability,  
25 efficiency, and efficacy.

26 (ii) The division shall require each TNC by July 1, 2023, to pay on a quarterly basis to the  
27 division an amount equivalent to, at minimum, five cents (\$0.05) for each TNC trip completed  
28 using the transportation network company's online-enabled application or platform that originates  
29 in one of the geographic areas selected pursuant to subsection (v) of this section, except if a TNC  
30 meets the requirements of an exemption established by the division.

31 (iii) Each TNC shall charge its customers on each TNC completed trip, the full amount of  
32 the per-trip fee established pursuant to this subsection and remit the total amount of those fees  
33 charged to the division each quarter. The division shall authorize a TNC to offset against the  
34 amounts due pursuant to subsection (ii) of this section for a particular quarter the amounts spent by

1 the TNC during that quarter to improve WAV service on its online-enabled application or platform  
2 and thereby reduce the amount required to be remitted to the division.

3 (iv) The division shall create the TNC access for all fund (access fund) and deposit monies  
4 collected pursuant to subsection (ii) of this section in the access fund. The division shall distribute  
5 funds in the access fund on a competitive basis to access providers that establish on-demand  
6 transportation programs or partnerships to meet the needs of persons with disabilities, including  
7 wheelchair users who need a WAV.

8 (v) The division shall select geographic areas, which shall be based on the demand for  
9 WAVs within the area and selected according to outcomes of workshops in subsection (i) of this  
10 section, for inclusion in the on-demand transportation programs or partnerships funded by the  
11 access fund. The division shall allocate monies in the access fund for use in each geographic area  
12 in a manner that is proportional to the percent of the access fund fees originating in that geographic  
13 area.

14 (vi) The division shall request access providers to submit applications to receive funds  
15 pursuant to subsection (iv) of this section by January 1, 2023. The division may accept applications  
16 for new on-demand transportation programs or partnerships any time after April 1, 2023. From the  
17 applications that are submitted, the division shall select by July 1, 2023, on-demand transportation  
18 programs or partnerships to receive funding based on criteria adopted by the division in  
19 consultation with stakeholders described in subsection (i) of this section. As part of the criteria, the  
20 division shall require an access provider to demonstrate in its application, at a minimum, how the  
21 program or partnership improves response times for WAV service compared to the previous year,  
22 the presence and availability of WAVs within the geographic area, and efforts undertaken to  
23 publicize and promote available WAV services to disability communities.

24 (vii) The division shall distribute funds from the access fund within ninety (90) days  
25 following the end of each fiscal year. If no access provider meets the requirements, funds shall  
26 remain in the access fund and be distributed the next year.

27 (viii) Within thirty (30) days after the end of each quarter beginning after July 1, 2023, a  
28 transportation network company that receives an offset pursuant to subsection (iii) of this section  
29 or an access provider that receives funding pursuant to subsection (vi) of this section shall submit  
30 a report to the division. The report shall include, but shall not be limited to, all of the following:

31 (A) The number of WAV rides requested.

32 (B) The number of WAV rides fulfilled.

33 (C) Data detailing the response time between when a WAV ride was requested and when  
34 the vehicle arrived.

1           (D) Information regarding educational outreach to disability communities, including, but  
2 not limited to, information and promotion of availability of WAVs for wheelchair users.

3           (E) A detailed description of expenditures or investments, as applicable.

4           (ix) The division shall establish yearly benchmarks for TNCs and access providers to meet  
5 to ensure WAV users receive continuously improved, reliable, and available service. These  
6 benchmarks shall include, but are not limited to, response times, percentage of trips fulfilled versus  
7 trips requested, and number of users requesting rides versus community WAV demand for each  
8 geographic area.

9           (2) Report to the general assembly by January 1, 2024, on compliance with the section and  
10 on the effectiveness of the on-demand transportation programs or partnerships funded pursuant to  
11 this section. The report shall include, but not be limited to, all of the following:

12           (i) A study on the demand for WAVs, including demand according to time of day and  
13 geographic area.

14           (ii) An analysis of the reports required to be submitted by access providers receiving  
15 funding pursuant to subsection (1)(vi) of this section.

16           (iii) The availability of unallocated funds in the access fund, including the need to reassess  
17 access fund allocations.

18           (iv) An analysis of current program capabilities and deficiencies, and recommendations to  
19 overcome any identified deficiencies.

20           SECTION 2. This act shall take effect on July 1, 2021.

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EXPLANATION  
BY THE LEGISLATIVE COUNCIL  
OF

A N A C T

RELATING TO PUBLIC UTILITIES AND CARRIERS -- TRANSPORTATION NETWORK  
COMPANY SERVICES--WHEELCHAIR LIFT EQUIPMENT VEHICLES

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1           This act would require ride sharing services to provide wheelchair lift equipment vehicles  
2 as part of their fleet and establish a program relating to accessibility for persons with disabilities,  
3 including wheelchair users who need a wheelchair-accessible vehicle, in unserved or underserved  
4 geographic areas of the state.

5           This act would take effect on July 1, 2021.

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