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STATE OF RHODE ISLAND

IN GENERAL ASSEMBLY

JANUARY SESSION, A.D. 2010

H O U S E R E S O L U T I O N

**URGING THE UNITED STATES CONGRESS TO AUTHORIZE AIRLINE PASSENGERS'
RIGHTS LEGISLATION**

Introduced By: Representative Scott M. Pollard

Date Introduced: January 07, 2010

Referred To: House Constituent Services

1 WHEREAS, All too often, the flying public has endured episodes of protracted
2 strandings on the tarmac prior to takeoff or after landing and a failure to receive even basic levels
3 of consumer service from many of our nation's commercial airlines; and

4 WHEREAS, In addition, passenger complaints arising from mishandling and lost
5 baggage and delays and cancellations of flights, to name but a few examples, deserve to be heard
6 and responded to in a fair, consistent, and timely manner by airline industry representatives; and

7 WHEREAS, It is a fundamental duty of government to protect its citizens from these
8 incessant, traumatic, and often preventable situations, and propose standards and procedures for
9 the timely and reasonable conduct of major airlines towards consumers; now, therefore be it

10 RESOLVED, That this House of Representatives of the State of Rhode Island and
11 Providence Plantations hereby supports the need for immediate action and calls upon the United
12 States Congress to enact legislation to secure airline passengers' rights; and be it further

13 RESOLVED, That the Secretary of State be and he hereby is authorized and directed to
14 transmit duly certified copies of this resolution to the Rhode Island Congressional Delegation,
15 The Honorable Chairs of the United States House and Senate Transportation Committees, the
16 Executive Director of the Aviation Consumer Action Project, and the Executive Director of the
17 Coalition for an Airline Passengers' Bill of Rights.

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