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THE GENERAL ASSEMBLY OF PENNSYLVANIA

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SENATE RESOLUTION

No. 28 Session of  
2023

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INTRODUCED BY SCHWANK, COSTA, KEARNEY, FONTANA, TARTAGLIONE,  
STEFANO, HUGHES, COMMITTA, CAPPELLETTI AND BARTOLOTTA,  
FEBRUARY 21, 2023

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REFERRED TO RULES AND EXECUTIVE NOMINATIONS, FEBRUARY 21, 2023

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A RESOLUTION

1 Designating February 11, 2023, as "PA 2-1-1 Day" in  
2 Pennsylvania.

3 WHEREAS, 2-1-1 is a free service available to all residents  
4 of this Commonwealth to assist in supporting a multitude of  
5 health and human service needs; and

6 WHEREAS, PA 2-1-1 is the nonprofit organization assigned use  
7 of the 2-1-1 dialing code by the Pennsylvania Public Utility  
8 Commission in order to provide community service information and  
9 referral, currently accomplished through seven regional  
10 programs; and

11 WHEREAS, PA 2-1-1 celebrated 100% Statewide coverage of  
12 services, effective January 1, 2020; and

13 WHEREAS, 2-1-1 connects all residents of this Commonwealth in  
14 need of health and human services with assistance available  
15 through government programs and private and nonprofit  
16 organizations in communities within this Commonwealth; and

17 WHEREAS, 2-1-1 has the potential to provide assistance to

1 communities if a disaster occurs; and

2 WHEREAS, 2-1-1 connects volunteers and donors with  
3 organizations that can leverage resources to meet the needs of  
4 the community; and

5 WHEREAS, 2-1-1 collects data about information and referral  
6 requests which can be used to inform State and local governments  
7 as well as community service organizations in assessing needs  
8 and planning services; and

9 WHEREAS, Through the height of the COVID-19 pandemic, 2-1-1  
10 connected more than 1 million Pennsylvanians to community  
11 resources; and

12 WHEREAS, The PA 2-1-1 system provides real-time health and  
13 human services data for each zip code across this Commonwealth  
14 as well as counties, regions, congressional and legislative  
15 districts and school districts; and

16 WHEREAS, The 2-1-1 system offers a stable Statewide  
17 infrastructure that can be used in a broad variety of ways to  
18 streamline and enhance the work of State government; and

19 WHEREAS, The PA 2-1-1 system eases the burden on Commonwealth  
20 departments by helping to reduce the number of misdirected  
21 calls; and

22 WHEREAS, The United Way in this Commonwealth deserves  
23 recognition for playing a role in the development and  
24 implementation of the PA 2-1-1 system; therefore be it

25 RESOLVED, That the Senate designate February 11, 2023, as "PA  
26 2-1-1 Day" in Pennsylvania.