
THE GENERAL ASSEMBLY OF PENNSYLVANIA

SENATE RESOLUTION

No. 27 Session of
2019

INTRODUCED BY BROWNE, BARTOLOTTA, DINNIMAN, YAW, FONTANA,
KILLION, VOGEL, COSTA, SCAVELLO, SCHWANK, BAKER, FARNESE,
MENSCH, TARTAGLIONE, HUGHES AND AUMENT, FEBRUARY 4, 2019

INTRODUCED AND ADOPTED, FEBRUARY 4, 2019

A RESOLUTION

1 Designating February 11, 2019, as "PA 2-1-1 Day" in
2 Pennsylvania.

3 WHEREAS, 2-1-1 is a free service available to 97% of the
4 residents of this Commonwealth to gain support needed through
5 health and human services; and

6 WHEREAS, Thousands of people across the United States and
7 Canada turn to 2-1-1 for free, confidential referrals and
8 information every day; and

9 WHEREAS, 2-1-1 connects Pennsylvanians in need to health and
10 human services assistance available through government programs
11 and private and nonprofit organizations in their communities;
12 and

13 WHEREAS, 2-1-1 has provided assistance to communities in a
14 time of disaster; and

15 WHEREAS, 2-1-1 connects volunteers and donors with
16 organizations that can leverage resources to meet the needs of
17 the community; and

1 WHEREAS, 2-1-1 collects data about information and referral
2 requests which can be used to inform State and local government,
3 as well as community service organizations, in assessing needs
4 and planning services; and

5 WHEREAS, The 2-1-1 system offers a stable Statewide
6 infrastructure that can be used in a broad variety of ways to
7 streamline and enhance the work of State government; and

8 WHEREAS, The 2-1-1 system eases the burden on Commonwealth
9 departments by helping to reduce the number of misdirected
10 calls; and

11 WHEREAS, PA 2-1-1 is the nonprofit organization assigned use
12 of the 2-1-1 dialing code by the Pennsylvania Public Utility
13 Commission in order to provide community service information and
14 referral, as currently accomplished through seven regional
15 programs; and

16 WHEREAS, PA 2-1-1 will meet its goal of having Statewide
17 coverage to provide assistance to 100% of Pennsylvanians by the
18 end of 2019; and

19 WHEREAS, The United Way organizations in this Commonwealth
20 deserve recognition for their role in providing the PA 2-1-1
21 system to residents in this Commonwealth; therefore be it

22 RESOLVED, That the Senate designate February 11, 2019, as "PA
23 2-1-1 Day" in Pennsylvania.