## THE GENERAL ASSEMBLY OF PENNSYLVANIA

## **HOUSE BILL**

No. 2523 Session of 2024

INTRODUCED BY M. BROWN, MALONEY, KUZMA, SCIALABBA, BERNSTINE AND KAUFFMAN, JULY 30, 2024

REFERRED TO COMMITTEE ON CONSUMER PROTECTION, TECHNOLOGY AND UTILITIES, JULY 30, 2024

## AN ACT

- 1 Providing for social media platforms and for limiting 2 censorship.
- 3 The General Assembly of the Commonwealth of Pennsylvania
- 4 hereby enacts as follows:
- 5 Section 1. Short title.
- 6 This act shall be known and may be cited as the Social Media
- 7 Anti-Censorship Act.
- 8 Section 2. Definitions.
- 9 The following words and phrases when used in this act shall
- 10 have the meanings given to them in this section unless the
- 11 context clearly indicates otherwise:
- "Acceptable use policy." The acceptable use policy required
- 13 under section 4(a).
- 14 "Journalist." A person regularly engaged in collecting,
- 15 photographing, recording, writing, editing, reporting or
- 16 publishing news, for gain or livelihood, while working as a
- 17 salaried employee of, or independent contractor for, a

- 1 newspaper, news journal, news agency, press association, wire
- 2 service, radio or television station, network or news magazine.
- 3 "Post." To share, display, provide, upload, transmit,
- 4 publish, distribute, communicate or circulate content on a
- 5 social media platform.
- 6 "Social media platform" or "platform." A public or
- 7 semipublic Internet-based service or application that has users
- 8 in this Commonwealth and that meets all of the following
- 9 criteria:
- 10 (1) A substantial function of the platform, service or
- 11 application is to connect users in order to allow users to
- interact socially with each other within the service or
- application, provided that a platform, service or application
- 14 that provides email or direct messaging services or cloud
- computing shall not be considered to meet this criterion
- solely on the basis of that function.
- 17 (2) The platform, service or application allows users to
- 18 do the following:
- 19 (i) Construct a public or semipublic profile for
- 20 purposes of signing into and using the platform, service
- or application.
- 22 (ii) Populate a list of other users with whom an
- individual shares a social connection within the system.
- 24 (iii) Create or post content viewable by other
- users, including, but not limited to, on message boards,
- in chat rooms or through a landing page or main feed that
- 27 presents the user with content generated by other users.
- 28 (3) The platform, service or application has more than
- 29 50,000,000 active users in the United States in a calendar
- 30 month.

- 1 "User." A person who posts content on a social media
- 2 platform.
- 3 Section 3. Applicability.
- 4 This act shall apply to a user who:
- 5 (1) resides in this Commonwealth;
- 6 (2) does business in this Commonwealth; or
- 7 (3) posts or receives content on a social media platform
- 8 in this Commonwealth.
- 9 Section 4. Acceptable use policy.
- 10 (a) Policy required. -- Each social media platform shall
- 11 develop and institute an acceptable use policy in accordance
- 12 with this act.
- 13 (b) Publication of policy. -- A social media platform shall
- 14 publish the platform's acceptable use policy in a location that
- 15 is easily accessible to a user.
- 16 (c) Requirements of policy. -- A social media platform's
- 17 acceptable use policy shall, at a minimum:
- 18 (1) reasonably inform a user about the type of content
- 19 that the platform deems violative of its acceptable use
- 20 policy;
- 21 (2) explain the steps the social media platform will
- take to ensure that content complies with the acceptable use
- 23 policy;
- 24 (3) explain the means by which a user can notify the
- 25 social media platform of content that potentially violates
- the acceptable use policy, illegal content or illegal
- 27 activity; and
- 28 (4) reasonably inform a user about the user's right to
- appeal the platform's removal of content that allegedly
- 30 violates the platform's acceptable use policy in accordance

- 1 with section 6.
- 2 Section 5. Removal of content.
- 3 (a) Notification and appeal. -- Except as provided under
- 4 subsection (b), if a social media platform removes content based
- 5 on an alleged violation of the platform's acceptable use policy,
- 6 the social media platform shall:
- 7 (1) immediately notify the user who posted the content
- 8 of the removal and explain the reason for the removal of the
- 9 content from the platform; and
- 10 (2) allow the user to appeal the decision to remove the
- 11 content from the platform in accordance with section 6.
- 12 (b) Exception. -- A social media platform is not required to
- 13 provide a user with notice or an opportunity to appeal under
- 14 section 6 if the social media platform knows or reasonably
- 15 believes that the alleged policy-violating content relates to an
- 16 ongoing law enforcement investigation.
- 17 Section 6. Appeal of content removal.
- 18 (a) Appeal system. -- A social media platform shall provide an
- 19 easily accessible appeal system to enable a user to submit an
- 20 appeal regarding the social media platform's decision to remove
- 21 alleged policy-violating content posted by the user on the
- 22 platform.
- 23 (b) Appeal process. -- Upon receiving an appeal regarding the
- 24 social media platform's removal of content that the user asserts
- 25 did not violate the platform's acceptable use policy, the social
- 26 media platform shall, no later than 14 days after receiving the
- 27 appeal:
- 28 (1) review the content;
- 29 (2) determine whether the content adheres to the
- 30 platform's acceptable use policy;

- 1 (3) take appropriate steps based on the determination
- 2 under paragraph (2); and
- 3 (4) notify the user regarding the determination made
- 4 under paragraph (2) and the steps taken under paragraph (3).
- 5 Section 7. Biannual public transparency report.
- 6 (a) Report required. -- A social media platform shall publish
- 7 a report every six months that includes, with respect to the
- 8 preceding six-month period, the following information:
- 9 (1) The total number of instances in which the social
- 10 media platform was alerted to alleged illegal content,
- illegal activity or content that violates the platform's
- 12 acceptable use policy by:
- 13 (i) a user complaint;
- 14 (ii) an employee of or person contracting with the
- 15 social media platform; or
- 16 (iii) an internal automated detection tool.
- 17 (2) Subject to subsection (b), the number of instances
- in which the social media platform took any of the following
- adverse actions after determining that content was illegal,
- depicted illegal activity or violated the platform's
- 21 acceptable use policy:
- (i) Content removal.
- 23 (ii) Content demonetization.
- 24 (iii) Content deprioritization.
- 25 (iv) The addition of an assessment to content.
- 26 (v) Account suspension.
- 27 (vi) Account removal.
- 28 (vii) Any other action taken in accordance with the
- 29 platform's acceptable use policy.
- 30 (3) The country of residence of the user who created or

- 1 posted the content for each instance described under
- 2 paragraph (2).
- 3 (4) The number of instances in which a user appealed the 4 decision to remove the user's content that allegedly violated 5 the platform's acceptable use policy under section 6.
- 6 (5) Of the appeals identified under paragraph (4), the
  7 percentage of appeals that resulted in the restoration of
  8 content.
- 9 (6) To the platform's knowledge or belief, the number of 10 instances in which an adverse action identified under 11 paragraph (2) was directed at a user who, at the time of 12 posting the content for which the platform took the adverse 13 action, was employed or engaged as a:
- 14 (i) Federal, state or local politician;
- 15 (ii) Federal, state or local political candidate;
- 16 (iii) Federal, state or local public official;
- 17 (iv) Federal, state or local political organization;
- 18 (v) public institution as that term is defined in
- 19 section 102 of the act of June 3, 1937 (P.L.1333,
- No.320), known as the Pennsylvania Election Code; or
- 21 (vi) journalist.
- 22 (b) Categorization of adverse actions. -- The information
- 23 described under subsection (a) (2) shall be categorized by the:
- 24 (1) rule the user violated; and
- 25 (2) source for the alert of illegal content, illegal
- 26 activity or content that violated the platform's acceptable
- 27 use policy, including:
- 28 (i) a governmental entity;
- 29 (ii) a user;
- 30 (iii) an internal automated detection tool; or

- 1 (iv) persons employed by or contracting with the
- 2 platform.
- 3 (c) Governmental entity.--If the source for the alert of
- 4 illegal content, illegal activity or alleged policy-violating
- 5 content under subsection (b)(2) was a governmental entity, the
- 6 social media platform shall identify the name of the entity with
- 7 as much specificity as possible.
- 8 (d) Publication of report. -- A social media platform shall
- 9 publish the report required under subsection (a) with an open
- 10 license, in a readable and open format and in a location that is
- 11 easily accessible to users.
- 12 Section 8. Effective date.
- 13 This act shall take effect in 60 days.