THE GENERAL ASSEMBLY OF PENNSYLVANIA

HOUSE BILL No. 1436 ^{Session of} 2019

INTRODUCED BY FIEDLER, KENYATTA, INNAMORATO, LEE, CALTAGIRONE, DALEY, A. DAVIS, T. DAVIS, FREEMAN, HILL-EVANS, ISAACSON, OTTEN, SCHLOSSBERG, SOLOMON, McCLINTON, RABB, KORTZ, MULLINS, ZABEL, RAVENSTAHL, DAWKINS, HOHENSTEIN, BULLOCK, KIM, CEPHAS, HOWARD, DELLOSO, BOYLE, MADDEN, SCHWEYER, FLYNN, SAPPEY, JOHNSON-HARRELL, KOSIEROWSKI, KINSEY, SANCHEZ, DEASY, BRADFORD, WILLIAMS, GAINEY, WEBSTER, SIMS, O'MARA, MATZIE, BRIGGS, VITALI, COMITTA, WARREN, KULIK AND PASHINSKI, MAY 8, 2019

REFERRED TO COMMITTEE ON LABOR AND INDUSTRY, MAY 8, 2019

AN ACT

1 2 3	Providing for fair workweek employment standards and for powers and duties of the Department of Labor and Industry; and imposing penalties.
4	The General Assembly of the Commonwealth of Pennsylvania
5	hereby enacts as follows:
6	Section 1. Short title.
7	This act shall be known and may be cited as the Fair Workweek
8	Employment Standards Act.
9	Section 2. Definitions.
10	The following words and phrases when used in this act shall
11	have the meanings given to them in this section unless the
12	context clearly indicates otherwise:
13	"Chain." A set of establishments that do business under the
14	same trade name or service mark and that are characterized by
15	standardized options for decor, marketing, packaging, products

and services, regardless of the type of ownership of each
 individual establishment.

3 "Covered employer." A retail establishment, hospitality establishment or food services establishment that, worldwide, 4 employs 250 or more employees and has 20 or more locations 5 6 regardless of where the employees perform work, including, but not limited to, chain establishments or franchises associated 7 8 with a franchisor or network of franchises that employ more than 9 250 employees in aggregate. The term includes an individual, 10 partnership, association, corporation or business trust or any person or group of persons, or a successor of such, that employs 11 12 another person in a retail establishment, hospitality 13 establishment or food services establishment, including a person 14 acting directly or indirectly in the interest of the employer in 15 relation to the employee.

16 "Department." The Department of Labor and Industry of the 17 Commonwealth.

18 "Employee." An individual employed or permitted to work at 19 or for a covered employer within the geographic boundaries of 20 this Commonwealth who is required under Federal or State law to be paid at an overtime rate for hours in excess of a maximum 21 number per workweek, including, but not limited to, full-time 22 23 employees, part-time employees and seasonal and temporary 24 workers and whose job duties involve the provision of retail 25 trade services, food services or hospitality services at or for 26 a covered employer.

27 "Food services establishment." A food services contractor, 28 caterer, mobile food service, drinking place, full-service 29 restaurant, limited-service restaurant, cafeteria, grill buffet, 30 buffet or snack and nonalcoholic beverage bar, as defined under

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1 the 2017 NAICS 722.

2 "Hospitality establishment." A hotel or motel as defined3 under the 2017 NAICS 721110 or other classification.

"NAICS." The North American Industry Classification System.
"On-call shift." Any time that a covered employer requires
an employee to be available to work, or to contact the covered
employer or the covered employer's designee or wait to be
contacted by the covered employer or its designee, to determine
whether the employee must report to work at that time.

10 "Posted work schedule." The written work schedule that a 11 covered employer is required to provide to employees under 12 section 3(c) and post under section 3(d).

13 "Retail establishment." The fixed point-of-sale location of 14 a retail business as defined under the 2017 NAICS 441 through 15 448 and 451 through 454.

16 "Secretary." The Secretary of Labor and Industry of the 17 Commonwealth.

18 "Service mark." As defined in 54 Pa.C.S. § 1102 (relating to 19 definitions).

20 "Shift." The consecutive hours a covered employer requires 21 an employee to work or to be on call to work, provided that 22 breaks totaling two hours or less may not be considered an 23 interruption of consecutive hours.

Successor." A person to whom a covered employer that quits, sells out, exchanges or disposes of a business sells or otherwise conveys in bulk and not in the ordinary course of the covered employer's business, a major part of the property, whether real or personal, tangible or intangible, of the covered employer's business.

30 "Ticketed event." A sporting, entertainment, civic,

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charitable or other event that requires a ticket for admission.
 The ticket may be electronic, physical or a name on a list held
 by the event organizer.

4 "Trade name." As defined in 54 Pa.C.S. § 1102.

5 "Work schedule." All of an employee's shifts and on-call 6 shifts, including specific start and end times for each shift, 7 during a workweek.

8 "Workweek." A period of seven consecutive days beginning on 9 a designated day.

10 "Written communication." Communication by print or 11 electronic means, including e-mail, text messages, use of 12 scheduling applications or other forms of communication that can 13 be saved in their original format.

14 Section 3. Advance notice of work schedules.

15 (a) General rule.--Upon hiring an employee, a covered 16 employer shall provide the employee with a written, good faith estimate of the employee's work schedule. The covered employer 17 18 shall revise the good faith estimate when there is a significant 19 change to the employee's work schedule due to changes in the 20 employee's availability or to the covered employer's business needs. The good faith estimate is not a binding contractual 21 offer binding the covered employer. An estimate made without a 22 good faith basis shall be a violation of this section. The good 23 24 faith estimate shall contain:

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(1) The average number of work hours the employee can expect to work each week over a typical 90-day period.

27 (2) Whether the employee can expect to work any on-call28 shifts.

(3) A subset of days and a subset of times or shifts
that the employee can typically expect to work or days of the

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week and times or shifts on which the employee will not be
 scheduled to work.

3 (b) Work schedule requests.--At the time of hire and during 4 employment, an employee has the right to make work schedule 5 requests. A covered employer may grant or deny the request for 6 any reason that is not unlawful. The work schedule requests may 7 include, but are not limited to:

8 (1) Requests not to be scheduled for work shifts during 9 certain days or times or at certain locations.

(2) Requests not to work on-call shifts.

11 (3) Requests for certain hours, days or locations of 12 work.

(4) Requests for more or fewer work hours.

14 Written work schedule. -- At the commencement of (C) 15 employment, a covered employer shall provide an employee with a 16 written work schedule that runs through the last date of the 17 currently posted schedule. Thereafter, a covered employer shall 18 provide advanced written notice of work hours as provided under 19 subsection (d). Nothing under this section shall be construed to 20 prohibit a covered employer from providing greater advance notice of employees' work schedules and changes in schedules as 21 22 required by this section.

23 (d) Advanced notice.--Written notice of the work schedule 24 shall be provided in a conspicuous and accessible location where employee notices are customarily posted. If a covered employer 25 26 posts the notice in electronic format, all employees in the 27 workplace shall have access to the notice onsite. The posted 28 work schedule shall include the employees' shifts at that work 29 site, whether or not employees are scheduled to work or be on call, and shall be posted no later than 14 days before the first 30

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1 day of the new schedule beginning January 1, 2020.

2 (e) Changes to work schedule.--If the covered employer
3 requests changes to the written work schedule after the advanced
4 notice required under subsection (d) has been posted, the
5 following shall apply:

6 (1) The covered employer shall provide the employee with 7 timely notice of the change by in-person conversation, 8 telephone call, e-mail, text message or other accessible 9 electronic or written format.

10 (2) The employee may decline to work any shifts not 11 included in the employee's written work schedule. If the 12 employee voluntarily consents to work the hours, the consent 13 shall be recorded by written communication. A written 14 communication of an employee's desire to work shifts made 15 available under section 6 shall constitute written consent. 16 Section 4. Compensation for changed work schedules.

(a) General rule.--For each covered employer-initiated change to the posted work schedule that occurs after the advanced notice required under section 3(d) has been posted, a covered employer shall pay an employee predictability pay at the following rates, in addition to the employee's regular pay for hours actually worked by the employee:

(1) One hour at the employee's regular rate of pay when the covered employer adds time to a work shift or changes the date, time or location of a work shift, with no loss of hours.

(2) No less than one-half of the employee's regular rate
of pay per hour for any scheduled hours the employee does not
work for the following reasons:

30 (i) hours are subtracted from a regular or on-call 20190HB1436PN1774 - 6 - shift; or

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2 (ii) a regular or on-call shift is canceled.
3 (3) No less than two-thirds of the employee's regular
4 rate of pay per hour if a regular or on-call shift is
5 canceled or reduced two days or less prior to the start of
6 the shift.

7 (b) Exception.--A covered employer is not required to pay 8 additional compensation under subsection (a) to an employee 9 under this section or obtain written consent under section 3(d) 10 if:

(1) An employee requests a shift change by written communication, including, but not limited to, voluntary additions or subtractions of hours that are initiated by the employee or the use of sick leave, vacation leave or other leave policies offered by the covered employer.

16 (2) A schedule change is the result of a mutually
17 agreed-upon shift trade or coverage arrangement between
18 employees, subject to any covered employer's policy regarding
19 required conditions for employees to exchange shifts.

20 (3) The covered employer's operations cannot begin or21 continue due to:

(i) threats to the employees or the coveredemployer's property;

24 (ii) the failure of a public utility or the shutdown25 of public transportation;

26 (iii) a fire, flood or other natural disaster;
27 (iv) a state of emergency declared by the President
28 of the United States or the Governor; or

29 (v) severe weather conditions that disrupt
30 transportation or pose a threat to employee safety.

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1 An employee begins or ends work no more than 20 (4) 2 minutes before or after the scheduled start or end time of 3 the shift.

An employee volunteers to work additional hours in 4 (5)5 response to a mass written communication from the covered 6 employer about the availability of additional hours, provided 7 that the mass communication is only used for additional hours 8 that are the result of another employee being unable to work 9 scheduled hours, and the communication makes clear that 10 accepting the hours is voluntary and the employee has the 11 right to decline the hours.

12 Employee hours are subtracted due to termination of (6) 13 employment or the covered employer subtracts hours from an 14 employee's work schedule for disciplinary reasons under a 15 multiday suspension, provided the employer documents in 16 writing the incident leading to the disciplinary action.

17 (7) A ticketed event is canceled, rescheduled, 18 postponed, delayed, increases in expected attendance by 20% 19 or more or changes in duration due to circumstances that are 20 outside the covered employer's control and that occur after 21 the covered employer provides the posted work schedule with 22 the advanced notice required under section 3(d). Additional 23 hours due to a change in a ticketed event's duration that 24 fall within this exemption shall also be fully exempt from 25 section 3(d).

26 Section 5. Right to rest between work shifts.

27 General rule.--(a)

28 (1)An employee may decline, without penalty, any work 29 hours that are scheduled or otherwise occur:

30 less than eleven hours after the end of the (i) 20190HB1436PN1774

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previous day's shift; or

2 (ii) during the eleven hours following the end of a3 shift that spanned two days.

4 (2) An employee may consent to work shifts under
5 paragraph (1). Consent shall be provided by written
6 communication, either for each shift or for multiple shifts
7 and may be revoked by written communication at any time
8 during employment.

9 (b) Compensation.--A covered employer shall compensate the 10 employee for each instance that the employee works a shift 11 described under subsection (a) in the amount of \$40 for each 12 shift.

13 Section 6. Offer of work to existing employees.

(a) General rule.--Before hiring a new employee from an external applicant pool or a subcontractor, including hiring through the use of temporary services or staffing agencies, a covered employer shall offer work shifts to existing employees as provided under this section.

19 (b) Notice.--The covered employer shall provide written 20 notice of available work shifts for at least 72 hours unless a 21 shorter period is necessary in order for the work to be timely 22 performed. The following shall apply:

(1) The notice shall be in English and in the primary
language of the employees at the particular workplace and
posted in a conspicuous location at the workplace that is
readily accessible and visible to all employees. The notice
shall also be provided electronically to each employee if the
covered employer customarily communicates scheduling
information in an electronic form to employees.

30 (2) The notice shall include a description of the 20190HB1436PN1774 - 9 - position and its required qualifications, the schedule of available shifts, the length of time the covered employer anticipates requiring coverage of the additional hours and the process by which an employee may notify the covered employer of the employee's desire to work the offered shifts.

6 The covered employer may provide the notice (3) 7 concurrently at the location where the shifts described in 8 the notice will be worked, locations other than the location 9 where the work is to be performed and to external candidates. 10 Existing employees. -- A covered employer shall distribute (C) shifts, in accordance with the criteria contained in the notice 11 12 required under subsection (b)(2) to one or more existing 13 employees who have accepted the shifts and who, to a reasonable 14 covered employer acting in good faith, are qualified to perform 15 the work, provided that:

16 A covered employer shall distribute shifts to (1)17 employees whose regular workplace is the location where the 18 shifts described in the notice will be worked or, if no 19 employee accepts the shifts within the time as provided under 20 this section and it is a regular practice of the covered 21 employer to schedule employees across multiple locations, to 22 employees whose regular workplace is a covered location other 23 than the location where the shifts will be worked. If it is 24 not a regular practice of the covered employer, offering 25 additional shifts to employees at a different location shall 26 be at the option of the covered employer.

(2) The covered employer's system for distribution of
hours may not discriminate on the basis of race, color,
creed, religion, ancestry, national origin, sex, sexual
orientation, gender identity, disability, age, marital or

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familial status or on the basis of family caregiving responsibilities or status as a student, and the covered employer may not distribute hours in a manner intended to avoid application of the Patient Protection and Affordable Care Act (Public Law 111-148, 124 Stat. 119).

6 (d) External applicants.--A covered employer may hire 7 individuals from an external applicant pool or subcontractors to 8 perform the work described in, and in accordance with the 9 criteria provided in, the notice posted under subsection (b)(2) 10 if the covered employer provides notice of available work shifts 11 as required under this section and:

12 (1) no employee accepts the offer of available work 13 shifts within 24 hours of the end of the 72-hour-posting 14 period;

15 (2) the covered employer receives written confirmation 16 from eligible employees that they are not interested in 17 accepting the available work shifts; or

(3) existing employees have accepted a subset of the
offered work shifts, in which case the existing employees
shall be awarded that subset of work shifts, and external
applicants may be offered the remaining shifts.

(e) Construction.--This section shall not be construed to require a covered employer to offer employees work hours paid at a premium rate under Federal or State law or to prohibit a covered employer from offering the work hours.

(f) Notice of policy.--A covered employer shall notify an employee by written communication of the covered employer's policy for offering and distributing work shifts under this section at the time of hire and within 24 hours of any change in the policy and shall post the notice in an accessible location

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1 in the workplace. The notice shall include:

2 (1) Where an employee can access written notices of3 available work shifts.

4 (2) The process by which an employee may notify the
5 covered employer of the employee's desire to work the
6 available work shifts.

7 (3) The criteria for distribution of work shifts among8 qualified and interested employees.

9 (g) Rules and regulations.--The department shall promulgate 10 rules and regulations limiting the applicability of this section 11 with regard to trainees who work for a limited time at a 12 particular location.

13 Section 7. Exercise of rights protected and retaliation 14 prohibited.

15 (a) General rule.--It shall be unlawful for a covered 16 employer or any other person to interfere with, restrain or deny 17 the exercise of, or the attempt to exercise, any right under 18 this act.

(b) Adverse action prohibited.--No person shall take any adverse action that penalizes an employee for, or is reasonably likely to deter the employee from, exercising or attempting to exercise any right under this act.

(c) Applicability.--Protections under this section shall apply to any individual who mistakenly but in good faith alleges violations of this act.

(d) Rebuttable presumption.--It shall be considered a
rebuttable presumption of retaliation if the covered employer or
any other person takes an adverse action against an employee
within 90 calendar days of the employee's exercise of rights
protected under this section unless due to disciplinary reasons

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1 for just cause, provided the covered employer documents in 2 writing the incident relating to the employee's discipline. In 3 the case of seasonal employment that ended before the close of 4 the 90-calendar-day period, the presumption also applies if the 5 covered employer fails to rehire a former employee at the next 6 opportunity for work in the same position.

7 (e) Definition.--As used in this section, the term "adverse 8 action" means the following:

9 (1) Threatening, intimidating, disciplining,
10 discharging, demoting, suspending or harassing an employee.

11 (2) Assigning an employee to a lesser position in terms 12 of job classification, job security or other condition of 13 employment.

14 (3) Reducing the hours or pay of an employee or denying15 the employee additional hours.

16 (4) Discriminating against the employee, including
17 actions or threats related to perceived immigration status or
18 work authorization.

19 Section 8. Enforcement.

20 (a) Duties of secretary.--The secretary shall have the duty21 to:

22 (1) Enforce and administer the provisions of this act.

23 (2) Investigate any alleged violations of this act.

24 (3) Institute prosecutions and actions as provided under25 this act.

(b) Prohibition.--Nothing in this act shall authorize the secretary to initiate a civil action for unpaid wages which are subject to disposition under grievance and arbitration procedures of a collective bargaining agreement.

30 (c) Rules and regulations.--The department may promulgate

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1 rules and regulations necessary to administer this act.

2 Section 9. Notice.

3 (a) Posting requirement.--Each covered employer shall post and keep posted, in conspicuous and accessible places on the 4 premises of the covered employer where notices to employees and 5 applicants for employment are customarily posted, a notice, to 6 be prepared or approved by the department, providing the rights 7 8 and privileges provided under this act, stating that retaliation against employees for exercising rights under this act is 9 10 prohibited and providing other information as the department may 11 require. The notice shall be posted in English and in the 12 primary language of the employees at the particular worksite. 13 (b) Notice of right to report improper suspension. -- An 14 employee who receives reduced hours due to a multiday 15 disciplinary suspension under section 4(b)(6) shall be given 16 written notice. If the employee believes the suspension was 17 improperly imposed to manipulate or reduce the employee's

18 schedule in violation of this act, the employee may report the 19 suspension to the department to investigate.

20 Section 10. Covered employer records.

21 (a) General rule.--A covered employer shall keep records necessary to demonstrate compliance with this act, including, 22 23 but not limited to, good faith estimates of work schedules and 24 any modifications, written consent for work shifts as required 25 by this act, offers of work shifts to existing employees and 26 responses to those offers and payroll records that specify the 27 amount of additional compensation paid to employees under 28 sections 4 and 5. Covered employers shall retain the records for 29 a period of two years and shall allow the department access to 30 the records, with appropriate notice and at a mutually agreeable

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time, to monitor compliance with the requirements of this act. 1 2 When an issue arises as to a covered employer's compliance with 3 this act, if the covered employer does not maintain or retain adequate records documenting compliance or does not allow the 4 department reasonable access to the records within 30 days of 5 6 the department's request, it shall be presumed that the covered 7 employer has violated this act, absent clear and convincing 8 evidence otherwise.

9 (b) Work schedules.--Upon request by an employee, and in 10 accordance with the rules and regulations of the department, a 11 covered employer shall provide the employee with work schedules 12 for all employees at the location in writing for any previous 13 week for the past two years, including the originally posted and 14 modified versions of work schedules.

15 Section 11. Collective bargaining.

16 Any provisions of this act may be waived in a bona fide 17 collective bargaining agreement, but only if the waiver is 18 explicitly provided in the agreement in clear and unmistakable 19 terms and only if the agreement is in effect contractually. 20 Unilateral implementation of terms and conditions of employment by either party to a collective bargaining relationship shall 21 not constitute, or be permitted, as a waiver of any part of the 22 23 provisions of this act.

24 Section 12. Enforcement and penalties.

(a) Reporting.--An employee or other individual may reportto the department any suspected violation of this act.

(b) Duties of department.--The department shall take steps as it deems appropriate to resolve complaints and enforce this act, including, but not limited to, establishing a system to receive complaints regarding noncompliance with this act and

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investigating alleged violations in a timely manner. The
 department may open an investigation on its own initiative.

3 (C) Filing complaint. -- An individual alleging a violation of this act shall file a complaint with the department within two 4 years of the date the individual knew or should have known of 5 the alleged violation. The identity of a complainant shall 6 7 remain confidential unless disclosure of the complainant's 8 identity is necessary for resolution of any investigation by the department, or otherwise required by law. The department shall, 9 10 to the extent practicable, notify the complainant that the 11 department will be disclosing the complainant's identity prior 12 to the disclosure.

(d) Investigation.--Upon receiving a complaint alleging a violation of this act, the department shall investigate the complaint. The department may designate representatives to inspect worksites and access records required to be maintained under section 10. The department shall keep complainants reasonably notified regarding the status of the complaint and a resulting investigation.

(e) Subpoena power.--The department shall have the power to
subpoena records and testimony from any party to a complaint.
The records shall be provided to the department within 30 days
after receipt of the subpoena.

(f) Penalties and fines.--The department shall have the power to impose penalties and fines for a violation of this act and to provide or obtain appropriate relief. Remedies may include reinstatement and full restitution to the employee for lost wages and benefits, including predictability pay required under section 4 of this act. A covered employer that violates this act shall be fined:

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1 (1)For a violation of section 9: 2 (i) For a first violation, \$500. 3 (ii) For a second violation, \$1,000. For a third or subsequent violation, \$2,000. 4 (iii) 5 (2) For a violation of any other provision of this act: For a first violation, \$1,000. 6 (i) 7 (ii) For a second violation, \$1,500. 8 (iii) For a third or subsequent violation, \$3,000.

9 (g) Civil action.--The department, an individual aggrieved 10 by a violation of this act or an entity, a member of which is 11 aggrieved by a violation of this act, may bring a civil action 12 in a court of competent jurisdiction against a covered employer 13 that has violated this act. The following shall apply:

14 (1)If during the pendency of a determination by the 15 department, prior to the issuance of a final decision, an 16 employee brings a private action under this act in a court of 17 competent jurisdiction seeking relief based upon the same facts and allegations as the employee's complaint under this 18 19 act, or affirmatively or by consent opts to participate in 20 litigation, that employee's complaint to the department shall 21 be deemed withdrawn with respect to any respondent covered 22 employer named as a defendant in a court action.

(2) Nothing in this act or its implementing regulations
shall be construed to require a complaint to be filed with
the department before bringing an action in court or before
another governmental agency.

(3) Upon prevailing in an action brought under this
section, an aggrieved individual shall recover the full
amount of unpaid compensation, including predictability pay,
to which the individual would have been entitled under this

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1 act, any wages and benefits lost, presumed damages under 2 subsection (f) and department regulations, other damages 3 suffered as the result of the covered employer's violation of 4 this act and an equal amount, up to a maximum of \$2,000, as 5 liquidated damages. An aggrieved individual shall also be 6 entitled to an award of reasonable attorney fees and costs.

7 (4) Upon prevailing in an action brought under this 8 section, an aggrieved individual shall be entitled to any 9 legal or equitable relief as may be appropriate to remedy the 10 violation, which may not be duplicative of relief provided to 11 the individual in administrative proceedings, including, 12 without limitation, reinstatement in employment, back pay and 13 injunctive relief.

(h) Statute of limitations.--The statute of limitations for a civil action brought under this section shall be two years from the date the alleged violation occurred.

17 Section 13. Applicability.

18 This act shall not apply to a covered employer in a city of 19 the first class.

20 Section 14. Effective date.

21 This act shall take effect in 90 days.

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