1	STATE OF OKLAHOMA
2	1st Session of the 58th Legislature (2021)
3	SENATE BILL 687 By: Weaver
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6	AS INTRODUCED
7	An Act relating to the Oklahoma 9-1-1 Management
8	Authority; amending Sections 4, 6, 7 and 8, Chapter 324, O.S.L. 2016 (63 O.S. Supp. 2020, Sections 2864,
9	2866, 2867 and 2868), which relate to powers and duties, collection and distribution of fees and use
10	of funds; modifying requirements; directing establishment of certain rules; providing training
11	program standards; requiring certain reporting; providing certain oversight of fees; and providing an effective date.
12	effective date.
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14	BE IT ENACTED BY THE PEOPLE OF THE STATE OF OKLAHOMA:
15	SECTION 1. AMENDATORY Section 4, Chapter 324, O.S.L.
16	2016 (63 O.S. Supp. 2020, Section 2864), is amended to read as
17	follows:
18	Section 2864. The powers and duties of the Oklahoma 9-1-1
19	Management Authority created in Section 3 of this act 2863 of this
20	title shall be to:
21	1. Approve or disapprove the selection of the Oklahoma 9-1-1
22	Coordinator by majority vote of the members. The Authority shall
23	direct the Oklahoma 9-1-1 Coordinator to administer grants approved
24 2 -	by the Authority pursuant to this section and perform other duties

¹ as it deems necessary to accomplish the requirements of the Oklahoma
² 9-1-1 Management Authority Act;

2. Prepare grant solicitations for funding for the purposes of
 assisting public agencies with funding for consolidation of
 facilities or services, deployment of Phase II technology or
 successor technology, development of next-generation 9-1-1 regional
 emergency service networks, and for other purposes it deems
 appropriate and necessary;

9 3. Work in conjunction with the Oklahoma Department of
 10 Emergency Management to create an annual budget for the Authority,
 11 which shall be approved by majority vote of the members;

12 4. Direct the Oklahoma Tax Commission to escrow all or any 13 portion of funds collected pursuant to the Oklahoma 9-1-1 Management 14 Authority Act attributable to a public agency, if the public agency 15 fails to:

16 submit or comply with master plans to deliver Phase II a. 17 Next Generation 9-1-1 wireless locating (NG9-1-1) 18 services as required by this act the Oklahoma 9-1-1 19 Management Authority Act and approved by the 20 Authority. Local plans must align with the State's 21 Master plan to deploy NG9-1-1, 22 b. meet standards of the National Emergency Number 23 Association (NENA) limited to call-taking and caller-

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1 location technology or comply with an improvement plan 2 to meet such standards as directed by the Authority, 3 с. submit annual reports or audits as required by this 4 act, or the Oklahoma 9-1-1 Management Authority Act, 5 d. provide connectivity and interoperability between 6 state, regional and local next-generation systems, or 7 comply with the requirements of this act the Oklahoma e. 8 9-1-1 Management Authority Act or procedures 9 established by the Authority;

10 5. Establish and submit to the Tax Commission a list of 11 eligible governing bodies entitled to receive 9-1-1 telephone fees 12 and establish annual population figures for the purpose of 13 distributing fees collected pursuant to Section 5 of this act 2865 14 of this title, to be derived by dividing the population of each 15 public agency's response area by the total population of the state 16 using data from the latest available Federal Decennial Census 17 estimates as of July 1 of each year;

6. Assist any public agency the Authority determines is performing below standards of the NENA, as limited by paragraph 4 of this section, according to the improvement plan required by the Oklahoma 9-1-1 Management Authority Act. The Authority shall establish a time period for the public agency to come into compliance after which the Authority shall escrow funds as authorized in this section. Improvement plans may include

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1 consideration and recommendations for consolidation with other 2 public agencies, and sharing equipment and technology with other 3 jurisdictions;

⁴ 7. Require an annual report from public agencies regarding
⁵ operations and financing of the public safety answering point (PSAP)
⁶ and approve, modify or reject such reports;

8. Conduct and review audits and financial records of the wireless service providers and review public agencies' audits and financial records regarding the collection, remittance and expenditures of 9-1-1 wireless telephone fees as required by the Oklahoma 9-1-1 Management Authority Act;

9. Develop a <u>master</u> plan to deploy next-generation 9-1-1 services statewide. The Authority may fund feasibility and implementation studies it deems necessary to create the plan <u>This</u> will include the development of performance criteria critical to the function and performance of NG9-1-1 networks and systems;

17 10. Establish rules for interoperability between state, 18 regional and local NG9-1-1 systems;

¹⁹ <u>11.</u> Facilitate information-sharing among public agencies; ²⁰ <u>11.</u> <u>12.</u> Create and maintain best practices databases for PSAP ²¹ operations;

22 <u>12.</u> <u>13.</u> Encourage equipment- and technology-sharing among all 23 jurisdictions;

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¹ 13. <u>14.</u> Develop training program standards for 9-1-1 call ² takers.

3	a. Training program standards shall include instruction
4	on recognizing the need for and delivery of High-
5	Quality Telecommunicator CPR (T-CPR) that can be
6	delivered by 9-1-1 call takers for acute events
7	requiring CPR including, but not limited to, out-of-
8	hospital cardiac events (OHCA).
9	b. <u>T-CPR training shall follow evidence-based</u> , nationally
10	recognized guidelines for high-quality T-CPR which
11	incorporates recognition protocols for OHCA and
12	continuous education;
13	$\frac{14.}{15.}$ Mediate disputes between public agencies and other
14	entities involved in providing 9-1-1 emergency telephone services;
15	15. 16. Provide a clearinghouse of contact information for
16	communications service companies and PSAPs operating in this state;
17	$\frac{16.}{17.}$ Make recommendations for consolidation upon the request
18	of public agencies; and
19	17. 18. Establish an eligible use list for 9-1-1 funds; and
20	19. Take any steps necessary to carry out the duties required
21	by the Oklahoma 9-1-1 Management Authority Act.
22	SECTION 2. AMENDATORY Section 6, Chapter 324, O.S.L.
23	2016 (63 O.S. Supp. 2020, Section 2866), is amended to read as
24 23	follows:

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Section 2866. A. 9-1-1 telephone fees authorized and collected by wireless service providers and Voice over Internet Protocol (VoIP) providers, pursuant to paragraphs 1 and 2 of subsection A of Section 5 of this act 2865 of this title, from each of their end users residing in this state shall be paid to the Oklahoma Tax Commission no later than the twentieth day of the month succeeding the month of collection.

B. From the total fees collected pursuant to paragraphs 1 and 2
of subsection A of Section 5 of this act <u>2865 of this title</u>, one
percent (1%) shall be retained by the wireless service provider or
VoIP provider, and one percent (1%) shall be retained by the Tax
Commission as reimbursement for the direct cost of administering the
collection and remittance of the fees.

14 C. Every billed service subscriber shall be liable for any 9-1-15 1 wireless telephone fee imposed pursuant to the Oklahoma 9-1-1 16 Management Authority Act until the fee has been paid to the wireless 17 service provider.

D. Fees imposed pursuant to the Oklahoma 9-1-1 Management
 Authority Act which are required to be collected by the wireless
 service provider or VoIP provider may be added to and shall be
 stated separately in any billings to the service subscriber.

E. The wireless service provider or VoIP provider shall have no obligation to take any legal action to enforce the collection of any 9-1-1 wireless telephone fee imposed pursuant to the provisions of ¹ the Oklahoma 9-1-1 Management Authority Act. Should any service ² subscriber tender a payment insufficient to satisfy all charges, ³ tariffs, fees and taxes for wireless telephone or VoIP service, the ⁴ amount tendered shall be credited to the 9-1-1 wireless telephone ⁵ fee in the same manner as other taxes and fees.

F. Any 9-1-1 fee imposed pursuant to the provisions of the
Oklahoma 9-1-1 Management Authority Act shall be collected insofar
as practicable at the same time as, and along with, the charges for
wireless telephone or VoIP service in accordance with the regular
billing practice of the provider.

G. Nothing in the Oklahoma 9-1-1 Management Authority Act shall be construed to limit the ability of a wireless service provider or VoIP provider from recovering its costs associated with designing, developing, deploying and maintaining enhanced 9-1-1 service directly from the service subscribers of the provider, whether the costs are itemized on the bill of the service subscriber as a surcharge or by any other lawful means.

18 The wireless service provider or VoIP provider shall Η. 19 maintain records of the amount of 9-1-1 telephone fees collected in 20 accordance with the provisions of the Oklahoma 9-1-1 Management 21 Authority Act for a period of three (3) years from the time the fee 22 is collected. The State Auditor and Inspector, the Oklahoma 9-1-1 23 Management Authority or any affected public agency may require an 24 annual audit of the books and records of the wireless service _ _

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¹ provider or VoIP provider concerning the collection and remittance ² of fees authorized by this act the Oklahoma 9-1-1 Management ³ <u>Authority Act</u>. Auditors shall have access to all information used ⁴ by the wireless service provider or VoIP provider to calculate and ⁵ remit the 9-1-1 telephone fee. Audit expenses shall be reimbursable ⁶ pursuant to procedures established by the Oklahoma 9-1-1 Management ⁷ Authority if the audit is approved by the Authority.

I. The wireless service provider or VoIP provider shall provide to the Oklahoma 9-1-1 Management Authority an annual census showing the primary place of use of its subscribers located by county and either a municipality or unincorporated area. The census shall contain all subscribers as of December 31 of each year, and shall be provided to the Authority no later than February 1 of each year.

J. All proprietary information provided by a wireless service provider or VoIP provider to the Authority shall not be subject to disclosure to the public or any other party.

17 Within thirty (30) days of receipt, the Oklahoma Tax Κ. 18 Commission shall pay available fees remitted pursuant to Section 5 19 of this act 2865 of this title to the governing bodies that the 20 Oklahoma 9-1-1 Management Authority has certified in accordance with 21 Section 4 of this act 2864 of this title as eligible to receive 22 funds. The share to be paid to or escrowed for each governing body 23 shall be determined by dividing the population of the governing body

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1 by the total population of the state using the latest Federal 2 Decennial Census estimates.

3 L. The Oklahoma Tax Commission shall provide the 9-1-1 4 Management Authority a monthly report showing the 9-1-1 wireless fee 5 deposits including the name of the provider and the amount of each 6 deposit. Upon request the 9-1-1 Authority may request telephone or 7 mailing address information of the provider. 8 SECTION 3. AMENDATORY Section 7, Chapter 324, O.S.L. 9 2016 (63 O.S. Supp. 2020, Section 2867), is amended to read as 10

11 Section 2867. A. Prepaid 9-1-1 wireless transaction fees 12 authorized and collected pursuant to paragraph 3 of subsection A of 13 Section 5 of this act 2865 of this title from retailers shall be 14 paid to the Oklahoma Tax Commission under procedures established by 15 the Tax Commission that substantially coincide with the registration 16 and payment procedures that apply under the Oklahoma Sales Tax Code 17 and as directed by the Oklahoma 9-1-1 Management Authority. The 18 audit and appeal procedures, including limitations period, 19 applicable to the Oklahoma Sales Tax Code shall apply to prepaid 9-20 1-1 wireless telephone fees.

21 B. From the total fees collected pursuant to paragraph 3 of 22 subsection A of Section 5 of this act 2865 of this title, three 23 percent (3%) shall be retained by the seller and one percent (1%) 24 shall be retained by the Tax Commission as reimbursement for the _ _

follows:

1 direct cost of administering the collection and remittance of such 2 fees.

C. The prepaid 9-1-1 wireless transaction fee shall be collected by the retailer from the consumer for each retail transaction occurring in this state. The amount of the prepaid 9-1i wireless fee shall either be separately stated on the invoice, receipt or similar document that is provided to the consumer by the seller, or otherwise disclosed to the consumer.

9 D. The prepaid 9-1-1 wireless telephone fee is the liability of 10 the consumer and not of the seller or of any provider, except that 11 the seller shall be liable to remit all prepaid 9-1-1 wireless 12 telephone fees that the seller collects as provided in this section, 13 including all charges that the seller is deemed to collect where the 14 amount of the fee has not been separately stated on an invoice, 15 receipt or other similar document.

E. If the amount of the prepaid 9-1-1 wireless telephone fee is separately stated on the invoice, receipt or similar document, the prepaid 9-1-1 wireless telephone fee shall not be included in the base for measuring any tax, fee, surcharge or other charge that is imposed by the state, any political subdivision of this state or any intergovernmental agency.

F. The Oklahoma Tax Commission shall provide the 9-1-1
Management Authority with a monthly report showing the 9-1-1
wireless fee deposits including the name of the provider and the

¹ amount of each deposit. Upon request the 9-1-1 Authority may ² request telephone or mailing address information of the provider. ³ SECTION 4. AMENDATORY Section 8, Chapter 324, O.S.L. ⁴ 2016 (63 O.S. Supp. 2020, Section 2868), is amended to read as ⁵ follows:

Section 2868. A. Public agencies recognized by the Oklahoma 9-1-1 Management Authority and authorized to receive funds collected pursuant to the provisions of this act the Oklahoma 9-1-1 Management Authority Act shall use the funds only for services, equipment and operations related to 9-1-1 emergency telephone systems services.

B. The 9-1-1 Management Authority will oversee all 9-1-1 fees
collected under the Oklahoma Emergency Telephone Act and the fees
collected by this act. The Authority may order the Oklahoma Tax
Commission to escrow fees attributable to public agencies which have
misspent, diverted or supplanted 9-1-1 collected fees to a purpose
other than what is authorized by the Oklahoma Emergency Telephone
Act or this act.

18 <u>C.</u> Money remitted to public agencies pursuant to the Oklahoma 19 9-1-1 Management Authority Act and any money otherwise collected by 20 any lawful means for purposes of providing 9-1-1 emergency telephone 21 services shall be deposited in a separate 9-1-1 emergency telephone 22 service account established by a public agency or its governing body 23 to carry out the requirements of this act the Oklahoma 9-1-1 24 <u>Management Authority Act</u>. Monies remaining in such accounts at the

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1 end of a fiscal year shall carry over to subsequent years. The 2 monies deposited in the Oklahoma 9-1-1 Management Authority 3 Revolving Fund shall at no time be monies of the state and shall not 4 become part of the general budget of the Office of Emergency 5 Management or any other state agency. Except as otherwise 6 authorized by this act the Oklahoma 9-1-1 Management Authority Act, 7 no monies from the Oklahoma 9-1-1 Management Authority Revolving 8 Fund shall be transferred for any purpose to any other state agency 9 or any account of the Office of Emergency Management or be used for 10 the purpose of contracting with any other state agency or 11 reimbursing any other state agency for any expense. Payments from 12 the Oklahoma 9-1-1 Management Authority Revolving Fund shall not 13 become or be construed to be any obligation of the state. No claims 14 for reimbursement from the Oklahoma 9-1-1 Management Authority 15 Revolving Fund shall be paid with state monies.

16 C. D. If the Oklahoma 9-1-1 Management Authority determines 17 that the public agency has failed to deploy Phase II service, failed 18 to meet the State master plan for NG9-1-1 services or has failed to 19 deliver service consistent with National Emergency Number 20 Association (NENA) standards, the public agency shall submit an 21 improvement plan within the time prescribed by the Authority. The 22 Authority may order the Oklahoma Tax Commission to escrow fees 23 attributable to public agencies which have not submitted plans or 24 complied with improvement plans. _ _

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1 D. E. A public agency shall be required to have conducted 2 separately or as a part of the annual audit required by law of the 3 municipality or county an annual audit of any accounts established 4 or used for the operation of a 9-1-1 emergency telephone system. 5 The audit may be conducted by the State Auditor and Inspector at the 6 discretion of the public agency. The cost of the audit of the 9-1-1 7 emergency telephone system may be paid from and be considered a part 8 of the operating expenses of the 9-1-1 emergency telephone system. 9 Proprietary information of the wireless service providers shall be 10 confidential. Audit information pertaining to revenue collected or 11 disbursed may be released only in aggregate form so that no 12 provider-specific information may be extrapolated.

¹³ E. <u>F.</u> Public agencies shall be required to annually submit to ¹⁴ the Authority:

15 1. A report, on a form to be prescribed by the Authority, 16 covering the operation and financing of the public safety answering 17 point which shall include all sources of funding available to the 18 public agency for the 9-1-1 emergency telephone system; and

19 2. A copy of the most recent annual audit <u>or budget</u> showing all 20 expenses of the public agency relating to the 9-1-1 emergency 21 telephone system.

 $\frac{22}{F \cdot G}$ The Authority shall have the power to review, approve, submit for further information or deny approval of the annual report of each public agency required pursuant to subsection $\frac{F}{F}$ of this

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section. Failure by a public agency to submit the report annually or denial of a report may cause the Authority to order the Tax Commission to escrow the 9-1-1 emergency telephone fees due to the public agency until the public agency complies with the requirements of the Oklahoma 9-1-1 Management Authority Act and the procedures established by the Authority.

G. H. The governing body of the public agency shall meet at
 least quarterly to oversee the operations of the 9-1-1 emergency
 telephone system, review expenditures and annually set and approve
 an operating budget, and take any other action as necessary for the
 operation and management of the system.

H. I. Records and meetings of the public agency shall be subject to the Oklahoma Open Records Act and the Oklahoma Open Meeting Act.

SECTION 5. This act shall become effective November 1, 2021.
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