

1 STATE OF OKLAHOMA

2 1st Session of the 56th Legislature (2017)

3 SENATE BILL 471

By: Sparks

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5
6 AS INTRODUCED

7 An Act relating to the Oklahoma Consumer Protection
8 Act; amending 15 O.S. 2011, Section 753, as amended
9 by Section 1, Chapter 258, O.S.L. 2012 (15 O.S. Supp.
10 2016, Section 753), which relates to unlawful
11 business practices; prohibiting use of non-
12 disparagement clauses; and providing an effective
13 date.

14 BE IT ENACTED BY THE PEOPLE OF THE STATE OF OKLAHOMA:

15 SECTION 1. AMENDATORY 15 O.S. 2011, Section 753, as
16 amended by Section 1, Chapter 258, O.S.L. 2012 (15 O.S. Supp. 2016,
17 Section 753), is amended to read as follows:

18 Section 753. A person engages in a practice which is declared
19 to be unlawful under the Oklahoma Consumer Protection Act when, in
20 the course of the person's business, the person:

21 1. Represents, knowingly or with reason to know, that the
22 subject of a consumer transaction is of a particular make or brand,
23 when it is of another;
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1 2. Makes a false or misleading representation, knowingly or
2 with reason to know, as to the source, sponsorship, approval, or
3 certification of the subject of a consumer transaction;

4 3. Makes a false or misleading representation, knowingly or
5 with reason to know, as to affiliation, connection, association
6 with, or certification by another;

7 4. Makes a false or misleading representation or designation,
8 knowingly or with reason to know, of the geographic origin of the
9 subject of a consumer transaction;

10 5. Makes a false representation, knowingly or with reason to
11 know, as to the characteristics, ingredients, uses, benefits,
12 alterations, or quantities of the subject of a consumer transaction
13 or a false representation as to the sponsorship, approval, status,
14 affiliation or connection of a person therewith;

15 6. Represents, knowingly or with reason to know, that the
16 subject of a consumer transaction is original or new if the person
17 knows that it is reconditioned, reclaimed, used, or secondhand;

18 7. Represents, knowingly or with reason to know, that the
19 subject of a consumer transaction is of a particular standard, style
20 or model, if it is of another;

21 8. Advertises, knowingly or with reason to know, the subject of
22 a consumer transaction with intent not to sell it as advertised;

23 9. Advertises, knowingly or with reason to know, the subject of
24 a consumer transaction with intent not to supply reasonably expected

1 public demand, unless the advertisement discloses a limitation of
2 quantity;

3 10. Advertises under the guise of obtaining sales personnel
4 when in fact the purpose is to sell the subject of a consumer
5 transaction to the sales personnel applicants;

6 11. Makes false or misleading statements of fact, knowingly or
7 with reason to know, concerning the price of the subject of a
8 consumer transaction or the reason for, existence of, or amounts of
9 price reduction;

10 12. Employs "bait and switch" advertising, which consists of an
11 offer to sell the subject of a consumer transaction which the seller
12 does not intend to sell, which advertising is accompanied by one or
13 more of the following practices:

- 14 a. refusal to show the subject of a consumer transaction
15 advertised,
- 16 b. disparagement of the advertised subject of a consumer
17 transaction or the terms of sale,
- 18 c. requiring undisclosed tie-in sales or other
19 undisclosed conditions to be met prior to selling the
20 advertised subject of a consumer transaction,
- 21 d. refusal to take orders for the subject of a consumer
22 transaction advertised for delivery within a
23 reasonable time,

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1 e. showing or demonstrating defective subject of a
2 consumer transaction which the seller knows is
3 unusable or impracticable for the purpose set forth in
4 the advertisement,

5 f. accepting a deposit for the subject of a consumer
6 transaction and subsequently charging the buyer for a
7 higher priced item, or

8 g. willful failure to make deliveries of the subject of a
9 consumer transaction within a reasonable time or to
10 make a refund therefor upon the request of the
11 purchaser;

12 13. Conducts a closing out sale without having first obtained a
13 license as required in the Oklahoma Consumer Protection Act;

14 14. Resumes the business for which the closing out sale was
15 conducted within thirty-six (36) months from the expiration date of
16 the closing out sale license;

17 15. Falsely states, knowingly or with reason to know, that
18 services, replacements or repairs are needed;

19 16. Violates any provision of the Oklahoma Health Spa Act;

20 17. Violates any provision of the Home Repair Fraud Act;

21 18. Violates any provision of the Consumer Disclosure of Prizes
22 and Gifts Act;

23 19. Violates any provision of Section 755.1 of this title or
24 Section 1847a of Title 21 of the Oklahoma Statutes;

1 20. Commits an unfair or deceptive trade practice as defined in
2 Section 752 of this title;

3 21. Violates any provision of Section ~~169.1~~ 7111 of Title ~~8~~ 36
4 of the Oklahoma Statutes in fraudulently or intentionally failing or
5 refusing to honor the contract to provide certain cemetery services
6 specified in the contract entered into pursuant to the Perpetual
7 Care Fund Act;

8 22. Misrepresents a mail solicitation as an invoice or as a
9 billing statement;

10 23. Offers to purchase a mineral or royalty interest through an
11 offer that resembles an oil and gas lease and that the consumer
12 believed was an oil and gas lease;

13 24. Refuses to honor gift certificates, warranties, or any
14 other merchandise offered by a person in a consumer transaction
15 executed prior to the closing of the business of the person without
16 providing a purchaser a means of redeeming such merchandise or
17 ensuring the warranties offered will be honored by another person;

18 25. Knowingly causes a charge to be made by any billing method
19 to a consumer for services which the person knows was not authorized
20 in advance by the consumer;

21 26. Knowingly causes a charge to be made by any billing method
22 to a consumer for a product or products which the person knows was
23 not authorized in advance by the consumer;

24 27. Violates Section 752A of this title;

1 28. Makes deceptive use of another's name in notification or
2 solicitation, as defined in Section 752 of this title;

3 29. Falsely states or implies that any person, product or
4 service is recommended or endorsed by a named third person;

5 30. Falsely states that information about the consumer,
6 including but not limited to, the name, address or phone number of
7 the consumer has been provided by a third person, whether that
8 person is named or unnamed;

9 31. Acting as a debt collector, contacts a debtor and threatens
10 to file a suit against the debtor over a debt barred by the statute
11 of limitations which has passed for filing suit for such debt; ~~or~~

12 32. Acting as a debt collector, contacts a debtor and uses
13 obscene or profane language to collect a debt;

14 33. Acting as a seller or lessor of consumer goods or services
15 includes or requires a non-disparagement clause in any contract or
16 proposed contract as a condition of such sale or lease and which
17 clause waives or attempts to waive a consumer's right to make any
18 negative statement believed by the consumer to be a truthful
19 statement regarding the seller or lessor, its employees or agents,
20 or concerning the goods or services; or

21 34. Acting as a seller or lessor of consumer goods or services
22 threatens or seeks to enforce any non-disparagement clause made
23 unlawful under paragraph 33 of this section or otherwise penalizes
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1 or attempts to penalize a consumer for making any statement
2 protected under paragraph 33 of this section.

3 SECTION 2. This act shall become effective November 1, 2017.

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