| 1 | HOUSE OF REPRESENTATIVES - FLOOR VERSION |
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| 2 | STATE OF OKLAHOMA |
| 3 | 2nd Session of the 59th Legislature (2024) |
| 4 | HOUSE BILL 3381 By: Echols, McEntire, and Wallace |
| 5 | Wallace |
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| 8 | AS INTRODUCED |
| 9 | An Act relating to dental insurance; providing |
| 10 | definitions; specifying calculations for dental loss ratio; directing the Insurance Commissioner to |
| 11 | promulgate rules; regulating rules; mandating reports by carrier; directing publication of dental loss |
| 12 | ratio data; mandating legislative reports; providing for civil penalty; providing rules for insurance |
| 13 | cards; providing for codification; and providing an effective date. |
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| 16 | BE IT ENACTED BY THE PEOPLE OF THE STATE OF OKLAHOMA: |
| 17 | SECTION 1. NEW LAW A new section of law to be codified |
| 18 | in the Oklahoma Statutes as Section 6170.1 of Title 36, unless there |
| 19 | is created a duplication in numbering, reads as follows: |
| 20 | As used in this act: |
| 21 | 1. "Community benefit expenditure" means an expenditure for an |
| 22 | activity or program, or to an organization, which seeks to achieve |
| 23 | the objectives of improving access to dental services and enhancing |
| 24 | dental public health. This includes an activity that: |

- a. is available broadly to the public and serves low income consumers,
- b. reduces geographic, financial, or cultural barriers to
 accessing dental services, and if the activity ceased
 to exist would result in access problems,
- c. addresses oral health workforce shortages, such as
 advancing education and training of oral health
 professionals, or

9 d. leverages or enhances dental public health activities;
10 2. "Dental coverage plan" means a health coverage plan that
11 includes coverage for the costs of dental care services;

3. "Dental loss ratio" means the percentage of premium dollars
collected each year for a dental coverage plan that the dental
coverage plan incurs on dental services provided to an enrollee,
separate from overhead and administrative costs.

16 SECTION 2. NEW LAW A new section of law to be codified 17 in the Oklahoma Statutes as Section 6170.2 of Title 36, unless there 18 is created a duplication in numbering, reads as follows:

A. The dental loss ratio is calculated by dividing the numerator by the denominator, where:

21 1. The numerator is the sum of the amount incurred for clinical 22 dental services provided to enrollees, the amount incurred on 23 activities that improve dental care quality, and the amount of 24 claims payments identified through fraud reduction efforts; and

1 2. The denominator is the total amount of premium revenue, 2 excluding federal and state taxes, licensing and regulatory fees paid, nonprofit community benefit expenditures, and any other 3 4 payments required by federal law. 5 Β. The Oklahoma Insurance Commissioner shall define by rule: Expenditures for clinical dental services; 6 1. 7 2. Activities that improve dental services; 3. Overhead and administrative cost expenditures; and 8 9 4. Nonprofit community benefit expenditures that are aligned with exclusion parameters, except that the Commissioner shall ensure 10 11 that only expenditures that improve access to dental services or 12 enhance dental health, and no overhead or administrative costs, are 13 reported under this section. 14 The definitions promulgated by rule pursuant to this section С. 15 must be consistent with similar definitions that are used for the 16 reporting of medical loss ratios by carriers offering health benefit 17 plans in the state. Overhead and administrative costs must not be 18 included in the numerator as described in paragraph 1 of subsection 19 A of this section. 20

D. On or before July 31, 2025, and on or before July 31 each year thereafter, a carrier that issues, sells, renews, or offers a dental coverage plan shall file a dental loss ratio form electronically with the Employees Group Insurance Division of the Office of Management and Enterprise Services for the preceding 1 calendar year in which dental coverage was provided by the dental 2 coverage plan. The Commissioner may create a new reporting form or 3 use an existing reporting form to facilitate data collection. The 4 Commissioner shall ensure that fields are reported consistently by 5 carriers. The filing must:

6 1. Report the calculated dental loss ratio according to the7 formula in subsection A of this section;

8 2. Separately report each data element;

9 3. Report additional data that includes the number of 10 enrollees, the plan cost-sharing and deductible amounts, the annual 11 maximum coverage limit, and the number of enrollees who meet or 12 exceed the annual coverage limit;

Report data by market segment and product type, as defined
 by rule of the Commissioner; and

15 5. Be in a form and manner as prescribed by rule of the16 Commissioner.

E. For the report to be submitted on or before July 31, 2025, a carrier shall also submit the information required in subsection D of this section for the plan years 2022 through 2025.

F. If the Commissioner deems that data verification of carrier's dental loss ratio for a dental coverage plan is necessary, the Commissioner shall give the carrier at least thirty (30) days notification prior to beginning the verification process with the carrier.

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1 G. By January 1 of the year after the Division receives the 2 dental loss ratio information collected pursuant to subsection D of this section, the Division shall make the information, including the 3 4 aggregate dental loss ratio and the data reported pursuant to 5 paragraphs 2 and 3 of subsection D of this section, available to the public in a searchable format on a public website that allows 6 7 members of the public to compare dental loss ratios among carriers by plan type by posting the information on the Division's website. 8

9 The Division shall report the data in subsection D of this 10 section, and if available, subsection H of this section, to the 11 Oklahoma Legislature.

H. Once the Division has collected the data pursuant to subsection D of this section for two (2) calendar years, the Commissioner shall promulgate rules that create a process to identify any carriers that significantly deviate from average dental loss ratios and to investigate the causes of the deviation. Such process shall include:

18 1. Calculating an average dental loss ratio for each market 19 segment using aggregate data for a three-year period, consisting of 20 data for the dental loss ratio reporting year that is being reported 21 and the data for the two (2) prior dental loss ratio reporting 22 years;

23 2. Identifying as outliers the dental coverage plans that fall
24 outside of a set number of standard deviations from the average

dental loss ratio, as determined by rule of the Commissioner based
 on review of the data and consideration of the impact of nonprofit
 community benefit expenditures on any outlier calculation.

The Commissioner may apply more restrictive standard deviation metrics over time to prevent declines in the average dental loss ratio in a market segment and may establish by rule additional criteria for use in identifying outliers.

8 I. 1. The Commissioner may enforce compliance with the 9 reporting requirements in this section and impose a penalty against 10 a person who violates this section.

11 2. The Commissioner may investigate or take enforcement actions 12 against carriers that are determined to be outliers pursuant to 13 subsection H of this section and rules adopted pursuant to 14 subsection H of this section and impose a penalty against a person 15 who violates this section.

16 J. The Commissioner may promulgate rules to implement this 17 section.

SECTION 3. NEW LAW A new section of law to be codified in the Oklahoma Statutes as Section 6170.3 of Title 36, unless there is created a duplication in numbering, reads as follows:

The Oklahoma Insurance Commissioner shall adopt rules that require each carrier that provides a dental coverage plan, as defined in Section 1 of this act, to issue to covered persons to whom a dental coverage plan identification card is issued a

1 standardized written or virtual card containing plan information. 2 The Commissioner shall adopt rules by March 31, 2025, that describe the format of the standardized card to be issued by carriers. 3 The 4 rules establishing the format for the card shall include a standard 5 size, must require the card to be legible and photocopied, and shall 6 delineate the information to be contained on the card, including the 7 following as applicable: 8 The covered person's name and the applicable plan number; 1. 9 2. Contact information for the carrier or dental coverage plan 10 administrator; and 11 3. An indication of whether the dental coverage plan is 12 regulated by the State of Oklahoma. 13 SECTION 4. This act shall become effective November 1, 2024. 14 15 COMMITTEE REPORT BY: COMMITTEE ON RULES, dated 02/27/2024 - DO PASS, As Coauthored. 16 17 18 19 20 21 22 23 24