

1 STATE OF OKLAHOMA

2 2nd Session of the 59th Legislature (2024)

3 COMMITTEE SUBSTITUTE

4 FOR

5 HOUSE BILL NO. 3167

6 By: Kerbs

7 COMMITTEE SUBSTITUTE

8 An Act relating to state government; creating the
9 Accessibility of Government Services Task Force;
10 providing for membership of task force; requiring
11 appointment to be made by date certain; providing for
12 quorum; providing for study of task force; requiring
13 state agencies to make records available; requiring
14 report on findings; providing for administrative
15 support; providing for codification; and declaring an
16 emergency.

17 BE IT ENACTED BY THE PEOPLE OF THE STATE OF OKLAHOMA:

18 SECTION 1. NEW LAW A new section of law to be codified
19 in the Oklahoma Statutes as Section 13001 of Title 74, unless there
20 is created a duplication in numbering, reads as follows:

21 A. There is hereby created the Accessibility of Government
22 Services Task Force. The Task Force shall be composed of the
23 following eleven (11) members:

24 1. The Executive Director of Service Oklahoma or designee, who
shall serve as the chair of the Task Force;

1 2. The Cabinet Secretary of Licensing and Regulation or
2 designee;

3 3. The Oklahoma Secretary of State or designee;

4 4. The President Pro Tempore of the Oklahoma State Senate shall
5 appoint:

6 a. a current member of the Oklahoma State Senate, and

7 b. one member who is a director of an Oklahoma state
8 agency who offers government services directly to
9 Oklahomans;

10 5. The Speaker of the Oklahoma House of Representatives shall
11 appoint:

12 a. a current member of the Oklahoma House of
13 Representatives, and

14 b. one member who is a director of an Oklahoma state
15 agency who offers government services directly to
16 Oklahomans;

17 6. The Governor shall appoint:

18 a. one member who currently holds a license issued by a
19 licensing board of this state that licenses health
20 care providers or behavioral health providers, and

21 b. one member who currently holds a professional
22 occupational license issued by a licensing board of
23 this state;

24

1 7. One member who is a licensed operator, selected by the
2 Licensed Operator Advisory Committee, who is a current licensed
3 operator in good standing with the Service Oklahoma Operator Board
4 and is from a county with a population under one hundred thousand
5 (100,000) according to the latest Federal Decennial Census; and

6 8. One member who is a licensed operator, selected by the
7 Licensed Operator Advisory Committee, who is a current licensed
8 operator in good standing with the Service Oklahoma Operator Board
9 and is from a county with a population over one hundred thousand
10 (100,000) according to the latest Federal Decennial Census.

11 B. Appointments to the Task Force shall be made by September 1,
12 2024. Vacancies in any position shall be filled in the same manner
13 as the original appointment.

14 C. A majority of the members shall constitute a quorum for the
15 purpose of conducting the business of the Task Force. The Task
16 Force shall meet quarterly and at such other times as may be called
17 by the chair.

18 D. Members of the Task Force shall serve without compensation
19 but shall be reimbursed for expenses incurred in the performance of
20 their duties in accordance with the provisions of the State Travel
21 Reimbursement Act.

22 E. The Task Force shall:
23
24

1 1. Study, evaluate, and make recommendations regarding
2 strategies to enhance and/or improve the accessibility of government
3 services offered by Oklahoma state agencies;

4 2. Study, evaluate, and make recommendations regarding
5 strategies to improve the customer experience and customer service
6 offered by Oklahoma state agencies; and

7 3. Study, evaluate, and make recommendations regarding the
8 additional services to be offered by Service Oklahoma in conjunction
9 with the respective Oklahoma state agency.

10 F. State agencies and boards, including, but not limited to,
11 Service Oklahoma, licensing boards of this state that license health
12 care providers or behavioral health providers, professional
13 licensing boards of this state, the Oklahoma Medical Marijuana
14 Authority, and the Vital Records office of the State Department of
15 Health, shall make all information and records available to the Task
16 Force as the Task Force may require. Additionally, state agencies
17 and boards shall also make their employees available to the Task
18 Force for the Task Force to interview and gather information.

19 G. On or before December 1, 2024, the Task Force shall prepare
20 a report of its findings and recommendations to be submitted to the
21 Governor, the Speaker of the Oklahoma House of Representatives, the
22 President Pro Tempore of the Oklahoma State Senate, and the minority
23 leaders of both the Oklahoma House of Representatives and the
24 Oklahoma State Senate.

1 H. Administrative support for the task force including, but not
2 limited to, personnel necessary to ensure the proper performance of
3 the duties and responsibilities of the task force shall be provided
4 by Service Oklahoma to be supplemented, if necessary, by the state
5 agencies involved in the task force, and the staff of the Oklahoma
6 House of Representatives and the Oklahoma State Senate. All
7 participating state agencies shall provide for any administrative
8 support requested by the task force.

9 SECTION 2. It being immediately necessary for the preservation
10 of the public peace, health or safety, an emergency is hereby
11 declared to exist, by reason whereof this act shall take effect and
12 be in full force from and after its passage and approval.

13

14 59-2-10614 JM 02/29/24

15

16

17

18

19

20

21

22

23

24