## 1 STATE OF OKLAHOMA 2 2nd Session of the 58th Legislature (2022) 3 HOUSE BILL 3009 By: Walke 4 5 AS INTRODUCED 6 An Act relating to technology; creating a new title; creating the Voice Recognition Privacy Act of 2022; 7 defining terms; regulating connected devices with voice recognition features; prohibiting voice recognition services without informing users; 8 prohibiting use of personal information in voice 9 recordings; directing that certain recordings be available to users; directing that users be allowed 10 to delete recordings; prohibiting the use of incorrectly activated voice recordings; prohibiting compelling of manufacturers and service providers to 11 allow use of technology by law enforcement; exempting 12 certain instances of use of voice recordings by third parties from suit; exempting manufacturer liability 1.3 for applications downloaded by users; exempting instances where affirmative consent has been granted; 14 creating actions for relief to be brought by the Attorney General or district attorney; granting 15 courts the ability to enjoin or make orders to prevent the violation of this act; creating a civil 16 penalty for violation of this act; mandating certain disclosures; providing for noncodification; providing 17 for codification; and providing an effective date. 18 19 BE IT ENACTED BY THE PEOPLE OF THE STATE OF OKLAHOMA: 20 SECTION 1. A new section of law not to be NEW LAW 21 codified in the Oklahoma Statutes reads as follows: 22 In publishing the decennial Oklahoma Statutes, and the 23 cumulative supplements after July 1, 2022, West Publishing Company

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shall include in such decennial statutes and supplements a new Title 75A, to be designated "Technology".

SECTION 2. NEW LAW A new section of law to be codified in the Oklahoma Statutes as Section 101 of Title 75A, unless there is created a duplication in numbering, reads as follows:

This act shall be known and may be cited as the "Voice Recognition Privacy Act of 2022".

SECTION 3. NEW LAW A new section of law to be codified in the Oklahoma Statutes as Section 102 of Title 75A, unless there is created a duplication in numbering, reads as follows:

As used in this act:

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- 1. "Affirmative consent" means that a manufacturer of a connected television or smart speaker device has done all of the following:
  - a. clearly and conspicuously disclosed to the user, separate from the device terms of use, all of the following to the extent applicable:
    - (1) that the device may be used to process and retain user recordings,
    - (2) that the recordings described in division (1) of this subparagraph may be analyzed or shared with third parties,
    - (3) that the device may be used to process and retain transcriptions of spoken words, and

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- (4) that the transcriptions described in division (3) of this subparagraph may be analyzed or shared with third parties,
- b. clearly and conspicuously disclosed to the user, separate from the device terms of use, the extent to which the device can operate in the absence of consent for each practice described in the disclosure required by subparagraph a of this paragraph,
- c. received a freely given, specific, informed, and unambiguous indication of the user's wishes by which the user, including by a statement or by a clear affirmative action, signifies agreement to the processing of personal information relating to the user for each practice described in the disclosure required by subparagraph a of this paragraph. The following shall not satisfy the requirements of this paragraph:
  - (1) user's acceptance of a general or broad terms of use, or similar document, that contains descriptions of personal information processing along with other, unrelated information,
  - (2) user's hovering over, muting, pausing, or closing a given piece of content, and

(3) user's agreement obtained through the use of dark patterns;

- 2. "Cloud computing storage service" has the same definition as the term is defined by the National Institute of Standards and Technology Special Publication 800-145, or a successor publication, and includes the service and deployment models referenced therein;
- 3. "Connected television" means a video device designed for home use to receive television signals and reproduce them on an integrated, physical screen display that exceeds twelve (12) inches, except that this term shall not include a personal computer, portable device, or a separate device that connects physically or wirelessly to a television, including, but not limited to, a set-top box, video game console, or digital video recorder;
- 4. "Dark pattern" means a user interface designed or manipulated with the substantial effect of subverting or impairing user autonomy, decision making, or choice;
- 5. "Deidentified" means information that cannot reasonably identify, relate to, describe, be capable of being associated with, or be linked, directly or indirectly, to a particular consumer; provided that a business that uses deidentified information:
  - has implemented technical safeguards that prohibit reidentification of the consumer to whom the information may pertain,

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b. has implemented business processes that specifically prohibit reidentification of the information,

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- c. has implemented business processes to prevent inadvertent release of deidentified information, and
- d. makes no attempt to reidentify the information;
- 6. "Personal information" means information that identifies, relates to, describes, is capable of being associated with, or could reasonably be linked, directly or indirectly, with a particular consumer or household. Personal information shall include, but not be limited to, the following if it identifies, relates to, describes, is capable of being associated with, or could be reasonably linked, directly or indirectly, with a particular consumer or household:
  - a. identifiers such as a real name, alias, postal address, unique personal identifier, online identifier, Internet Protocol address, email address, account name, Social Security number, driver license number, passport number, or other similar identifiers,
  - characteristics of protected classifications under
     Oklahoma or federal law,
  - c. commercial information, including records of personal property, products or services purchased, obtained, or considered, or other purchasing or consuming histories or tendencies,

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- d. biometric information,
- e. Internet or other electronic network activity
  information, including, but not limited to, browsing
  history, search history, and information regarding a
  consumer's interaction with an Internet website,
  application, or advertisement,
- f. geolocation data,
- g. audio, electronic, visual, thermal, olfactory, or similar information,
- h. professional or employment-related information,
- i. education information, defined as information that is not publicly available, personally identifiable information as defined in the Family Educational Rights and Privacy Act (20 U.S.C. Section 1232g, 34 C.F.R. Part 99), and
- j. inferences drawn from any of the information identified in this paragraph to create a profile about a consumer reflecting the consumer's preferences, characteristics, psychological trends, predispositions, behavior, attitudes, intelligence, abilities, and aptitudes.

Personal information does not include publicly available information that is lawfully made available to the general public from federal, state, or local government records;

7. "Retained" means saving, storing, or both saving and storing voice recorded data longer than the minimum time necessary to complete a requested command by the user;

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- 8. "Smart speaker device" means a speaker and voice command device offered for sale in this state with an integrated virtual assistant connected to a cloud-computing storage service that uses hands-free verbal activation. A smart speaker device does not include a cellular telephone, tablet, laptop computer with mobile data access, pager, or motor vehicle, or any speaker or device associated with, or connected to, a vehicle;
- 9. "Third party" means a person who is not any of the following:
  - a. the business that collects personal information from consumers under this act,
  - b. a person to whom the business discloses a consumer's personal information for a business purpose pursuant to a written contract, provided that the contract:
    - (1) prohibits the person receiving the personal information from:
      - (a) selling the personal information,
      - (b) retaining, using, or disclosing the personal information for any purpose other than for the specific purpose of performing the services specified in the contract,

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including retaining, using, or disclosing
the personal information for a commercial
purpose other than providing the services
specified in the contract, or

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- (c) retaining, using, or disclosing the information outside of the direct business relationship between the person and the business, and
- (2) includes a certification made by the person receiving the personal information that the person understands the restrictions in division (1) of this subparagraph and will comply with the restrictions.

A person covered by this paragraph who violates any of the restrictions set forth in this act shall be liable for the violations. A business that discloses personal information to a person covered by this paragraph in compliance with this paragraph shall not be liable under this act if the person receiving the personal information uses it in violation of the restrictions set forth in this act; provided that, at the time of disclosing the personal information, the business does not have actual knowledge, or reason to believe, that the person intends to commit such a violation;

10. "User" means a person who originally purchases, leases, or takes ownership of a connected television or smart speaker device, or another person designated by the user to perform the initial setup or installation of the connected television or smart speaker device. A person who is incidentally recorded when a voice recognition feature is activated by a user shall not be deemed to be a user;

- 11. "Voice recognition feature" means the function of a connected television or smart speaker device with a voice recognition feature that allows the collection, recording, storage, analysis, transmission, interpretation, or other use of spoken words or other sounds; except that this term shall not include spoken words or other sounds that are not recorded, retained, or transmitted beyond the connected television or smart speaker device; and
- 12. "Voice recorded data" means audio recordings or transcriptions of those recordings collected through the operation of a voice recognition feature by the manufacturer of a connected television or smart speaker device.
- SECTION 4. NEW LAW A new section of law to be codified in the Oklahoma Statutes as Section 103 of Title 75A, unless there is created a duplication in numbering, reads as follows:
- A. A person or entity shall not provide the operation of a voice recognition feature within this state without prominently

- informing, during the initial setup or installation of a connected television or smart speaker device, either the user or the person designated by the user to perform the initial setup or installation of the connected television or smart speaker device of both of the following:
  - 1. That the connected television or smart speaker device contains a voice recognition feature; and
  - 2. What actions or commands will activate the voice recognition feature to record or transcribe audio.
  - B. A recording or transcription collected or retained through the operation of a voice recognition feature by the manufacturer of a connected television or smart speaker device, including, but not limited to, the operation of an accessible user interface for people with disabilities, if the recording or transcription qualifies as personal information or is not deidentified, shall not be:
    - 1. Used for any advertising purpose;

- 2. Shared with, or sold to, a third party, unless the user has provided affirmative consent; or
- 3. Retained electronically, unless the user opts in to having that recording retained by the manufacturer either during installation or at a later time in the device settings.
- C. Notwithstanding paragraph 2 of subsection B of this section, a manufacturer may share information with a third party without affirmative consent to the extent sharing that information is

necessary to execute a function or provide a service specifically requested by the user; provided the third party does not use that information for any purpose other than to facilitate the execution of that function or provision of that service.

- D. If a user has provided affirmative consent for the sharing or sale of a recording or transcription as provided in paragraph 2 of subsection B of this section, the manufacturer shall provide the user with the option to revoke that consent at any time in a manner reasonably accessible to the user.
- E. If a user has declined to provide affirmative consent for the sharing or sale of a recording or transcription as provided in paragraph 2 of subsection B of this section, the person or entity seeking consent shall not request that affirmative consent for a period of at least twelve (12) months after the user has declined to provide that affirmative consent.
- F. If a person or entity providing the operation of a device with a voice recognition feature within this state retains voice recordings that qualify as personal information or are not deidentified, that person or entity shall provide users with both of the following:
- 1. An interface to review and delete those voice recordings.

  The interface shall be easily accessible and the user's rights with respect to these recordings shall be clearly communicated to the user; and

2. The ability to delete those voice recordings automatically.

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- G. If a person or entity providing the operation of a voice recognition feature that can be activated by a voice command determines that the voice recognition feature was incorrectly activated, the person or entity shall not use the associated audio recording for any purpose, except as specified in subsection B of this section.
- H. A person or entity providing the operation of a voice recognition feature that can be activated by a voice command may use an audio recording associated with an incorrect activation of a voice recognition feature to improve the accuracy of the voice recognition feature; provided that the user has provided affirmative consent for the use of the audio recording for that purpose.
- I. A person or entity shall not compel a manufacturer or other entity providing the operation of a voice recognition feature to build specific features for the purpose of allowing an investigative or law enforcement officer to monitor communications through that feature.
- J. A manufacturer shall not be liable for functionality provided by applications that the user chooses to use in the cloud or are downloaded and installed by a user, unless the manufacturer collects, controls, or has access to any personal information collected or elicited by the applications.

K. This act shall not apply to any device regulated by the United States Food and Drug Administration.

- SECTION 5. NEW LAW A new section of law to be codified in the Oklahoma Statutes as Section 104 of Title 75A, unless there is created a duplication in numbering, reads as follows:
- A. Actions for relief pursuant to this act may be prosecuted exclusively in a court of competent jurisdiction in a civil action brought in the name of the people of the State of Oklahoma by the Attorney General or by any district attorney. This act shall not be deemed to create a private right of action or limit any existing private right of action.
- B. A court may enjoin a person who knowingly engages, has engaged, or proposes to engage in a violation of this act. The court may make any orders or judgments as may be necessary to prevent a violation of this act.
- C. A person who knowingly engages, has engaged, or proposes to engage in a violation of this act shall be liable for a civil penalty not to exceed Two Thousand Five Hundred Dollars (\$2,500.00) for each connected television or smart speaker device sold or leased in violation of this act. If the action is brought by the Attorney General, the penalty shall be deposited into the Governmental Budget Account. If the action is brought by a district attorney, the penalty shall be paid to the treasurer of the county in which the judgment was entered.

1	SECTION 6.	This act	shall become	effective	November	1, 2022.	
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