1 STATE OF OKLAHOMA 2 2nd Session of the 56th Legislature (2018) 3 HOUSE BILL 2552 By: Ownbey 4 5 6 AS INTRODUCED 7 An Act relating to foster children; prescribing rights for children in the custody of the Department of Human Services; providing exceptions; listing 8 rights related to placement, safety, privacy, 9 communication and personal growth; allowing child to motion court for equitable relief; amending 10A O.S. 10 2011, Section 1-9-120, as amended by Section 5, Chapter 257, O.S.L. 2014 (10A O.S. Supp. 2017, Section 1-9-120), which relates to grievance 11 procedures; permitting child to file a grievance with 12 the Office of Client Advocacy; directing Department to establish grievance procedures for foster children 1.3 in Department custody; requiring resolution of disputes in specified manner; providing for 14 notification of grievance procedures upon placement; mandating separate files for grievances; prescribing 15 access to grievance record after completion; granting right to present grievance without fear of reprisal; 16 providing for discipline when investigation finds retaliation or discrimination against a foster child; 17 construing provisions; providing for codification; and providing an effective date. 18 19 20 BE IT ENACTED BY THE PEOPLE OF THE STATE OF OKLAHOMA: 21 SECTION 1. NEW LAW A new section of law to be codified 22 in the Oklahoma Statutes as Section 1-9-119.1 of Title 10A, unless 23 there is created a duplication in numbering, reads as follows:

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A. A child in the custody of the Department of Human Services shall have the following rights, unless prohibited or otherwise modified in the best interest of the child by court order:

1. Placement:

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- a. to remain in the custody of the child's parents or legal custodians unless and until there has been a determination by a qualified person exercising competent professional judgment that removal is necessary to protect the child from an imminent safety threat,
- b. to be placed, except for good cause, with a relative,
- c. to be placed, except for good cause, with any previous resource family,
- d. to be placed, except for good cause, in an appropriate setting in the child's home county,
- e. to be placed, except for good cause, in the same setting with the child's sibling if the sibling is also placed outside the home,
- f. to be placed, except for good cause, with a child of his or her own,
- g. to be placed, except for good cause, with a foster family that can accommodate the child's communication needs,

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- h. to be provided with information about a foster family or program and, except for good cause, have an opportunity to meet the foster parent or program staff before placement occurs,
- i. to be informed in an age-appropriate manner why the child is in foster care and what is happening to the child and to the child's family, including siblings,
- j. to attend school with minimal disruption to the child's education and retention in the child's home school and to receive an education that fits the child's age and individual needs,
- k. to complete the school year at the school where the child is currently enrolled, if being moved during the school year, including reasonable efforts by the Department to locate or provide transportation to the child's school,
- except when a change in placement is due to an emergency, to have five (5) judicial days' notice for the child, the child's attorney and the foster parent before a change in placement,
- m. to be treated with dignity during placement changes, including reasonable efforts to permit the child to say their farewells to friends and family, and

n. to receive reasonable equipment and assistance to transport personal possessions during placement changes that maintain the child's dignity;

2. Safety:

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- a. to live in a safe, healthy and comfortable home, free from physical, sexual or other abuse or neglect or corporal punishment,
- b. to have clothing that fits comfortably and is adequate to protect the child against natural elements such as rain, snow, wind, cold and sun,
- c. to receive medical, dental, vision, emotional, mental health and other required services,
- d. except for good cause, to receive continuity of care, provided by medical, dental, vision, emotional, mental health and other service providers for the child, even after a placement change,
- e. to be free of unnecessary or excessive medication, and
- f. to report a violation of personal rights without fear of punishment, interference, coercion or retaliation;

3. Privacy:

a. to enjoy individual dignity, liberty, pursuit of happiness and the protection of civil and legal rights,

b. to have the child's privacy protected unless
prohibited by court order for reasonable cause,
including receiving and sending unopened
communications and having access to a telephone,

- c. to freely exercise the child's own religious beliefs, including the refusal to attend any religious activities and services,
- d. to have personal space, preferably in the child's bedroom for storing personal possessions that are not offensive to the foster family and to acquire additional possessions within reasonable limits, as planned and discussed with the child's foster parent and caseworker, and
- e. to confidentiality of all juvenile court records consistent with existing law;

4. Communication:

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- a. to have written visitation plans with parents and siblings that set out regular and consistent visitation including visits with siblings, separate from parent visits, and neither requirement shall be fulfilled by therapeutic visits unless ordered by the court,
- to begin visitation with parents and siblings within seven (7) calendar days of removal,

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- to have additional safe and reasonable contact with the child's parents, extended family and friends through phone calls, email, social media and mail,
- d. to receive contact information for the child's caseworker, attorney and Court Appointed Special Advocate (CASA) and to speak with them in private,
- e. to receive regular, meaningful communication with the child's assigned caseworker, at least once a month, which shall include meeting with the child alone and conferring with the placement provider,
- f. to be provided immediate and unlimited access to the child's attorney,
- g. to be involved and incorporated, consistent with the child's age and developmental level, in the development and review of the service plan and have input into changes to the plan that affect permanency, safety, stability or well-being,
- h. to be presented, if the child is twelve (12) years of age or older, with the service plan for the child's review and signature,
- i. to be notified, attend and participate in court hearings and to speak to the judge regarding any decision that may have an impact on the child's life,

j. to be notified, attend and participate in family team meetings and to have a voice regarding any decision that may have an impact on the child's life, and

k. to have all the child's records available for review by the child's attorney and Court Appointed Special Advocate (CASA) if they deem such review necessary; and

5. Personal Growth:

- a. to have fair and equal access to all available services, placement, care, treatment and benefits, and to not be subjected to discrimination or harassment on the basis of actual or perceived race, ethnic group identification, ancestry, national origin, color, religion, sex, sexual orientation, gender identity, mental or physical disability or HIV status,
- b. to engage in reasonable, age-appropriate day-to-day activities, including extracurricular, enrichment and social activities, consistent with the most familylike environment,
- c. to obtain identification and permanent documents, including birth certificate, Social Security card and health records by sixteen (16) years of age, to the extent allowed by federal and state law,

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- d. to work and develop job skills at an age-appropriate level that is consistent with state law, and
- e. to manage personal income, consistent with the child's age and developmental level.
- B. A child may motion the court, through the child's attorney, for appropriate equitable relief for violations of these rights or file a grievance with the Office of Client Advocacy as provided in Section 1-9-120 of Title 10A of the Oklahoma Statutes.

- SECTION 2. AMENDATORY 10A O.S. 2011, Section 1-9-120, as amended by Section 5, Chapter 257, O.S.L. 2014 (10A O.S. Supp. 2017, Section 1-9-120), is amended to read as follows:
- Section 1-9-120. A. The Office of Client Advocacy and childplacing agencies shall each establish grievance procedures for
 foster parents with whom the Department of Human Services or childplacing agencies contract and for foster children in Department

 custody. The Office of Client Advocacy shall work with the Office
 of Juvenile System Oversight to track foster parent complaints
 through the grievance procedures and ensure a resolution of the
 complaint.
- B. The procedures established shall contain the following minimum requirements:
- 1. Resolution of disputes with foster parents or foster children shall be accomplished quickly, informally and at the lowest

possible level, but shall provide for access to impartial arbitration by management level personnel within the central office;

- 2. Prompt resolution of grievances no more than sixty (60) days after receipt of the grievance or complaint; and
- 3. Notification to all foster parents <u>and foster children if</u>

 <u>age-appropriate</u> upon placement of a child about the grievance

 procedures and how to file a complaint.
- C. The Office of Client Advocacy and child-placing agency shall designate one employee at the central office to receive and process foster care grievances received by the Office of Juvenile System Oversight.
- D. The Office of Client Advocacy and child-placing agency shall maintain records of each grievance filed as well as summary information about the number, nature and outcome of all grievances filed. The Office of Client Advocacy and the Office of Juvenile System Oversight shall compile an annual report for the Oklahoma Legislature that details the number of complaints received, the number of complaints resolved, the nature of the complaints and any other information requested by the Legislature. Agencies shall keep records of grievances separate and apart from other foster parent or foster child files. A foster parent or a, former foster parent, foster child or former foster child shall have a right of access to the record of grievances such person filed after the procedure has been completed.

- E. 1. Each foster parent or foster child shall have the right, without fear of reprisal or discrimination, to present grievances with respect to the providing or receiving of foster care services.
- 2. The Department of Human Services shall promptly initiate a plan of corrective discipline including, but not limited to, dismissal of any Department employee or cancellation or nonrenewal of the contract of a child-placing agency determined by the state agency, through an investigation to have retaliated or discriminated against a foster parent or foster child who has:
 - a. filed a grievance pursuant to the provisions of this section,
 - provided information to any official or Department employee, or
 - c. testified, assisted, or otherwise participated in an investigation, proceeding or hearing against the Department or the child-placing agency.
- 3. The provisions of this subsection shall not be construed to include any complaint by the foster parent or foster child resulting from an administrative, civil or criminal action taken by the employee or child-placing agency for violations of law or rules, or contract provisions by the foster parent.
- SECTION 3. This act shall become effective November 1, 2018.

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