
SENATE BILL NO. 276—SENATOR SETTELMEYER

MARCH 15, 2017

Referred to Committee on Commerce, Labor and Energy

SUMMARY—Revises provisions governing the administration of claims for industrial insurance. (BDR 53-888)

FISCAL NOTE: Effect on Local Government: No.
Effect on the State: No.

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EXPLANATION – Matter in *bolded italics* is new; matter between brackets ~~omitted material~~ is material to be omitted.

AN ACT relating to insurance; authorizing an insurer to process claims of industrial insurance at an office located outside of this State; requiring that persons processing claims of industrial insurance be accessible to an employer and his or her employees who are located in this State; and providing other matters properly relating thereto.

Legislative Counsel’s Digest:

1 Existing law requires an insurer who provides industrial insurance to provide an
2 office in this State that is operated by the insurer or its third-party administrator.
3 Such an office must have persons authorized to act for the insurer who may receive
4 information related to a claim and provide services to an employer and his or her
5 employees. Additionally, an insurer shall provide a statewide toll-free telephone
6 service to its in-state office or accept collect calls from injured employees. (NRS
7 616B.027) **Section 1** of this bill authorizes persons who are authorized to act for the
8 insurer to process, at an office located outside of this State, a claim of industrial
9 insurance. **Section 1** further requires that such persons located outside of this State
10 be accessible: (1) through electronic communications, videoconferencing,
11 teleconferencing or other available technology that is provided by the insurer; and
12 (2) by a statewide toll-free telephone service provided by the insurer or by the
13 insurer accepting collect calls from injured employees. **Section 1** additionally
14 authorizes the Administrator of the Division of Industrial Relations of the
15 Department of Business and Industry to adopt regulations concerning: (1) the
16 processing of a claim; and (2) the accessibility to persons located outside of this
17 State who are working on such claims. **Section 2** of this bill makes conforming
18 changes.



THE PEOPLE OF THE STATE OF NEVADA, REPRESENTED IN
SENATE AND ASSEMBLY, DO ENACT AS FOLLOWS:

1 **Section 1.** Chapter 616B is hereby amended by adding thereto
2 a new section to read as follows:

3 1. *Persons authorized to act for an insurer at an office*
4 *located outside of this State may process a claim that is filed in*
5 *this State.*

6 2. *In processing a claim, persons authorized to act for an*
7 *insurer at an office located outside of this State may receive*
8 *information related to that claim and provide the services to an*
9 *employer and his or her employees required by chapters 616A to*
10 *617, inclusive, of NRS. Such persons must be accessible:*

11 (a) *Through electronic communications, videoconferencing,*
12 *teleconferencing or other available technology that is provided by*
13 *the insurer; and*

14 (b) *By a statewide toll-free telephone service provided by the*
15 *insurer or by the insurer accepting collect calls from injured*
16 *employees.*

17 3. *The Administrator may adopt regulations concerning the:*

18 (a) *Processing of a claim at an office located outside of this*
19 *State pursuant to subsection 1; and*

20 (b) *Access required by subsection 2 to persons who are*
21 *authorized to act for an insurer pursuant to subsection 1.*

22 **Sec. 2.** NRS 616B.027 is hereby amended to read as follows:

23 616B.027 1. Every insurer shall:

24 (a) Provide an office in this State operated by the insurer or its
25 third-party administrator in which:

26 (1) A complete file of each claim is accessible, in accordance
27 with the provisions of NRS 616B.021;

28 (2) Persons authorized to act for the insurer and, if necessary,
29 licensed pursuant to chapter 683A of NRS, *including, without*
30 *limitation, persons authorized pursuant to section 1 of this act,*
31 may receive information related to a claim and provide the services
32 to an employer and his or her employees required by chapters 616A
33 to 617, inclusive, of NRS; and

34 (3) An employee or his or her employer, upon request, is
35 provided with information related to a claim filed by the employee
36 or a copy or other reproduction of the information from the file for
37 that claim, in accordance with the provisions of NRS 616B.021.

38 (b) Provide statewide toll-free telephone service to the office
39 maintained pursuant to paragraph (a) or accept collect calls from
40 injured employees.

41 2. Each private carrier shall provide:



- 1 (a) Adequate services to its insured employers in controlling
2 losses; and
3 (b) Adequate information on the prevention of industrial
4 accidents and occupational diseases.
5 **Sec. 3.** This act becomes effective on July 1, 2017.



