ASSEMBLY BILL NO. 266–ASSEMBLYMEN TORRES, DURAN, GONZÁLEZ; D'SILVA, BRITTNEY MILLER AND NGUYEN

MARCH 7, 2023

JOINT SPONSORS: SENATORS FLORES, DONATE; AND NGUYEN

Referred to Committee on Government Affairs

SUMMARY—Revises provisions relating to governmental administration. (BDR 20-120)

FISCAL NOTE: Effect on Local Government: May have Fiscal Impact. Effect on the State: Yes.

> CONTAINS UNFUNDED MANDATE (§§ 2, 3, 6, 7) (NOT REQUESTED BY AFFECTED LOCAL GOVERNMENT)

EXPLANATION - Matter in *bolded italics* is new; matter between brackets [omitted material] is material to be omitted.

AN ACT relating to governmental administration; requiring the board of county commissioners in certain counties and the governing body of a city in certain counties to ensure that public notices are issued in certain languages; requiring each county and city to develop a language access plan in coordination with the Office for New Americans created in the Office of the Governor; requiring the Director of the Office for New Americans to submit a biannual report to the Legislature relating to language access plans of state agencies and local governments; and providing other matters properly relating thereto.

Legislative Counsel's Digest:

Existing law requires the head of each agency of the Executive Department of the State Government to designate one or more employees of the agency to be responsible for developing and biennially revising a language access plan for the agency that meets certain requirements. (NRS 232.0081) Similarly, sections 3 and 6 of this bill, respectively, require each board of county commissioners and governing body of a city to: (1) designate one or more employees of the county or city, as applicable, to be responsible for developing and biennially revising a language access plan for the county or city, as applicable, that meets certain requirements; and (2) on or before January 1 of each even-numbered year, submit





the language access plan to the Director of the Legislative Counsel Bureau for
transmittal to the Joint Interim Standing Committee on Government Affairs.
Sections 3, 4 and 6 of this bill require that such a language access plan be
developed in coordination and collaboration with the Office for New Americans
created in the Office of the Governor.

15 Section 4 requires the Director of the Office for New Americans to, on or 16 before January 1 of each odd-numbered year, submit a report to the Director of the 17 Legislative Counsel Bureau for transmittal to the Legislature, or if the Legislature is 18 not in session, the Legislative Commission, setting forth any recommendations for 19 legislation relating to language access plans of state agencies or local governments.

Sections 2 and 7 of this bill require the board of county commissioners in a county whose population is 100,000 or more (currently Clark and Washoe Counties) and the governing body of a city located in such a county (currently Boulder City and the Cities of Henderson, Las Vegas, Mesquite, North Las Vegas, Reno and Sparks) to ensure that any public notice is issued in every language in which voting materials are required to be prepared in the county pursuant to federal and state law.

THE PEOPLE OF THE STATE OF NEVADA, REPRESENTED IN SENATE AND ASSEMBLY, DO ENACT AS FOLLOWS:

1 **Section 1.** Chapter 244 of NRS is hereby amended by adding 2 thereto the provisions set forth as sections 2 and 3 of this act.

3 Sec. 2. 1. The board of county commissioners in a county 4 whose population is 100,000 or more shall ensure that any public 5 notice is issued in every language in which voting materials are 6 required to be prepared in the county pursuant to 52 U.S.C. § 7 10503 and NRS 293.2699.

8 2. As used in this section, "public notice" means any notice 9 or other written matter that the county is required to send by mail 10 to a person or post in a public manner, including, without 11 limitation, by posting on an Internet website.

Sec. 3. 1. Each board of county commissioners shall 12 designate one or more employees of the county to be responsible 13 for developing and biennially revising a language access plan for 14 the county that meets the requirements of subsection 2. In 15 developing and revising the language access plan, the employee or 16 17 employees shall coordinate and collaborate with the Office for New Americans created in the Office of the Governor by 18 19 NRS 223.910.

20 2. A language access plan must assess existing needs of the 21 residents of the county for language services and the degree to 22 which the county has met those needs. The plan must include 23 recommendations to expand language services if needed to 24 improve access to the services provided by the county. The plan 25 must:





(a) Outline the compliance of the county and any contractors, 1 2 grantees, assignees, transferees or successors of the county with 3 existing federal and state laws and regulations and any requirements associated with funding received by the county 4 5 concerning the availability of language services and accessibility 6 of the services provided by the county or any contractors, grantees, 7 assignees, transferees or successors to residents of the county who 8 are persons with limited English proficiency;

9 (b) List the relevant demographics of persons residing in the 10 county, including, without limitation:

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(1) The preferred language and literacy level of residents;

12 (2) The ability of residents to access services the county 13 provides electronically;

14 (3) The number and percentage of residents in the county 15 who are indigenous; and

16 (4) The number and percentage of residents in the county 17 who are refugees;

18 (c) Provide an inventory of language services currently 19 provided by the county, including, without limitation:

20 (1) Procedures for designating certain information and 21 documents as vital and providing such information and documents 22 to residents served by the county in the preferred language of such 23 persons, in aggregate and disaggregated by language and type of 24 service to which the information and documents relate;

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(2) Oral language services offered by language and type;

26 (3) A comparison of the number of employees of the county 27 who regularly have contact with the public to the number of 28 employees who are fluent in more than one language, in 29 aggregate and disaggregated by language;

30 (4) A description of any position in the county designated 31 for a dual-role interpreter;

32 (5) Procedures and resources used by the county for 33 outreach to persons with limited English proficiency who are 34 residents of the county, including, without limitation, procedures 35 for building relationships with community-based organizations 36 that serve such persons; and

37 (6) Any resources made available to employees of the
 38 county related to cultural competency;

39 (d) Provide an inventory of the training and resources 40 provided to employees of the county who serve residents who are 41 persons with limited English proficiency, including, without 42 limitation, training and resources regarding:

43 (1) Obtaining language services internally or from a 44 contractor;





(2) Responding to persons with limited English proficiency 1 2 over the telephone, in writing or in person;

3 (3) Ensuring the competency of interpreters and translation 4 services;

5 (4) Recording in the electronic records of the county that a resident served by the county is a person with limited English 6 7 proficiency, the preferred language of the person and his or her 8 literacy level in English and in his or her preferred language;

9 (5) Communicating with the board concerning the needs of 10 the residents served by and eligible to receive any services from the 11 county for language services; and

(6) Notifying residents who are persons with limited 12 13 English proficiency who are eligible for or currently receiving services from the county of the services available from the county 14 in the preferred language of those residents at a literacy level and 15 in a format that is likely to be understood by those residents; and 16

17 (e) Identify areas in which the services described in paragraph 18 (c) and the training and resources described in paragraph (d) do not meet the needs of residents who are persons with limited 19 English proficiency in the county, including, without limitation: 20

21 (1) Estimates of additional funding required to meet those 22 needs;

23 (2) Targets for employing persons who are fluent in more 24 than one language: 25

(3) Additional requirements necessary to ensure:

26 (I) Adequate credentialing and oversight of translators 27 and interpreters employed by or serving as independent 28 contractors for the county; and

29 (II) That translators and interpreters used by the county 30 adequately represent the preferred languages spoken by residents of the county: and 31

32 (4) Additional requirements, trainings, incentives and 33 recruiting initiatives to employ or contract with interpreters who speak the preferred language of residents who are persons with 34 limited English proficiency who are eligible for or currently 35 receiving services from the county and ways to partner with 36 entities involved in workforce development in imposing those 37 requirements, offering those trainings and incentives and carrying 38 39 out those recruiting initiatives.

40 3. If there is insufficient information available to develop or 41 update the language access plan in accordance with the 42 requirements of this section, the employee or employees 43 designated pursuant to subsection 1 shall develop procedures to 44 obtain that information and include the information in any 45 revision to the language access plan.





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4. Each board of county commissioners shall:

2 (a) Solicit public comment concerning the language access 3 plan developed pursuant to this section and each revision thereof;

4 (b) Make recommendations to the Legislature concerning any 5 statutory changes necessary to implement or improve a language 6 access plan; and

7 (c) Include any funding necessary to carry out a language 8 access plan, including, without limitation, any additional funding 9 necessary to meet the needs of residents who are persons with 10 limited English proficiency served by the county as identified 11 pursuant to paragraph (e) of subsection 2, in the proposed budget 12 for the county.

13 5. On or before January 1 of each even-numbered year, each 14 board of county commissioners shall submit the language access 15 plan developed and revised pursuant to subsection 1 to the 16 Director of the Legislative Counsel Bureau for transmittal to the 17 Joint Interim Standing Committee on Government Affairs created 18 pursuant to NRS 218E.320.

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6. As used in this section:

20 (a) "Dual-role interpreter" has the meaning ascribed to it in 21 NRS 232.0081.

22 (b) "Language services" has the meaning ascribed to it in 23 NRS 232.0081.

(c) "Oral language services" has the meaning ascribed to it in
 NRS 232.0081.

(d) "Person with limited English proficiency" has the meaning
ascribed to it in NRS 232.0081.

28 (e) "Translation services" has the meaning ascribed to it in 29 NRS 232.0081.

30 Sec. 4. NRS 223.920 is hereby amended to read as follows:

223.920 The Director of the Office for New Americans created
by NRS 223.910 shall ensure that the Office:

Serves as the coordinating office for each state agency that is
 responsible for a program that provides services to immigrants in
 this State, including, without limitation, a program that:

(a) Relates to professional licensing, registration, permitting or
 similar types of authorization issued by a regulatory body;

(b) Connects immigrants to entrepreneurial and other businessresources and workforce development training and programs; and

40 (c) Assists immigrants in areas relating to quality of life, 41 including, without limitation, education, housing and health care.

2. Reviews and analyzes the policies and programs of state
agencies relating to immigrants and makes recommendations to the
Governor on such policies and programs, including, without
limitation, the elimination of duplication in existing state programs.





3. Provides information and assistance relating to issues
 affecting immigrants to state agencies, both directly and by serving
 as a clearinghouse for information received from state agencies,
 other departments of the State Government, political subdivisions of
 this State, any other state or the Federal Government.

6 4. Engages in state and federal advocacy and makes
7 recommendations concerning law and policy affecting immigrants
8 to advance economic and population growth in this State.

9 5. Develops sustainable partnerships with community 10 foundations and other nonprofit and private sector entities that serve 11 immigrant communities in this State.

12 6. Coordinates with:

(a) Each board of county commissioners and each governing
body of a city required to develop a language access plan pursuant
to section 3 or 5 of this act, as applicable;

(b) Refugee resettlement agencies in this State to identify gaps
 in programs provided by those agencies; and

18 [(b)] (c) State agencies to assist in efforts to resettle, integrate 19 and assimilate refugees in this State.

7. On or before January 1 of each odd-numbered year,
submits a report to the Director of the Legislative Counsel Bureau
for transmittal to the Legislature or, if the Legislature is not in
session, to the Legislative Commission, that sets forth any
recommendations for legislation relating to language access plans
of state agencies or local governments.

26 **Sec. 5.** Chapter 268 of NRS is hereby amended by adding 27 thereto the provisions set forth as sections 6 and 7 of this act.

Sec. 6. 1. The governing body of a city shall designate one or more employees of the city to be responsible for developing and biennially revising a language access plan for the city that meets the requirements of subsection 2. In developing and revising the language access plan, the employee or employees shall coordinate and collaborate with the Office for New Americans created in the Office of the Governor by NRS 223.910.

2. A language access plan must assess existing needs of the residents of the city for language services and the degree to which the city has met those needs. The plan must include recommendations to expand language services if needed to improve access to the services provided by the city. The plan must:

40 (a) Outline the compliance of the city and any contractors, 41 grantees, assignees, transferees or successors of the city with 42 existing federal and state laws and regulations and any 43 requirements associated with funding received by the city 44 concerning the availability of language services and accessibility 45 of the services provided by the city or any contractors, grantees,





assignees, transferees or successors to residents of the city who are
 persons with limited English proficiency;

3 (b) List the relevant demographics of persons residing in the 4 city, including, without limitation:

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(1) The preferred language and literacy level of residents;

6 (2) The ability of residents to access services the city 7 provides electronically;

8 (3) The number and percentage of residents in the city who 9 are indigenous; and

10 (4) The number and percentage of residents in the city who 11 are refugees;

12 (c) Provide an inventory of language services currently 13 provided by the city, including, without limitation:

14 (1) Procedures for designating certain information and 15 documents as vital and providing such information and documents 16 to residents served by the city in the preferred language of such 17 persons, in aggregate and disaggregated by language and type of 18 service to which the information and documents relate;

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(2) Oral language services offered by language and type;

20 (3) A comparison of the number of employees of the city 21 who regularly have contact with the public to the number of 22 employees who are fluent in more than one language, in 23 aggregate and disaggregated by language;

24 (4) A description of any position in the city designated for a
 25 dual-role interpreter;

26 (5) Procedures and resources used by the city for outreach 27 to persons with limited English proficiency who are residents of 28 the city, including, without limitation, procedures for building 29 relationships with community-based organizations that serve such 30 persons; and

(6) Any resources made available to employees of the city
 related to cultural competency;

(d) Provide an inventory of the training and resources
provided to employees of the city who serve residents who are
persons with limited English proficiency, including, without
limitation, training and resources regarding:

37 (1) Obtaining language services internally or from a 38 contractor;

39 (2) Responding to persons with limited English proficiency
 40 over the telephone, in writing or in person;

41 (3) Ensuring the competency of interpreters and translation 42 services;

43 (4) Recording in the electronic records of the city that a 44 resident served by the city is a person with limited English





proficiency, the preferred language of the person and his or her
 literacy level in English and in his or her preferred language;

3 (5) Communicating with the governing body concerning 4 the needs of the residents served by and eligible to receive any 5 services from the city for language services; and

6 (6) Notifying residents who are persons with limited 7 English proficiency who are eligible for or currently receiving 8 services from the city of the services available from the city in the 9 preferred language of those residents at a literacy level and in a 10 format that is likely to be understood by those residents; and

(e) Identify areas in which the services described in paragraph
(c) and the training and resources described in paragraph (d) do
not meet the needs of residents who are persons with limited
English proficiency in the city, including, without limitation:

15 (1) Estimates of additional funding required to meet those 16 needs;

17 (2) Targets for employing persons who are fluent in more 18 than one language;

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(3) Additional requirements necessary to ensure:

20 (I) Adequate credentialing and oversight of translators 21 and interpreters employed by or serving as independent 22 contractors for the city; and

(II) That translators and interpreters used by the city
 adequately represent the preferred languages spoken by residents
 of the city; and

(4) Additional requirements, trainings, incentives and 26 27 recruiting initiatives to employ or contract with interpreters who 28 speak the preferred language of residents who are persons with 29 limited English proficiency who are eligible for or currently 30 receiving services from the city and ways to partner with entities 31 involved in workforce development in imposing those requirements, offering those trainings and incentives and carrying 32 33 out those recruiting initiatives.

34 3. If there is insufficient information available to develop or 35 update the language access plan in accordance with the 36 requirements of this section, the employee or employees 37 designated pursuant to subsection 1 shall develop procedures to 38 obtain that information and include the information in any 39 revision to the language access plan.

40 4. The governing body of a city shall:

41 (a) Solicit public comment concerning the language access
42 plan developed pursuant to this section and each revision thereof;

(b) Make recommendations to the Legislature concerning any
 statutory changes necessary to implement or improve a language
 access plan; and





1 (c) Include any funding necessary to carry out a language 2 access plan, including, without limitation, any additional funding 3 necessary to meet the needs of residents who are persons with 4 limited English proficiency served by the city as identified 5 pursuant to paragraph (e) of subsection 2, in the proposed budget 6 for the city.

7 5. On or before January 1 of each even-numbered year, the 8 governing body of a city shall submit the language access plan 9 developed and revised pursuant to subsection 1 to the Director of 10 the Legislative Counsel Bureau for transmittal to the Joint Interim 11 Standing Committee on Government Affairs created pursuant to 12 NRS 218E.320.

13 6. As used in this section:

14 (a) "Dual-role interpreter" has the meaning ascribed to it in 15 NRS 232.0081.

16 (b) "Language services" has the meaning ascribed to it in 17 NRS 232.0081.

18 (c) "Oral language services" has the meaning ascribed to it in 19 NRS 232.0081.

20 (d) "Person with limited English proficiency" has the meaning 21 ascribed to it in NRS 232.0081.

22 (e) "Translation services" has the meaning ascribed to it in 23 NRS 232.0081.

24 Sec. 7. 1. The governing body of a city located in a county 25 whose population is 100,000 or more shall ensure that any public 26 notice is issued in every language in which voting materials are 27 required to be prepared in the city pursuant to 52 U.S.C. § 10503 28 and NRS 293.2699.

As used in this section, "public notice" means any notice
 or other written matter that the city is required to send by mail to a
 person or post in a public manner, including, without limitation,
 by posting on an Internet website.

Sec. 8. The provisions of subsection 1 of NRS 218D.380 do
 not apply to any provision of this act which adds or revises a
 requirement to submit a report to the Legislature.

36 Sec. 9. The provisions of NRS 354.599 do not apply to any 37 additional expenses of a local government that are related to the 38 provisions of this act.

(30)

