LB 535 LB 535

LEGISLATURE OF NEBRASKA

ONE HUNDRED SECOND LEGISLATURE

FIRST SESSION

LEGISLATIVE BILL 535

Introduced by Utter, 33.

Read first time January 18, 2011

Committee: Banking, Commerce and Insurance

A BILL

- 1 FOR AN ACT relating to insurance; to require a license to sell 2 portable electronics insurance as prescribed; to provide 3 powers and duties for the Director of Insurance; to 4 create fees and penalties; and to provide an operative 5 date. Be it enacted by the people of the State of Nebraska,

1 Section 1. For purposes of sections 1 to 7 of this act: (1) Customer means a person who purchases portable 2 3 electronics; 4 (2) Covered customer means a customer who elects coverage 5 pursuant to a portable electronics insurance policy issued to a 6 vendor of portable electronics; 7 (3) Director means the Director of Insurance; 8 (4) Portable electronics means an electronic device that 9 is portable in nature and any accessory or service related to the use of the device. Portable electronics does not include 10 telecommunications switching equipment, transmission wires, cellular 11 12 site transceiver equipment, or other equipment or system used by a 13 telecommunications company to provide telecommunications service to 14 consumers; (5)(a) Portable electronics insurance means insurance 15 16 that provides coverage for the repair or replacement of portable electronics and may provide coverage for portable electronics that 17 are lost, stolen, damaged, subject to mechanical failure or 18 malfunction, or suffer other similar damage; and 19 20 (b) Portable electronics insurance does not include: 21 (i) A service contract under the Motor Vehicle Service 22 Contract Reimbursement Insurance Act; 23 (ii) A policy of insurance providing coverage for a seller's or manufacturer's obligations under a warranty; or 24 25 (iii) A homeowner's, renter's private passenger

- 1 automobile, commercial multiperil, or other similar policy;
- 2 (6) Portable electronics transaction means the sale or
- 3 lease of portable electronics by a vendor to a customer or the sale
- 4 of a service related to the use of portable electronics by a vendor
- 5 to a customer;
- 6 (7) Supervising agency means a business entity that is a
- 7 <u>licensed insurance producer; and</u>
- 8 (8) Vendor means a person in the business of engaging in
- 9 portable electronics transactions directly or indirectly.
- 10 Sec. 2. (1) A vendor shall hold a limited lines insurance
- 11 license issued under sections 1 to 7 of this act to sell or offer
- 12 <u>coverage under a policy of portable electronics insurance.</u>
- 13 (2) The director may issue a limited lines insurance
- 14 <u>license under sections 1 to 7 of this act. Such license shall</u>
- 15 <u>authorize an employee or authorized representative of a vendor to</u>
- 16 <u>sell or offer coverage under a policy of portable electronics</u>
- 17 insurance to a customer at each location at which the vendor engages
- 18 <u>in a portable electronics transaction.</u>
- 19 (3) The vendor shall submit an application for a limited
- 20 lines insurance license pursuant to section 3 of this act to the
- 21 director and a list of all locations in this state at which the
- 22 vendor intends to offer such insurance coverage shall accompany the
- 23 application. A vendor shall maintain such list and make it available
- 24 for the director upon request.
- 25 (4) Notwithstanding any other provision of law, a limited

1 lines insurance license issued under sections 1 to 7 of this act

- 2 <u>shall authorize</u> the vendor and its employees or authorized
- 3 representatives to engage only in the activities expressly permitted
- 4 by the license.
- 5 Sec. 3. (1) An application for a limited lines insurance
- 6 license shall be made to and filed with the director on forms
- 7 prescribed and furnished by the director.
- 8 (2) The application shall:
- 9 (a) Provide the name, residence address, and other
- 10 information required by the director for an employee or authorized
- 11 representative of the vendor that is designated by the vendor as the
- 12 person responsible for the vendor's compliance with sections 1 to 7
- 13 of this act. If the vendor derives more than fifty percent of its
- 14 revenue from the sale of portable electronics insurance, the
- 15 <u>information required by this subdivision shall be provided for all</u>
- 16 persons of record having beneficial ownership of ten percent or more
- 17 of any class of securities of the vendor registered under federal
- 18 <u>securities law; and</u>
- 19 (b) Provide the location of the vendor's home office.
- 20 (3) Any application for licensure under sections 1 to 7
- 21 of this act for an existing vendor shall be made within ninety days
- 22 after the application is made available by the director.
- 23 (4) An initial license issued pursuant to sections 1 to 7
- 24 of this act shall be valid for two years and expires on the last day
- 25 of the calendar month in which the initial license was issued of the

- 1 <u>renewal year.</u>
- 2 (5) Any vendor licensed under sections 1 to 7 of this act
- 3 shall pay an initial license fee to the director in an amount
- 4 prescribed by the director but not to exceed one thousand dollars and
- 5 shall pay a renewal fee in an amount prescribed by the director but
- 6 not to exceed five hundred dollars. A vendor that engages in portable
- 7 <u>electronics transactions at ten or fewer locations in this state</u>
- 8 shall not be required to pay more than one hundred dollars for an
- 9 <u>initial or renewal license fee.</u>
- 10 Sec. 4. (1) At each location at which portable
- 11 electronics insurance is offered to a customer, a brochure or other
- written material shall be available to the customer which:
- 13 (a) Discloses the fact that portable electronics
- 14 insurance may provide a duplication of coverage already provided by a
- 15 <u>customer's homeowner's insurance policy, renter's insurance policy,</u>
- or other similar insurance coverage;
- 17 (b) States that the enrollment by the customer in a
- 18 portable electronics coverage program is not required in order to
- 19 purchase or lease portable electronics or services;
- 20 (c) Summarizes the material terms of the portable
- 21 <u>electronics insurance, including:</u>
- (i) The identity of the insurer;
- 23 <u>(ii) The identity of the supervising agency;</u>
- 24 (iii) The amount of any applicable deductible and how it
- 25 <u>is to be paid;</u>

1 (iv) The benefits of the coverage; and 2 (v) The key terms and conditions of the coverage, including whether portable electronics may be repaired or replaced 3 4 with a similar reconditioned make or model or with nonoriginal 5 manufacturer parts or equipment; 6 (d) Summarizes the process for filing a claim, including 7 a description of any of the following requirements: 8 (i) How to return the portable electronics and the maximum fee applicable if the customer fails to comply with any 9 10 equipment return requirements; and 11 (ii) Proof of loss requirements; and 12 (e) States that the customer may cancel enrollment for 13 portable electronics insurance coverage at any time and receive a refund of any applicable unearned premium. 14 15 (2) Portable electronics insurance may be offered on a 16 month-to-month or other periodic basis as a group or master commercial inland marine policy issued to a vendor under which 17 individual customers may elect to enroll for coverage. 18 (3) Eligibility and underwriting standards for customers 19 20 who elect to enroll in portable electronics insurance coverage shall

25 <u>customers and shall not be subject to licensure as an insurance</u>

be established by the insurer for each portable electronics insurance

vendor may sell or offer for sale portable electronics insurance to

Sec. 5. (1) An employee or authorized representative of a

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program.

- 1 producer if:
- 2 (a) The vendor obtains a limited lines insurance license
- 3 pursuant to section 2 of this act that authorizes its employees or
- 4 authorized representatives to sell or offer for sale portable
- 5 electronics insurance under this section;
- 6 (b) The insurer issuing the portable electronics
- 7 <u>insurance appoints a supervising agency to supervise the</u>
- 8 administration of the insurance program, including development of a
- 9 training program for employees and authorized representatives of a
- 10 vendor. The training required by this subdivision shall comply with
- 11 the following:
- 12 <u>(i) The training shall be delivered to all employees and</u>
- 13 <u>authorized representatives of a vendor who sell or offer for sale</u>
- 14 portable electronics insurance;
- 15 (ii) The training may be provided in electronic form,
- 16 except that if the training is provided in electronic form, the
- 17 supervising agency shall implement a program of in-person training
- 18 conducted by licensed employees of the supervising agency to
- 19 supplement the training in electronic form; and
- 20 (iii) Each employee and authorized representative shall
- 21 receive basic instruction on the portable electronics insurance
- 22 offered to customers and the disclosures required by section 3 of
- 23 this act; and
- 24 (c) No employee or authorized representative of a vendor
- 25 advertises, represents, or otherwise holds himself or herself out as

1 an insurance producer that does not hold a limited lines insurance

- 2 license under section 2 of this act.
- 3 (2) The charges for portable electronics insurance
- 4 coverage may be billed and collected by the vendor. Any charge to the
- 5 <u>customer for coverage that is not included in the cost associated</u>
- 6 with the purchase or lease of portable electronics shall be
- 7 separately itemized on the customer's bill. If the charge for
- 8 portable electronics insurance coverage is included in the cost
- 9 associated with the purchase or lease of portable electronics, the
- 10 vendor shall clearly and conspicuously disclose to the customer that
- 11 the charge for the portable electronics includes the charge for
- 12 insurance coverage. A vendor who bills and collects such charges
- 13 shall not be required to maintain such funds in a segregated account
- 14 if the vendor is authorized by the insurer to hold such funds in an
- 15 <u>alternative manner and remits such amounts to the supervising agency</u>
- 16 within sixty days after receipt. All funds received by a vendor from
- 17 a customer for the sale of portable electronics insurance shall be
- 18 considered funds held in trust by the vendor in a fiduciary capacity
- 19 for the benefit of the insurer. A vendor may receive compensation for
- 20 billing and collection services.
- 21 Sec. 6. (1) If a vendor of portable electronics or its
- 22 <u>employee or authorized representative violates any provision of</u>
- 23 <u>sections 1 to 7 of this act, the director may:</u>
- 24 (a) After notice and a hearing, impose a fine not to
- 25 exceed five hundred dollars per violation or five thousand dollars in

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- 2 (b) After notice and a hearing, impose any other penalty
- 3 that the director deems necessary and reasonable to carry out the
- 4 purposes of sections 1 to 7 of this act, including:
- 5 (i) Suspending the privilege of selling or offering for
- 6 sale portable electronics insurance coverage by a vendor at the
- 7 specific business location at which the violation has occurred; and
- 8 (ii) Suspending or revoking the ability of an individual
- 9 employee or authorized representative of a vendor to act under the
- 10 <u>limited lines insurance license.</u>
- 11 Sec. 7. Notwithstanding any other provision of law:
- 12 <u>(1) An insurer may terminate or otherwise change the</u>
- 13 terms and conditions of a policy of portable electronics insurance
- 14 only upon providing the vendor and enrolled customers with at least
- 15 <u>thirty days' notice</u>, except that:
- 16 (a) An insurer may terminate an enrolled customer's
- 17 insurance policy upon fifteen days' notice for discovery of fraud or
- 18 material misrepresentation in obtaining coverage or in the
- 19 presentation of a claim under such policy; or
- 20 (b) An insurer may immediately terminate an enrolled
- 21 <u>customer's insurance policy:</u>
- (i) For nonpayment of premium;
- 23 (ii) If the enrolled customer ceases to have active
- 24 service with the vendor of portable electronics; or
- 25 (iii) If an enrolled customer exhausts the aggregate

1 limit of liability, if any, under the portable electronics insurance

- 2 policy and the insurer sends notice of termination to the customer
- 3 within thirty days after exhaustion of the limit. If such notice is
- 4 not sent within the thirty-day period, the customer shall continue to
- 5 be enrolled in such insurance policy notwithstanding the aggregate
- 6 limit of liability until the insurer sends notice of termination to
- 7 the customer;
- 8 (2) If the insurer changes the terms and conditions, the
- 9 insurer shall provide the vendor with a revised policy or endorsement
- 10 and each enrolled customer with a revised certificate, endorsement,
- 11 updated brochure, or other evidence indicating a change in the terms
- 12 and conditions has occurred and a summary of the material changes;
- 13 (3) If a portable electronics insurance policy is
- 14 terminated by a vendor, the vendor shall mail or deliver written
- 15 notice to each enrolled customer at least thirty days prior to the
- 16 termination advising the customer of such termination and of the
- 17 effective date of termination; and
- 18 (4) If notice is required under this section, it shall
- 19 <u>be</u>:
- 20 (a) In writing and may be mailed or delivered to a vendor
- 21 at the vendor's mailing address and to an enrolled customer at such
- 22 customer's last-known mailing address on file with the insurer. The
- 23 insurer or vendor, as applicable, shall maintain proof of mailing in
- 24 <u>a form authorized or accepted by the United States Postal Service or</u>
- 25 <u>a commercial mail delivery service; or</u>

- 1 (b) In electronic form. If notice is delivered in
- 2 <u>electronic form, the insurer or vendor, as applicable, shall maintain</u>
- 3 proof that the notice was sent.
- Sec. 8. This act becomes operative on January 1, 2012.