

FIRST REGULAR SESSION  
[TRULY AGREED TO AND FINALLY PASSED]  
SENATE SUBSTITUTE FOR  
SENATE COMMITTEE SUBSTITUTE FOR

# SENATE BILL NO. 129

97TH GENERAL ASSEMBLY

2013

0865S.05T

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## AN ACT

To amend chapter 191, RSMo, by adding thereto six new sections relating to volunteer health services.

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*Be it enacted by the General Assembly of the State of Missouri, as follows:*

Section A. Chapter 191, RSMo, is amended by adding thereto six new sections, to be known as sections 191.1100, 191.1102, 191.1104, 191.1106, 191.1110, and 191.1112, to read as follows:

**191.1100. 1. Sections 191.1100 to 191.1112 shall be known and may be cited as the "Volunteer Health Services Act".**

**2. As used in sections 191.1100 to 191.1112, the following terms shall mean:**

**(1) "Gross deviation", a conscious disregard of the safety of others;**

**(2) "Health care provider", any physician, surgeon, dentist, nurse, optometrist, mental health professional licensed under chapter 337, veterinarian, or other practitioner of a health care discipline, the professional practice of which requires licensure or certification under state law or under comparable laws of another state, territory, district, or possession of the United States;**

**(3) "Licensed health care provider", any health care provider holding a current license or certificate issued under:**

**(a) Missouri state law;**

**(b) Comparable laws of another state, territory, district, or possession of the United States;**

**(4) "Regularly practice", to practice more than sixty days within any ninety-day period;**

20           (5) "Sponsoring organization", any organization that organizes or  
21 arranges for the voluntary provision of health care services and  
22 registers with the department of health and senior services as a  
23 sponsoring organization in accordance with section 191.1106;

24           (6) "Voluntary provision of health care services", the providing  
25 of professional health care services by a health care provider without  
26 charge to a recipient of the services or a third party. The provision of  
27 such health care services under sections 191.1100 to 191.1112 shall be  
28 the provider's professional practice area in which the provider is  
29 licensed or certified.

191.1102. 1. Notwithstanding any provision of law to the  
2 contrary, no additional license or certificate otherwise required by  
3 state law is necessary for the voluntary provision of health care  
4 services by any person who:

5           (1) Is a licensed health care provider;

6           (2) Lawfully practices under an exception to the licensure or  
7 certification requirements of any state, territory, district, or possession  
8 of the United States; provided that the person does not and will not  
9 regularly practice in the state of Missouri.

10           2. The provisions of subsection 1 of this section shall not apply  
11 to:

12           (1) Any person whose license or certificate is suspended or  
13 revoked under disciplinary proceedings in any jurisdiction; or

14           (2) A licensed health care provider who renders services outside  
15 the scope of practice authorized by the provider's licensure,  
16 certification, or exception to such licensure or certification.

191.1104. With regard to a person who voluntarily provides  
2 health care services and who is covered by the provisions of subsection  
3 1 of section 191.1102, all requirements regarding display of a license or  
4 certificate shall be satisfied by the presentation for inspection, upon  
5 request, of a photocopy of the applicable license, certificate, or  
6 statement of exemption.

191.1106. 1. Before providing volunteer health care services in  
2 this state, a sponsoring organization shall register with the department  
3 of health and senior services by submitting a registration fee of fifty  
4 dollars and filing a registration form. The registration and fee shall be  
5 submitted annually to the department with the fee to be used for the

6 administration of sections 191.1100 to 191.1112. Such registration form  
7 shall contain:

8 (1) The name of the sponsoring organization;

9 (2) The name of the principal individual or individuals who are  
10 the officers or organization's officials responsible for the operation of  
11 the sponsoring organization;

12 (3) The address, including street, city, zip code, and county, of  
13 the sponsoring organization's principal office address and the same  
14 address information for each principal or official listed in subdivision  
15 (2) of this subsection;

16 (4) Telephone numbers for the principal office of the sponsoring  
17 agency and each principal or official listed in subdivision (2) of this  
18 subsection; and

19 (5) Such additional information as the department shall require.  
20 Upon any change in the information required under this subsection, the  
21 sponsoring organization shall notify the department in writing of such  
22 change within thirty days of its occurrence.

23 2. The sponsoring organization shall file a quarterly voluntary  
24 services report with the department during the current quarter that  
25 lists all licensed health care providers who provided voluntary health  
26 care services during the preceding quarter. The sponsoring  
27 organization shall maintain on file for five years following the date of  
28 service additional information, including the date, place, and type of  
29 services provided.

30 3. Each sponsoring organization shall maintain a list of health  
31 care providers associated with its provision of voluntary health care  
32 services. For each such health care provider, the organization shall  
33 maintain a copy of a current license, certificate, or statement of  
34 exemption from licensure or certification, or in the event that the  
35 health care provider is currently licensed in the state of Missouri, a  
36 copy of the health care provider's license verification obtained from a  
37 state-sponsored website, if available.

38 4. The sponsoring organization shall maintain such records for  
39 a period of at least five years following the provision of health care  
40 services and shall furnish such records upon request to any regulatory  
41 board of any healing arts profession established under state law.

42 5. Compliance with subsections 1 and 2 of this section shall be

43 **prima facie evidence that the sponsoring organization has exercised**  
44 **due care in its selection of health care providers.**

45 **6. The department may revoke the registration of any sponsoring**  
46 **organization that fails to comply with the requirements of this section.**

47 **7. Any rule or portion of a rule, as that term is defined in section**  
48 **536.010 that is created under the authority delegated in this section**  
49 **shall become effective only if it complies with and is subject to all of**  
50 **the provisions of chapter 536, and, if applicable, section 536.028. This**  
51 **section and chapter 536 are nonseverable and if any of the powers**  
52 **vested with the general assembly pursuant to chapter 536, to review, to**  
53 **delay the effective date, or to disapprove and annul a rule are**  
54 **subsequently held unconstitutional, then the grant of rulemaking**  
55 **authority and any rule proposed or adopted after August 28, 2013, shall**  
56 **be invalid and void.**

57 **8. Nothing in the volunteer health services act shall require a**  
58 **health care provider or organization providing health care services**  
59 **without charge to register with the department and receive the liability**  
60 **protection under sections 191.1100 to 191.1112.**

**191.1110. 1. (1) No licensed health care provider who engages in**  
2 **the voluntary provision of health care services within the limits of the**  
3 **person's license, certificate, or authorization to any patient of a**  
4 **sponsoring organization shall be liable for any civil damages for any**  
5 **act or omission resulting from the rendering of such services, unless**  
6 **the act or omission was the result of such person's gross deviation from**  
7 **the ordinary standard of care or willful misconduct.**

8 **(2) The volunteer licensee who is providing free care shall not**  
9 **receive compensation of any type, directly or indirectly, or any benefits**  
10 **of any type whatsoever, or any consideration of any nature, from any**  
11 **person for the free care. Nor shall such service be a part of the**  
12 **provider's training or assignment.**

13 **(3) The volunteer licensee shall be acting within the scope of**  
14 **such license, certification, or authority.**

15 **(4) A health care licensee providing free health care shall not**  
16 **engage in activities at a clinic, or at the health care licensee's office, if**  
17 **the activities are performed on behalf of the sponsoring organization,**  
18 **unless such activities are authorized by the appropriate authorities to**  
19 **be performed at the clinic or office and the clinic or office is in**

20 compliance with all applicable regulations.

21           2. For purposes of this section, any commissioned or contract  
22 medical officer or dentist serving on active duty in the United States  
23 Armed Forces and assigned to duty as a practicing, commissioned, or  
24 contract medical officer or dentist at any military hospital or medical  
25 facility owned and operated by the United States government shall be  
26 deemed to be licensed.

          191.1112. 1. For purposes of this section, the following terms  
2 shall mean:

3           (1) "Crisis intervention", a session at which crisis response  
4 services are rendered by a critical incident stress management team  
5 member or qualified mental health professional during or after a crisis  
6 or disaster;

7           (2) "Crisis response services", consultation, risk assessment,  
8 referral, and crisis intervention services provided by a critical incident  
9 stress management team or qualified mental health professional or  
10 paraprofessional trained within the Federal Emergency Management  
11 Agency (FEMA) Crisis Counseling Program or in psychological first aid  
12 to individuals affected by crisis or disaster;

13           (3) "Critical incident stress management team member" or "team  
14 member", an individual specially trained to provide crisis response  
15 services as a member of an organized community or local crisis  
16 response team that holds membership in a registered critical incident  
17 stress management team;

18           (4) "Registered team", a team formally registered with a  
19 recognized training agency. For purposes of this section, a recognized  
20 training agency shall include the International Critical Incident Stress  
21 Foundation, the National Organization for Victim Assistance, the  
22 National Red Cross, the Missouri department of mental health, and  
23 other such organizations;

24           (5) "Training session", a session providing crisis response  
25 training by a qualified trainer utilizing the standards established by  
26 the accrediting agencies set out in subdivision (4) of this subsection;

27           (6) "Volunteer", a person who serves and receives no  
28 remuneration for services except reimbursement for actual expenses.

29           2. (1) Any volunteer crisis response team member who  
30 participates in a crisis intervention shall not be liable in tort for any

31 **personal injuries or infliction of emotional distress of any participant**  
32 **to the crisis intervention that is caused by the act or omission of a**  
33 **crisis response team member during the course of a crisis intervention.**

34 **(2) No volunteer crisis response team member who participates**  
35 **in a crisis intervention conducted within generally accepted protocols**  
36 **of a registered team, as defined by a nationally recognized accrediting**  
37 **agency, shall be liable for any civil damages for any act or omission**  
38 **resulting from the rendering of such services, unless the act or**  
39 **omission was the result of such person's gross deviation from the**  
40 **ordinary standard of care or willful misconduct.**

41 **(3) Subdivision (1) of this subsection shall not apply unless the**  
42 **intervention or training is conducted within generally accepted**  
43 **protocols of a registered team, as defined by a nationally recognized**  
44 **accrediting agency.**

45 **3. The tort immunity in subsection 2 of this section shall not**  
46 **apply if:**

47 **(1) The team member acted with actual malice or willful intent**  
48 **to injure the subject;**

49 **(2) The team member acted outside the scope of assigned duties;**

50 **(3) The team member acted without team coordination and**  
51 **dispatch;**

52 **(4) The action involved the commission of a crime;**

53 **(5) The action involved sexual harassment, or sexual or physical**  
54 **abuse;**

55 **(6) The actions involved any form of moral turpitude or moral**  
56 **misconduct; or**

57 **(7) If damages resulted from gross deviation from the ordinary**  
58 **standard of care or willful misconduct.**

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