## FIRST REGULAR SESSION HOUSE COMMITTEE SUBSTITUTE FOR

## HOUSE BILL NO. 759

## **102ND GENERAL ASSEMBLY**

1604H.03C

DANA RADEMAN MILLER, Chief Clerk

## AN ACT

To amend chapter 361, RSMo, by adding thereto one new section relating to the regulation of earned wage access services, with penalty provisions.

Be it enacted by the General Assembly of the state of Missouri, as follows:

Section A. Chapter 361, RSMo, is amended by adding thereto one new section, to be 2 known as section 361.749, to read as follows:

**361.749. 1.** As used in this section, unless the context clearly indicates otherwise, 2 the following terms mean:

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(1) "Commissioner", the commissioner of the division of finance;

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(2) "Consumer", a natural person residing in the state of Missouri;

5 (3) "Consumer-directed wage access services", the business of offering or 6 providing earned wage access services directly to consumers based on the consumer's 7 representations and the provider's reasonable determination of the consumer's earned 8 but unpaid income;

9 (4) "Division", the Missouri division of finance within the department of 10 commerce and insurance;

(5) "Earned but unpaid income", salary wages, compensation, or other income that a consumer or an employer has represented, and that a provider has reasonably determined, has been earned or has accrued to the benefit of the consumer in exchange for the consumer's provision of services to the employer or on behalf of the employer, including on an hourly, project-based, piecework, or other basis and including where the consumer is acting as an independent contractor of the employer, but has not, at the time of the payment of proceeds, been paid to the consumer by the employer;

(6) "Earned wage access services", the business of providing consumer-directed
 wage access services, employer-integrated wage access services, or both;

20 (7) "Employer":

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(a) A person who employs a consumer; or

(b) Any other person who is contractually obligated to pay a consumer earned but unpaid income in exchange for a consumer's provision of services to the employer or on behalf of the employer, including on an hourly, project-based, piecework, or other basis and including where the user is acting as an independent contractor with respect to the employer.

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28 "Employer" does not include a customer of an employer or any other person whose 29 obligation to make a payment of salary, wages, compensation, or other income to a 30 consumer is not based on the provision of services by that consumer for or on behalf of 31 such person;

32 (8) "Employer-integrated wage access services", the business of delivering to 33 consumers access to earned but unpaid income that is based on employment, income, 34 and attendance data obtained directly or indirectly from an employer;

35 **(9) "Fee":** 

36 (a) A fee imposed by a provider for delivery or expedited delivery of proceeds to
 37 a consumer; or

38 (b) A subscription or membership fee imposed by a provider for a bona fide
39 group of services that includes earned wage access services. A voluntary tip, gratuity, or
40 donation shall not be deemed a fee;

41 (10) "Outstanding proceeds", a payment of proceeds to a consumer by a 42 provider that has not yet been repaid to that provider;

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(11) "Person", a partnership, corporation, or association;

44 (12) "Proceeds", a payment of funds to a consumer by a provider that is based 45 on earned but unpaid income;

46 (13) "Provider", a person who is in the business of offering and providing 47 earned wage access services to consumers.

48 2. (1) No person shall engage in the business of earned wage access services in 49 this state without first registering as an earned wage access services provider with the 50 division.

51 (2) The annual registration fee shall be one thousand dollars payable to the 52 division as of the first day of July of each year. The division may establish a biennial 53 registration arrangement but in no case shall the registration fee be payable for more 54 than one year at a time.

(3) Registration shall be made on forms prepared by the commissioner and shall
 contain the following information:

57 (a) Name, business address, and telephone number of the earned wage access 58 services provider;

(b) Name and business address of corporate officers and directors or principals
 or partners;

61 (c) A sworn statement by an appropriate officer, principal, or partner of the 62 earned wage access services provider that:

a. The provider is financially capable of engaging in the business of earned wage
 access services; and

b. If a corporation, that the corporation is authorized to transact business in this
state.

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68 If any material change occurs in the information contained in the registration form, a69 revised statement shall be submitted to the commissioner.

(4) A certificate of registration shall be issued by the commissioner within thirty calendar days after the date on which all registration materials have been received by the commissioner and shall not be assignable or transferable, except as approved by the commissioner.

74 (5) Each certificate of registration shall remain in full force and effect until 75 surrendered, revoked, or suspended.

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3. This section shall not apply to:

(1) A bank or savings and loan association whose deposits or accounts are
eligible for insurance by the Federal Deposit Insurance Corporation, or a subsidiary of
such a bank or savings and loan association;

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(2) A credit union doing business in this state; or

81 (3) A person authorized to make loans or extensions of credit under the laws of 82 this state or the United States, who is subject to regulation and supervision by this state 83 or the United States.

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4. Each provider shall:

85 (1) Develop and implement policies and procedures to respond to questions 86 raised by consumers and address complaints from consumers in an expedient manner;

87 (2) Before entering into an agreement with a consumer for the provision of
88 earned wage access services, provide a consumer with a written paper or electronic
89 document, which can be included as part of the contract to provide earned wage access
90 services and which meets all of the following requirements:

91 (a) Informs the consumer of his or her rights under the agreement;

92 (b) Fully and clearly discloses all fees associated with the earned wage access 93 services; and

94 (c) Informs the consumer that he or she may cancel his or her participation in 95 the provider's earned wage access services at any time and without incurring a 96 cancellation fee;

97 (3) Inform the consumer of the fact of any material changes to the terms and 98 conditions of the earned wage access services before implementing those changes for 99 that consumer;

100 (4) Provide proceeds to a consumer by any means mutually agreed upon by the101 consumer and provider;

102 (5) Comply with all local, state, and federal privacy and information security103 laws;

104 (6) In any case in which the provider will seek repayment of outstanding 105 proceeds, fees, or other payments, including voluntary tips, gratuities, or other 106 donations from a consumer's account at a depository institution and including via 107 electronic funds transfer:

(a) Comply with applicable provisions of the federal Electronic Funds Transfer
 Act and its implementing regulations; and

110 (b) Reimburse the consumer for the full amount of any overdraft or 111 nonsufficient funds fees imposed on a consumer by the consumer's depository 112 institution that were caused by the provider attempting to seek payment of any 113 outstanding proceeds, fees, voluntary tips, gratuities, or other donations on a date 114 before, or in an incorrect amount from, the date or amount disclosed to the consumer. 115

116 The provisions of this subdivision shall not apply with respect to payments of 117 outstanding proceeds, fees, tips, gratuities, or other donations incurred by a consumer 118 through fraudulent or other means; and

(7) If a provider solicits, charges, or receives a tip, gratuity, or donation from aconsumer:

121 (a) Clearly and conspicuously disclose to the consumer immediately prior to 122 each transaction that a tip, gratuity, or donation amount may be zero and is voluntary;

123 (b) Clearly and conspicuously disclose in its service contract with the consumer 124 and elsewhere that tips, gratuities, or donations are voluntary and that the offering of 125 earned wage access services, including the amount of the proceeds a consumer is eligible 126 to request and the frequency with which proceeds are provided to a consumer, is not 127 contingent on whether the consumer pays any tip, gratuity, or donation or on the size of 128 any tip, gratuity, or donation;

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(c) Refrain from misleading or deceiving consumers about the voluntary natureof such tips, gratuities, or donations; and

131 (d) Refrain from making representations that tips or gratuities will benefit any132 specific, individual person.

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5. A provider shall not:

(1) Share with an employer any fees, voluntary tips, gratuities, or other
 donations that were received from or charged to a consumer for earned wage access
 services;

137 (2) Charge a late fee, deferral fee, interest, or any other penalty or charge for
 138 failure to repay outstanding proceeds, fees, voluntary tips, gratuities, or other
 139 donations;

(3) Report any information about the consumer regarding the inability of the
provider to be repaid outstanding proceeds, fees, voluntary tips, gratuities, or other
donations to a consumer credit reporting agency or a debt collector;

143 (4) Require a consumer's credit report or credit score to determine a consumer's
144 eligibility for earned wage access services;

145 (5) Accept payment from a consumer of outstanding proceeds, fees, voluntary 146 tips, gratuities, or other donations via credit card or charge card; or

147 (6) Compel or attempt to compel repayment by a consumer of outstanding
148 proceeds, fees, voluntary tips, gratuities, or other donations through any of the following
149 means:

150 (a) A suit against the consumer in a court of competent jurisdiction;

151 (b) Use of a third party to pursue collection from the consumer on the provider's152 behalf; or

153 (c) Sale of outstanding amounts to a third-party collector or debt buyer for 154 collection from the consumer.

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156 The provisions of this subdivision shall not apply to payments of outstanding proceeds, 157 fees, tips, gratuities, or other donations incurred by a consumer through fraudulent or 158 other means or preclude a provider from pursuing an employer for breach of its 159 contractual obligations to the provider.

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6. For purposes of the laws of this state:

161 (1) Earned wage access services offered and provided by a registered provider 162 shall not be considered to be any of the following:

163 (a) A violation of or noncompliance with the laws governing the sale or 164 assignment of or an order for earned but unpaid income; 165 (b) A loan or other form of credit, and the provider shall not be considered a 166 creditor or a lender;

167 (c) Money transmission, and the provider shall not be considered a money 168 transmitter;

169 (2) Fees, voluntary tips, gratuities, or other donations shall not be considered 170 interest or finance charges.

171 7. The commissioner, or his or her duly authorized representative, may make 172 such investigation as is deemed necessary and, to the extent necessary for this purpose, 173 may examine the registrant or any other person having personal knowledge of the 174 matters under investigation, and shall have the power to compel the production of all 175 relevant books, records, accounts, and documents by registrants.

176 **8.** (1) An earned wage access services provider shall maintain records of its 177 earned wage access services transactions and shall preserve its records for at least two 178 years after the final date on which it provides proceeds to a consumer.

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(2) Records required by this section may be maintained electronically.

180 9. The division may promulgate rules as may be necessary for the administration 181 of this section. Any rule or portion of a rule, as that term is defined in section 536.010, 182 that is created under the authority delegated in this section shall become effective only if 183 it complies with and is subject to all of the provisions of chapter 536 and, if applicable, 184 section 536.028. This section and chapter 536 are nonseverable and if any of the powers 185 vested with the general assembly pursuant to chapter 536 to review, to delay the 186 effective date, or to disapprove and annul a rule are subsequently held unconstitutional, then the grant of rulemaking authority and any rule proposed or adopted after August 187 188 28, 2023, shall be invalid and void.

189 10. (1) Any provider registered pursuant to this section who fails, refuses, or 190 neglects to comply with the provisions of this section or commits any criminal act may 191 have its registration suspended or revoked by the commissioner, after a hearing before 192 the commissioner on an order of the commissioner to show cause why such order of 193 suspension or revocation should not be entered specifying the grounds therefor, which 194 shall be served on the registrant at least ten days prior to the hearing.

(2) Whenever it shall appear to the commissioner that any provider registered pursuant to this section is failing, refusing, or neglecting to make a good faith effort to comply with the provisions of this section, the commissioner may issue an order to cease and desist, which order may be enforceable by a civil penalty of not more than one thousand dollars per day for each day that the neglect, failure, or refusal shall continue. The penalty shall be assessed and collected by the commissioner. In determining the amount of the penalty, the commissioner shall take into account the appropriateness of

202 the penalty with respect to the gravity of the violation, the history of previous violations,

203 and such other matters as justice may require.

204 11. All revenues collected by or paid to the commissioner pursuant to this section 205 shall be forwarded immediately to the director of revenue, who shall deposit them in the 206 division of finance fund.

207 12. Any earned wage access services provider knowingly and willfully violating
208 the provisions of this section shall be guilty of a class A misdemeanor.

209 **13.** If there is a conflict between the provisions of this section and any other state 210 statute, the provisions of this section shall control.

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