## FIRST REGULAR SESSION HOUSE BILL NO. 255

## 99TH GENERAL ASSEMBLY

INTRODUCED BY REPRESENTATIVE RHOADS.

D. ADAM CRUMBLISS, Chief Clerk

## AN ACT

To amend chapter 316, RSMo, by adding thereto one new section relating to ticket selling practices.

Be it enacted by the General Assembly of the state of Missouri, as follows:

- Section A. Chapter 316, RSMo, is amended by adding thereto one new section, to be 2 known as section 316.120, to read as follows:
  - 316.120. 1. For the purpose of this section, the following terms mean:
- 2 (1) "Non-transferable ticketing system", a system or procedures that restrict,
  3 through contractual or technological means, a ticket purchaser's ability to freely use, give
  4 away, or resell purchased tickets;
- 5 (2) "Ticket issuer", any person or entity that makes tickets available, directly or 6 indirectly, to an entertainment event including, but not limited to:
  - (a) The operator of a venue;
    - (b) The sponsor or promoter of an entertainment event;
- 9 (c) A sports team participating in an entertainment event or a league whose teams
- 10 are participating in an entertainment event;
- (d) A theater company, musical group, or similar participant in an entertainment
   event; or
- 13 (e) An agent of any such person or entity listed under paragraphs (a) through (e)
  14 of this subdivision;
- (3) "Ticket platform", a marketplace that enables consumers to purchase and sell
   tickets.
- 17 **2.** Notwithstanding any contrary terms or conditions:

EXPLANATION — Matter enclosed in bold-faced brackets [thus] in the above bill is not enacted and is intended to be omitted from the law. Matter in **bold-face** type in the above bill is proposed language.

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18 (1) No ticket issuer shall employ a non-transferable ticketing system unless ticket 19 purchasers are offered an option at the time of initial sale to purchase the tickets in a transferable form that allows the tickets to be transferred or resold independent of the 20 21 ticket issuer's preferred ticket platform without penalty or discrimination;

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(2) No ticket buyer or seller who is not the ticket issuer shall be penalized, 23 discriminated against, or denied access to an event solely because such buyer's or seller's 24 ticket or tickets were transferred or resold or because of the ticket platform used to 25 transfer or resell such tickets; and

26 (3) No person shall knowingly use or sell software to circumvent a security measure 27 or access a control system or other control or measure used by a primary or secondary 28 ticket platform to enforce event ticket purchasing limits or to maintain the integrity of 29 online ticket purchasing order rules.

30 3. Notwithstanding any other provision of this section, a ticket issuer or venue 31 operator may:

32 (1) Maintain and enforce policies with respect to conduct, behavior, or age at the 33 venue or entertainment event;

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(2) Establish limits on the quantity of tickets that may be purchased;

35 (3) Revoke or restrict season tickets for reasons related to violations of venue policy 36 including, but not limited to:

37 (a) An attempt by two or more individuals to gain admission to the same event using a ticket or tickets purchased in a resale transaction, with such individuals presenting 38 39 duplicate copies of a ticket or tickets;

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(b) Concerns regarding the protection or safety of individuals; or

(c) Concerns regarding possible fraud or misconduct; and

42 (4) Elect not to offer tickets in a transferable form if those tickets are sold or given to individuals or groups as part of a targeted promotion, discounted price, or private event 43 44 offered because of the individuals' or groups' status or affiliation including, but not limited to, groups or individuals characterized by a disability, membership in a religious or civic 45 46 organization, or economic hardship. Tickets issued under this subdivision shall not be 47 offered promotionally to the general public and shall be clearly marked as a ticket 48 restricted to the specified individual or group.

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