12/17/18 **REVISOR** JRM/JC 19-1038 as introduced

SENATE STATE OF MINNESOTA NINETY-FIRST SESSION

A bill for an act

relating to commerce; requiring telecommunications service providers to comply

S.F. No. 1553

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DATE 02/21/2019

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OFFICIAL STATUS

Introduction and first reading Referred to Energy and Utilities Finance and Policy

with Internet privacy requirements; defining terms and modifying definitions; requiring express approval of disclosure of personally identifiable information; 1.4 increasing civil liability threshold; amending Minnesota Statutes 2018, sections 1.5 325M.01; 325M.02; 325M.03; 325M.04; 325M.05; 325M.07; 325M.08. 1.6 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF MINNESOTA: 1.7 Section 1. Minnesota Statutes 2018, section 325M.01, is amended to read: 1.8 325M.01 DEFINITIONS. 19 Subdivision 1. **Scope.** The terms used in this chapter have the meanings given them in 1.10 this section. 1.11 Subd. 2. Consumer. "Consumer" means a person who agrees to pay a fee to an Internet 1.12 service provider for access to the Internet for personal, family, or household purposes, and 1.13 who does not resell access. provides, knowingly or unknowingly, personally identifiable 1.14 information to an Internet service provider or telecommunications service provider, with 1.15 or without an exchange of consideration. 1.16 Subd. 2a. Express approval. "Express approval" means an affirmative act of the 1.17 consumer provided in writing or by electronic means. The affirmative act providing express 1.18 approval must be made in a document or form separate and distinct from any document or 1.19 1.20 form setting forth other legal or financial obligations of the customer and that contains no approval by a consumer of any other contractual provision. 1.21 1.22 Subd. 3. Internet service provider. "Internet service provider" means a business or person who provides consumers authenticated access to, or presence on, the Internet by 1.23

Section 1. 1

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2.1	means of a s	witched or dedicate	ed telecommunica	ations channel upon which	h the provider
2.2	provides tran	nsit routing of Inter	net Protocol (IP) ¡	packets for and on behalf	of the consumer.
2.3	Internet serv	ice provider does r	not include the off	ering, on a common carr	ier basis, of
2.4	telecommuni	ications facilities o	r of telecommuni	eations by means of these	e facilities .
2.5	Subd. 4.	Ordinary course o	of business. "Ord	inary course of business"	means
2.6	debt-collection	on activities, order	fulfillment, reques	st processing, or the trans	fer of ownership.
2.7	Subd. 5. 1	Personally identif	iable information	n. "Personally identifiabl	e information"
2.8	means inform	nation that identifi	es:		
2.9	(1) a cons	sumer or the consu	mer's spouse or c	hildren, by physical or el	ectronic address
2.10				Security number, or other	
2.11				onsumer, consumer's spo	
2.12	(2) a cons	sumer as having re	quested or obtain	ed specific materials or se	ervices from an
2.13	` ,	-		rvice provider, or any oth	
2.14	(3) Intern	net or online sites v	isited or browsing	cache, cookies, or histor	v of a consumer
2.15		e content on an Inte			j or w voncomer,
2.16	(4) any o	f the contents of a	consumer's data-s	torage devices- or the Int	ernet protocol
2.17	. , ,			belongs to the consumer	
					_
2.182.19		•	<u> </u>	nancial account informat her status protected unde	<u> </u>
					<u>1 enapter 30371,</u>
2.20	(6) the ph	nysical location of	a consumer at any	time; or	
2.21	(7) a cons	sumer, or the consu	ımer's spouse or c	children, by aggregating a	any personal
2.22	information	to create a profile of	of that person.		
2.23	<u>Subd. 6.</u>	Telecommunicatio	ns service provid	er. "Telecommunications	service provider"
2.24	has the mean	ning given in section	on 237.01, subdivi	sion 6b.	
2.25	EFFECT	TIVE DATE. This	section is effective	e the day following final	enactment.
2.26	Sec. 2. Mir	nnesota Statutes 20	18, section 325M	.02, is amended to read:	
2.27	325M.02	WHEN DISCLOS	SURE OF PERSO	ONAL INFORMATION	PROHIBITED.
2.28	Except as	s provided in section	ons 325M.03 and	325M.04, an Internet serv	vice provider or
2.29	telecommuni	ications service pro	ovider may not kn	owingly disclose persona	ally identifiable
2.30	information (concerning a consu	mer of the Interne	et service provider or tele	communications

Sec. 2. 2

service provider.

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EFFECTIVE DATE. This section is effective the day following final enactment. 3.1 Sec. 3. Minnesota Statutes 2018, section 325M.03, is amended to read: 3.2 325M.03 WHEN DISCLOSURE OF PERSONAL INFORMATION REQUIRED. 3.3 An Internet service provider or telecommunications service provider shall disclose 3.4 personally identifiable information concerning a consumer: 3.5 (1) pursuant to a grand jury subpoena; 3.6 (2) to an investigative or law enforcement officer as defined in section 626A.01, 3.7 subdivision 7, while acting as authorized by law; 3.8 (3) pursuant to a court order in a civil proceeding upon a showing of compelling need 3.9 for the information that cannot be accommodated by other means; 3.10 (4) to a court in a civil action for conversion commenced by the Internet service provider 3.11 or in a civil action to enforce collection of unpaid subscription fees or purchase amounts, 3.12 and then only to the extent necessary to establish the fact of the subscription delinquency 3.13 or purchase agreement, and with appropriate safeguards against unauthorized disclosure; 3.14 (5) to the consumer who is the subject of the information, upon written or electronic 3.15 3.16 request and upon payment of a fee not to exceed the actual cost of retrieving the information; (6) pursuant to subpoena, including an administrative subpoena, issued under authority 3.17 of a law of this state or another state or the United States; or 3.18 (7) pursuant to a warrant or court order. 3.19 **EFFECTIVE DATE.** This section is effective the day following final enactment. 3.20 Sec. 4. Minnesota Statutes 2018, section 325M.04, is amended to read: 3.21 325M.04 WHEN DISCLOSURE OF PERSONAL INFORMATION PERMITTED; 3.22 **AUTHORIZATION.** 3.23 Subdivision 1. **Conditions of disclosure.** An Internet service provider or 3.24 telecommunications service provider may disclose personally identifiable information 3.25 concerning a consumer to: 3.26 (1) any person if the disclosure is incident to the ordinary course of business of the 3.27 Internet service provider or telecommunications service provider; 3.28

(2) another Internet service provider or telecommunications service provider for purposes

of reporting or preventing violations of the published acceptable use policy or customer

Sec. 4. 3

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service agreement of the Internet service provider or telecommunications service provider;
except that the recipient may further disclose the personally identifiable information only
as provided by this chapter;

- (3) any person with the authorization of the consumer; or
- (4) as provided by section 626A.27.
- Subd. 2. **Authorization.** The An Internet service provider or telecommunications service provider may obtain the consumer's authorization of the disclosure of personally identifiable information in writing or by electronic means. The request for authorization must reasonably describe the types of persons to whom personally identifiable information may be disclosed and the anticipated uses of the information. In order for an authorization to be effective, a contract between an Internet service provider and the consumer must state either that the authorization will be obtained by an affirmative act of the consumer or that failure of the consumer to object after the request has been made constitutes authorization of disclosure. The provision in the contract must be conspicuous. Authorization may be obtained in a manner consistent with self-regulating guidelines issued by representatives of the Internet service provider or online industries, or in any other manner reasonably designed to comply with this subdivision: the consumer must provide express approval to the Internet service provider or telecommunications service provider.
- Subd. 3. **Prohibition.** An Internet service provider or telecommunications service provider shall not refuse to provide service to, charge a higher rate to, impose a higher fee on, include an additional charge to, or otherwise penalize or discriminate against, a customer solely because the customer does not provide express approval for the disclosure of personally identifiable data under this section.
- 4.24 **EFFECTIVE DATE.** This section is effective the day following final enactment.
- Sec. 5. Minnesota Statutes 2018, section 325M.05, is amended to read:

325M.05 SECURITY OF INFORMATION.

- The An Internet service provider or telecommunications service provider shall take reasonable steps to maintain the security and privacy of a consumer's personally identifiable information. The Internet service provider or telecommunications service provider is not liable for actions that would constitute a violation of section 609.88, 609.89, or 609.891, if the Internet service provider or telecommunications service provider does not participate in, authorize, or approve the actions.
- 4.33 **EFFECTIVE DATE.** This section is effective the day following final enactment.

Sec. 5. 4

Sec. 6. Minnesota Statutes 2018, section 325M.07, is amended to read:
325M.07 ENFORCEMENT; CIVIL LIABILITY; DEFENSE.
A consumer who prevails or substantially prevails in an action brought under this chapter
is entitled to the greater of $\$500 \ \$1,000$ or actual damages. Costs, disbursements, and
reasonable attorney fees may be awarded to a party awarded damages for a violation of this
section. No class action shall be brought under this chapter.
In an action under this chapter, it is a defense that the defendant has established and
implemented reasonable practices and procedures to prevent violations of this chapter.
EFFECTIVE DATE. This section is effective the day following final enactment.
Sec. 7. Minnesota Statutes 2018, section 325M.08, is amended to read:
325M.08 OTHER LAW.
This chapter does not limit any greater protection of the privacy of information under other law, except that:
(1) nothing in this chapter limits the authority under other state or federal law of law enforcement or prosecuting authorities to obtain information; and.
(2) if federal law is enacted that regulates the release of personally identifiable information
by Internet service providers but does not preempt state law on the subject, the federal law

EFFECTIVE DATE. This section is effective the day following final enactment.

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REVISOR

Sec. 7. 5

supersedes any conflicting provisions of this chapter.