

STATE OF MAINE

IN THE YEAR OF OUR LORD

TWO THOUSAND TWENTY-THREE

H.P. 446 - L.D. 677

An Act to Ensure Consumer Protection from Resale Ticket Vendors

Be it enacted by the People of the State of Maine as follows:

Sec. 1. 8 MRSA c. 37 is enacted to read:

CHAPTER 37

RESALE OF TICKETS

§1301. Resale of tickets

1. Definitions. As used in this section, unless the context otherwise indicates, the following terms have the following meanings.

A. "Entertainment event" means a performance, concert, exhibit, game or contest.

B. "Place of entertainment" means a facility used to host an entertainment event including, but not limited to, a theater, stadium, arena, racetrack, museum or amusement park.

C. "Ticket" means documentation of a right to attend an entertainment event.

D. "Ticket reseller" means a business entity whose primary business is the sale or resale of tickets. "Ticket reseller" does not include any of the following:

(1) A nonprofit corporation as defined in Title 13-B, section 102, subsection 9; or

(2) A place of entertainment that engages in the sale or resale of tickets to entertainment events at the place of entertainment.

2. Refunds required. A ticket reseller that engages in the resale of a ticket in the State to a place of entertainment shall, upon the request of the customer, refund the amount paid by the customer for the ticket in any of the following circumstances:

A. The entertainment event is cancelled;

B. The ticket is not accepted by the entity holding the event because it is counterfeit or does not conform with the requirements established by the entity holding the entertainment event;

C. The ticket is cancelled by the entity holding the entertainment event for any reason; or

D. The person who purchased the ticket does not receive the ticket in time to attend the entertainment event.

3. Penalty. Violation of this section is an unfair trade practice as prohibited by Title 5, section 207.