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## **An Act Regarding Penalties for Opting Out of Paperless Billing**

**Be it enacted by the People of the State of Maine as follows:**

**Sec. 1. 10 MRSA §9420** is enacted to read:

### **§ 9420. Paperless billing**

**1. Prohibition of certain fees.** Except as authorized by federal law and regulation, a customer of a person may not be penalized by that person for opting out of receiving from the person a billing statement by electronic record rather than in paper form. A person may offer an incentive to a customer to accept a billing statement from the person by electronic record rather than in paper form.

**2. Exemption.** Subsection 1 does not apply to a person that is a depository institution, as defined in Title 32, section 16102, subsection 5, an affiliate of a depository institution or a subsidiary that is owned and controlled by the depository institution and that is regulated by a state or federal banking agency.

Effective 90 days following adjournment of the 125th  
Legislature, First Regular Session, unless otherwise indicated.