SENATE BILL 732

D3, F2, I3 HB 26/21 – APP & JUD 2lr2160 CF HB 111

By: Senators Watson, Lee, Pinsky, Rosapepe, Smith, and Waldstreicher

Introduced and read first time: February 7, 2022

Assigned to: Judicial Proceedings

A BILL ENTITLED

4	A TAT		•
1	AN	ACT	concerning

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Action to Collect a	Private	Education	Loan - E	Paritinal	Documents
Action to Conect a	ı Frivate	: Luucanon	Loan - r	reaurea	Documents

- 3 FOR the purpose of prohibiting private education lenders and private education loan collectors from initiating a certain action unless the private education lenders or 4 5 private education loan collectors possess certain documents; requiring a private 6 education lender or private education loan collector to introduce certain information 7 in a certain action; requiring a private education loan collector to provide certain 8 information to a student loan borrower in a certain communication and on request 9 of the student loan borrower; and generally relating to documents required in an action to collect a private education loan. 10
- 11 BY adding to
- 12 Article Courts and Judicial Proceedings
- Section 5–1301 through 5–1304 to be under the new subtitle "Subtitle 13. Action to
- 14 Collect a Private Education Loan"
- 15 Annotated Code of Maryland
- 16 (2020 Replacement Volume and 2021 Supplement)
- 17 SECTION 1. BE IT ENACTED BY THE GENERAL ASSEMBLY OF MARYLAND.
- 18 That the Laws of Maryland read as follows:
- 19 Article Courts and Judicial Proceedings
- 20 SUBTITLE 13. ACTION TO COLLECT A PRIVATE EDUCATION LOAN.
- 21 **5–1301.**
- 22 (A) IN THIS SUBTITLE THE FOLLOWING WORDS HAVE THE MEANINGS
- 23 INDICATED.

- (B) (1) "COSIGNER" MEANS AN INDIVIDUAL WHO IS LIABLE FOR THE 1 2 OBLIGATION OF ANOTHER WITHOUT COMPENSATION, REGARDLESS OF HOW THE 3 INDIVIDUAL IS DESIGNATED IN THE AGREEMENT WITH RESPECT TO THAT 4 **OBLIGATION. (2)** "COSIGNER" INCLUDES: 5 AN INDIVIDUAL WHO IS LIABLE FOR AN OBLIGATION UNDER 6 **(I)** 7 A PRIVATE EDUCATION LOAN EXTENDED TO CONSOLIDATE A BORROWER'S PREEXISTING PRIVATE EDUCATION LOANS; AND 8 9 (II) AN INDIVIDUAL WHOSE SIGNATURE IS REQUESTED AS A 10 CONDITION TO GRANT CREDIT OR TO FORBEAR FROM COLLECTION. 11 "COSIGNER" DOES NOT INCLUDE THE SPOUSE OF AN INDIVIDUAL 12 UNDER PARAGRAPH (1) OF THIS SUBSECTION. (C) (1) "CREDITOR" MEANS: 13 14 (I)THE ORIGINAL CREDITOR, IF OWNERSHIP OF A PRIVATE 15 EDUCATION LOAN HAS NOT BEEN SOLD, ASSIGNED, OR TRANSFERRED; 16 THE PERSON, NONDEPOSITORY INSTITUTION, OR TRUST ENTITY THAT OWNED THE PRIVATE EDUCATION LOAN AT THE TIME THE PRIVATE 17 18 EDUCATION LOAN DEFAULTED, EVEN IF THE PERSON, NONDEPOSITORY INSTITUTION, OR TRUST ENTITY DID NOT ORIGINATE THE PRIVATE EDUCATION 19 LOAN IF THE PRIVATE EDUCATION LOAN WAS NOT SUBSEQUENTLY SOLD, 20 21TRANSFERRED, OR ASSIGNED; OR 22(III) A PERSON, NONDEPOSITORY INSTITUTION, OR TRUST ENTITY THAT PURCHASED A DEFAULTED PRIVATE EDUCATION LOAN FOR 23COLLECTION PURPOSES, REGARDLESS OF WHETHER THE PERSON, NONDEPOSITORY 24INSTITUTION, OR TRUST ENTITY: 2526 1. COLLECTED THE PRIVATE EDUCATION LOAN; 27 2. HIRED A THIRD PARTY TO COLLECT THE PRIVATE
- 28 **EDUCATION LOAN; OR**
- 29 3. HIRED AN ATTORNEY FOR COLLECTION LITIGATION.
- **(2)** "CREDITOR" DOES NOT INCLUDE: 30
- A BANK AS DEFINED IN THE FEDERAL DEPOSIT INSURANCE 31 **(I)**

- 1 ACT; OR
- 2 (II) A FEDERAL CREDIT UNION OR STATE CREDIT UNION AS 3 THOSE TERMS ARE DEFINED IN THE FEDERAL CREDIT UNION ACT.
- 4 (D) "ORIGINAL CREDITOR" MEANS THE PRIVATE EDUCATION LENDER
- 5 IDENTIFIED IN THE PROMISSORY NOTE, LOAN AGREEMENT, OR LOAN CONTRACT
- 6 ENTERED INTO WITH A STUDENT LOAN BORROWER OR COSIGNER.
- 7 (E) (1) "PRIVATE EDUCATION LENDER" MEANS:
- 8 (I) A PERSON, NONDEPOSITORY INSTITUTION, OR TRUST
- 9 ENTITY ENGAGED IN THE BUSINESS OF SECURING, MAKING, OR EXTENDING PRIVATE
- 10 EDUCATION LOANS; OR
- 11 (II) A HOLDER OF A PRIVATE EDUCATION LOAN.
- 12 (2) "PRIVATE EDUCATION LENDER" DOES NOT INCLUDE:
- 13 (I) A BANK AS DEFINED IN THE FEDERAL DEPOSIT INSURANCE
- 14 **ACT; OR**
- 15 (II) A FEDERAL CREDIT UNION OR STATE CREDIT UNION AS
- 16 THOSE TERMS ARE DEFINED IN THE FEDERAL CREDIT UNION ACT.
- 17 (F) "PRIVATE EDUCATION LOAN" MEANS AN EXTENSION OF CREDIT THAT:
- 18 (1) IS NOT MADE, INSURED, OR GUARANTEED UNDER TITLE IV OF
- 19 THE HIGHER EDUCATION ACT OF 1965;
- 20 (2) IS EXTENDED TO A CONSUMER EXPRESSLY, WHOLLY OR PARTLY,
- 21 FOR POSTSECONDARY EDUCATIONAL EXPENSES, REGARDLESS OF WHETHER THE
- 22 LOAN IS PROVIDED BY THE INSTITUTION THAT THE STUDENT ATTENDS;
- 23 (3) Does not include open-end credit or any loan that is
- 24 SECURED BY REAL PROPERTY OR A DWELLING; AND
- 25 (4) Does not include an extension of credit in which the
- 26 COVERED INSTITUTION IS THE CREDITOR IF:
- 27 (I) THE TERM OF THE EXTENSION OF CREDIT IS NOT MORE
- 28 THAN **90** DAYS; OR
- 29 (II) AN INTEREST RATE WILL NOT BE APPLIED TO THE CREDIT

- 1 BALANCE AND THE TERM OF THE EXTENSION OF CREDIT IS NOT MORE THAN 1 YEAR.
- 2 EVEN IF THE CREDIT IS PAYABLE IN MORE THAN FOUR INSTALLMENTS.
- 3 (G) "PRIVATE EDUCATION LOAN COLLECTION ACTION" MEANS A JUDICIAL
- 4 ACTION IN WHICH A CLAIM IS ASSERTED TO COLLECT A PRIVATE EDUCATION LOAN.
- 5 (H) (1) "PRIVATE EDUCATION LOAN COLLECTOR" MEANS A PERSON,
- 6 NONDEPOSITORY INSTITUTION, OR TRUST ENTITY THAT COLLECTS OR ATTEMPTS TO
- 7 COLLECT ON A DEFAULTED PRIVATE EDUCATION LOAN.
- 8 (2) "PRIVATE EDUCATION LOAN COLLECTOR" DOES NOT INCLUDE:
- 9 (I) A BANK AS DEFINED IN THE FEDERAL DEPOSIT INSURANCE
- 10 **ACT; OR**
- 11 (II) A FEDERAL CREDIT UNION OR STATE CREDIT UNION AS
- 12 THOSE TERMS ARE DEFINED IN THE FEDERAL CREDIT UNION ACT.
- 13 (I) "STUDENT LOAN BORROWER" MEANS AN INDIVIDUAL WHO RECEIVES OR
- 14 AGREES TO PAY A PRIVATE EDUCATION LOAN.
- 15 **5–1302.**
- 16 (A) A PRIVATE EDUCATION LENDER OR A PRIVATE EDUCATION LOAN
- 17 COLLECTOR MAY NOT INITIATE A PRIVATE EDUCATION LOAN COLLECTION ACTION
- 18 UNLESS THE PRIVATE EDUCATION LENDER OR PRIVATE EDUCATION LOAN
- 19 COLLECTOR POSSESSES ALL OF THE DOCUMENTS DESCRIBED UNDER SUBSECTION
- 20 (B)(3) OF THIS SECTION.
- 21 (B) (1) THIS SUBSECTION APPLIES:
- 22 (I) TO A PRIVATE EDUCATION LOAN COLLECTION ACTION,
- 23 INCLUDING A SMALL CLAIM ACTION UNDER § 4-405 OF THIS ARTICLE, THAT IS
- 24 MAINTAINED BY A PRIVATE EDUCATION LENDER OR A PRIVATE EDUCATION LOAN
- 25 COLLECTOR; AND
- 26 (II) REGARDLESS OF THE LEGAL STATUS OF THE TRUST'S
- 27 TRUSTEE.
- 28 (2) IN ADDITION TO ANY OTHER PROVISION OF LAW, A COURT MAY
- 29 NOT ENTER A JUDGMENT IN FAVOR OF A PRIVATE EDUCATION LENDER OR A
- 30 PRIVATE EDUCATION LOAN COLLECTOR UNLESS THE PRIVATE EDUCATION LENDER
- 31 OR PRIVATE EDUCATION LOAN COLLECTOR INTRODUCES INTO EVIDENCE THE
- 32 DOCUMENTS SPECIFIED IN PARAGRAPH (3) OF THIS SUBSECTION IN ACCORDANCE

- 1 WITH THE RULES OF EVIDENCE APPLICABLE TO ACTIONS THAT ARE NOT SMALL
- 2 CLAIMS ACTIONS BROUGHT UNDER § 4-405 OF THIS ARTICLE.
- 3 (3) THE PRIVATE EDUCATION LENDER OR PRIVATE EDUCATION LOAN
- 4 COLLECTOR SHALL INTRODUCE THE FOLLOWING EVIDENCE IN A PRIVATE
- 5 EDUCATION LOAN COLLECTION ACTION:
- 6 (I) THE NAME OF THE OWNER OF THE PRIVATE EDUCATION
- 7 LOAN;
- 8 (II) THE ORIGINAL CREDITOR'S NAME AT THE TIME OF
- 9 DEFAULT, IF APPLICABLE;
- 10 (III) IF THE ORIGINAL CREDITOR USED AN ACCOUNT NUMBER AT
- 11 THE TIME OF DEFAULT, THE LAST FOUR DIGITS OF THE ORIGINAL CREDITOR'S
- 12 ACCOUNT NUMBER;
- 13 (IV) THE AMOUNT DUE AT DEFAULT;
- 14 (V) AN ITEMIZATION OF INTEREST AND FEES, IF ANY,
- 15 INCURRED AFTER DEFAULT THAT ARE CLAIMED TO BE OWED AND WHETHER THE
- 16 INTEREST AND FEES WERE IMPOSED BY THE ORIGINAL CREDITOR OR BY
- 17 SUBSEQUENT OWNERS OF THE PRIVATE EDUCATION LOAN;
- 18 (VI) A RECORD OF THE DATE THAT THE PRIVATE EDUCATION
- 19 LOAN WAS INCURRED;
- 20 (VII) A RECORD OF THE DATE OF THE FIRST PARTIAL PAYMENT
- 21 OR THE DATE THAT A PAYMENT WAS FIRST MISSED, WHICHEVER IS EARLIER;
- 22 (VIII) A RECORD OF THE DATE AND AMOUNT OF THE LAST
- 23 PAYMENT, IF APPLICABLE;
- 24 (IX) ANY PAYMENTS, SETTLEMENT, OR FINANCIAL
- 25 REMUNERATION OF ANY KIND PAID TO THE CREDITOR BY A GUARANTOR, COSIGNER,
- 26 OR SURETY, AND THE AMOUNT OF THE PAYMENT RECEIVED;
- 27 (X) A COPY OF THE SELF-CERTIFICATION FORM AND ANY
- 28 OTHER NEEDS ANALYSIS CONDUCTED BY THE ORIGINAL CREDITOR BEFORE THE
- 29 ORIGINATION OF THE LOAN, REDACTED TO WITHHOLD THE STUDENT LOAN
- 30 BORROWER'S SOCIAL SECURITY NUMBER, ALL BUT THE LAST FOUR DIGITS OF THE
- 31 STUDENT LOAN BORROWER'S ACCOUNT NUMBER, AND ANY OTHER PERSONAL
- 32 IDENTIFYING INFORMATION;

- 1 (XI) IF APPLICABLE, THE NAMES OF ALL PERSONS THAT OWNED
- 2 THE PRIVATE EDUCATION LOAN AFTER THE TIME OF DEFAULT AND THE DATE OF
- 3 EACH SALE OR TRANSFER OF THE LOAN;
- 4 (XII) A RECORD OF ALL COLLECTION ATTEMPTS MADE IN THE
- 5 IMMEDIATELY PRECEDING 12 MONTHS, INCLUDING THE DATE AND TIME OF ALL
- 6 COMMUNICATIONS, IF APPLICABLE;
- 7 (XIII) A STATEMENT BY THE CREDITOR INDICATING WHETHER
- 8 THE CREDITOR IS WILLING TO RENEGOTIATE THE TERMS OF THE DEBT;
- 9 (XIV) 1. COPIES OF ALL SETTLEMENT COMMUNICATIONS
- 10 MADE IN THE IMMEDIATELY PRECEDING 12 MONTHS, REDACTED TO WITHHOLD THE
- 11 STUDENT LOAN BORROWER'S SOCIAL SECURITY NUMBER, ALL BUT THE LAST FOUR
- 12 DIGITS OF THE STUDENT LOAN BORROWER'S ACCOUNT NUMBER, AND ANY OTHER
- 13 PERSONAL IDENTIFYING INFORMATION; OR
- 2. A STATEMENT THAT THE CREDITOR HAS NOT
- 15 ATTEMPTED TO SETTLE OR OTHERWISE RENEGOTIATE THE DEBT BEFORE FILING
- 16 THE PRIVATE EDUCATION LOAN COLLECTION ACTION;
- 17 (XV) 1. DOCUMENTATION ESTABLISHING THAT THE
- 18 CREDITOR IS THE OWNER OF THE SPECIFIC INDIVIDUAL PRIVATE EDUCATION LOAN
- 19 AT ISSUE; AND
- 20 2. If the private education loan was assigned
- 21 MORE THAN ONCE, A RECORD OF EACH ASSIGNMENT OR OTHER WRITING, NOT
- 22 INCLUDING A WRITING PREPARED IN ANTICIPATION OF LITIGATION, INDICATING
- 23 THE TRANSFER OF OWNERSHIP OF THE INDIVIDUAL PRIVATE EDUCATION LOAN
- 24 BEGINNING WITH THE ORIGINAL CREDITOR AND ENDING WITH THE MOST RECENT
- 25 ADDITIONAL CREDITOR, INCLUDING:
- A. THE ORIGINAL CREDITOR'S ACCOUNT NUMBER,
- 27 REDACTED TO SHOW ONLY THE LAST FOUR DIGITS, FOR THE PRIVATE EDUCATION
- 28 LOAN PURCHASED OR OTHERWISE ASSIGNED;
- B. THE DATE OF PURCHASE AND ASSIGNMENT; AND
- 30 C. THE STUDENT LOAN BORROWER'S CORRECT NAME
- 31 ASSOCIATED WITH THE ORIGINAL ACCOUNT NUMBER;
- 32 (XVI) 1. A COPY OF ALL PAGES OF THE CONTRACT,
- 33 APPLICATION, OR OTHER DOCUMENT EVIDENCING THE STUDENT LOAN
- 34 BORROWER'S LIABILITY FOR THE PRIVATE EDUCATION LOAN THAT:

1 2	A. STATES ALL TERMS AND CONDITIONS APPLICABLE TO THE PRIVATE EDUCATION LOAN; AND
3 4 5 6	B. IS REDACTED TO WITHHOLD THE STUDENT LOAN BORROWER'S SOCIAL SECURITY NUMBER, ALL BUT THE LAST FOUR DIGITS OF THE STUDENT LOAN BORROWER'S ACCOUNT NUMBER, AND ANY OTHER PERSONAL IDENTIFYING INFORMATION; OR
7 8 9 10	2. If a signed contract, application, or other document evidencing the student loan borrower's liability does not exist, a copy of a document provided to the student loan borrower before the default demonstrating that the private education loan was incurred by the student loan borrower that:
$\frac{12}{3}$	A. INCLUDES ALL TERMS AND CONDITIONS APPLICABLE TO THE PRIVATE EDUCATION LOAN; AND
14 15 16	B. IS REDACTED TO WITHHOLD THE STUDENT LOAN BORROWER'S SOCIAL SECURITY NUMBER, ALL BUT THE LAST FOUR DIGITS OF THE STUDENT LOAN BORROWER'S ACCOUNT NUMBER, AND ANY OTHER PERSONAL IDENTIFYING INFORMATION;
18 19	(XVII)AN AFFIDAVIT STATING THAT A REPRESENTATIVE OF THE CREDITOR:
20 21 22	1. PERSONALLY REVIEWED THE EVIDENCE SUBMITTED TO THE COURT IN ACCORDANCE WITH THIS SUBSECTION FOR FACTUAL ACCURACY; AND
23	2. CONFIRMED THE FACTUAL ACCURACY OF:
24	A. THE ALLEGATIONS SET FORTH IN THE COMPLAINT;
25 26	B. ANY SUPPORTING AFFIDAVITS OR AFFIRMATIONS FILED WITH THE COURT; AND
27 28	C. ANY NOTARIZATIONS CONTAINED IN THE SUPPORTING DOCUMENTS FILED TO THE COURT;
29 30	(XVIII) AN AFFIDAVIT STATING COMPLIANCE WITH § 5–1303 OF THIS SUBTITLE;

(XIX) A STATEMENT AS TO WHETHER A DEBT IS ELIGIBLE FOR AN

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- 1 INCOME-BASED REPAYMENT PLAN;
- 2 (XX) A STATEMENT AS TO WHETHER THE DEBT IS ABLE TO BE
- 3 DISCHARGED IN BANKRUPTCY; AND
- 4 (XXI) AN AFFIDAVIT STATING:
- 5 1. THE DATE ON WHICH THE PRIVATE EDUCATION
- 6 LENDER OR PRIVATE EDUCATION LOAN COLLECTOR HAS A GOOD FAITH BELIEF
- 7 THAT THE APPLICABLE STATUTE OF LIMITATIONS WILL EXPIRE; AND
- 8 2. THAT THE PRIVATE EDUCATION LENDER OR PRIVATE
- 9 EDUCATION LOAN COLLECTOR HAS NOT INITIATED THE PRIVATE EDUCATION LOAN
- 10 COLLECTION ACTION AFTER THE APPLICABLE STATUTE OF LIMITATIONS HAS
- 11 EXPIRED.
- 12 **5–1303.**
- 13 (A) A PRIVATE EDUCATION LOAN COLLECTOR SHALL PROVIDE THE
- 14 INFORMATION DESCRIBED UNDER § 5-1302(B)(3)(I) THROUGH (XXI) OF THIS
- 15 SUBTITLE IN THE FIRST COLLECTION COMMUNICATION WITH THE STUDENT LOAN
- 16 BORROWER AND ON REQUEST OF THE STUDENT LOAN BORROWER.
- 17 (B) FAILURE TO PRODUCE TO A STUDENT LOAN BORROWER, ON REQUEST
- 18 OF THE STUDENT LOAN BORROWER, THE DOCUMENTATION DESCRIBED IN
- 19 SUBSECTION (A) OF THIS SECTION IS AN UNFAIR, ABUSIVE, OR DECEPTIVE TRADE
- 20 PRACTICE UNDER § 13–301 OF THE COMMERCIAL LAW ARTICLE.
- 21 **5–1304.**
- 22 (A) A PERSON THAT SUFFERS DAMAGE AS A RESULT OF THE FAILURE OF A
- 23 CREDITOR TO COMPLY WITH § 5–1302(B)(3) OF THIS SUBTITLE MAY BRING AN
- 24 ACTION AGAINST THE CREDITOR TO RECOVER OR OBTAIN THE FOLLOWING:
- 25 (1) AN ORDER VACATING ANY DEFAULT JUDGMENT ENTERED
- 26 AGAINST THE PERSON;
- 27 (2) A JUDGMENT IN FAVOR OF THE PERSON;
- 28 (3) ACTUAL DAMAGES IN AN AMOUNT NOT LESS THAN \$500 PER
- 29 PERSON, PER VIOLATION;
- 30 (4) RESTITUTION OF ALL MONEY TAKEN FROM OR PAID BY THE
- 31 PERSON AFTER A JUDGMENT WAS OBTAINED BY A CREDITOR;

1	(5)	PUNITIVE DAMAGES
1	(5)	PUNITIVE DAMAGES

- 2 (6) ATTORNEY'S FEES;
- 3 (7) CORRECTION OF THE PERSON'S CREDIT REPORT; AND
- 4 (8) ANY OTHER RELIEF THAT THE COURT CONSIDERS PROPER.
- (B) IN ADDITION TO ANY JUDGMENT UNDER SUBSECTION (A) OF THIS SECTION, IF A CREDITOR OR COUNSEL REPRESENTING A CREDITOR WILLFULLY FILED AN AFFIDAVIT REQUIRED UNDER THIS TITLE CONTAINING FALSE INFORMATION, THE COURT MAY AWARD TREBLE ACTUAL DAMAGES TO THE PERSON IN AN AMOUNT NOT LESS THAN \$1,500 PER PERSON FOR EACH VIOLATION.
- SECTION 2. AND BE IT FURTHER ENACTED, That this Act shall take effect 11 October 1, 2022.