C5, M5

(1lr0682)

ENROLLED BILL

- Finance / Economic Matters -

Introduced by Senator Washington

Read and Examined by Proofreaders:

Proofreader							
Proofreade							
ented to the Governor, for his approval thi	present	and	Seal	Great	the	with	Sealed
o'clock,N	at				of	day	
Presiden							

CHAPTER _____

1 AN ACT concerning

 $\mathbf{2}$

Electricity and Gas – Energy Suppliers – Supply Offers

3 FOR the purpose of requiring the Public Service Commission, on or before a certain date, 4 to establish an administrative process to approve supply offers for electricity or gas for households in the State that receive energy assistance through a program $\mathbf{5}$ 6 administered by the Office of Home Energy Programs; prohibiting, beginning on a 7 certain date, approved third-party supply offers unless the Commission has 8 approved the supply offer, a third-party retail supplier from offering to provide 9 electricity or gas to certain households, renewing a certain contract, or charging a certain fee, unless the Commission has approved the supply offer; requiring, 10 beginning on a certain date, approved supply offers to include a certain commitment 11 12for the entirety of the term of the supply offer to charge certain rates for certain customers; prohibiting a third-party retail supplier whose offer is not approved by 13 14the Commission from receiving certain funds or charging a certain customer under 15certain circumstances; authorizing the Office of Home Energy Programs to allocate

EXPLANATION: CAPITALS INDICATE MATTER ADDED TO EXISTING LAW.

[Brackets] indicate matter deleted from existing law.

Underlining indicates amendments to bill.

Strike out indicates matter stricken from the bill by amendment or deleted from the law by amendment.

Italics indicate opposite chamber/conference committee amendments



funding toward supplier charges as part of arrearage assistance for certain contracts; requiring the Commission to publish a certain annual report on or before a certain date; requiring the Commission to create certain test cases to verify certain supplier billing practices; requiring the Commission to adopt certain regulations on or before a certain date; requiring the Office of Home Energy Programs to provide certain educational materials to certain customers; and generally relating to electricity and natural gas supply.

8 BY adding to

9 Article – Public Utilities

10 Section 4–308

- 11 Annotated Code of Maryland
- 12 (2020 Replacement Volume and 2020 Supplement)

13 SECTION 1. BE IT ENACTED BY THE GENERAL ASSEMBLY OF MARYLAND,
 14 That the Laws of Maryland read as follows:

Article – Public Utilities

16 **4–308.**

15

17 (A) ON OR BEFORE JANUARY 1, 2022 2023, THE COMMISSION SHALL BY 18 REGULATION OR ORDER ESTABLISH AN ADMINISTRATIVE PROCESS TO APPROVE 19 SUPPLY OFFERS FOR ELECTRICITY OR GAS FOR HOUSEHOLDS IN THE STATE THAT 20 RECEIVE ENERGY ASSISTANCE THROUGH A PROGRAM ADMINISTERED BY THE 21 OFFICE OF HOME ENERGY PROGRAMS.

(B) (1) BEGINNING JULY 1, 2022 2023, AN APPROVED SUPPLY OFFER
UNLESS THE COMMISSION HAS APPROVED THE SUPPLY OFFER IN ACCORDANCE
WITH SUBSECTION (A) OF THIS SECTION, A THIRD-PARTY RETAIL SUPPLIER MAY
NOT OFFER TO:

26 (I) PROVIDE ELECTRICITY OR GAS TO HOUSEHOLDS IN THE
 27 STATE THAT HAVE RECEIVED ENERGY ASSISTANCE DURING THE PREVIOUS FISCAL
 28 YEAR;

(II) RENEW A CONTRACT TO PROVIDE ELECTRICITY OR GAS TO
 HOUSEHOLDS IN THE STATE THAT ENROLL THE HOUSEHOLD ARE ENROLLED IN AN
 ENERGY ASSISTANCE PROGRAM UNLESS THE COMMISSION APPROVES THE SUPPLY
 OFFER; OR

33 (III) CHARGE A TERMINATION FEE <u>TO HOUSEHOLDS IN THE</u>
 34 <u>STATE THAT HAVE RECEIVED ENERGY ASSISTANCE DURING THE PREVIOUS FISCAL</u>
 35 <u>YEAR.</u>

 $\mathbf{2}$

$1 \\ 2 \\ 3 \\ 4$	(2) AN APPROVED SUPPLY OFFER FROM A THIRD-PARTY RETAIL SUPPLIER SHALL INCLUDE A COMMITMENT, <i>FOR THE ENTIRETY OF THE TERM OF</i> <u>THE SUPPLY OFFER</u> , TO CHARGING AT OR BELOW THE STANDARD OFFER SERVICE RATE OR GAS COMMODITY RATE FOR CUSTOMERS RECEIVING ENERGY ASSISTANCE.
$5 \\ 6$	(3) IF A THIRD–PARTY RETAIL SUPPLIER'S OFFER IS NOT APPROVED BY THE COMMISSION, THE THIRD–PARTY RETAIL SUPPLIER MAY NOT:
7	(I) RECEIVE FUNDS FROM AN ENERGY PROGRAM
8	ADMINISTERED BY THE OFFICE OF HOME ENERGY PROGRAMS; OR
9 10	(II) CHARGE A CUSTOMER RECEIVING ASSISTANCE FROM AN ENERGY PROGRAM ADMINISTERED BY THE OFFICE OF HOME ENERGY PROGRAMS.
11	(C) THE OFFICE OF HOME ENERGY PROGRAMS MAY ALLOCATE FUNDING
12	TOWARD SUPPLIER CHARGES AS PART OF ARREARAGE ASSISTANCE FOR CONTRACTS
13	THAT PRECEDED A CUSTOMER'S APPLICATION FOR ENERGY ASSISTANCE FROM THE
14	OFFICE OF HOME ENERGY PROGRAMS.
$\begin{array}{c} 15\\ 16\end{array}$	(D) (1) ON OR BEFORE SEPTEMBER 1 EACH YEAR, THE COMMISSION SHALL PUBLISH A REPORT ON THE COMMISSION'S WEBSITE THAT INCLUDES:
17	(I) THE NAMES AND THE TOTAL NUMBER OF SUPPLIERS THAT
18	APPLIED FOR APPROVAL TO SELL TO ENERGY ASSISTANCE HOUSEHOLDS;
19	(II) THE NAMES AND THE TOTAL NUMBER OF SUPPLIERS THAT
20	WERE APPROVED UNDER SUBSECTION (A) OF THIS SECTION;
$\begin{array}{c} 21 \\ 22 \end{array}$	(III) THE TOTAL NUMBER OF SUPPLIERS THAT WERE REJECTED, IF ANY;
$\begin{array}{c} 23\\ 24\\ 25 \end{array}$	(IV) THE TOTAL NUMBER OF ENERGY ASSISTANCE HOUSEHOLDS THAT WERE SIGNED UP WITH $\frac{1}{2}$ An <u>APPROVED</u> <u>A</u> THIRD-PARTY SUPPLIER, <u>AS</u> <u>REPORTED BY THE SUPPLIER</u> ;
26	(V) THE TOTAL NUMBER OF "NEW ENROLLMENT" REQUESTS
27	FOR ENERGY ASSISTANCE HOUSEHOLDS OF SUBMITTED SUPPLIER ENROLLMENTS
28	THAT WERE DENIED BECAUSE THE SUPPLIER WAS NOT APPROVED TO SERVE
29	ENERGY ASSISTANCE HOUSEHOLDS, AS REPORTED BY THE UTILITY; AND
30	(VI) THE TOTAL NUMBER OF <u>SELF-IDENTIFIED</u> ENERGY
31	ASSISTANCE HOUSEHOLDS THAT FILED COMPLAINTS ABOUT THEIR THIRD-PARTY
32	SUPPLIER.

1 (2) THE COMMISSION SHALL SEND A COPY OF THE REPORT TO THE 2 OFFICE OF PEOPLE'S COUNSEL, THE OFFICE OF HOME ENERGY PROGRAMS, AND, 3 SUBJECT TO § 2–1257 OF THE STATE GOVERNMENT ARTICLE, THE SENATE 4 FINANCE COMMITTEE AND THE HOUSE ECONOMIC MATTERS COMMITTEE.

5 (E) EACH YEAR THE COMMISSION SHALL CREATE TEST CASES FOR NEW 6 ENROLLMENTS THAT SHALL BE RUN THROUGH EACH UTILITY'S BILLING AND 7 ENROLLMENT SYSTEM ON A QUARTERLY BASIS TO VERIFY THAT SUPPLIERS ON THE 8 APPROVED LIST ARE CORRECTLY CHARGING HOUSEHOLDS THAT RECEIVE ENERGY 9 ASSISTANCE, ON OR BEFORE JANUARY 1, 2023, THE COMMISSION SHALL ADOPT 10 REGULATIONS ESTABLISHING A CUSTOMER EDUCATION PROGRAM THAT:

11 <u>EDUCATES_CUSTOMERS_ON_THE_BENEFITS_OF_COMPARISON</u> 12 <u>SHOPPING FOR ELECTRIC AND GAS SERVICE;</u>

 13
 (2)
 TEACHES
 CUSTOMERS
 HOW
 TO
 SHOP
 FOR
 AND
 COMPARE

 14
 ELECTRIC AND GAS SERVICE;

15(3)INFORMS CUSTOMERS HOW TO ACCESS THE COMMISSION'S16CUSTOMER CHOICE SHOPPING WEBSITE; AND

17(4)PROVIDES THE INFORMATION SPECIFIED IN ITEMS (1) THROUGH18(3) OF THIS SUBSECTION TO CUSTOMERS ON A QUARTERLY BASIS.

19 (F) THE OFFICE OF HOME ENERGY PROGRAMS SHALL PROVIDE TO A 20 CUSTOMER THE MATERIALS DEVELOPED UNDER SUBSECTION (E) OF THIS SECTION.

21 SECTION 2. AND BE IT FURTHER ENACTED, That this Act shall take effect July 22 1, 2021.

Approved:

Governor.

President of the Senate.

Speaker of the House of Delegates.