SENATE BILL 1106

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By: Senator Zucker Introduced and read first tir

Introduced and read first time: February 17, 2017 Assigned to: Rules

A BILL ENTITLED

1 AN ACT concerning

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Health Care Practitioners – Use of Teletherapy

3 FOR the purpose of authorizing certain health care practitioners to use teletherapy for a 4 certain patient under certain circumstances; establishing certain requirements for $\mathbf{5}$ the technology a health care practitioner uses for teletherapy; requiring a health care 6 practitioner to make a certain identification and establish certain safety protocols 7 before a certain teletherapy session; requiring a health care practitioner and a 8 patient to execute an informed consent agreement that includes certain information 9 and establish certain protocols to be used under certain circumstances before a certain teletherapy session; prohibiting a health occupations board from refusing to 1011 issue a certain license or certificate to a certain individual who intends to provide 12certain services to a certain patient only by using teletherapy if the individual 13 satisfies certain requirements; requiring certain health occupations boards to adopt 14certain regulations on or before a certain date; defining certain terms; and generally relating to the use of teletherapy by health care practitioners. 15

16 BY adding to

- 17 Article Health Occupations
- 18 Section 1–901 through 1–905 to be under the new subtitle "Subtitle 9. Teletherapy"
- 19 Annotated Code of Maryland
- 20 (2014 Replacement Volume and 2016 Supplement)
- SECTION 1. BE IT ENACTED BY THE GENERAL ASSEMBLY OF MARYLAND,
 That the Laws of Maryland read as follows:
- 23Article Health Occupations24SUBTITLE 9. TELETHERAPY.
- 25 **1–901.**

EXPLANATION: CAPITALS INDICATE MATTER ADDED TO EXISTING LAW. [Brackets] indicate matter deleted from existing law.



1 (A) IN THIS SUBTITLE THE FOLLOWING WORDS HAVE THE MEANINGS 2 INDICATED.

"HEALTH CARE PRACTITIONER" MEANS AN INDIVIDUAL WHO: 3 **(B)** (1) PROVIDES CLINICAL BEHAVIORAL HEALTH SERVICES TO A 4 PATIENT IN THE STATE; AND $\mathbf{5}$ (2) IS LICENSED BY: 6 7 **(I)** THE STATE BOARD OF NURSING; **(II)** THE STATE BOARD OF PHYSICIANS: 8 9 (III) THE STATE BOARD OF PROFESSIONAL COUNSELORS AND 10 **THERAPISTS;** (IV) THE STATE BOARD OF EXAMINERS OF PSYCHOLOGISTS; OR 11 THE STATE BOARD OF SOCIAL WORK EXAMINERS. 12(V) (1) "TELETHERAPY" MEANS THE USE OF INTERACTIVE AUDIO, VIDEO, 13 **(C)** OR OTHER TELECOMMUNICATIONS OR ELECTRONIC TECHNOLOGY BY A HEALTH 14 CARE PRACTITIONER TO DELIVER TO A PATIENT CLINICAL BEHAVIORAL HEALTH 15SERVICES THAT ARE WITHIN THE SCOPE OF PRACTICE OF THE HEALTH CARE 16 17PRACTITIONER AT A SITE OTHER THAN THE SITE AT WHICH THE PATIENT IS 18 LOCATED. "TELETHERAPY" INCLUDES THE ASSESSMENT, DIAGNOSIS, AND 19 (2) TREATMENT OF A PATIENT AND CONSULTATION WITH A PATIENT. 20

21 (3) "TELETHERAPY" DOES NOT INCLUDE:

22(I)AN AUDIO-ONLY TELEPHONE CONVERSATION BETWEEN A23HEALTH CARE PRACTITIONER AND A PATIENT;

24(II) AN ELECTRONIC MAIL MESSAGE BETWEEN A HEALTH CARE25PRACTITIONER AND A PATIENT;

26 (III) A FACSIMILE TRANSMISSION BETWEEN A HEALTH CARE 27 PRACTITIONER AND A PATIENT; OR

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(IV) A TEXT MESSAGE OR OTHER TYPE OF MESSAGE SENT

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BETWEEN A HEALTH CARE PRACTITIONER AND A PATIENT BY A SHORT MESSAGE SERVICE OR MULTIMEDIA MESSAGING SERVICE. 1 - 902.A HEALTH CARE PRACTITIONER MAY USE TELETHERAPY IF: (1) THE HEALTH CARE PRACTITIONER HAS RECEIVED TRAINING IN THE TECHNOLOGY USED FOR THE TELETHERAPY; AND THE HEALTH CARE PRACTITIONER COMPLIES WITH THE (2) PROVISIONS OF THIS SUBTITLE AND ANY REGULATIONS ADOPTED UNDER THIS SUBTITLE. 1-903. THE TECHNOLOGY A HEALTH CARE PRACTITIONER USES FOR (A) **TELETHERAPY SHALL:** (1) BE COMPLIANT WITH THE FEDERAL HEALTH INSURANCE **PORTABILITY AND ACCOUNTABILITY ACT;** (2) HAVE A SECURE AND PRIVATE CONNECTION; AND (3) INCLUDE REAL-TIME TWO–WAY AUDIO AND VIDEO 18 COMMUNICATIONS. **BEFORE THE FIRST TELETHERAPY SESSION BETWEEN A HEALTH CARE (B) PRACTITIONER AND A PATIENT:** (1) THE HEALTH CARE PRACTITIONER SHALL MAKE A POSITIVE **IDENTIFICATION OF THE PATIENT THROUGH: (I)** IF POSSIBLE, AN INITIAL FACE-TO-FACE MEETING; OR THE USE OF GOVERNMENT-ISSUED PHOTOGRAPHIC **(II) IDENTIFICATION;**

26THE HEALTH CARE PRACTITIONER SHALL ESTABLISH SAFETY (2) 27PROTOCOLS TO BE USED IN THE CASE OF AN EMERGENCY OR A CRISIS, INCLUDING THE LOCAL TELEPHONE NUMBERS AND CONTACTS AT THE PATIENT'S LOCATION 2829FOR:

(I) 1 **POLICE OR EMERGENCY MEDICAL SERVICES;** $\mathbf{2}$ **(II)** THE LOCAL HOSPITAL, EMERGENCY ROOM, OR CRISIS 3 **INTERVENTION TEAM; AND** (III) APPROPRIATE BEHAVIORAL 4 HEALTH **EMERGENCY** $\mathbf{5}$ SERVICES; 6 (3) THE HEALTH CARE PRACTITIONER AND THE PATIENT SHALL $\overline{7}$ **EXECUTE AN INFORMED CONSENT AGREEMENT THAT INCLUDES:** 8 **(I) REQUIREMENTS FOR PRIVACY SUCH THAT ONLY THE** HEALTH CARE PRACTITIONER AND THE PATIENT CAN PARTICIPATE IN OR BE 9 10 PRESENT DURING A TELETHERAPY SESSION UNLESS OTHERWISE AGREED TO BY THE 11 HEALTH CARE PRACTITIONER AND THE PATIENT; 12**(II)** ACTIONS TO BE TAKEN IF THE TECHNOLOGY USED FOR THE TELETHERAPY SESSION IS DISCONNECTED OR OTHER TECHNICAL DIFFICULTIES 13 14**OCCUR:** 15(III) EMERGENCY PROTOCOLS; AND 16 (IV) THE NAME AND TELEPHONE NUMBER OF AN EMERGENCY CONTACT AS PROVIDED BY THE PATIENT; AND 1718 (4) THE HEALTH CARE PRACTITIONER AND THE PATIENT SHALL 19 ESTABLISH PROTOCOLS TO BE USED IF: 20**(I) PRIVACY IS COMPROMISED;** 21**(II)** THE CONDITIONS OF A TELETHERAPY SESSION BECOME 22**UNSAFE: OR** (III) A TELETHERAPY SESSION IS BASED ON COERCION, FORCE, 2324OR UNAUTHORIZED THIRD-PARTY INVOLVEMENT. 1-904. 25

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NOTWITHSTANDING ANY OTHER PROVISION OF LAW, A HEALTH OCCUPATIONS
BOARD MAY NOT REFUSE TO ISSUE A LICENSE OR CERTIFICATE TO AN INDIVIDUAL
WHO INTENDS TO PROVIDE BEHAVIORAL HEALTH CARE SERVICES TO A PATIENT IN
THE STATE ONLY BY USING TELETHERAPY IF THE INDIVIDUAL SATISFIES THE

1 REQUIREMENTS ESTABLISHED UNDER THIS ARTICLE FOR THE LICENSURE OR 2 CERTIFICATION.

3 **1–905.**

4 EACH HEALTH OCCUPATIONS BOARD LISTED IN § 1–901(B)(2) OF THIS 5 SUBTITLE SHALL ADOPT REGULATIONS TO CARRY OUT THIS SUBTITLE.

6 SECTION 2. AND BE IT FURTHER ENACTED, That, on or before April 1, 2018, 7 the State Board of Nursing, the State Board of Physicians, the State Board of Professional 8 Counselors and Therapists, the State Board of Examiners of Psychologists, and the State 9 Board of Social Work Examiners shall adopt regulations for the use of teletherapy by health 10 care practitioners in accordance with §§ 1–901 through 1–904 of the Health Occupations 11 Article, as enacted by Section 1 of this Act.

12 SECTION 3. AND BE IT FURTHER ENACTED, That this Act shall take effect 13 October 1, 2017.