

**SENATE . . . . . No. 758**

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**The Commonwealth of Massachusetts**

PRESENTED BY:

***John F. Keenan***

*To the Honorable Senate and House of Representatives of the Commonwealth of Massachusetts in General Court assembled:*

The undersigned legislators and/or citizens respectfully petition for the adoption of the accompanying bill:

An Act providing access to patient protection services for MassHealth consumers.

PETITION OF:

NAME:

*John F. Keenan*

DISTRICT/ADDRESS:

*Norfolk and Plymouth*

**SENATE . . . . . No. 758**

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By Mr. Keenan, a petition (accompanied by bill, Senate, No. 758) of John F. Keenan for legislation to provide access to patient protection services for MassHealth consumers. Health Care Financing.

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[SIMILAR MATTER FILED IN PREVIOUS SESSION  
SEE SENATE, NO. 775 OF 2021-2022.]

**The Commonwealth of Massachusetts**

\_\_\_\_\_  
**In the One Hundred and Ninety-Third General Court  
(2023-2024)**  
\_\_\_\_\_

An Act providing access to patient protection services for MassHealth consumers.

*Be it enacted by the Senate and House of Representatives in General Court assembled, and by the authority of the same, as follows:*

1           SECTION 1. Section 47 of Chapter 118E of the General Laws, as appearing in the 2020  
2 Official Edition, is hereby amended by adding after the third paragraph the following new  
3 paragraph:-

4           Notwithstanding the provision of any general or special law to the contrary, every person  
5 covered by the division of medical assistance, its contracted health plans, health maintenance  
6 organizations, behavioral health management firms, and third-party administrators under contract  
7 to a medicaid managed care organization or primary care clinician plan shall have access to the  
8 standards and procedures established under sections 12, 13, and 14 of chapter 176O. Such  
9 standards shall be administered and enforced by the office of patient protection established by  
10 section 16 of chapter 6D. The executive office of health and human services and the division of

- 11 medical assistance shall request waivers from any federal laws or regulations that impede the
- 12 effective implementation of this act.