

**SENATE . . . . . No. 2725**

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**The Commonwealth of Massachusetts**

—  
In the One Hundred and Ninety-First General Court  
(2019-2020)  
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SENATE, June 1, 2020.

The committee on State Administration and Regulatory Oversight, to whom was referred the petitions (accompanied by bill, Senate, No. 1899) of Rebecca L. Rausch, Jack Patrick Lewis, David Paul Linsky, Michael O. Moore and others for legislation to promote governmental efficiency; and (accompanied by bill, House, No. 2740) of David Paul Linsky, Alice Hanlon Peisch and others relative to open meeting law violation complaints, report the accompanying Order (Senate, No. 2725).

For the committee,  
Marc R. Pacheco

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**The Commonwealth of Massachusetts**

**In the One Hundred and Ninety-First General Court  
(2019-2020)**

An Act promoting governmental efficiency.

*Be it enacted by the Senate and House of Representatives in General Court assembled, and by the authority of the same, as follows:*

1           SECTION 1. Paragraph (b) of Section 23 of Chapter 30A of the General Laws is hereby  
2 amended by striking out said paragraph and inserting in place thereof the following paragraph:

3           (b) Complaints.

4           (1) Any individual may file a complaint with a public body alleging violation of the Open  
5 Meeting Law, provided that the complaint:

6           (A) Reasonably describes the circumstances constituting the alleged violation;

7           (B) is filed with the public body within 20 business days of the date of the alleged  
8 violation;

9           (C) includes electronic and postal mail contact information for the complainant; and

10           (D) is signed by the complainant either in ink or in compliance with Chapter 110G.

11           (2) Complaints shall be deemed received:

12 (A) if filed by electronic mail, on the business day of submission if submitted by 4:00  
13 p.m., and otherwise on the next business day; or

14 (B) three days after mailing via first class postal mail.

15 (3) A public body must meet to review and respond to a complaint not later than 14  
16 business days after receipt thereof confirming receipt of the complaint and identifying any  
17 remedial action(s) taken or intended to be taken by the public body in response to the complaint;  
18 provided, however, that if a complainant files more than twelve complaints with the same public  
19 body within the same calendar year, or a complaint is otherwise unduly burdensome, the public  
20 body may file a petition with the Attorney General seeking relief from the obligation to respond  
21 to the complaint. In determining whether to grant an order requiring the public body to respond  
22 to the complaint, the Attorney General may consider, without limitation, (i) the previous record  
23 of compliance or non-compliance by the public body; (ii) the burden placed on the public body  
24 in responding to the complaint; (iii) any evidence of harassment or intimidation on the part of the  
25 complainant; (iv) the facts of the alleged violation; and (v) the number of complaints filed  
26 against the public body or other public bodies within the municipality. The Attorney General  
27 may authorize an extension of time to the public body for the purpose of taking remedial action  
28 upon the written request of the public body and a showing of good cause to grant the extension.

29 (4) The public body shall, within 14 business days of receipt of a complaint unless  
30 granted an extension of time pursuant to subsection (B)(3), send a copy of the complaint to the  
31 attorney general and notify the attorney general of any remedial action.

32           (5) Any remedial action(s) stated pursuant to subparagraph (3) of this Section shall not be  
33 admissible as evidence against the public body in any subsequent administrative or judicial  
34 proceeding related to the alleged violation.

35           SECTION 2. Paragraph (c) of Section 23 of Chapter 30A of the General Laws is hereby  
36 amended by striking out the word “complaint” in the first line and inserting in place thereof the  
37 word “petition for review of an open meeting law complaint”.

38           SECTION 3. Section 10 of Chapter 66 of the General Laws is hereby amended by  
39 striking out, in line 96, the words “and the requests are not intended for the broad dissemination  
40 of information to the public about actual or alleged government activity,”.