

**SENATE . . . . . No. 01644**

---

---

The Commonwealth of Massachusetts

\_\_\_\_\_  
PRESENTED BY:

*Stephen M. Brewer*

\_\_\_\_\_

*To the Honorable Senate and House of Representatives of the Commonwealth of Massachusetts in General Court assembled:*

The undersigned legislators and/or citizens respectfully petition for the passage of the accompanying bill:

An Act requiring customers to be notified on the status of the service provided to them..

\_\_\_\_\_  
PETITION OF:

NAME:

*Stephen M. Brewer*

DISTRICT/ADDRESS:

*Worcester, Hampden, Hampshire, Franklin*

# SENATE . . . . . No. 01644

By Mr. Brewer, petition (accompanied by bill, Senate, No. 1644) of Brewer for legislation to require customers to be notified on the status of the service provided to them [Joint Committee on Telecommunications, Utilities and Energy].

[SIMILAR MATTER FILED IN PREVIOUS SESSION  
SEE  
□ SENATE  
□ , NO. 1474 OF 2009-2010.]

## The Commonwealth of Massachusetts

\_\_\_\_\_  
**In the Year Two Thousand Eleven**  
\_\_\_\_\_

An Act requiring customers to be notified on the status of the service provided to them..

*Be it enacted by the Senate and House of Representatives in General Court assembled, and by the authority of the same, as follows:*

1 SECTION 1. Notwithstanding any general or special law or regulation to the contrary,  
2 all telecommunications, utilities, and insurance companies doing business in the commonwealth  
3 will be required to send a certified letter at least ten days in advance to notify their customers that  
4 the service provided to them will be shut off or discontinued due to money that is owed to such  
5 company.