SENATE No. 1224

The Commonwealth of Massachusetts

PRESENTED BY:

Jason M. Lewis

To the Honorable Senate and House of Representatives of the Commonwealth of Massachusetts in General Court assembled:

The undersigned legislators and/or citizens respectfully petition for the adoption of the accompanying bill:

An Act establishing collective bargaining rights for TNC drivers.

PETITION OF:

NAME:	DISTRICT/ADDRESS:	
Jason M. Lewis	Fifth Middlesex	
James B. Eldridge	Middlesex and Worcester	3/8/2021
David Henry Argosky LeBoeuf	17th Worcester	3/10/2021
Susan L. Moran	Plymouth and Barnstable	3/15/2021
Maria Duaime Robinson	6th Middlesex	4/2/2021

SENATE No. 1224

By Mr. Lewis, a petition (accompanied by bill, Senate, No. 1224) of Jason M. Lewis, James B. Eldridge, David Henry Argosky LeBoeuf, Susan L. Moran and others for legislation to establish collective bargaining rights for TNC drivers. Labor and Workforce Development.

[SIMILAR MATTER FILED IN PREVIOUS SESSION SEE SENATE, NO. 1090 OF 2019-2020.]

The Commonwealth of Massachusetts

In the One Hundred and Ninety-Second General Court (2021-2022)

An Act establishing collective bargaining rights for TNC drivers.

Be it enacted by the Senate and House of Representatives in General Court assembled, and by the authority of the same, as follows:

- SECTION 1. Chapter 159A1/2 of the General Laws is hereby amended by inserting after
- 2 section 11 the following section:-
- 3 Section 11(a). Findings and Policy
- 4 The legislature finds and declares that:
- 5 a. Privately operated Transportation Network Companies and the drivers who work with
- 6 them are vital parts of the transportation system of the state, and the well-being of the drivers
- 7 who operate vehicles that enable the Transportation Network Companies, and the safety,
- 8 reliability, and stability of the services offered by privately operated Transportation Network
- 9 Companies are matters of statewide importance;

b. For these reasons, it is the public policy of the state of Massachusetts to exempt from
federal antitrust laws, and replace from the competition requirements of those laws with
regulations imposed by the executive office and for the executive office to have an ongoing
supervisory role in ensuring that these regulations are implemented by Transportation Network
Companies and their associated drives in a way that encourages the safety, reliability and
stability of the services offered.

c. Furthermore, because collective negotiations between Transportation Network

Companies and their respective drivers, and the resulting collectively negotiated

recommendations concerning the terms and conditions of work for drivers is likely to improve
the regulations promulgated by the executive office, the state of Massachusetts will establish a
process through which Transportation Network Companies and their drivers collectively
negotiate in an industry council to make recommendations that will enable more stable and
sustainable working conditions and better ensure that drivers can perform their services in a safe,
reliable, stable, cost-effective, and economically viable manner, and thereby promote the welfare
of the people who rely on safe and reliable transportation and delivery services to meet their
needs:

All the provisions of this article shall be liberally construed for the accomplishment of these purposes.

This article shall be deemed an exercise of the police power of the state for the protection of the public welfare, prosperity, health and peace of the people of the state.

Section 12. (a) For the purposes of this section, the following words shall have the following meanings:-

32	"Commencement date" means a calendar date set by the executive office of labor and
33	workforce development for the purpose of initiating certain processes pursuant to Section
34	6.310.735 and establishing timelines and deadlines associated with them.
35	"Executive office", the executive office of labor and workforce development
36	"Exclusive driver representative", a driver representative, certified by the executive office
37	to be the sole and exclusive representative of all licensed for-hire drivers operating within
38	the commonwealth for a particular transportation network company.
39	"Driver representative", an entity that can assist drivers in negotiating with
40	Transportation Network Companies on desired
41	terms of work and negotiate those terms on their behalf with transportation network
42	companies.
43	"Qualifying driver," means a for-hire driver who drives for a transportation network
44	company and who has performed one hundred and twenty (120) requests through the
45	transportation network company's platform in the last ninety (90) days
46	"Industry council" means the body comprised of member transportation network
47	companies, when their drivers are represented by an exclusive driver representative, and their
48	respective exclusive driver representative.
49	(b) The process of designating a driver representative shall be prescribed by executive
50	office and shall be based on, but not limited to, consideration of the following factors: (i)

51	organization bylaws that give drivers the right to be members of the organization and
52	participate in the democratic control of the organization; and (ii) experience in assisting
53	stakeholders in
54	reaching agreements with Transportation Network Companies related to
55	recommendations to the executive office concerning the terms and conditions of work .
56	22
57	(c) Transportation network companies who have hired, contracted with, or partnered with
58	50 or more drivers at any one time in the 30 days prior to the commencement date in the
59	unit, other than in the context of an employer-employee relationship must, within 60 days of the
60	commencement date, provide all driver representatives seeking to represent their drivers the
61	names, addresses, email addresses, and phone numbers, of all qualifying drivers they hire,
62	contract with, or partner with in the unit.
63	Driver representatives shall use driver contact information for the sole purpose of
64	contacting drivers to solicit their interest in being represented by the driver
65	representative. The driver representative shall not sell, publish, or otherwise disseminate the
66	driver contact information.
67	(d) The executive office shall certify a driver representative as the exclusive driver
68	representative for all qualifying drivers contracted with a particular transportation
69	network
70	company in the unit, according to the following:

71	(1) Within 120 days of receiving the driver contact information, a driver representative
72	shall submit statements of interest to the executive office from 10% of qualifying
73	drivers
74	from the list described in subsection (c). Each statement of interest shall be signed, dated
75	and
76	clearly state that the driver wants to be represented by the driver representative for the
77	purpose of
78	collective bargaining. The executive office shall determine the procedures for submitting
79	and
30	verifying statements of interest by drivers choosing an exclusive driver representative.
31	The
32	methods for submitting and verifying statements of interest by drivers choosing an
33	exclusive driver representative may include, but not be limited to: signature verification,
34	electronic authorization, unique personal identification number verification, statistical methods,
35	or third party verification.
36	(2) Within 30 days of receiving such statements of interest, the executive office shall
37	determine if they are sufficient to designate the driver representative as the exclusive
88	driver
39	representative for all qualifying drivers for that particular transportation network
90	company in the

unit. If the executive office determines that they are sufficient, the associated transportation network company may voluntarily recognize the drivers representative as the exclusive drivers representative for the purpose of joining the industry council and commencing negotiations under this article. If the company fails to voluntarily recognize the driver representative, or if an organization wishes to take the place of an exclusive drivers representative for the workers of a transportation network company, the organization may do so by presenting proof of interest from thirty percent (30%) of qualifying drivers with that company under the same terms and conditions described above, at which point the executive office shall hold an election to determine if the qualifying drivers wish to be represented by the drivers representative. An exclusive drivers representative that has been voluntarily recognized by their associated transportation network company may choose to gather statements of interest from 30% of their qualifying drivers and trigger the vote described in this section as well. Any exclusive drivers representative that has won an election under this subsection may only be removed or displaced through the decertification process described in section j below.

(3) Within 30 days of receiving submissions from all driver representatives for a particular transportation network company, the executive office shall either certify one to be the

exclusive driver representative or announce that no driver representative met the threshold for certification.

(e) If no exclusive driver representative is certified for a transportation network company

111	in the unit, the executive office shall promulgate a new commencement date that is no
112	earlier
113	than 180 days and no later than 360 days from the determination that no driver
114	representative
115	met the required threshold, provided that no transportation network company shall be
116	subject to
117	the requirements of this section more than once in any calendar year. The affected
118	exclusive
119	driver representative and transportation network company may repeat the processes set
120	forth in
121	subsections (c) and (d). If the executive office again fails to certify an exclusive driver
122	representative, all driver representatives shall lose their certification, and the processes in
123	subsections (c) and (d) shall end until the executive office establishes a new
124	commencement
125	date.
126	(f) Upon certification of the exclusive driver representative by the executive office, the
127	transportation network company and their associated exclusive driver representative will join the
128	industry council. The transportation network companies and the exclusive driver representatives
129	shall each have votes on the industry council equal to their share of the overall market the
130	transportation network company they are connected with had in the previous calendar year.

131 (g) Upon formation with the first transportation network company and their associated 132 exclusive driver representative, and at 133 68 least 90 days before expiration of any existing agreement, the industry council 134 shall meet and negotiate in good faith certain specified 135 subjects. Any agreed upon recommendations must include 136 (i) The provision of occupational accident coverage or other insurance coverage for 137 drivers. This coverage shall include, at no cost to the drivers, benefits for drivers reasonably 138 equal to benefits of this type provided required under the laws related to workers compensation 139 coverage in Massachusetts. 140 (ii) Written affirmation of anti-discrimination rights provided to drivers. Such rights shall 141 be no less restrictive upon the network transportation company than the anti-discrimination laws 142 of {the MA human rights law cited here}. 143 (iii) Benefits for drivers which may include health, retirement, and other benefits. Such 144 benefits will be administered by a non-profit entity controlled by the driver representatives on the 145 Industry Council. 146 (iv) Wage regulations that have the effect of providing a minimum wage not lower than 147 the existing state regulation when wait time and expenses are considered. 148 (v) The imposition of a 0.5% surcharge on every ride to be provided to the exclusive

drivers representatives to provide representation, training benefits, and services for their

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members.

151	(vi) Other issues including, but not limited to, best practices regarding vehicle
152	equipment standards, safe
153	driving practices, the nature and amount of payments to be made by, or withheld from,
154	the
155	transportation network company to or by the drivers, minimum hours of work,
156	conditions of
157	work and applicable rules, and any other subject prescribed by the executive office and
158	shall
159	reduce their discussion to a written set of recommendations .
160	If an agreement concerning such recommendations is reached, the exclusive driver
161	representative(s) shall put the recommendations to a vote of their members. If a majority of the
162	voting members approves the recommendations, the industry council shall transmit the
163	recommendations to the executive
164	office. The executive office shall have 30 days upon receipt of such recommendations
165	to determine if the
166	agreement complies with this section and the public policy intent of section 11(a) and to
167	notify the industry council of the determination in writing. If
168	the executive office finds the recommendations compliant, the recommendations
169	shall be considered final and binding on all network transportation companies operating in the
170	state of Massachusetts . If the executive office finds that the recommendations fail to

171	comply with this section, the executive office shall remand it to the industry council with a
172	written explanation.
173	84 (g) If the industry council fails to reach a set of recommendations that are then
174	approved by the members of the drivers representative(s) within 90 days of the creation of the
175	industry council or within 90 days after the expiration of an existing agreement, either the
176	transportation network company(ies) or the exclusive driver representative(s)
177	must submit to interest arbitration upon the request of the other party. The arbitrator may
178	be
179	selected by mutual agreement of the parties. If the parties cannot agree on an arbitrator,
180	the
181	superior court on application of a party shall appoint the arbitrator. The court shall submi
182	to the
183	parties a list of 5 persons experienced in labor arbitration from which the transportation
184	network companies and the exclusive driver representatives — may each delete two
185	names and the appointment shall be made from the name or names remaining. An
186	arbitrator so
187	appointed shall have all the powers of an arbitrator specifically named in the agreement.
188	The arbitrator shall transmit any recommendations to the executive office for review
189	for

compliance with the provisions of this section and section 11(a). The executive office shall have 30 days upon receipt of an agreement to determine its compliance and to notify the interest arbitrator of the

determination in writing. If the executive office finds the recommendations compliant, the recommendations shall be considered final and binding on all transportation network companies in the state of Massachusetts . No recommendations approved by a vote of the qualifying drivers shall be approved for a period longer than four (4) years. No recommendations made by an arbitrator shall be approved for a period of longer than two (2) years. If the executive office finds that the agreement fails to comply with this section and/or section 11(a), the executive office shall remand it to the arbitrator with a written explanation. If either party refuses to enter interest arbitration, upon the request of the other, either party may pursue any available judicial remedies.

(h) During the term of any binding terms and conditions of work, the executive office shall have an ongoing supervisory role to ensure that their implementation satisfies the minimum requirements and purposes set out in section 11(a) and advances the public policy goals set forth in this article. The executive office shall have the authority to withdraw approval of the recommendations if the executive office determines that the recommended terms and conditions no longer adhere to the provisions of this section or that they no longer promote the public policy goals set forth in this article. The executive office may withdraw approval only after providing the industry council with written notice of the proposed withdrawal of approval, the grounds therefore, and an opportunity to be heard regarding the proposed withdrawal. The executive office's withdrawal of approval shall be effective only upon the issuance of a written explanation of the reasons why the approved terms and conditions no longer adhere to the provisions of this

213	article. If the executive office withdraws approval of an existing set of binding terms and
214	conditions of work, the industry council may submit a new set of agreed-upon recommendations
215	for consideration within three (3) months' time.
216	(i) It shall be a violation for a transportation network company or its agent, designee,
217	employee, or any person or group of persons acting directly or indirectly in the interest of
218	the
219	transportation network company in relation to the driver to interfere with, restrain, or
220	deny the
221	exercise of, or the attempt to exercise, any right protected under this section including but
222	not
223	limited to threatening, harassing, penalizing, or otherwise discriminating against a driver
224	because
225	the driver has exercised the rights protected under this section.

(j) An exclusive driver representative may be decertified if the executive office receives a petition to decertify an exclusive driver representative within 30 days of the expiration of an agreement reached pursuant to this section. A decertification petition must be signed by 10 or more drivers. The executive office shall determine the procedures for submitting the decertification petition.

Once a petition has been accepted by the executive office, the executive office shall issue

232	notice to the transportation network company and the exclusive driver representative of
233	the
234	decertification petition and promulgate a new commencement date. The transportation
235	network
236	company shall have 14 days from the commencement date to transmit the list of drivers
237	to any
238	petitioners. Within 90 days of receiving the driver contact information, petitioners for a
239	decertification shall submit statements of interest from a majority of drivers represented
240	to the
241	executive office. The statements of interest shall be signed and dated and shall clearly
242	indicate
243	that the driver no longer wants to be represented by the exclusive driver representative for
244	the
245	purpose of collective bargaining with the transportation network company. The executive
246	office shall determine the procedures for submitting and verifying the statements of interest of
247	drivers.
248	Within 30 days of receiving such statements of interest, the executive office shall
249	determine if they are sufficient to decertify the exclusive driver representative for that
250	particular
251	transportation network company. The executive office shall decertify the exclusive driver

252	representative or declare that the decertification petition did not meet the majority
253	threshold and
254	reaffirm that the exclusive driver representative shall continue representing all drivers for
255	that particular transportation network company.
256	If an exclusive driver representative is decertified for a particular transportation network
257	company, the process of selecting a new exclusive driver representative may begin. The
258	transportation network company whose exclusive driver representative has been decertified may
259	not vote on the industry council until a new exclusive driver representative is chosen.
260	(k) The executive office is authorized to enforce and administer this section. The
261	executive office shall investigate alleged violations. The executive office shall issue a
262	written
263	notice of the violation if a violation has occurred. The notice shall: (i) require the person
264	or entity
265	in violation to comply with the requirement; (ii) include notice that the person or entity in
266	violation is entitled to a hearing before the labor relations commission to respond to the
267	notice
268	and introduce any evidence to refute or mitigate the violation; and (iii) inform the person
269	or
270	entity in violation that a daily penalty of up to \$100,000 for every day the violator fails to
271	cure the

272	violation shall accrue if the violation is uncontested or found committed.
273	The person or entity named on the notice of violation must file with the labor relations
274	commission the request for a hearing within 10 business days after the date of the notice
275	of
276	violation. The labor relations commission may affirm, modify, or reverse the executive
277	office's
278	notice of violation. If the person or entity named on the notice of violation fails to timely
279	request
280	a hearing, the notice of violation shall be final and the daily penalty of up to \$100,000
281	shall accrue
282	until the violation is cured.
283	(l) After receipt of the decision of the labor relations commission, the aggrieved party
284	may pursue any available judicial remedies. A plaintiff who prevails in any action to enforce this
285	section may be awarded reasonable attorney's fees and costs.