## The Commonwealth of Massachusetts

PRESENTED BY:

### Tricia Farley-Bouvier and Aaron Vega

To the Honorable Senate and House of Representatives of the Commonwealth of Massachusetts in General Court assembled:

The undersigned legislators and/or citizens respectfully petition for the adoption of the accompanying bill:

An Act establishing the Massachusetts foster care review office.

#### PETITION OF:

NAME:	DISTRICT/ADDRESS:
Tricia Farley-Bouvier	3rd Berkshire
Aaron Vega	5th Hampden
Solomon Goldstein-Rose	3rd Hampshire
Jose F. Tosado	9th Hampden
Marjorie C. Decker	25th Middlesex
Kay Khan	11th Middlesex
Kenneth I. Gordon	21st Middlesex
Michelle M. DuBois	10th Plymouth
Paul R. Heroux	2nd Bristol
Colleen M. Garry	36th Middlesex
Kevin G. Honan	17th Suffolk
David M. Rogers	24th Middlesex
Denise Provost	27th Middlesex

# **HOUSE . . . . . . . . . . . . . . . . No. 87**

By Representatives Farley-Bouvier of Pittsfield and Vega of Holyoke, a petition (accompanied by bill, House, No. 87) of Tricia Farley-Bouvier and others relative to establishing the Massachusetts foster care review office. Children, Families and Persons with Disabilities.

### The Commonwealth of Alassachusetts

In the One Hundred and Ninetieth General Court (2017-2018)

An Act establishing the Massachusetts foster care review office.

Be it enacted by the Senate and House of Representatives in General Court assembled, and by the authority of the same, as follows:

- 1 SECTION 1. Chapter 18B of the General Laws is hereby amended by striking section
- 2 6A.
- 3 SECTION 2. The General Laws are hereby amended by inserting after Chapter 18B the
- 4 following
- 5 chapter: CHAPTER 18D. FOSTER CARE REVIEW OFFICE.
- 6 Section 1. As used in this chapter, the following words shall have the following
- 7 meanings, unless
- 8 otherwise noted:
- 9 "Board", the foster care review office governing board.
- "CASA", court appointed special advocates.

11	"Council", foster care review office interdisciplinary council.
12	"Department", the department of children and families.
13	"Foster care placement", all out-of-home placement of children, youth or young adults by
14	the department
15	whether voluntarily or by court assigned custody.
16	"FCRO", the foster care review office created pursuant to this chapter.
17	"Foster care review", an administrative review of the status of each child, youth or young
18	adult who is in
19	foster care placement.
20	"Local panel", a local foster care review panel of trained citizen volunteers and FCRO
21	staff created
22	pursuant to this chapter.
23	"Parties", all parties involved in a specific child, youth or young adult case.
24	"Permanency", a legal, permanent family living arrangement.
25	"Secretary", the secretary of the executive office of health and human services
26	Section 2. (a) There shall be an office of foster care review, which shall be independent
27	of any
28	supervision or control by any executive agency. The FCRO shall be established as an
29	independent state

30	agency, overseen and supported by the board.
31	(b) The FCRO shall conduct foster care case reviews every six months of every child in
32	foster care
33	placement to make determinations and recommendations regarding the placement and
34	progress towards
35	permanency; provide information and direct reporting to the legislature, the department,
36	the governor, the
37	secretary, the chief justices of the juvenile and the probate and family courts, and the
38	public regarding the
39	foster care system in Massachusetts; make recommendations regarding foster care policy;
40	and ensure
41	accountability and transparency regarding the foster care system.
42	(1) The FCRO shall designate local panels of trained citizen volunteers to conduct foster
43	care case
44	reviews for every child in foster care placement at least every six months while in
45	placement.
46	(2) The FCRO shall create and implement the following:
47	i. Policies and procedures regarding the duties of FCRO staff including the scheduling
48	and

49	conduct of case reviews, advanced notice to parties to the case, development of
50	individual case review reports including findings and recommendations, dissemination of
51	individual case review reports to the parties, and follow-up of individual cases in
52	accordance with FCRO policies and procedures;
53	ii. Guidelines regarding citizen volunteer qualifications and recruitment;
54	iii. Training programs for citizen volunteers which shall include an initial training
55	program
56	and periodic in-service training programs;
57	iv. Policies and procedures for local panels in the conduct of individual case reviews;
58	v. Policies and procedures for FCRO regarding the conduct of reviews, follow-up of
59	individual cases between reviews, communication with parties, structure, format and
60	content of individual case review reports and access to data and information;
61	vi. A central record-keeping system for all local panel files, including individual case
62	reviews and aggregate data;
63	vii. Content and format of periodic and annual FCRO aggregate reports.
64	(3) The FCRO shall provide periodic and annual aggregate reports to the legislature,
65	governor, secretary,

66	the department, the chief justices of the juvenile and the probate and family courts and
67	the public.
68	(4) The FCRO shall have access to all relevant information regarding any child, youth or
69	young adult
70	eligible for foster care case review including, but not limited to, data, records and case
71	files provided to
72	the FCRO by the department.
73	(5) Individual case review reports shall be provided to all parties to the legal case for
74	judicial
75	consideration and for the purpose of permanency planning.
76	(c) The FCRO shall be the only entity that conducts periodic, administrative foster care
77	case reviews as
78	required by the Adoption Assistance and Child Welfare Act of 1980 (Public Law 96-
79	272).
80	Section 3. (a) The board shall hire an FCRO executive director.
81	(b) Any person appointed to the position of executive director shall be selected without
82	regard to political
83	affiliation and on the basis of integrity and demonstrated ability in leadership,
84	organizational

85	management, collaboration, and child welfare, advocacy or law.
86	(c) The executive director may be removed from office for cause by a majority vote of
87	the board. Such
88	cause may include substantial neglect of duty, gross misconduct or conviction of a crime.
89	The cause for
90	removal shall be stated in writing and shall be sent to the governor, attorney general,
91	auditor and clerks of
92	the senate and house of representatives at the time of removal and shall be a public
93	document.
94	Section 4. (a) The board shall have a maximum of thirteen members, geographically
95	diverse and
96	appointed by a majority vote of the governor, attorney general and auditor. Membership
97	shall include the
98	child advocate or designee, the department commissioner or designee, a representative of
99	the Children's
100	League of Massachusetts, a Massachusetts CASA program director, a state educational
101	administrator/superintendent, a legal representative of the child and family division of the
102	committee for
103	public counsel services, a pediatrician with expertise in the area of adverse childhood
104	experiences, a

105	representative of organized labor to be designated by the president of the collective
106	bargaining unit that
107	represents the social workers of the department, a foster parent, an adult foster care
108	alumni, one former
109	department staff reviewer, and two current citizen volunteer reviewers with a minimum
110	of five years
111	experience as a reviewer.
112	(b) The members shall have no pecuniary interest in the foster care system and shall not
113	be employed by
114	the FCRO, the executive office of health and human services, the department, a child
115	welfare agency
116	providing services on behalf of the department, the juvenile court or the probate and
117	family court.
118	(c) The terms of the members shall be for three years, with the exception of the child
119	advocate who may
120	serve as long as he/she serves as the child advocate. Members shall not serve more than
121	two consecutive
122	terms, except that members shall serve until their successors have been appointed.
123	(d) The Board shall meet at least four times each calendar year. Each member shall attend
124	at least two

125	meetings each calendar year and shall be subject to removal for failure to attend at least
126	two meetings
127	unless excused by a majority of the members of the board.
128	(e) The board shall:
129	(1) Hire and fire the executive director for the FCRO;
130	(2) Annually set the salary of the executive director; and
131	(3) Support and facilitate the work of the FCRO.
132	(f) The executive director shall be the administrative head of the FCRO and shall devote
133	full-time to the
134	duties of the FCRO. The executive director shall provide information and reporting
135	services, provide
136	analysis of information obtained, and oversee foster care case reviews and tracking. The
137	executive
138	director shall, through information analysis and with the assistance of the board, (1)
139	determine key issues
140	of the foster care system and make recommendations to improve the system, (2) identify
141	key areas of
142	strength and (3) make policy recommendations.

143	(g) The executive director of the FCRO shall be responsible for all human resource
144	planning and
145	management; for the duties of the office as provided by law, including the annual
146	aggregate report and
147	any periodic reporting; data collection and analysis; and oversight and training of local
148	panels of citizen
149	volunteers. The executive director shall meet at least monthly with the council to review
150	and address
151	issues and concerns regarding services for children, youth and families as well as
152	individual case
153	challenges that require escalation to address or resolve.
154	Section 5. (a) The FCRO shall designate local panels of citizen volunteers, in
155	geographical locations that
156	correspond with the department's service areas, to conduct foster care case reviews. The
157	number of panels
158	required is determined by the FCRO in accordance with the number of children, youth
159	and young adults
160	in foster care placement within each service area. The executive director of the office
161	shall create and

162	implement citizen volunteer recruitment efforts and select citizen volunteers from local
163	areas to serve on
164	local panels. A person employed by the FCRO, the department, a child welfare agency or
165	juvenile and
166	probate/family courts shall not be appointed to a local panel with the exception of a foster
167	care or kinship
168	individual.
169	(b) Each local panel, comprised of one FCRO staff reviewer and two trained citizen
170	volunteers, shall
171	conduct individual foster care case reviews in accordance with the policies and
172	procedures created and
173	implemented by the FCRO.
174	Section 6. (a) The foster care case review shall be conducted to determine:
175	(1) Necessity, appropriateness and safety of the child/youth/young adult's current
176	placement;
177	(2) Extent of the parties' compliance with the service plan;
178	(3) Extent of progress made toward alleviating or mitigating the causes necessitating the
179	placement;
180	(4) Extent to which services in the plan are being provided and the identification of any

181	barriers to receiving the needed services;
182	(5) Progress made toward the permanency goal;
183	(6) Whether the permanency goal should be amended;
184	(7) Projected date by which child may be in a permanent placement;
185	(8) Goals for the next six months;
186	(9) Additional findings and recommendations in accordance with the child/youth/young
187	adult's best interest.
188	(b) The local foster care case review meeting shall be facilitated by a FCRO staff
189	reviewer who is
190	responsible for completing the individual case review report of findings and
191	recommendations.
192	(c) Anyone with a role in achieving the permanency goal for the child, youth or young
193	adult is invited to
194	the review. The individual case review report shall be submitted to the department, the
195	juvenile or
196	probate/family court, and all other legal parties to the case within thirty days after the
197	foster care case
198	review.

199	(d) The department will comply with the FCRO individual case review findings and
200	recommendations,
201	subject to an appeals process developed by the FCRO and the department.
202	Section 7. (a) The FCRO interdisciplinary council shall include commissioner level or
203	designee
204	representation of the department, the office of the child advocate, developmental services
205	(DDS),
206	elementary and secondary education (DOE), mental health (DMH), public health (DPH),
207	transitional
208	assistance (DTA), youth services (DYS) and the Massachusetts rehabilitation commission
209	(MRT).
210	The council shall be chaired by the FCRO executive director and shall convene at least
211	monthly. The
212	FCRO shall ensure that appropriate services are being delivered in the best interest of the
213	child, youth or
214	young adult.
215	(b) The council shall:
216	(i) Address and resolve case specific issues that have been elevated by the FCRO; and

21/	(II) Address systemic issues impacting progress towards permanency and services
218	focused on the
219	best interest of children, youth and young adults in foster care placement brought to the
220	council's
221	attention by the FCRO executive director.
222	Section 8. (a) The department shall provide unrestricted access of the FCRO to any and
223	all information
224	pertaining to the child/youth/young adult's needs including electronic and hard copy
225	records, reports, and
226	materials, specifically department records including evaluations conducted by external or
227	independent
228	providers and court evaluations.
229	(b) The department shall notify the FCRO of a child/youth/young adult removal from
230	home, placement,
231	change to placement or case closure no later than two weeks from the date of the
232	occurrence.
233	(1) The FCRO shall be bound by any limitations on the use or release of information
234	imposed by law
235	upon the party furnishing such information.

236	Section 9. (a) The FCRO executive director shall develop internal procedures, including
237	staffing and
238	budget, subject to appropriation, appropriate for the effective performance of his/her
239	duties and to carry
240	out the functions of the office.
241	Section 10. (a) The FCRO executive director shall report annually to the governor, the
242	president of the
243	senate, the speaker of the house of representatives, the joint committee, the chief justices
244	of the juvenile
245	and the probate and family courts, the secretary and the commissioner of the department
246	on the activities
247	of the FCRO, including but not limited to statistics and analysis of aggregate data from
248	the foster care
249	reviews regarding strengths, issues, policy concerns, and problems which have come to
250	the attention of
251	the FCRO and the executive director from analysis of the aggregate data. The executive
252	director shall
253	make recommendations to address the issues, concerns and problems identified.
254	(b) The report shall be made public.

255	Section 11. (a) No person employed by or contracted by or volunteering for the FCRO
256	shall be subject to
257	suit directly, derivatively or by way of contribution or indemnification for any civil
258	damages under the
259	laws of the commonwealth resulting from any act or omission performed during or in
260	connection with the
261	discharge of his/her duties within the scope of employment or appointment, unless such
262	act or failure to
263	act was committed with gross negligence, maliciously or in bad faith.