

**HOUSE . . . . . No. 857**

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The Commonwealth of Massachusetts

PRESENTED BY:

*Sean Garballey*

*To the Honorable Senate and House of Representatives of the Commonwealth of Massachusetts in General Court assembled:*

The undersigned legislators and/or citizens respectfully petition for the adoption of the accompanying bill:

An Act relative to protecting consumers by providing notice.

PETITION OF:

NAME:

*Sean Garballey*

DISTRICT/ADDRESS:

*23rd Middlesex*

**HOUSE . . . . . No. 857**

By Mr. Garballey of Arlington, a petition (accompanied by bill, House, No. 857) of Sean Garballey relative to written estimates of the cost of certain motor vehicle body repairs . Financial Services.

The Commonwealth of Massachusetts

In the One Hundred and Eighty-Ninth General Court  
(2015-2016)

An Act relative to protecting consumers by providing notice.

*Be it enacted by the Senate and House of Representatives in General Court assembled, and by the authority of the same, as follows:*

1 SECTION 1. Section 34R of Chapter 90 of the general laws, as appearing in the 2014  
2 Official Edition, is hereby amended by striking subsection (b) and replacing it in its entirety with  
3 the following new subsection:-

4 “(b) Attached to any such estimate which identifies non-original manufacturer parts shall  
5 be the following notice and acknowledgment, printed in no less than twelve-point type:

6 NOTICE

7 The repair estimate is based in part on the use of replacement parts which are not made  
8 by the original manufacturer of the damaged parts in your vehicle. Warranties, if any, applicable  
9 to these replacement parts are provided by their manufacturer or supplier rather than the  
10 manufacturer of your vehicle. The use of parts not made by the original manufacturer may void  
11 existing warranties.

12           You have the right to have your vehicle repaired at any repair shop. Your insurer or  
13 appraiser shall not require that the repairs to your motor vehicle be made at any specific repair  
14 shop.”

15           SECTION 2. Section 113T of Chapter 175 of the general laws, as appearing in the 2014  
16 Official Edition, is hereby amended, by inserting the following paragraph at the end thereof:-

17           “Notwithstanding any general or special law to the contrary, any insurer, employee or  
18 agent thereof, who provides participating repair shop programs or endorsements shall, at the time  
19 an insured contacts the insurer to report an incident requiring the repair of the insured’s motor  
20 vehicle, read aloud, or if contacted electronically, provide a written notice, the following  
21 disclosure to the insured at the outset of the initial interaction:

22           “Under Massachusetts law, you have the right to choose a registered repair shop of your  
23 choice. All registered repair shops must guarantee their repairs.”