HOUSE No. 3993

The Commonw	vealth of Massachusetts
PR	ESENTED BY:
Po	aul W. Mark
Court assembled:	ives of the Commonwealth of Massachusetts in General
An Act to amend the labor law and the civ	respectfully petition for the adoption of the accompanying bill: vil service law, in relation to protection of employees ainst retaliatory action by employers.
PETITION OF:	
NAME:	DISTRICT/ADDRESS:
Paul W. Mark	2nd Berkshire

HOUSE No. 3993

By Mr. Mark of Peru, a petition (subject to Joint Rule 12) of Paul W. Mark relative to the protection of employees and former employees against retaliatory actions by employers. Labor and Workforce Development.

The Commonwealth of Massachusetts

In the Year Two Thousand Fourteen

An Act to amend the labor law and the civil service law, in relation to protection of employees and former employees against retaliatory action by employers.

Be it enacted by the Senate and House of Representatives in General Court assembled, and by the authority of the same, as follows:

1 Section 1. Section 740 of the labor law, as added by chapter 660 of 2 the laws of 1984, paragraph (g) of subdivision 1 as added and paragraph (a) of subdivision 2 as amended by chapter 442 of the laws of 2006, and 3 4 paragraph (d) of subdivision 4 as added by chapter 24 of the laws of 5 2002, is 5 amended to read as follows: 6 S 740. Retaliatory [personnel] action by employers; prohibition. 1. 7 Definitions. For purposes of this section, unless the context specifically indicates otherwise: 9 (a) "Employee" means an individual who performs services for and under 10 the control and direction of an employer for wages or other remuneration. 11 (b) "Employer" means any person, firm, partnership, institution, corporation, or 12 association that employs one or more employees. 13 (c) "Law, rule or regulation" includes: (I) any duly enacted FEDERAL, 14 STATE OR LOCAL statute or ordinance [or]; (II) any rule or regulation

promulgated pursuant to [any federal, state or local] SUCH statute or

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16 ordinance; OR (III) ANY JUDICIAL OR ADMINISTRATIVE DECISION, RULING 17 OR 18 ORDER. 19 (d) "Public body" includes the following: 20 EXPLANATION--Matter in CAPITALS (underscored) is new; matter in brackets [] 21 is old law to be omitted. 22 (i) the United States Congress, any state legislature, or any [popularly-elected] 23 ELECTED local governmental body, or any member or employee thereof; 24 (ii) any federal, state, or local [judiciary] COURT, or any member or employee thereof, 25 or any grand or petit jury; 26 (iii) any federal, state, or local regulatory, administrative, or 27 public agency or authority, or instrumentality thereof; [or] 28 (iv) any federal, state, or local law enforcement agency, prosecutorial office, or police or peace officer; 29 30 (V) ANY FEDERAL, STATE OR LOCAL DEPARTMENT OF AN EXECUTIVE **BRANCH OF** 31 32 GOVERNMENT; OR 33 (VI) ANY DIVISION, BOARD, BUREAU, OFFICE, COMMITTEE, OR 34 COMMISSION OF 35 ANY OF THE PUBLIC BODIES DESCRIBED IN SUBPARAGRAPHS (I) 36 THROUGH (V) OF THIS PARAGRAPH. 37 (e) "Retaliatory [personnel] action" means the discharge, suspension (e) "Retaliatory [personnel] action" means the discharge, suspension[or demotion of], 38 39 DEMOTION, PENALIZATION OR DISCRIMINATION AGAINST an employee OR 40 FORMER EMPLOYEE, or other adverse [employment] action taken against an employee OR 41 FORMER EMPLOYEE [in the terms and conditions of employment]. 42 (f) "Supervisor" means any individual within an employer's organization who has the 43 authority to direct and control the work performance of [the affected] AN employee; or who 44 has [managerial] authority to take corrective action regarding the [violation of the law, rule or

45 regulation] ILLEGAL BUSINESS ACTIVITY of which the employee complains.

- 46 (g) ["Health care fraud" means health care fraud as defined by article
- One hundred seventy-seven of the penal law.] "AGENT" MEANS ANY INDIVIDUAL,
- 48 PARTNERSHIP, ASSOCIATION, CORPORATION OR GROUP OF PERSONS ACTING ON
- 49 BEHALF OF AN EMPLOYER.
- 50 (H) "ILLEGAL BUSINESS ACTIVITY" MEANS ANY PRACTICE, PROCEDURE,
- 51 ACTION OR FAILURE TO ACT BY AN EMPLOYER, OR AN EMPLOYEE OR AGENT
- 52 OF SUCH
- 53 EMPLOYER, TAKEN IN THE COURSE OF THE EMPLOYER'S BUSINESS,
- 54 WHETHER OR NOT WITHIN THE SCOPE OF EMPLOYMENT OR AGENCY, THAT IS IN
- 55 VIOLATION OF ANY LAW, RULE OR REGULATION PUNISHABLE BY
- 56 IMPRISONMENT OR CIVIL OR CRIMINAL PENALTY.
- 57 Section 2. Prohibitions. An employer shall not take any retaliatory [personnel] action
- 58 against an employee OR FORMER EMPLOYEE because such employee OR FORMER
- 59 EMPLOYEE does any of the following WHILE EMPLOYED BY THE EMPLOYER,
- 60 WHETHER OR NOT WITHIN THE SCOPE OF THE EMPLOYEE'S JOB DUTIES:
- 61 (a) discloses TO A SUPERVISOR OR A PUBLIC BODY, or threatens to
- 62 [disclose] MAKE A DISCLOSURE to a [supervisor or to a] public body
- UNLESS THE EMPLOYER REMEDIES THE ILLEGAL BUSINESS ACTIVITY,
- 64 INFORMATION
- ABOUT an ILLEGAL BUSINESS activity[, policy or practice of the employer that is in
- 66 violation of law, rule or regulation which violation creates and presents a substantial and
- 67 specific danger to the public health or safety, or which constitutes health care fraud];
- (b) provides information to, or testifies before, any public body conducting an
- 69 investigation, hearing or inquiry into any such [violation of a law, rule or regulation by such
- 70 employer] ILLEGAL BUSINESS ACTIVITY; or
- 71 (c) objects to, or refuses to participate in, any [such] ILLEGAL BUSINESS activity[,
- 72 policy or practice in violation of a law, rule or regulation].
- Section 3. Application. The protection against retaliatory [personnel] action provided by
- 74 PARAGRAPHS (A), (B) AND (C) OF SUBDIVISION TWO OF THIS SECTION SHALL
- 75 APPLY TO ANY EMPLOYEE WHO IN GOOD FAITH REASONABLY BELIEVES
- 76 THAT AN ILLEGAL BUSINESS ACTIVITY HAS OCCURRED OR WILL OCCUR.
- 77 BASED ON INFORMATION THAT THE EMPLOYEE IN GOOD FAITH REASONABLY
- 78 BELIEVES TO BE TRUE; PROVIDED HOWEVER THAT THE PROTECTION AGAINST
- 79 RETALIATORY ACTION PROVIDED BY paragraph (a) of subdivision two of this section

- 80 pertaining to disclosure to a public body shall not apply to an employee who makes such
- 81 disclosure to a public body unless the employee has [brought] MADE A GOOD FAITH
- 82 EFFORT TO NOTIFY HIS OR HER EMPLOYER BY BRINGING the ILLEGAL
- 83 BUSINESS activity[, policy or practice in violation of law, rule or regulation] to the attention
- 84 of a supervisor [of the employer] and has afforded such employer a reasonable opportunity to
- 85 correct such activity[, policy or practice]. SUCH EMPLOYER NOTIFICATION SHALL NOT
- 86 BE REQUIRED WHERE: (A) THE EMPLOYER HAS NOT POSTED ANY NOTICE
- 87 REQUIRED BY SUBDIVISION EIGHT OF THIS SECTION; (B) THERE IS AN IMMINENT
- 88 AND SERIOUS DANGER TO THE PUBLIC HEALTH OR SAFETY; (C) THE EMPLOYEE
- 89 REASONABLY BELIEVES THAT REPORTING TO THE SUPERVISOR WOULD
- 90 RESULT IN A DESTRUCTION OF EVIDENCE OR OTHER CONCEALMENT OF THE
- 91 ILLEGAL BUSINESS ACTIVITY; (D) SUCH ACTIVITY COULD REASONABLY BE
- 92 EXPECTED TO LEAD TO ENDANGERING THE WELFARE OF A MINOR; (E) THE
- 93 EMPLOYEE REASONABLY BELIEVES THAT REPORTING TO THE SUPERVISOR
- 94 WOULD RESULT IN PHYSICAL HARM TO THE OR ANY OTHER PERSON; OR (F)
- 95 THE EMPLOYEE REASONABLY BELIEVES THE SUPERVISOR IS ALREADY AWARE
- 96 OF THE ILLEGAL BUSINESS ACTIVITY WILL NOT CORRECT SUCH ACTIVITY.
- 97 Section 4. Violation; remedy. (a) An employee who has been the subject of a retaliatory 98 [personnel] action in violation of this section may institute a civil action in a court of competent jurisdiction for relief asset forth in subdivision five of this section within [one year] 100 TWO YEARS after the alleged retaliatory [personnel] action was taken. (b) Any action authorized by this section may be brought in the county in which the alleged retaliatory 102 [personnel] action occurred, in the county in which the complainant resides, or in the county in 103 which the employer has its principal place of business. IN ANY SUCH ACTION, THE 104 PARTIES SHALL BE ENTITLED TO A JURY TRIAL. (c) [It shall be a defense to any action 105 brought pursuant to this section that the personnel action was predicated upon grounds other 106 than the employee's exercise of any rights protected by this section.] EXCEPT AS OTHERWISE 107 PROVIDED IN THIS SECTION, A VIOLATION OF THIS SECTION IS ESTABLISHED 108 WHEN THE COMPLAINANT DEMONSTRATES THAT A MOTIVATING FACTOR FOR 109 THE RETALIATORY ACTION VIOLATES SUBDIVISION TWO OF THIS SECTION. 110 REMEDIES FOR VIOLATION OF SUBDIVISION TWO OF THIS SECTION SHALL BE 111 LIMITED SOLELY TO THOSE PROVIDED IN PARAGRAPHS (E), (F) AND (G) OF 112 SUBDIVISION FIVE OF THIS SECTION IF THE EMPLOYER DEMONSTRATES THAT 113 IT WOULD HAVE TAKEN THE SAME ACTION IN THE ABSENCE OF THE 114 IMPERMISSIBLE MOTIVATING FACTOR. It shall [also] be a defense that the individual was an independent contractor. [(d) Notwithstanding the provisions of paragraphs (a) and (c) of this subdivision, a health care employee who has been the subject of a retaliatory action by a health

care employer in violation of section seven hundred forty-one of this article may institute a civil action in a court of competent jurisdiction for relief as set forth in subdivision five of this section within two years after the alleged retaliatory personnel action was taken. In addition to

- 120 the relief set forth in that subdivision, the court, in its discretion, based upon a finding that the
- 121 employer acted in bad faith in the retaliatory action, may assess the
- employer a civil penalty of an amount not to exceed ten thousands dollars, to be
- 123 paid to the improving quality of patient care fund,
- established pursuant to section ninety-seven-aaaa of the state finance law.]
- Section 5. Relief. In any action brought pursuant to subdivision four of this section, the
- 126 court may order relief as follows:
- (a) [an injunction to restrain continued violation of this section;(b)] the reinstatement of
- 128 the employee to the same position held before the retaliatory [personnel] action[,] or to an
- 129 equivalent position, OR FRONT PAY IN LIEU THEREOF; [(c)] (B) the reinstatement of
- 130 full fringe benefits and seniority rights; [(d)] (C) the compensation for lost wages, benefits and
- 131 other remuneration; [and (e)] (D) COMPENSATORY DAMAGES FOR ECONOMIC LOSS
- 132 AND FOR EMOTIONAL DISTRESS; (E) the payment by the employer of reasonable costs,
- 133 disbursements, and attorney's fees; (F) AN INJUNCTION TO RESTRAIN THE EMPLOYER'S
- 134 CONTINUED VIOLATION OF THIS SECTION; AND (G) A CIVIL PENALTY OF AN
- 135 AMOUNT NOT TO EXCEED TEN THOUSAND DOLLARS AND/OR A LIQUIDATED
- 136 DAMAGES AWARD EQUAL TO AMOUNTS OF DAMAGES PURSUANT
- 137 PARAGRAPHS (C) AND (D) OF THIS SUBDIVISION, IF THE COURT, IN ITS, FINDS
- 138 THAT THE EMPLOYER ACTED IN BAD FAITH IN THE RETALIATORY ACTION.
- Section 6. Employer relief. A court, in its discretion, may also order that reasonable
- 140 attorneys' fees and court costs and disbursements be awarded to an employer if the court
- 141 determines that an action brought by an employee under this section was without basis in law
- 142 or in fact.
- Section 7. Existing rights. Nothing in this section shall be deemed to diminish the rights,
- 144 privileges, or remedies of any employee under any other law or regulation or under any
- 145 collective bargaining agreement or employment contract[; except that the institution of an
- 146 action in accordance with this section shall be deemed a waiver of the rights and remedies
- 147 available under any other contract, collective bargaining agreement, law, rule or regulation or
- 148 under the common law].
- 149 Section 8. PUBLICATION. EVERY EMPLOYER SHALL INFORM EMPLOYEES
- 150 OF THEIR PROTECTIONS, RIGHTS AND OBLIGATIONS UNDER THIS SECTION, BY
- 151 POSTING A NOTICE THEREOF. SUCH NOTICES SHALL BE POSTED
- 152 CONSPICUOUSLY IN EASILY ACCESSIBLE AND WELL-LIGHTED PLACES
- 153 CUSTOMARILY FREQUENTED BY EMPLOYEES AND APPLICANTS FOR
- 154 EMPLOYMENT.

- S 2. Subdivision 4 of section 741 of the labor law, as added by chapter 24 of the laws of 2002, is amended to read as follows:
- 4. Enforcement. A health care employee may seek enforcement of this section pursuant to [paragraph (d) of subdivision] SUBDIVISIONS four AND FIVE of section seven hundred forty of this article.
- S 3. Subdivision 2 of section 75-b of the civil service law, as added by chapter 660 of the laws of 1984 and paragraph (a) as amended by chapter 899 of the laws of 1986, is amended to read as follows:
- 163 2. (a) A public employer shall not dismiss, SUSPEND, DEMOTE, PENALIZE, 164 THREATEN OR DISCRIMINATE AGAINST, or take other disciplinary or other [adverse personnel action] ACT OF REPRISAL against a public employee regarding the employee's 166 employment because the employee: (I) discloses TO A PUBLIC BODY OR THREATENS TO 167 MAKE A DISCLOSURE TO A PUBLIC BODY OR SUPERVISOR IF THE EMPLOYER 168 DOES NOT REMEDY THE IMPROPER CONDUCT, to a governmental body information[: 169 (i)] regarding a violation of a law, rule or regulation which violation creates [and] OR presents a 170 substantial and specific danger to the public health or safety[; or (ii) which the employee 171 reasonably believes to be true and reasonably believes], OR WHICH constitutes an improper 172 governmental action[. "Improper governmental action" shall mean any action by a public 173 employer or employee or an agent of such employer or employee, which is undertaken in the 174 performance of such agent's official duties, whether or not such action is within the scope of his employment, and which is in violation of any federal, state or local law, rule or regulation, OR 176 WHICH COULD REASONABLY BE EXPECTED TO LEAD TO ENDANGERING THE 177 WELFARE OF A MINOR; (II) PROVIDES INFORMATION TO, OR TESTIFIES BEFORE, 178 ANY PUBLIC BODY CONDUCTING AN INVESTIGATION, HEARING OR INQUIRY 179 INTO ANY VIOLATION OR IMPROPER GOVERNMENTAL ACTION; OR (III) OBJECTS 180 TO, OR REFUSES TO PARTICIPATE IN, ANY SUCH VIOLATION OR IMPROPER 181 GOVERNMENTAL ACTION. (b) THE PROTECTION AGAINST RETALIATORY 182 ACTION PROVIDED IN SUBPARAGRAPHS (I) AND (II) OF PARAGRAPH (A) OF THIS 183 SUBDIVISION SHALL APPLY TO ANY EMPLOYEE WHO IN GOOD FAITH 184 REASONABLY BELIEVES THAT A VIOLATION OR IMPROPER GOVERNMENTAL 185 ACTION HAS OCCURRED OR WILL OCCUR, BASED ON INFORMATION THAT THE 186 EMPLOYEE IN GOOD FAITH REASONABLY BELIEVES TO BE TRUE. (C) Prior to disclosing information pursuant to SUBPARAGRAPH (I) OF paragraph (a) of this subdivision, an employee shall have made a good faith effort to provide the appointing authority or his or her 188 189 designee the information to be disclosed and shall provide the appointing authority or designee 190 a reasonable time to take appropriate action unless there is imminent and serious danger to public health or safety. For the purposes of this subdivision, an employee who acts pursuant to this 191

paragraph shall be deemed to have disclosed information to a governmental body under paragraph (a) of this subdivision. NOTIFICATION TO THE APPOINTING AUTHORITY

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- 194 OR DESIGNEE SHALL NOT BE REQUIRED WHERE: (I) THE EMPLOYER HAS NOT
- 195 POSTED ANY NOTICE REQUIRED BY SUBDIVISION FIVE OF THIS SECTION; (II)
- 196 THERE IS AN IMMINENT AND SERIOUS DANGER TO THE PUBLIC HEALTH OR
- 197 SAFETY; (III) THE EMPLOYEE REASONABLY BELIEVES THAT REPORTING TO THE
- 198 APPOINTING AUTHORITY OR DESIGNEE WOULD RESULT IN A DESTRUCTION OF
- 199 EVIDENCE OR OTHER CONCEALMENT OF THE IMPROPER GOVERNMENTAL
- 200 ACTION; OR (IV) SUCH ACTIVITY COULD REASONABLY BE EXPECTED TO LEAD
- 201 TO ENDANGERING THE WELFARE OF A MINOR. (D) "IMPROPER GOVERNMENTAL
- 202 ACTION" SHALL MEAN ANY PRACTICE, PROCEDURE, ACTION OR FAILURE TO
- 203 ACT BY A PUBLIC EMPLOYER OR EMPLOYEE, OR AN AGENT OF SUCH
- 204 EMPLOYER OR EMPLOYEE, WHICH IS UNDERTAKEN IN THE PERFORMANCE OF
- 205 SUCH AGENT'S OFFICIAL DUTIES, WHETHER OR NOT SUCH ACTION IS WITHIN
- 206 THE SCOPE OF SUCH PERSON'S EMPLOYMENT, AND WHICH IS IN VIOLATION OF
- 207 ANY LAW, RULE OR REGULATION REGARDING GOVERNMENTAL ACTION
- 208 PUNISHABLE BY IMPRISONMENT OR CIVIL OR CRIMINAL PENALTY. "LAW, RULE
- 209 OR REGULATION" INCLUDES: (I) ANY DULY ENACTED FEDERAL, STATE OR
- 210 LOCAL STATUTE OR ORDINANCE; (II) ANY RULE OR REGULATION
- 211 PROMULGATED PURSUANT TO ANY SUCH STATUTE OR ORDINANCE; OR (III)
- 212 ANY JUDICIAL OR ADMINISTRATIVE DECISION, RULING OR ORDER.
- S4. Subdivision 3 of section 75-b of the civil service law, as added by chapter 660 of the
- 214 laws of 1984, is amended to read as follows:
- 3. (a) Where an employee is subject to dismissal or other disciplinary
- action under a final and binding arbitration provision, or other disciplinary procedure
- 217 contained in a collectively negotiated agreement, or under section seventy-five of this title or any
- 218 other provision of state or local law, OR TO THE ELIMINATION OF JOB TITLE OR
- 219 CLASSIFICATION THAT UNIQUELY FITS AND SINGLES OUT SUCH EMPLOYEE and
- 220 the employee reasonably believes THAT SUCH dismissal [or], other disciplinary action OR
- 221 OTHER ADVERSE ACTION would not have been taken but for the conduct protected under
- 222 subdivision two of this section, he or she may assert such as a defense before the designated
- 223 arbitrator or hearing officer. The merits of such defense shall be considered and determined as
- 224 part of the arbitration award or hearing officer decision of the matter. If there is a finding that
- 225 the dismissal or other disciplinary action is based solely on a violation by the employer of such
- 226 subdivision, the arbitrator or hearing officer shall dismiss or recommend dismissal of the
- 227 disciplinary proceeding, as appropriate, and, if appropriate, reinstate the employee with back
- 228 pay, and, in the case of an arbitration procedure, may take other appropriate action as is
- 229 permitted in the collectively negotiated agreement.(b) Where an employee is subject to a
- 230 collectively negotiated agreement which contains provisions preventing an employer from
- 231 taking adverse [personnel] actions and which contains a final and binding arbitration provision to
- 232 resolve alleged violations of such provisions of the agreement and the employee reasonably

- 233 believes that such [personnel] action would not have been taken but for the conduct protected
- 234 under subdivision two of this section, he or she may assert such as a claim before the
- 235 arbitrator. The arbitrator shall consider such claim and determine its merits and shall, if a
- 236 determination is made that such adverse [personnel] ion is based on a violation by the
- 237 employer of such subdivision, take such action to remedy the violation as is permitted by the
- 238 collectively negotiated agreement. (c) [Where] IN ADDITION TO OR IN LIEU OF THE
- 239 PROCEDURES SET FORTH IN PARAGRAPHS (A) AND (B) OF THIS SUBDIVISION,
- 240 OR WHERE an employee is not subject to any of the provisions of [paragraph (a) or (b) of this
- 241 subdivision] SUCH PARAGRAPHS, the employee may commence an action in a court of
- 242 competent jurisdiction under the same terms and conditions AND FOR THE SAME RELIEF as
- 243 set forth in article twenty-C of the labor law.
- S 5. Section 75-b of the civil service law is amended by adding a new subdivision 5 to
- 245 read as follows: 5. EVERY PUBLIC EMPLOYER SHALL INFORM EMPLOYEES OF
- 246 THEIR PROTECTIONS, RIGHTS AND OBLIGATIONS UNDER THIS SECTION, BY
- 247 POSTING A NOTICE THEREOF, SUCH NOTICES SHALL BE POSTED
- 248 CONSPICUOUSLY IN EASILY ACCESSIBLE AND WELL-LIGHTED PLACES
- 249 CUSTOMARILY FREQUENTED BY EMPLOYEES AND APPLICANTS FOR
- 250 EMPLOYMENT.
- S 6. This act shall take effect on the ninetieth day after it shall have become a law.