

The Commonwealth of Massachusetts

PRESENTED BY:

Tackey Chan

To the Honorable Senate and House of Representatives of the Commonwealth of Massachusetts in General Court assembled:

The undersigned legislators and/or citizens respectfully petition for the adoption of the accompanying bill:

An Act relative to mandatory reporting of elder abuse.

PETITION OF:

NAME:	DISTRICT/ADDRESS:
Tackey Chan	2nd Norfolk
Denise Provost	27th Middlesex
F. Jay Barrows	1st Bristol
James R. Miceli	19th Middlesex
Shawn Dooley	9th Norfolk
Carole A. Fiola	6th Bristol
Steven S. Howitt	4th Bristol
Daniel J. Hunt	13th Suffolk
Steven Ultrino	33rd Middlesex
James M. Murphy	4th Norfolk
Marc R. Pacheco	First Plymouth and Bristol
Chris Walsh	6th Middlesex
Paul McMurtry	11th Norfolk

By Mr. Chan of Quincy, a petition (accompanied by bill, House, No. 339) of Tackey Chan and others relative to mandated reporting of elder abuse. Elder Affairs.

[SIMILAR MATTER FILED IN PREVIOUS SESSION SEE HOUSE, NO. 517 OF 2015-2016.]

The Commonwealth of Massachusetts

In the One Hundred and Ninetieth General Court (2017-2018)

An Act relative to mandatory reporting of elder abuse.

Be it enacted by the Senate and House of Representatives in General Court assembled, and by the authority of the same, as follows:

1 The General Laws is hereby amended by inserting after Chapter 119A the following new

2 Chapter –

- 3 Chapter 119B. Protection and Care of Elders
- 4 Section 1. Definitions
- 5 "Department" shall mean the Executive Office of Elder Affairs
- 6 "Elder" Persons over the age of 60.
- 7 "Mandated reporter", a person who is: (i) a physician, medical intern, hospital personnel
- 8 engaged in the examination, care or treatment of persons, medical examiner, psychologist,
- 9 emergency medical technician, dentist, nurse, chiropractor, podiatrist, optometrist, osteopath,

10 allied mental health and human services professional licensed under section 165 of chapter 112, 11 drug and alcoholism counselor, psychiatrist or clinical social worker; (ii) teacher in a public or 12 private facility, educational administrator, guidance or family counselor, elder care worker, 13 person paid to care for or work with a elders any public or private facility, or home or program 14 funded or licensed by the commonwealth that provides elder care or residential services to elders 15 or that provides the services of elder care resource and referral agencies, voucher management 16 agencies or family elder care systems or food programs; (iii) a probation officer, clerk-magistrate 17 of a district court, parole officer, social worker, foster parent, firefighter, police officer; (iv) a 18 priest, rabbi, clergy member, ordained or licensed minister, leader of any church or religious 19 body, accredited Christian Science practitioner, person performing official duties on behalf of a 20 church or religious body that are recognized as the duties of a priest, rabbi, clergy, ordained or 21 licensed minister, leader of any church or religious body, accredited Christian Science 22 practitioner, or person employed by a church or religious body to supervise, educate, coach, train 23 or counsel a elder on a regular basis; (v) in charge of a medical or other public or private 24 institution, school or facility or that person's designated agent; or (vi) the elder care advocate. 25 Section 2. (a) A mandated reporter who, in his professional capacity, has reasonable

cause to believe that an elder is suffering physical or emotional injury resulting from: (i) abuse inflicted upon him which causes harm or substantial risk of harm to the elder's health or welfare, including sexual abuse; (ii) neglect, including malnutrition; shall immediately communicate with the department orally and, within 48 hours, shall file a written report with the department detailing the suspected abuse or neglect; or (iv) being a sexually exploited elder; or (v) being a human trafficking victim as defined by section 20M of chapter 233.

32	If a mandated reporter is a member of the staff of a medical or other public or private
33	institution, school or facility, the mandated reporter may instead notify the person or designated
34	agent in charge of such institution, school or facility who shall become responsible for notifying
35	the department in the manner required by this section.
36	A mandated reporter may, in addition to filing a report under this section, contact local
37	law enforcement authorities or the elder care advocate about the suspected abuse or neglect.
38	(b) For the purpose of reporting under this section, hospital personnel may have
39	photographs taken of the areas of trauma visible on the elder without the consent of the elder's
40	guardians. These photographs or copies thereof shall be sent to the department with the report.
41	If hospital personnel collect physical evidence of abuse or neglect of the elder, the local
42	district attorney, local law enforcement authorities, and the department shall be immediately
43	notified.
44	(c) Notwithstanding subsection (g), whoever violates this section shall be punished by a
45	fine of not more than \$1,000. Whoever knowingly and willfully files a frivolous report of elder
46	abuse or neglect under this section shall be punished by: (i) a fine of not more than \$2,000 for the
47	first offense; (ii) imprisonment in a house of correction for not more than 6 months and a fine of
48	not more than \$2,000 for the second offense; and (iii) imprisonment in a house of correction for
49	not more than 21/2 years and a fine of not more than \$2,000 for the third and subsequent
50	offenses.

51 Any mandated reporter who has knowledge of elder abuse or neglect that resulted in 52 serious bodily injury to or death of a elder and willfully fails to report such abuse or neglect shall 53 be punished by a fine of up to \$5,000 or imprisonment in the house of correction for not more

than 21/2 years or by both such fine and imprisonment; and, upon a guilty finding or a
continuance without a finding, the court shall notify any appropriate professional licensing
authority of the mandated reporter's violation of this paragraph.

57 (d) A report filed under this section shall contain: (i) the names and addresses of the elder 58 and the elder's parents or other person responsible for the elder's care, if known and applicable; 59 (ii) the elder's age; (iii) the elder's sex; (iv) the nature and extent of the elder's injuries, abuse, 60 maltreatment or neglect, including any evidence of prior injuries, abuse, maltreatment or neglect; 61 (v) the circumstances under which the person required to report first became aware of the elder's 62 injuries, abuse, maltreatment or neglect; (vi) whatever action, if any, was taken to treat, shelter or 63 otherwise assist the elder; (vii) the name of the person or persons making the report; (viii) any 64 other information that the person reporting believes might be helpful in establishing the cause of 65 the injuries; (ix) the identity of the person or persons responsible for the neglect or injuries; and 66 (x) other information required by the department.

(e) A mandated reporter who has reasonable cause to believe that a elder has died as a
result of any of the conditions listed in subsection (a) shall report the death to the district attorney
for the county in which the death occurred and the office of the chief medical examiner as
required by clause (16) of section 3 of chapter 38. Any person who fails to file a report under this
subsection shall be punished by a fine of not more than \$1,000.

(f) Any person may file a report under this section if that person has reasonable cause to
believe that a elder is suffering from or has died as a result of abuse or neglect.

(g) No mandated reporter shall be liable in any civil or criminal action for filing a report
 under this section or for contacting local law enforcement authorities or the elder care advocate,

if the report or contact was made in good faith, was not frivolous, and the reporter did not cause the abuse or neglect. No other person filing a report under this section shall be liable in any civil or criminal action by reason of the report if it was made in good faith and if that person did not perpetrate or inflict the reported abuse or cause the reported neglect. Any person filing a report under this section may be liable in a civil or criminal action if the department or a district attorney determines that the person filing the report may have perpetrated or inflicted the abuse or caused the neglect.

(h) No employer shall discharge, discriminate or retaliate against a mandated reporter
who, in good faith, files a report under this section, testifies or is about to testify in any
proceeding involving elder abuse or neglect. Any employer who discharges, discriminates or
retaliates against that mandated reporter shall be liable to the mandated reporter for treble
damages, costs and attorney's fees.

(i) Within 30 days of receiving a report from a mandated reporter, the department shall
notify the mandated reporter, in writing, of its determination of the nature, extent and cause or
causes of the injuries to the elder and the services that the department intends to provide to the
elder or the elder's family.

(j) Any privilege relating to confidential communications, established by sections 135 to
135B, inclusive, of chapter 112 or by sections 20A and 20B of chapter 233, shall not prohibit the
filing of a report under this section or a care and protection petition under section 24, except that
a priest, rabbi, clergy member, ordained or licensed minister, leader of a church or religious body
or accredited Christian Science practitioner need not report information solely gained in a
confession or similarly confidential communication in other religious faiths. Nothing in the

98 general laws shall modify or limit the duty of a priest, rabbi, clergy member, ordained or licensed 99 minister, leader of a church or religious body or accredited Christian Science practitioner to 100 report suspected elder abuse or neglect under this section when the priest, rabbi, clergy member, 101 ordained or licensed minister, leader of a church or religious body or accredited Christian 102 Science practitioner is acting in some other capacity that would otherwise make him a mandated 103 reporter.

104 (k) A mandated reporter who is professionally licensed by the commonwealth shall105 complete training to recognize and report suspected elder abuse or neglect.

Section 3. The department shall establish a training program for identifying elder abuseand neglect.