

**HOUSE . . . . . No. 329**

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**The Commonwealth of Massachusetts**

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PRESENTED BY:

***Elizabeth A. Poirier***

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*To the Honorable Senate and House of Representatives of the Commonwealth of Massachusetts in General Court assembled:*

The undersigned legislators and/or citizens respectfully petition for the adoption of the accompanying bill:

An Act prohibiting intentional misrepresentation by a business of its location.

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PETITION OF:

NAME:

*Elizabeth A. Poirier*

DISTRICT/ADDRESS:

*14th Bristol*

**HOUSE . . . . . No. 329**

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By Mrs. Poirier of North Attleborough, a petition (accompanied by bill, House, No. 329) of Elizabeth A. Poirier for legislation to prohibit businesses from misrepresenting the geographic location of such businesses in local telephone directories. Consumer Protection and Professional Licensure.

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[SIMILAR MATTER FILED IN PREVIOUS SESSION  
SEE HOUSE, NO. 184 OF 2017-2018.]

**The Commonwealth of Massachusetts**

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**In the One Hundred and Ninety-First General Court  
(2019-2020)**  
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An Act prohibiting intentional misrepresentation by a business of its location.

*Be it enacted by the Senate and House of Representatives in General Court assembled, and by the authority of the same, as follows:*

1           SECTION 1. Chapter 93 of the 2016 General Laws is hereby amended by adding the  
2 following section:—Section 115. (a) It is hereby declared to be an unfair and deceptive act or  
3 practice in violation of chapter 93A for any provider or vendor of a product or service to  
4 misrepresent the geographic location of its business by doing either of the following:(1) listing a  
5 local telephone number in a local telephone directory listing or advertisement if each of the  
6 following is satisfied:(i) calls to the telephone number are routinely forwarded or otherwise  
7 transferred to a provider’s or vendor’s business location that is outside the calling area covered  
8 by the local telephone directory.(ii) the listing does not identify the true physical address,  
9 including the city and state, of the provider’s or vendor’s business.(2) listing a fictitious business  
10 name or an assumed business name in a local telephone directory listing or advertisement if each

11 of the following is satisfied:(i) the name misrepresents the provider's or vendor's geographic  
12 location.(ii) the listing does not identify the true physical address, including the city and state, of  
13 the provider's or vendors business.(b) for purposes of this section the following terms shall have  
14 the following meanings:"Local telephone directory", a telephone classified advertising directory  
15 or the business section of a telephone directory that is distributed free of charge to some or all  
16 telephone subscribers in a local area directory."Local telephone number", a telephone number  
17 that has a three-number prefix used by a telephone service company for telephones physically  
18 located within the area covered by the local telephone directory in which the number is listed.  
19 The term shall not include long distance numbers or 800- or 900- exchange numbers listed in a  
20 local telephone directory.