## **HOUSE**

. No. 02044

## The Commonwealth of Massachusetts

PRESENTED BY:

Antonio F. D. Cabral

To the Honorable Senate and House of Representatives of the Commonwealth of Massachusetts in General Court assembled:

The undersigned legislators and/or citizens respectfully petition for the passage of the accompanying bill:

An Act to protect consumers of homeowner's insurance

 $\Box$ .

## PETITION OF:

NAME:	DISTRICT/ADDRESS:
Antonio F. D. Cabral	13th Bristol
Thomas P. Kennedy	Second Plymouth and Bristol
Cheryl A. Coakley-Rivera	10th Hampden

HOUSE . . . . . . . . . . . . . . No. 02044

By Mr. Cabral of New Bedford, a petition (accompanied by bill, House, No. 2044) of Kennedy and others relative to the sale of homeowners insurance Joint Committee on Financial Services.

## The Commonwealth of Massachusetts

In the Year Two Thousand Eleven

An Act to protect consumers of homeowner's insurance  $\Box$ .

Be it enacted by the Senate and House of Representatives in General Court assembled, and by the authority of the same, as follows:

- 1 Be it enacted by the Senate and House of Representatives in General Court assembled, and by
- 2 the authority of the same, as follows:

3

- 4 SECTION 1. Chapter 175 of the General Laws, as appearing in the 2008 Official Edition, is
- 5 hereby amended by inserting after section 4D the following section:-
- 6 Section 4E. The commissioner shall adopt regulations to require that both all insurers licensed to
- 7 write and engaged in the writing of homeowners insurance in the commonwealth and the joint
- 8 underwriting association, established in chapter 175C, shall produce standard outline of
- 9 coverages written in language prescribed or approved by the commissioner that describe the
- 10 features of the coverage. Each insurer, including the joint underwriting association, shall be

- 11 required to provide this information to each policyholder upon the issuance or renewal of a
- 12 policy.
- 13 SECTION 2. Within ninety days of the effective date hereof, the commissioner shall begin
- 14 negotiations with the state insurance commissioners or their equivalents in the other New
- 15 England states, New York and New Jersey with the goal of agreeing with one or more of those
- 16 states, through a Memorandum of Understanding, to the creation of a regional Center for
- 17 Hurricane Research, hereinafter referred to as the center, to be jointly funded and operated. The
- 18 center shall employ such expert, clerical, or other assistants as the work of the center may
- 19 require. The center shall develop criteria for hurricane loss projection models and methodologies
- 20 that are specific to the coastal northeastern United States and may from time to time adopt
- 21 revisions to these criteria. In establishing the criteria, the center shall consider any models, model
- 22 software, methods, principles, standards, data, inputs, manuals, validation studies and output
- 23 ranges that have the potential for improving the accuracy of or reliability of the hurricane loss
- 24 projections used in homeowners' insurance rate filings. The criteria developed under this
- 25 subsection shall be based on actual data on state construction practices, codes, and buildings.
- 26 Criteria developed by the center for this purpose shall be a public record.
- 27 SECTION 3. Chapter 175, as so appearing is hereby amended by inserting after section 99C the
- 28 following section:-
- 29 Section 99D. Insurers filing rates for approval by the commissioner shall submit to the office of
- 30 the attorney general all hurricane models, model software, methods, principles, standards, data,
- 31 inputs, manuals, validation studies and output ranges relevant to the insurer's hurricane loss
- 32 projection model or methodology that is intended to be used during a rate proceeding on an

- insurer's rate filing in advance of the rate proceeding. All models, model software, methods,
- 34 principles, standards, data, inputs, manuals, validation studies and output ranges shall be
- 35 submitted to the office of the attorney general for review no later than ninety days prior to being
- 36 admitted as evidence during a rate proceeding before the commissioner of insurance. If any
- 37 insurer fails to submit any item or items required by the office of the attorney general pursuant to
- 38 this subsection, the commissioner shall direct the insurer to remove the hurricane loss projection
- 39 from its filing. A trade secret used in designing and constructing a hurricane loss model or
- 40 methodology, provided by an insurer to the center under this subsection, is confidential and shall
- 41 not be deemed a public record, as defined in clause Twenty-sixth of section 7 of chapter 4. The
- 42 office of the attorney general shall maintain custody of any records made confidential by this
- 43 paragraph using a secure location or website. That portion of a rate proceeding on an insurer's
- 44 rate filing at which a trade secret is discussed shall be deemed confidential and not open to
- 45 disclosure under the open meetings law, but may be discussed at a closed meeting as provided
- 46 for in section 11A ½ of chapter 30A. Employees, volunteers and consultants of the office of the
- 47 attorney general will be bound not to disclose information made confidential.
- 48 SECTION 4. Chapter 175, as so appearing, is hereby further amended by inserting after section
- 49 99D the following:-
- 50 Section 99E. Any company that has offered an applicant a policy of homeowners multi-peril
- 51 insurance, pursuant to section 99B of this chapter or otherwise, shall modify said offer, if
- 52 requested to do so by the applicant, to reduce the amount of coverage offered upon a showing by
- 53 the applicant that the amount of coverage originally offered exceeds either the municipally
- 54 assessed value of the subject property or its market value, as determined by an appraiser licensed
- 55 pursuant to section 174 of chapter 112. The applicant may request and, if so requested, the

- 56 offering company must offer a policy containing any coverage amount not lower than either such
- 57 assessed or appraised value. Applicants may appeal a failure to comply with this subsection to
- 58 the office of the attorney general.
- 59 SECTION 5. Chapter 175C of the General Laws, as so appearing, is hereby amended by striking
- 60 out section 4(f) and inserting in place thereof the following section:-
- 61 (f) The association shall be governed by a board of 18 directors, who shall serve without
- 62 compensation. Ten directors shall be elected annually by the members of the association by
- 63 cumulative voting; 2 directors of associations of insurance agents and brokers doing business in
- 64 the commonwealth appointed by the commissioner; 4 directors from the general public appointed
- 65 by the commission er; and 2 directors from the general public appointed by the attorney general.
- 66 The 6 directors appointed from the general public by the commissioner of insurance and the
- 67 attorney general shall serve 3 year terms, staggered in a manner to ensure the annual expiration
- 68 of the terms of 2 directors, and shall not serve as director for more than 3 consecutive terms. The
- 69 6 directors appointed from the general public may not have affiliations with the insurance
- 70 industry and at least 2 shall have a primary residence in Bristol, Plymouth, Barnstable, Dukes or
- 71 Nantucket counties. Cumulative voting by members shall be permitted at all such elections.
- 72 SECTION 6. Section 5 of chapter 175C of the General Laws, as appearing in the 2006 Official
- 73 Edition, is hereby amended by striking out in section c the following sentence:-
- 74 Notwithstanding clause (2), the commissioner shall consider the effects of predicted hurricane
- 75 losses and the cost of catastrophe reinsurance on the rates charged by voluntary market insurers
- and the cost of catastrophe reinsurance and the predicted hurricane losses on the association
- 77 approving rates for homeowners insurance in all territories.

- 78 SECTION 7. Chapter 175C of the General Laws, as appearing in the 2006 Official Edition, is
- 79 hereby amended by adding the following section:-
- 80 Section 10. The association shall offer all eligible applicants a premium installment payment
- 81 option consisting of ten payments.