

**HOUSE . . . . . No. 1963**

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**The Commonwealth of Massachusetts**

PRESENTED BY:

***Elizabeth A. Malia***

*To the Honorable Senate and House of Representatives of the Commonwealth of Massachusetts in General Court assembled:*

The undersigned legislators and/or citizens respectfully petition for the adoption of the accompanying bill:

An Act providing access to patient protection services for MassHealth consumers.

PETITION OF:

NAME:	DISTRICT/ADDRESS:
<i>Elizabeth A. Malia</i>	<i>11th Suffolk</i>
<i>James B. Eldridge</i>	<i>Middlesex and Worcester</i>
<i>Kay Khan</i>	<i>11th Middlesex</i>
<i>José F. Tosado</i>	<i>9th Hampden</i>

**HOUSE . . . . . No. 1963**

By Ms. Malia of Boston, a petition (accompanied by bill, House, No. 1963) of Elizabeth A. Malia and others relative to providing access to patient protection services for all residents. Public Health.

[SIMILAR MATTER FILED IN PREVIOUS SESSION  
SEE HOUSE, NO. 2467 OF 2017-2018.]

**The Commonwealth of Massachusetts**

\_\_\_\_\_  
In the One Hundred and Ninety-First General Court  
(2019-2020)  
\_\_\_\_\_

An Act providing access to patient protection services for MassHealth consumers.

*Be it enacted by the Senate and House of Representatives in General Court assembled, and by the authority of the same, as follows:*

1           SECTION 1. Notwithstanding the provision of any general or special law to the contrary,  
2 every person covered by the division of medical assistance, its contracted health plans, health  
3 maintenance organizations, behavioral health management firms, and third-party administrators  
4 under contract to a medicaid managed care organization or primary care clinician plan shall have  
5 access to the standards and procedures established under sections 12, 13, and 14 of chapter  
6 176O. Such standards shall be administered and enforced by the office of patient protection  
7 established by section 16 of chapter 6D of the General Laws. The executive office of health and  
8 human services and the division of medical assistance shall request waivers from any federal  
9 laws or regulations which impede the effective implementation of this act.